



PLEASE NOTE THE FOLLOWING IMPORTANT INFORMATION

I, _____ herewith agree, to comply and adhere to the following:

This agreement is binding to the rental contract _____ signed by the renter.

1. SPEED LIMITATIONS:

- 60km/h in town
- 60km/h for all 2x4 vehicles on gravel/salt- and sand roads
- 80km/h for all 4x4 vehicles on gravel/salt- and sand roads
- 120 km/h on tarred roads

2. INSURANCE COVER:

- The Insurance **ONLY** applies in case of a collision with another **moving object** (e.g. vehicle, animal or human)
- In case of a collision with another vehicle, animal or theft of the car the Excess authorised by Credit Card will be **subtracted immediately**, from the renters' credit card. In this case (if all given procedures have been followed) the renter will be liable up to the excess amount. This only applies if the renter was not in breach of contract. The Contract is herewith cancelled and the rest of the rental will **NOT** be paid back **OR** used for the new exchange car which will NOT necessarily be delivered if the Rental Company chooses not to do so whatever the circumstances may be.
- In case the rental company decides to deliver an exchange vehicle, a new Excess (**not reduceable anymore**) plus the new rent must be paid or subtracted from the Credit Card **BEFORE** the car will be delivered to the renter.
- **In case the renter is in breach of the Rental contract the rental company will hold the renter liable for an Excess of N\$ 140,000.00.**
- Should the Insurance decide not to pay, due to extreme negligent driving (for example) the renter will be held liable for the full loss / damage of the vehicle and after costs occurring, which can be up to N\$ 400 000 depending on the category.
- **Single Vehicle Accidents:** Not covered by any insurance. Bumping a tree/pole while reversing the car, accidents without a collision involving a moving object (animal, person or vehicle) are single vehicle accidents, and the client will be held liable for N\$ 140 000, plus all recovery costs.
Losing control over the vehicle and rolling the vehicle is not covered by any insurance except Option 4, unless negligence (speeding etc) was involved.
- **Option 4:** This insurance cover (**details as mentioned below**) will only apply if **no negligence** was involved. Included in the Option 4 is collision with a moving object (animal, person or vehicle), rolling the vehicle, undercarriage damage, sandblast/storm damage, one windscreen, side windows and two completely damaged tyres.
- The Tyre and Windscreen Insurance includes two completely damaged tyres and one Windscreen only

The renter drives **AT OWN RISK** in Khaudum Park, Kaokofeld, in dunes, Sandwich Harbour, along the Kunene River from Epupa Falls east, along riverbeds, in neighbouring countries, after sunset and before sunrise as well as on not registered roads. No backup can be Guaranteed. Recovery cost in these areas will be on the Renters account.

3. Water Damage is not covered by any insurance and will be on the renters account.

4. **DRIVING** the van Zyl's Pass is **prohibited**.

5. **NO STANDING OR SITTING** on the roof or bonnet of the vehicle at any time.

6. **ALL RECOVERY COSTS** will be on the renter's account, **except** when the damage is caused by usual wear and tear. When driving in neighbouring countries all recovery costs will be on the renter's account.

7. **It is compulsory for the renter to contact the Car Rental Agency should any technical or mechanical defects occur. The renter must report any accident and damage to the police within 24hrs. It is the renter's responsibility to provide Autovermietung Savanna with a copy of the Accident Report and Accident Report Number received at the police station, otherwise NO insurance cover will apply, and the renter will be held liable for the full repair of any damages to the vehicle. In this case the excess chosen will no longer be valid and the renter will be liable for the total cost of repair or replacement due to any damages..**

8. It is very important that the **FOUR – WHEEL DRIVE** is **de-activated** before driving on a hard surface (tarred/gravel roads), as this can cause damage to the drive-train. This is considered as excessive wear and tear and is not covered by the insurance.

9. Clutch and under body damages are **NOT COVERED** by any insurance and will be on the Renters account. (Under body damage is only covered by Excess Insurance Option 4)

• In the event of clutch damage, the following steps will apply:

- i. The basic fee of N\$15,000.00 will be deducted from the Credit Card before any replacement vehicle is sent (N\$25,000.00 when outside Namibia)
- ii. The replacement vehicle will not be handed over to the renter if all the documents are not signed.
- iii. The fees mentioned above will not be the final calculation as this can only be determined once the vehicle has been recovered and all costs have been finalized

10. Lost, stolen or damaged rims are **NOT COVERED** by any insurance and will be on the Renters account. The renter agrees to the Terms and Conditions by signing all the Documents provided by Autovermietung Savanna.

11. No Tyre Damage will be refunded unless the renter paid for the Tyre and Windscreen Insurance upon vehicle pick up. The renter is therefore fully liable for any Tyre and Rim damage. The renter will be liable for the total cost of a new Rim and a new Tyre. Two completely damaged Tyres are included in the Tyre and Windscreen Insurance (rim damage is not covered by any insurance).

12. Any damages caused by **EXCESSIVE WEAR AND TEAR** by the renter, are not covered by **any** insurance and will be on the Renters account.

13. Please return GPS, Sat-Phone, winch remote, first aid kit and Information File at the reception. The renter is liable for any lost, damaged or stolen GPS, Sat Phone, Winch remote, First Aid Kit and File.

14. **Vehicles have to be returned, at the exact time stated on the Contract and Check Sheet. This applies to weekend returns especially!!!** Early returns have to be arranged 2 days prior to original return date.

Signature: _____

Date: _____

CREDIT CARD DETAILS & IMPRINT:

Date: _____

Card No.: _____

Expiry Date: _____

CCV No.: _____

Excess Amount: N\$ _____

Authorisation Code: _____