

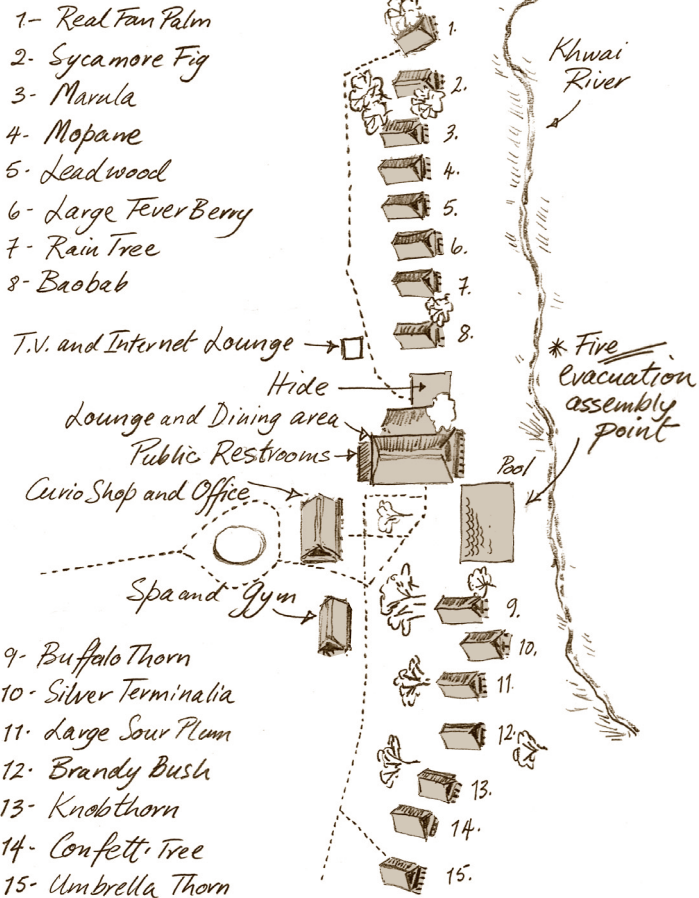


## KHWAI RIVER LODGE

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CAMP DIRECTORY

## Khwai River Lodge Layout



## INTRODUCTION

Khwai River Lodge is Botswana's most established safari camp having been first built in 1969. Before the establishment of Maun, it served as Northern Botswana's main airport. Enjoy a drink in our hide, take respite from the heat in the swimming pool or rejuvenate mind and body at our spa. Khwai River Lodge comprises of 15 luxury tents.

# A SETSWANA SMALL WORDS DICTIONARY

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Know your nkwe from your kwena.

Embrace the local Botswana culture and converse with the locals using our handy guide to common Setswana words and phrases.

Welcome ..... Goroga Sentle

Hello ..... Dumela

How are you? ..... Le Kae?

Thank you ..... Kea Leboga

Good / I am fine ..... Ke Teng

Goodbye ..... Tsamaya Sentle

Goodnight ..... Robala Sentle

Botswana Currency ..... Pula

Rain ..... Pula

Star ..... Naledi

Moon ..... Ngwedi

Sun ..... Letsatsi

Clouds ..... Maru

Wind ..... Phefo

Bee ..... Notshe

Bird ..... Nonyana

Lion ..... Tau

Elephant ..... Tlou

Leopard ..... Nkwe

Crocodile ..... Kwena

Hippo ..... Kubu

Snake ..... Noga

Beer ..... Bojalwa

Food ..... Dijo

## WELCOME

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- \* **Dumela and welcome** to our Orient-Express camps in Botswana, where we hope you will have a most enjoyable experience.

At Orient-Express we take pride in our camps, our staff, our service and in the environmental experiences we offer you. Above all, we are here to ensure your stay is a memorable one. If we can assist in any matter whatsoever; please ask our camp managers and they will endeavour to meet your requests as efficiently and effectively as possible.

Enjoy your stay with us.

