

SeaFive COVID Cancellation Policy:

Please also see below our COVID amended cancellation policy:

For any new bookings confirmed for travel between 01st January and 28th February 2021:

- Bookings may be held until more than 14 days prior to arrival with no cancellation penalties should guests wish to release the space
- 70% will be required on cancellation 14 days prior to arrival
- Should guests not be able to travel as a result of border restrictions, we will gladly postpone the booking to any date up to the 31st of December 2021.
- If the guests are denied entry because of COVID related symptoms, we will cancel the booking at no charge or postpone it.
- Should a cancelled booked be already paid, we will not refund but we will issue the agent with a credit note to the same value

We realize we may need to reassess our policies beyond February 2021 and will continue to closely monitor the impact of COVID-19. We will keep you updated should there be any further adjustments to our terms and conditions.