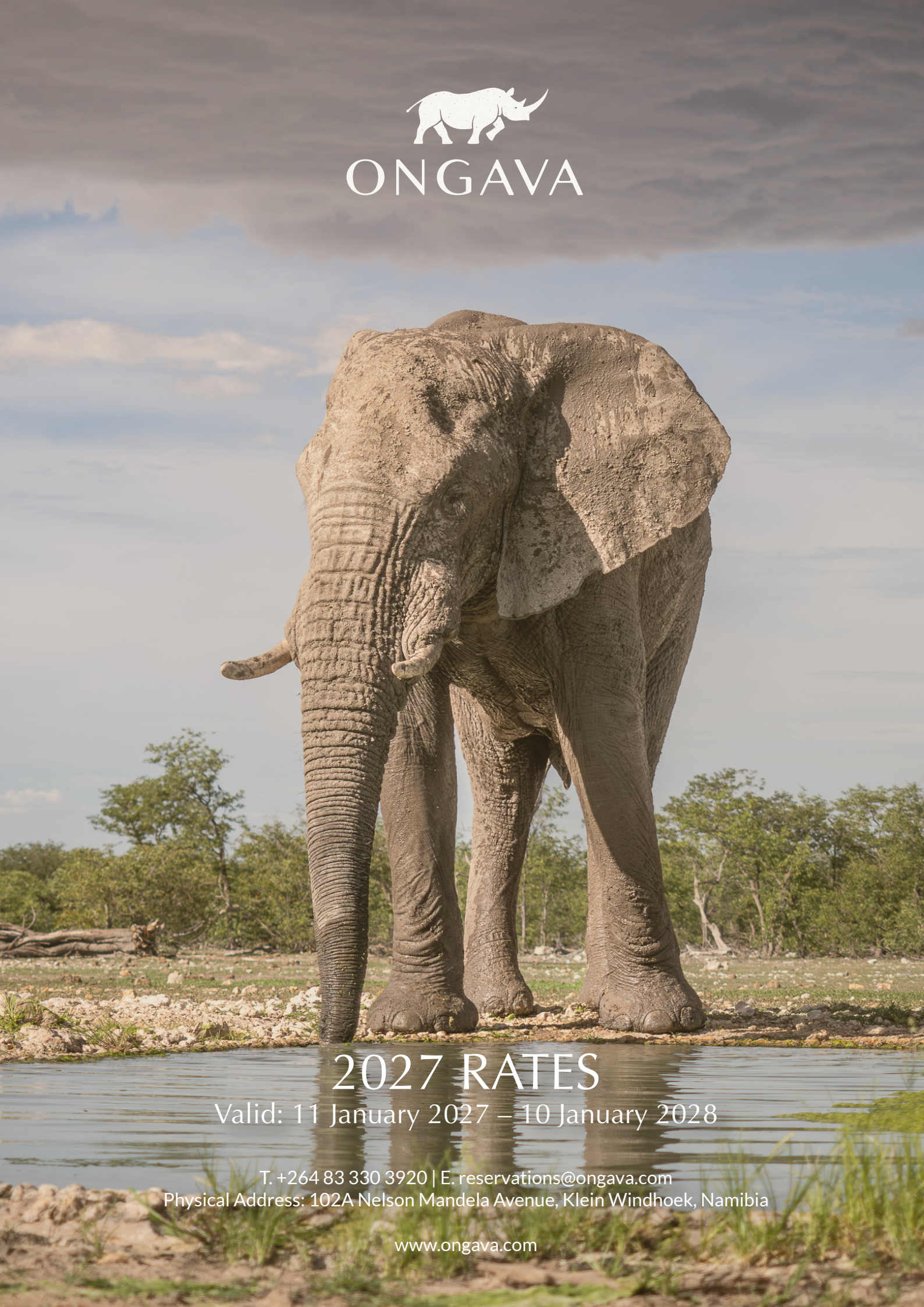
ONGAVA



2027 RATES

Valid: 11 January 2027 – 10 January 2028

T. +264 83 330 3920 | E. reservations@ongava.com
Physical Address: 102A Nelson Mandela Avenue, Klein Windhoek, Namibia

www.ongava.com

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ONGAVA 2027 RATES
VALID 11 JANUARY 2027 - 10 JANUARY 2028