Kind regards  
The Management Team and Staff

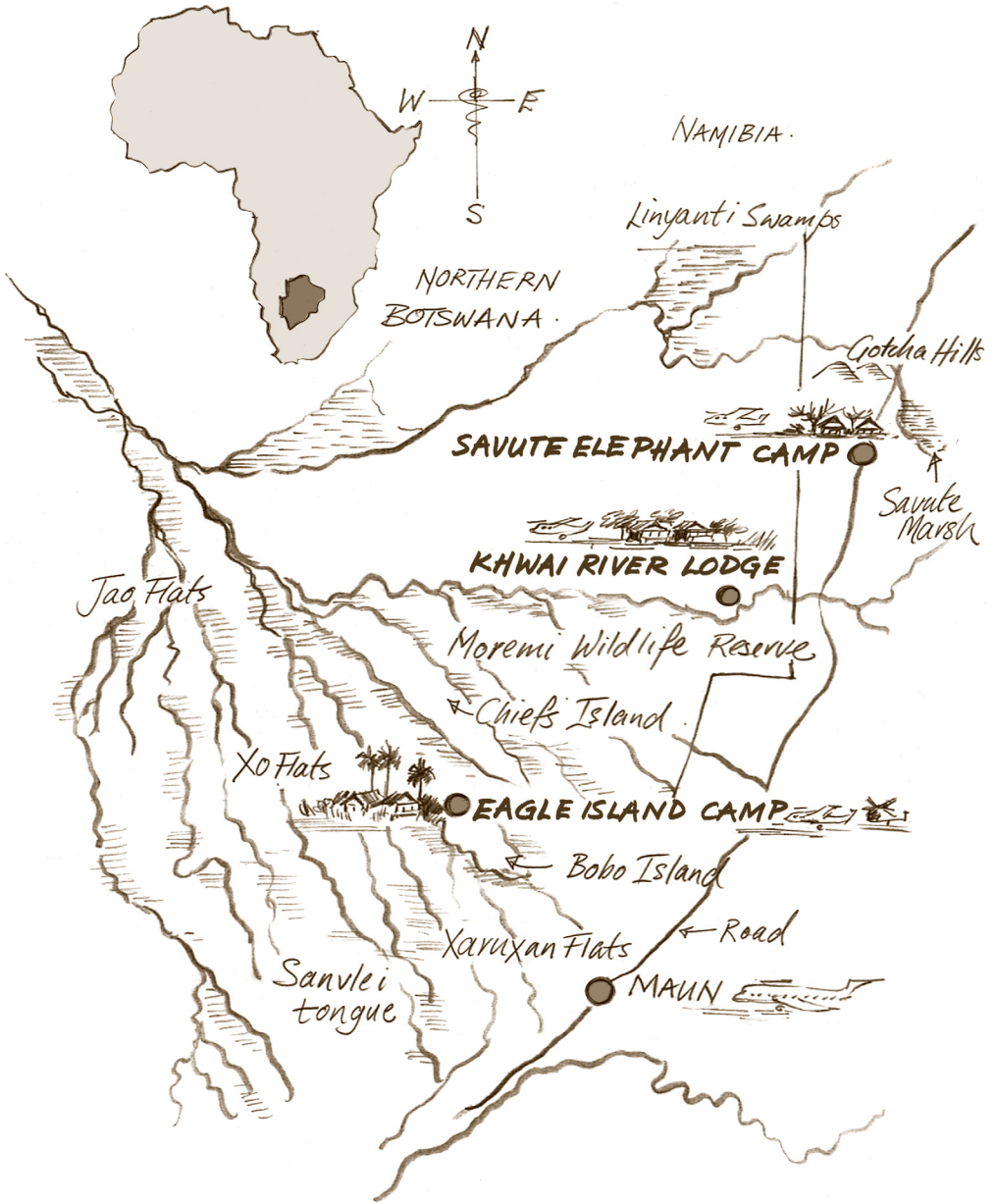
- \* Dumela - 'Hello' in Setswana

## PLEASE BE AWARE!

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- The camp is not fenced off.
- Lion, leopard, elephant and hippo can (and do!) wander through the camp, please do not attempt to approach, touch, feed or interact with any of the animals.
- Do not walk anywhere outside your tents or the public areas at night time without an accompanying staff member. Animals become more active at night!
- The camp is situated in a malaria area. It is advised to use an insect repellent especially during the early morning and evening hours. Insect repellent is provided in your tent.





