

# The Africa Safari Co. Guest Feedback form *For quality & service excellence*

Dear Traveller,

At The Africa Safari Co., we constantly strive to improve the quality and service standards of our chosen properties and touring options, by monitoring our service standards. Your feedback contributes greatly in helping us to achieve this objective. It would be much appreciated if you would assist us by filling in this questionnaire and posting or faxing it back to us.

We sincerely hope that you enjoyed your safari and we look forward to seeing you on safari again.

*Susie Potter*

Proprietor,  
The Africa Safari Co.



"The Heart and Soul of Africa..."  
[www.africasafarico.com.au](http://www.africasafarico.com.au)

Your name:

Address:

Consultant or Travel Agent your booking was made with:

How did you hear about The Africa Safari Co.?

Date of departure:    Holiday duration:  days

Countries visited: ☐ Botswana ☐ Congo ☐ Egypt ☐ Kenya ☐ Madagascar ☐ Malawi  
☐ Maldives ☐ Mauritius ☐ Mozambique ☐ Namibia ☐ Réunion ☐ Rwanda  
☐ Seychelles ☐ South Africa ☐ Tanzania ☐ Uganda ☐ Zambia ☐ Zanzibar  
☐ Zimbabwe ☐ Other:

Is this your first time to Africa? ☐ Yes ☐ No

Did you travel with children? ☐ Yes ☐ No

Was your experience value for money? ☐ Yes ☐ No

Would you return to Africa? ☐ Yes ☐ No Comment:

What was the highlight of your trip?

Please rate the following with a tick:	Poor	Satisfactory	Good	Excellent	Highly recommended
Documentation supplied from Australia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hotels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Game Lodges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tented Camps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Airlines & flight schedules	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ground operators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meet & Greet service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Guiding skills at Lodges & Camps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kids facilities & activities (if applicable)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall hospitality in Africa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall impression of the areas visited	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Is there anything that you feel we could improve upon or any other comments that you wish to add?

  
  
  


Tick here if your comments continue overleaf: ☐

I,  (please print), grant permission to The Africa Safari Co, its Operators and employees, the irrevocable and unrestricted right to reproduce the photographs and/or video images taken of me, or members of my family, for the purpose of advertising in any manner or in any medium. I hereby release The Africa Safari Co and its legal representatives from all claims and liability relating to said images or videos. I waive my right to any compensation.

Signed:

Date:

## The Africa Safari Co.

Tel: 02 9541 4199 • Fax: 02 9532 0744

Eml: [enquiries@africasafarico.com.au](mailto:enquiries@africasafarico.com.au)

Suite 1, Ground Floor,  
Endeavour House, 3-5 Stapleton Avenue,  
Sutherland NSW 2232 Australia