











# Welcome to the pulse of Maun.

Encounter the donkey carts, road-side vendors, unassuming yet vibrant corners, contemporary street art and the people, getting an authentic glimpse of life in Botswana.

Learn about local customs and traditions from your host, intermingled with their own personal experiences.

Feast your senses on the sights, smells and sounds when walking through the vibrant market place. Taste some traditional dishes at a local Café. Meet some of our resident talents and admire their crafts. Look out for the BaHerero women dressed in their big, elaborate and colourful dresses. Try your hand at the ancient practice of basket weaving and hear the stories behind the beautiful patterns.

Compliment your safari experience with this immersive 3-hour Maun tour that partners with the community, enabling economic empowerment and developing cultural ambassadors.



### **SHOPPING GUIDE**

#### Traditional Food

#### **Traditional Skirts**

Kids From ...... BWP100
Adults From ..... BWP350

#### **Botswana Baskets**

Small BWP100

Medium BWP200

Large BWP300 Plus

Prices vary depending on size and design

- each one is unique.

Traditional Cow Bell ..... BWP50

**Traditional Wedding Shawl ...** BWP600

**Beaded Necklaces** 

From ••••• BWP100 - BWP300

**Made in Maun** 

T-shirts From · · · · · BWP120

Original Art ..... Negotiable

#### **GUEST CONFIGURATION**

Minimum 2, Maximum 7 Guests Plus a Host & Driver

## **BOOKING TERMS & CONDITIONS**

- Bookable within 24 hrs notice on weekdays and 72 hrs over a weekend (Saturday & Sunday).
- Last minute bookings (within 24 hrs) will be accepted if there is a pre-existing booking and the tour is confirmed to run.
- Private departures bookable based on a minimum of 6 full paying guests. Includes hotel pick-up and drop-off within Maun and surrounds.
- Payments and cancellations to be received not less than 24 hours prior to date of activity.

#### **ARRANGEMENTS**

**Duration:** 3 hours

When: All year round (excludes Sundays and Public Holidays)

What to Wear: Hat, Sunscreen, Comfortable shoes

**Spending money:** Guests will have the opportunity to buy some curios during the tour. Many of the vendors dont have credit card facilities but will accept USD if you dont have BWP (see shopping guide).

#### **INCLUSIONS:**

A hosted cultural tour, water, traditional snack and drink

#### **EXCLUSIONS:**

Hotel transfers (can be arranged at an additional cost), Curio purchases

#### REQUIREMENTS

Ages all ages allowed

No Fitness Requirement however, this tour is not suitable for guests with limited mobility.

#### SCHEDULED DEPARTURES PICK-UP AND DROP-OFF POINT

- Meeting point is directly opposite the airport just outside The Duck restaurant. There will be a Your Botswana Experience signpost and a driver with a branded vehicle waiting 30 mins prior to tour departure time.
- The Duck Restaurant & Made in Maun shop is opposite the airport for those wanting to have lunch, a refreshment or with time to spare, before commencing the tour.
- Hotel pick-up and / or drop-off, as well as PCR testing can be arranged on request at a surcharge advanced booking required.
- Parking is available at the airport for any self-drive guests (parking at your own risk).
- Please let us know where you are arriving from and departing to, as well as your travel arrangements (transfer, self-drive etc) and contact details on confirmation of your booking. This is to allow us to ensure that everything flows as smoothly as possible.

Private departures, larger groups and tailor made itineraries bookable on request. Let us know how much time you have available and your special interests.



#### **OPERATING TIMES**

DAILY MONDAY - FRIDAY: 09:00am - 12:00pm & 02:00pm - 05:00pm

SATURDAY MORNINGS ONLY: 09:00am – 12:00 pm

\*Not operational on Saturday afternoons, Sundays & Public Holidays.

This is largely due to the market and vendors being closed.

# MORNING 9am - 12pm

This is ideally suited for guests arriving into Maun off an international flight the day before and connecting into the camps around lunch-time the following day. Guests will have had the benefit of a restful afternoon after a long-haul flight on arrival and be ready to kick-start their Botswana experience the following morning.

# AFTERNOON 2pm - 5pm

This is ideally suited to guests flying out of the camps with an overnight in Maun and connecting to their international flight the following day. Guests will enjoy an afternoon activity while still in their safari routine, with the opportunity to take it easy the following morning, arriving at the airport refreshed for their long-haul flight home.

#### **IMPORTANT NOTES**

- Please notify us about any dietary requirements at the time of booking as there is a traditional snack served on the tour.
- As this is a schedule tour, out of respect to all our guests, please note that we will depart promptly at the given time without delay to avoid any inconvenience. Please plan to arrive 10 - 15 minutes before departure.
- Guests arrival details and departure details would be required at the time of booking.
- Please notify us at the time of booking if you need us to store extra luggage on your behalf for the duration of the tour.

#### **HEALTH & SAFETY**

- We recommend that you use sunscreen and wear a hat to protect you from the sun as you will be walking outdoors.
- Please drink water. Travel in general creates an increased need for hydration. Being outdoors, in direct sunlight, with probable high temperatures, puts you at risk of dehydration which will impact negatively on your travel plans beyond the tour itself. Water is available from your host throughout the tour.
- Comfort Breaks. Access to toilet facilities en-route is limited. There are bathrooms located within the Maun Airport and at The Duck which we suggest you use before we depart. You will have another scheduled bathroom break mid tour at Acacia Cafe and we encourage you to use this opportunity. Should you need a comfort break during the tour, please alert your host in good time to allow for a detour.
- Your will encounter un-even paving, steps & sandy areas on the tour. Please mind your step. Regrettably this tour is not recommended for guests with limited mobility.



#### **COVID-19 PROTOCOLS**

- All guests are required to wear their mask for the duration of the tour.
- We ask that you sanitise your hands when entering and exiting the vehicle at each stop en-route. The driver will provide you with sanitiser as required.
- Please observe social distancing at all times.

#### **TIPPING**

You may wish to tip your host and driver. Please note that this is neither a requirement, nor an expectation as our staff are full time employees of the company and fairly paid. However, if you would like to leave a tip in recognition of outstanding service, a general guideline would be about USD 2 for the driver and USD 5 for the host per person.

#### CHANGING LIVES FOREVER THROUGH TRAVEL

BWP 10.00 per person is donated to Travel for Impact, supporting vulnerable women and children. Thank you for supporting our Maun community.