## ORIENT-EXPRESS IN BOTSWANA

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Our three extraordinary camps are set in Botswana's most unspoilt wilderness areas and can be reached by light aircraft. Eagle Island Camp is located in the wetlands of the Okavango Delta. Khwai River Lodge is set on the periphery of the Delta, adjacent to the Moremi Wildlife Reserve overlooking the Khwai River, while Savute Elephant Camp is set in the Chobe National Park in the north of the country, overlooking the Savute River which is now flowing again.

Each area has a unique ecosystem, ensuring a rich wilderness experience for visitors. The three camps offer luxurious tented accommodation with en suite facilities.

All facilities are environmentally friendly and designed to have as little impact on their surroundings as possible.

Each camp is run by a management couple and an assistant manager. Our knowledgeable and experienced rangers are always on hand to ensure that you have an exciting, enjoyable and safe safari experience.

## MISSION STATEMENT

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As a tribute to the precedent already set by the Batawana Tribe, natural custodians of the great Okavango Wilderness, we intend to make a material contribution to the environment and all of its inhabitants. Through investment of capital and, most particularly, considerate management, we aim to help the people of Botswana preserve this place of peace and perfection as a bountiful heritage for all people, for all times. And, with our three extraordinary game camps throughout the exotic delta, we hope to open a window to Africa for travellers who understand that man and nature have complementary roles to play in the preservation and enhancement of this enchanted land.

# ORIENT-EXPRESS AND IT'S ENVIRONMENTAL IMPACT IN BOTSWANA

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Orient-Express is proud to be associated with tourism in Botswana recognised as one of the pioneer countries in managing tourism responsibly. The company seeks to minimise any environmental impact that results from the development and utilisation of tourism areas by people. Negative impacts are primarily measured by the loss of biological diversity and altered functioning of the ecological process. Another critical factor to measure negative impacts on the environment is that of the aesthetic appeal. This can be regarded as a major factor in maintaining the economic value of these tourism areas.

Orient-Express in Botswana controls physical environmental impacts by:

- ensuring that all buildings and associated infrastructures and services are located, constructed and managed to ensure minimum destruction of vegetation, visual impact and creation of bare areas that will become a source of wind or sheet erosion;
- ensuring that local materials used are from a sustainable resource;
- ensuring effective resource management;
- ensuring resource monitoring;
- ensuring that all structures built can and will be, if necessary, removed to restore the site to its preconstruction condition;
- working within the parameters set by governing ordinances;
- ensuring that the behaviour of the company's staff and guests reinforce the minimal impact approach: conducting photographic safaris of high ethical standards and maintaining employee discipline can contribute to reducing wildlife disturbance. When done successfully, one can be assured of high-quality / high-value human wildlife interactions.



# BOTSWANA

## PEOPLE AND HISTORY

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Botswana is a land-locked country some 581,730 square kilometres in size – approximately the size of Texas or France. Botswana was a British protectorate, but gained independence in 1966. It is now one of the most stable of African countries, governed under a multi-party democracy. The national dialect of Botswana is Setswana, with English as the official or business language. Botswana has a population of approximately 1.7 million people made up of numerous tribes. The principal tribe in the Delta area is the Bayie clan.

Botswana borders Namibia in the west, Angola and Zambia in the north, Zimbabwe to the east and South Africa to the south. The capital is Gaborone, while the regional capital for the Okavango Delta area is Maun, often called the safari capital. The Okavango Delta is situated in the north-central part of the country (Ngamiland).

Diamonds were discovered in Botswana in 1967, which brought rapid growth for the country. Today, diamond mining is the largest industry, followed by tourism. Botswana has a thriving economy and an excellent transport infrastructure. The GDP of the country is approximately US\$4.3 billion or US\$3 130 per head.

## LANDSCAPE

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Geographically the country is flat and up to 70% of Botswana is covered by the Kalahari Desert. It is bordered by South Africa to the south and southeast, Namibia to the west and north, and Zimbabwe to the northeast. It meets Zambia at a single point. The nation of Botswana is surrounded by land from all the sides in the continent of Africa.