NAMIBIA DOLLARS	BASIS	CONFIGURATION	ACCOMMODATION	CONSERVATION FEE	TOTAL
Ongava Lodge	Full Board	Per Adult Sharing	12,300	1,300	13,600
	Full Board	Per Single Room	15,700	1,300	17,000
	Full Board	Per Child Sharing	9,650	650	10,300
	Fully Inclusive	Per Adult Sharing	18,000	1,300	19,300
	Fully Inclusive	Per Single Room	22,800	1,300	24,100
	Fully Inclusive	Per Child Sharing	14,550	650	15,200
Encounter	Fully Inclusive	Per Adult[1]	19,100	1,300	20,400
	Fully Inclusive	Per Child Sharing	14,800	650	15,450
Anderssons at Ongava	Fully Inclusive	Per Adult[1]	24,300	1,300	25,600
	Fully Inclusive	Per Child Sharing	14,550	650	15,200
Horizon	Fully Inclusive	Per Adult[1]	50,700	1,300	52,000
	Fully Inclusive	Per Child Sharing	36,950	650	37,600

RATES FOR GUIDES AND PILOTS

Per single unit FB. Excludes Bar	2,000

MISCELLANEOUS		NAD
Conservation Fee per Adult per day[2]	per person	1,300
Conservation Fee per Child per day[2]	per person	650
Lunch Pack	per person	630
Scheduled Etosha Game Drive	per person	2,800
Scheduled Ongava Game Drive	per person	1,700
Scheduled Nature Walk	per person	800
Scheduled Night Drives	per person	1,400
Ongava Airfield Passenger Fee[3]	per person	800
Ongava Camp / Airfield road Transfer each way[4]	per person	700
Sole Use Guide & Vehicle (only with FI)[5]	per day	19,500

[1] No single supplement
[2] Non-commissionable Conservation Fee contribution to Ongava Game Reserve + 2% donation to Ongava Research Centre
[3] Ongava Airfield Passenger Fee is included in Ongava accommodation rate
[4] Ongava camp Airfield Transfer is included in Ongava Fully Inclusive accommodation rate
[5] Sole Use Guide and Vehicle is included with each Horizon reservation.

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RATE INFORMATION

ITEM	DETAILS
Fully Inclusive Rate	Includes accommodation, all meals, twice-daily scheduled camp activities, park fees, laundry, Namibian VAT, Tourism levy, and local drinks. Excludes premium imported brands and champagne.
Full Board Rate	Includes accommodation, all meals, Namibian VAT, Tourism levy. All other extras must be settled directly by the guest in camp.
Discovery Centre Access	The Discovery Centre, curated by the Ongava Research Centre, is located at Anderssons at Ongava and is available to all guests resident on the reserve.
Transport	Transport to and from the reserve/lodges is for the guests' own arrangement.
Government Tourism Levy	A mandatory Government Tourism Levy of 1% of the accommodation rate (net of commission and before 15% VAT) is included.
Paired and Family Unit Rates	For three adults booking a pair or family unit, the rate will be quoted as one double room and one single room, not as three persons sharing.

CONSERVATION FEE

The Ongava Conservation Fee is a non-commissionable, mandatory charge applied per person, per day at all Ongava camps, separate from the accommodation rate as specified in the rates table.

Your contribution directly supports vital initiatives, including endangered species protection, wildlife conservation, habitat management, anti-poaching efforts, infrastructure improvements, research, and conservation education. These efforts not only safeguard Namibia's natural heritage but also enhance your game-viewing experience and deepen your connection to the environment.

Two percent of Ongava's accommodation revenue helps to fund the donor-dependent Ongava Research Centre, learn about Ongava's science and research at www.orc.eco.

The Ongava Conservation Fee is itemized separately on all invoices and is not subject to discounts or special offers.

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CHILD POLICY

CHILD POLICY ITEM	DETAILS
Exclusive Use Booking (Ages 0-5)	Ongava Lodge and Anderssons at Ongava: Bookings with children aged 0-5 require the entire camp/lodge to be booked and paid for on an exclusive-use basis.
Exclusive Use Booking (Ages 0-11)	Encounter and Horizon: Bookings with children aged 0-11 require the entire camp/lodge to be booked and paid for on an exclusive-use basis.
Private Activities (Ages 0-11)	Parties with children 11 years and younger are required to book and pay for private activities unless the lodge is booked on exclusive use basis. A family booking will depend on the availability of a private vehicle/activities and is only available in conjunction with the Fully Inclusive basis.
Accommodation Sharing (Ages 0-16)	Children aged 16 years and younger must always share accommodation with at least one adult.
Adult Rates (Ages 17+)	Persons aged 17 years and older are considered adults, and normal adult rates will apply.

