

Think Africa

- TRAVEL -

SMALL OR LIGHT AIRCRAFT PASSENGER LUGGAGE RESTRICTIONS



Please take careful note of and advise all travelers of our 20kg luggage limit applicable to the charter flights between camps. 20kg luggage is the total weight for both luggage and hand luggage/camera equipment.



The bags which guests should bring have to be small, soft sided bags. Unfortunately large suitcases and rigid, inflexible luggage cannot be transported in our aircraft.

Luggage with "pull along" handle frames and wheels are NOT flexible soft bags and do not fit into the aircraft.



All luggage has to be packed in the belly pods of the aircraft. Suitcases and luggage with rigid wheel frames do not fit and as a result cause delays and inconvenience for other travelers. Passengers will be charged for an extra seat should they arrive with large suitcases. The main concern is packing space and of course the weight and balance calculations. Passenger safety will never be compromised due to these luggage restrictions not being adhered to.

General

Apart from new aviation legislation in Botswana, and its direct impact on operating procedures for all charter companies, the main concern is packing space and of course the weight and balance calculations. Passenger safety will never be compromised due to these luggage restrictions not being adhered to.



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Should passengers be travelling with larger bags and require assistance with storage (which we offer at no additional cost) or transportation to their point of departure from the destination (a service offered at cost of transportation of the bags), this can be done with ease BUT we need to be notified of these arrivals prior to the guests arrival within Botswana, preferably at time of final confirmation.

Passengers arriving at the airport, who have not adhered to the luggage guidelines as per above, will NOT be able to depart on the scheduled charter departure with the type of luggage/bags prohibited. The new regulations imposed by Civil Aviation Authority of Botswana (CAAB) are very strict with regards to flight plans, departure timing and aircraft load sheets which have to be logged according to a prescribed timeline for each and every scheduled departure.

Passengers who arrive with unsuitable/excess luggage will be given the option to book a private charter to their destination (at an additional cost to be paid directly before departure) AND subject to the availability of aircraft at the time of booking these flights. No refunds on the costs paid for scheduled charters which were missed due to their incorrect luggage and or accommodation not provided due to this delay will be provided.

In all cases, additional arrangements for transfers, overnight accommodation in Maun or Kasane and meals are for the passenger's account as well.

It is no longer worth the risk of trying to arrive with luggage which does not fit the specifications of the inter-camp transfers. Passengers will be left behind and will incur substantial additional expenses to proceed on their holiday.

Charter companies will accept no liability for these regulations not being adhered to by travellers.

