

BOOKING CONFIRMATION

Prepared For:	DAT - USA	Our Ref	DALF380125
Lead Name:	Stambaugh	Consultant	David Cordhero
Your Ref:	Holden Safaris	Request Date	16/Jun/2018
Attn:		Travel Date	01/Nov/2018
Passengers:	MR Bruce Stambaugh(Adult) MS Mary Stambaugh(Adult)	Invoice as of:	16/Jun/2018

Description	Date(s)	Quantity
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Compulsory Ground Handling Fees	01/Nov/2018	2 Adult(s)
Pickup Drop off Remarks	EK216 - LAX / DXB-T3@ 19:30 Westin Dubai Al Habtoor City@ AGENT PAGGING BOARD SHOULD BE USED / SENT TO OPERATIONS	

Dubai Airport to Jumeirah/Umm Suqeim - Private Car	01/Nov/2018	2 Adult(s)
Pickup Drop off Remarks	EK216 - LAX / DXB-T3@ 19:30 Westin Dubai Al Habtoor City@	

Westin Dubai Al Habtoor City Deluxe Room Bed & Breakfast Hotel Confirmation: Contract 1 Double : 2 Ad 0 ch DB MR Bruce Stambaugh (Adult) MS Mary Stambaugh (Adult)	IN: 01/Nov/2018 OUT: 03/Nov/2018	2 Adult(s)
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SERVICE NOTES:

Bedouin Culture Safari with trditional Breakfast Bedouin Cultural Safari with Traditional Breakfast	02/Nov/2018	2 Adult(s)
Pickup Drop off Remarks	Westin Dubai Al Habtoor City@ Westin Dubai Al Habtoor City@ reference number: 72078	

Private Dubai City Tour Private - English - 1 - 3 Pax	02/Nov/2018	2 Adult(s)
Pickup Drop off Remarks	Westin Dubai Al Habtoor City@ 14:00 Westin Dubai Al Habtoor City@ AFTERNOON TOUR / INCLUDE GEM STORE VISIT	

Jumeirah/Umm Suqeim to Dubai Airport - Private Car	03/Nov/2018	2 Adult(s)
Pickup Drop off Remarks	Westin Dubai Al Habtoor City@ EK763 - DXB-T3 / JNB@ 10:05	

Although every precaution has been taken to ensure correctness of this confirmation, please advise us of any query or discrepancies within 48 hours after receipt of the confirmation. Should we not hear from you within this time we take above confirmation is binding and accepted by you.

Please find below Travel Directory.

Arrival:

Desert Adventures' airport representative will be waiting for you at the allocated meeting point in the arrival area of the airport terminal holding the paging board with Desert Adventures logo and your / group's name.

Dubai Airport:

In T1, T2, T3: Desert Adventures' representative will meet the **economy and business/first class passengers** at the arrival area after baggage claim.

Business/first class passengers in T3 of Dubai Airport will have **separate exit**. Kindly be informed that if you are a business/first class passenger and you have **transfers** booked with Desert Adventures, please approach our representative at the arrival area (for all passengers) after baggage claim.

Abu Dhabi Airport:

The representative will meet the **economy and business/first class passengers** in T1 and T3 at the arrival area after baggage claim.

If you are flying by **Etihad Airways** and have a **complimentary transfer** booked, you will have a separate exit.

Dubai Cruise Terminal:

Desert Adventures' representative will be waiting for you outside the terminal holding the paging board with the your / group's name.

Welcome Pack:

Once you approach the representative at the airport, you will get the welcome pack containing:

- useful information about the destination
- departure time pick up slip(if any departure transfer is booked through Desert Adventures)
- travel itinerary with pick up timings (if any tour is pre-booked through Desert Adventures)
- name / contact number / time and date of the assigned meeting with Desert Adventures' hotel representative

Departure:

You can find information about your departure pick up time in the welcome pack. Please be present in the hotel lobby as per the indicated time on the slip. Please approach the hotel concierge and advise them that you are waiting for Desert Adventures' transfer.

In case of amendment required in the pick up time:

Seat in Coach transfers: no changes possible

Private transfers: at least 6 hours before the initially assigned pick up time

What If:

- You have any general inquiries about your departure transfer: please call our office **24 hours** prior your departure date.
- You are entitled to an alternative transfer from the hotel but you have transfer booked through Desert Adventures: please advise us at our office **48 hours** prior your departure date if you wish to cancel the transfer through us.
- You have **Gold Marhaba departure airport service** booked but you don't have transfer with Desert Adventures: please call our office **24 hours** prior your departure to advise your pick up time from the hotel & your contact details.

Pick Up for the Tour:

In case our driver cannot be located for the excursion pick up 10 minutes after the assigned time, please call the Desert Adventures' office number

Your feedback is important to us and we would like to hear from you Customer Service & Quality Control department at datcustomerservice@desertadventures.ae

Please note we are not responsible for the remittance fee or any other financial charges deducted by either your bank or your bank correspondents. Please transfer the amount inclusive of any remittance charges as due to be deducted by bank.

Our bank details for remittance:

Desert Adventures Tourism LLC
Account Description: CURRENT ACCOUNT
Account Number: 0101176002
IBAN NUMBER: AE390211000000101176002
Bank Name: Citibank N.A
Swift Code: CITIAEAD
Address: PO Box 749, Oud Metha Road, Al Wasl Branch,
Dubai, UAE

Trade license No: 501406

Many thanks for your booking and we look forward welcoming your guests.

Kind Regards,
Desert Adventures Reservation



Signature
David

David.cordhero@desertadventures.ae

Al Barsha Boutique Building, Al Barsha 1
Website: www.desertadventures.com

Phone:

Dubai Office No: (+971) 4 45 04 450 (9:30 am – 6:30 pm)
After working hours :(+971) 55 498 3916 (6:30 pm – 9:00 am)

Transportations:

Toll Free number during working hours: 971 800 9823 (9:00 am – 6:30 pm)

Excursions :

Toll free number during working hours: 971 800 134 000 (9:00 am – 6:30 pm)

Abu Dhabi:

Abu Dhabi Office tel. No.: (+971) 255 66 155 (Sat – Thu 10:00 am – 6:00 pm)