1. Child rates apply only when children aged 16 years and under are sharing with full paying adult/s and must be calculated accordingly i.e. for 2 adults and 2 children in a paired or family unit the costs will be calculated as 2 x adult sharing rate plus 2 x the applicable child rate.
2. To enhance your safari experience, Ongava limits vehicles to six guests, ensuring everyone has a window seat. Our camp managers endeavour to maintain group integrity whenever possible. Related parties of six will have exclusive use of a guide and vehicle when participating in activities together. However, for a guaranteed private experience, please inquire about our Private Activity rate.
3. The minimum age requirement for activities on the Ongava Game Reserve is:
   a. Use of the viewing hide minimum age is 11 years.
   b. Guided nature walks minimum age is 16 years.
4. Triple share accommodation is on a request basis and only allowed for children 16 years and under sharing with adults - not for three adults sharing. Guests must accept that there is usually an impact on space and comfort in the case of triple share accommodation.
5. For children travelling please advise the ages at the time of the reservation, therefore please provide a scan of passport / identity card or birth certificate or similar that contains name and date of birth.

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PRIVATE ACTIVITIES - SOLE USE GUIDE & VEHICLE

1. The private activity service includes all the standard activities at that lodge, such as guided nature walks, guided game drive excursions on the reserve or in the Etosha National Park.

2. Private activities are only available in conjunction with Fully Inclusive basis.

3. To make the safari experience as enjoyable as possible, Ongava ensures every guest gets a window seat by limiting vehicles to just six passengers. Groups of six are treated to a private guide and vehicle. Our camp managers aim to keep groups together whenever possible. However, for a guaranteed private experience, please inquire about our Private Activity rate.

4. The private activity service commences with the afternoon activity on the day of arrival and ends with the morning activity on the day of departure.

5. Each Horizon reservation includes private activities - sole use guide and vehicle for private experiences.

6. Private vehicles and activities can only be booked for consecutive days within an entire booking. However, availability is not guaranteed.

INSURANCE

At Ongava Game Reserve it is a condition of travel that guests have travel insurance. The cost of a medical emergency and / or evacuation is the responsibility of the guest. Emergency Service Providers require full payment upfront from the Guest, or Pre-authorisation from your Insurer.

TERMS AND CONDITIONS

Acceptance of these rates constitutes acceptance of the Terms and Conditions as set out herein.

BOOKING CONFIRMATION

Ongava will hold a “provisional” booking for 14 days, after which the booking will be automatically released from the system. Where additional time is required, an extension may be granted with a certain amount of flexibility where possible and only when the request has been received in writing. Provisional reservations do not attract any cancellation fees.

PAYMENT

All individual bookings are considered “provisional” until the requested 25% non-refundable deposit of the total booking value is received. Payment on confirmed bookings will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

Payment is to be made into the following bank account, and a copy of the deposit slip is to be emailed to accounts@ongava.com as confirmation of payment.

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BANK DETAILS

Ongava Game Reserve (Pty) Ltd
Nedbank Namibia LTD
Account Number: 11000082599
Branch Code: 461609
Swift Code: NEDSNANX

Ongava Game Reserve (Pty) Ltd
Bank BIC Namibia Limited, Windhoek, Namibia Current Account
Account Number: 77590411001
Branch Code: 884001
Swift Code: BBNLNANA

CANCELLATION FEE STRUCTURE

All reservations in a "confirmed" status, are liable for the below cancellation parameters should the booking be cancelled:

Cancellation parameters	Cancellation fee
Cancellation 4 weeks or more before arrival (28 days and more)	25% of total booking
Cancellation 3 weeks before arrival (21 days inclusive)	50% of total booking
Cancellation 2 weeks before arrival (14 days inclusive)	75% of total booking
Cancellation within 1 week before arrival (7 days inclusive)	80% of total booking
No show	100% of total booking

The cancellation fee is calculated on the entire length of stay and the total booking value, including extras such as pilot / guide accommodation, activities, private vehicles, etc.

Ongava has the right to request confirmation of an expired provisional reservation at any time. Where Ongava is able to accept another confirmed reservation, Ongava shall reserve the right to request the confirmation status of a provisional reservation. Within 48 hours of receipt of such advice from the Ongava team, please either fully confirm the reservation in writing or cancel the reservation.

The parties agree that all cancellations or alterations to bookings shall be done in writing only, to reach the Ongava office by email at reservations@ongava.com. No verbal cancellations of reservations are accepted. Any modification, amendment or alteration to an existing confirmed booking itinerary resulting in the value of the revised booking being less than the original booking will constitute a cancellation in part or in full.

CHECK IN / OUT POLICY

Check-in time is from 14h00 and check out time is 10h00.
These times can be flexible with prior arrangement.

ONGAVA RESERVATIONS CONTACT DETAILS

reservations@ongava.com
Tel: +264 (0)83 330 3920

Please feel free to contact us at any time for further details.