It has the only inland delta of its kind in the world.



# CLIMATE

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## Summer

The summer months, during which days are hot (30°C – 40°C / 86°F – 104°F) and nights warm (15°C – 25°C / 59°F – 76°F), occur between October and April with rainfall from December to April. October and November are generally the hottest months with temperatures rising as high as 45°C (113°F). Rain occurs as thunderstorms and last any length of time, from 5 minutes to 2 hours. The average annual rainfall for northern Botswana is between 300mm and 500mm.

## Winter

Winter months are from May to September and are characterised by dry, cloudless days and nights. Daytime temperatures range between 15°C and 25°C (59°F and 76°F). Temperatures drop sharply at night, between -5°C and 10°C (22°F and 50°F). Although these months are considered the best for viewing game, this wonderful region is a magnificent experience all year round.

# DAILY ROUTINE

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You have the option of an early morning wake-up call or a leisurely lie-in at all our camps. The early risers may participate in the early morning activity following tea or coffee – the cool temperatures at this time of day allow for maximum animal movement and, therefore, better sightings. After your activity, brunch is served. Late afternoon sees more game viewing activity, ending with sundowners in a remote location. Dinner is served after guests have had time to freshen-up and the evening draws to a close around the fire with tea or coffee.



## GAME DRIVES AND SAFARI ADVENTURES

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At Orient-Express Botswana we offer game drives twice-daily, which are planned to coincide with the best game viewing times.

### **Khwai River Lodge and Savute Elephant Camp**

Morning drive – after your early morning wake-up call and tea / coffee, you will depart on your game drive. Please remember to take warm clothing with you regardless of the season – it can be cold first thing in the morning!

Afternoon drive – your guide will meet with you during afternoon tea and from there you will be escorted to your safari vehicle for the game drive. Be sure to take sunscreen, hats, binoculars, cameras and warm clothing with you when you meet for tea, as you will depart as soon as you are ready to go.

### **Eagle Island Camp**

Activities typically include game walks and boating activities which include mokoro (dugout canoe) excursions. During the helicopter activity please be sure to remove any caps or items that may fly off, as the helicopter is open sided.

## OUT AND ABOUT

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In consideration for your own safety and other guests we ask you kindly to adhere to the following guidelines:

- Listen to your guide at all times.
- When at a sighting do not lean out of the vehicle or stand up, do not attempt to attract an animal's attention in any way.
- Guides may not, by law, drive off road in a reserve, please do not ask them to do so.
- Never leave a vehicle unless you have been specifically told by a guide that it is safe to do so.
- Once off a vehicle do not go out of the guide's site or walk into the bush unaccompanied. If you need to go away from the vehicle ask the guide to check the area for you first.

# CAMP DIRECTORY

## ADAPTORS AND POWER SUPPLY

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Our local power voltage is 220/240 volts 50Hz. To conserve energy our generators are switched off once all guests have turned in for the evening. In the event of a power failure, please report any faults to the team and we will rectify the problem as soon as possible.

## AIR CONDITIONING AND HEATING

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All tents are equipped with individual controls to enable you to conveniently adjust the room temperature.

## AROUND THE POOL

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Swimming towels are provided at the poolside, as well as a full bar service. Enjoy our hospitality.

## BOTSWANA SAFARI JOURNAL

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A personal journal is provided in your tent. We hope that you find it useful during your stay and invite you to take it back home with you as a record of the animals and birds you have seen.

## CLOTHING

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It is best to wear neutral colours and comfortable walking shoes when participating in game-viewing activities. During winter, dress warmly in layers which can be removed as it gets warmer. Dinner dress is casual, and we recommend you wear long trousers and sleeves to deter any inquisitive bugs! Ponchos are provided for game viewing activities in the event of rain or cold weather. If you require one please ask either the guide or camp manager, they will be happy to assist.

## COMMUNICATION

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All camps have satellite phones installed in addition to complimentary WI-FI internet access at each camp. For details on satellite phone rates, please enquire with our managers.

