

Federal Airlines (Pty) Ltd

Hangar 14, General Aviation Section, OR Tambo International Airport, Bonaero Drive, Bonaero Park, Johannesburg, South Africa Tel: 27 (0) 11 395 9000

Reg No: 2004/022324/07 VAT Nr: 4050173451

License No's: I/S135; I/N200; N933D; S970D



To

AFRICAN CULTURAL TOURS (PTY) LTD T/A SABI SABI

SABI SABI SAXONWORLD South Africa Phone: 0114477172

VAT Number: VAT # 4150141374

E-Ticket PNR Ref: 2067353A

Ticket number: 2062745021

Booking details: cv95778

Flights:

	<u> </u>								
#	Date	Flight	From	STD	То	STA	Class	Baggage	Status
1	05-Dec-17	201	Johannesburg	10:30	Sabi Little Bush	12:00	Α	20 Kg	Confirmed
2	08-Dec-17	303	Sabi Little Bush	11:00	Kruger Mpumalanga International Airport	12:00	Υ	20 Kg	Confirmed

Travellers: (Count:Adult: 2)

1141 011010 (00 and 11 and 12)							
Traveller Name							
MR. DAUME JASON THOMAS							
MRS. DAUME ARIANNE WORDEN							

Flight Remarks:

- Flight 201: Please note the times for the Johannesburg to the Lowveld flights may vary by up to an hour depending on operational requirements. Check in latest 09H30 at the airport kiosk / Check in latest 09H45 at the Federal Airlines lounge.
 Flight 303: A minimum of 2 passengers are required per booking. A supplementary charge will be applicable for single travellers.

Booking Remarks:

- Extra Info : cv95778- LBC SSPCA17
 Inbound : TBA
- Outbound : TBA

Terms & Conditions:

IMPORTANT REMINDERS

All flights are operated by Federal Airlines unless specifically noted otherwise.

The Carriage of all Dangerous Articles and Substances in hand luggage is not allowed on board Federal Airlines flights. Approval for any Dangerous Articles and Substances in checked baggage must be sought from Federal Airlines in writing and can be addressed to shuttle@fedair.com For a full description of Dangerous Articles and Substances, please refer to our <u>Terms and Conditions</u>.

SHUTTLE SERVICE TERMS AND CONDITIONS

- Federal Airlines offers a shuttle service and NOT a scheduled service therefore times and routes may vary from day-to-day depending on actual bookings. All shuttle departure times are subject to change.
- Guests booked on Shuttle flights, are not guaranteed to be on the same aircraft. Federal Airlines will do all possible to assist families/groups together, subject to operational requirements.
- Aircraft landing and/or departure may be delayed due to animals obstructing the runway.
- O.R.T. International Airport is one of the busiest airports in the Southern Hemisphere. As such we often incur Air Traffic Control delays due to aircraft
- Transport between game lodge airstrips and the actual lodges will be provided by the lodge, we constantly update the lodge staff with all flight details so that they are well prepared for our guests' arrival.
- Confirmed bookings subject to automatic release if passengers' full names are not received at time of confirmation.
- We reserve the right to include technical stops en-route due to operating conditions at the time, which is in the interest of safety and at the sole discretion of the Captain.
- Smoking is not permitted on any of our flights.
- Federal Airlines operates as a Point-to-Point Airline and will not be held responsible or liable should incoming/connecting flights be missed/delayed resulting in passengers missing their shuttle connection to the bush or onward flights. We will endeavour to assist them on a later departure from/to the bush, subject to seat and flight availability.
- We cannot be held liable or responsible for any delays due to weather, ATC or technical delays; we will rectify the situation to the best of our ability.
- In the event of bad weather (low cloud or water logged runways) Federal Airlines reserves the right to drop-off clients "at the nearest suitable and serviceable airstrip". This might mean a road transfer for guests to get to their final destination, this road transfer will not be for Federal Airlines' account, but will be for the guests' account. This diversion will only be done in the interest of safety and when weather and/or runway conditions are not suitable to land at your original destination.
- Federal Airlines (Pty) Ltd. Trading as Federal Airlines cannot be held liable or responsible for any delays due to weather, resulting in missed connections when returning from any lodge.
- Children are classified as ages 2 11 years. Infants are under the age of 2 years.
- Travel Insurance is advisable.
- Shuttle flights are operated by Federal Airlines(Pty) Ltd or other reputable charter operations if required.

BAGGAGE RESTRICTIONS

All passengers travelling on our Federal Airlines shuttle flights are entitled to one free piece of checked luggage and one small carry on item. Please see below details for checked in bags:

Type of Bag Due to the nature of the environment in which we operate, our aircraft are, generally speaking, smaller than a typical airliner. As a result, we have much smaller luggage holds which results in weight and size limitations.

The Federal Airlines luggage specifications are as follows:

Soft (all-sides) luggage/duffel bags with no rigid sides

- Maximum luggage weight is 20kg/44lbs (in the hold)
- Maximum hand luggage is 5kg/11lbs (1 piece allowed)
- Suggested luggage size is 40cm (16 inches) wide x 30cm (12 inches) high x 60cm (24 inches) long
- Should your luggage exceed the above limitations and we are not able to fit it we do provide a complimentary luggage storing facility. Excess luggage remains the responsibility of the affected passenger at all times.
- Oversized bags cannot be carried on your lap your safety is key to our operation and unsecured objects inside the cabin are hazardous.
- To accommodate additional luggage on our flights please book and pay for an additional seat in advance on any of our shuttle flights. It may not be an available option on the day of departure if this has not been pre-booked. The extra seat will allow for an extra 60kgs of luggage allowance, this extra luggage must still meet the Baggage Restriction

MEET AND GREET SERVICE

We provide a complimentary meet & greet service to all of our passengers upon arrival at Johannesburg, please note the following regarding this service; Federal Airlines offers this service on a complimentary basis;

- We offer this service for all passengers arriving on any scheduled flight landing after 6am, provided we receive the flight information 72hrs before departure.
- Passengers arriving before 6am need to make their own way to our kiosk, a Federal Airlines Driver will man the kiosk from 6:30am to transport quests that have arrived early to the lounge if prearranged 72 hrs before departure.
- Our lounge is operational from 7am daily, and our airport kiosk is operational from 8am daily.
- Passengers may be met as a group should we have multiple passengers arriving off the same flight
- We cannot be held liable should the passengers miss our representatives when they come through arrivals, we will endeavour to be waiting for them at the most visible point as they arrive
- After passengers have been met they will be escorted to our terminal counter where they will be assisted onto the transport to bring them to our private departure lounge.
- Should a meet & greet service be required for passengers arriving before 6am please let us know so that we may put you in contact with a private handling company

CANCELLATION / AMENDMENT FEES

- More than 30 Days to departure date Nil
- 30 15 Days to departure date 15% of total fare
- 14 8 Days to departure date 50% of total fare
- 7 4 Days to departure date 75% of total fare
- 3 0 Days to departure date 100% of total fare
- Any amendment to a booking within 72 hours that is not a cancelation will attract the following charges:
- Date change: R750.00
- Time change on day of travel: R250.00

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