## CURIO SHOP

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The Curio Shop stocks safari accessories, books, crafts, gifts and souvenirs including:

- Branded clothing with Camp and Orient-Express logo including t-shirts, polo shirts and sweatshirts, pants, shorts, shirts, bush vests, bush jackets, caps, hats, knitted sweaters, beanies and gloves
- Curio items including wood and stone carvings, sarongs, ethnic jewellery and woven baskets
- Books, DVD's and postcards

## DO NOT DISTURB

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Kindly advise your camp manager should you not require a wake-up call for the morning game drive.

## DRINKING WATER

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Please enjoy unlimited complimentary mineral water provided in your tent.

## HAIRDRYERS

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These are provided in your tent for your convenience.

## HOT WATER

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In the event of no hot water, please notify your camp manager as soon as possible so that we can fix it immediately; our hot water geysers are gas heated.

## HOUSEKEEPING

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For special pillows, extra blankets or other additional items, kindly contact the camp manager.

## LAUNDRY

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A complimentary laundry service is provided for the duration of your stay with us. Place laundry in the basket prior to departing on the early morning activity, in order for it to be returned to you on the same day. Much of the laundry is done by hand, so please specify if you have any special washing requirements. Please complete the laundry list so we can ensure the correct clothing is returned to you.

## LOST AND FOUND

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Please notify your camp manager if you have misplaced or found anything. The camp cannot, unfortunately, accept any responsibility whatsoever for any lost, damaged or missing articles. We will, of course, make every effort to return items you may have left behind while on safari.

## MALARIA

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The camp is situated in a malaria area. It is advised to use an insect repellent and wear long-sleeved clothing and trousers, especially during the early morning and evening hours. Insect repellent is provided in your tent. Insect repellent is also available at all main areas and on the game drive if you forget to spray yourself before an activity.

## MEDICAL ASSISTANCE

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The camps stock a basic First Aid Kit and senior management have been trained to administer First Aid for medical emergencies. In the case of an emergency medical personnel are also contactable via radio 24 hours a day. Should the situation warrant an evacuation, Orient-Express will arrange for medical personnel to attend to the emergency and assist with the evacuation.

## MONEY

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### **Currency**

The Pula is the currency of Botswana. It is subdivided into 100 Thebe. Pula literally means “rain” in Setswana, because rain is very scarce in Botswana and therefore valuable. Pula also means “blessing” as rain is considered a blessing. Thebe means “shield”.

### **Payments**

We accept all major credit cards (Amex, Visa and MasterCard) and foreign currency (Dollars, Pounds, Rands, Pula and Euros).

### **Gratuities**

Gratuities are discretionary and we have provided a staff box at reception for all staff if you wish to do so, or it is welcome to be given to your guide directly.

## MINI-BAR

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The mini-bar is stocked with complimentary mineral water. Should you have a personal request for other beverages please advise management and we will ensure your fridge is stocked.

## SAFETY DEPOSIT BOX

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There is a safety deposit box in your tent. Please be sure to lock away all items of value (it is not necessary to carry cash around the lodge as purchases can all be settled upon departure). The camp cannot be held responsible in the event of any items going astray.

## SMOKING

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Please respect other guests and restrict smoking to the outdoor areas of your tent. There are no designated smoke-free zones in the camp. Kindly dispose of cigarettes and cigars with respect for the environment.

## TRAVEL ARRANGEMENTS

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Please contact your camp manager with regard to any onward transfer information you require. In the interest of guest safety, the camp retains the right to reschedule transfer arrangements and transfer times will be reconfirmed the evening prior to departure.

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## IMPORTANT EMERGENCY FIRE PLAN

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### Step 1

Should you be in close proximity to a small fire, see if the fire can be contained with the aid of the fire extinguisher located outside the rear of the tent.

### Step 2

If the fire is uncontainable, please notify a member of staff immediately. If you are made aware of a potential threat of fire, please follow steps 3 and 4.

### Step 3

Evacuate your tent immediately, taking your most essential belongings.

### Step 4

Move to the Emergency Evacuation Assembly Area which is indicated on the map on the front cover of this directory.



KHWAI RIVER LODGE

KHWAI RIVER LODGE  
MOREMI GAME RESERVE, BOTSWANA

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