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**Self -Catering Accommodation in Aus
(Non VAT Registered)**

RACK RATE

Rates are quoted - per person per night on Self-Catering basis - Tourism Levy incl.

Rates are valid from **01.01.2027 to 31.12. 2027**

Rates are subject to change without prior notice, pending Government taxes & levy increases

ACCOMMODATION - Orange House:

Price per single per night
Price per person sharing per night
Children from 4 - 12 years
Children from 0 - 3 years stay free of charge

Rack Rate
1216.00
608.00
371.00
0.00

***Orange House has two individual en-suite twin bed rooms**

Each room has a private shower and toilet,
Mosquito nets, pedestal fans and built-in cupboards
Small lounge with gas heater and dining area
Fully equiped kitchen and outside braai area with covered patio
DSTV Mini-bouquet

ACCOMMODATION - Aloe Rock House:

Price per single per night
Price per person sharing per night
Children from 4 - 12 years
Children from 0 - 3 years stay free of charge

Rack Rate
1216.00
608.00
371.00
0.00

***Aloe Rock House has three comfortable twin rooms & two separate sharing bathrooms**

Both bathrooms have a shower, washbasin and toilet
Rooms have mosquito nets and pedestal fans
Lounge with DSTV Mini-bouquet and fire place
Fully equiped kitchen with all the necessary appliances and utensils as well as a gas heater
Outside "braai facilities" and patio with a bird's eye view of the surroundings

ACCOMMODATION - Aloe Rock Cottage:

Price per single per night
Price per person sharing per night
Children from 4 - 12 years
Children from 0 - 3 years stay free of charge

Rack Rate
1216.00
608.00
371.00
0.00

***Aloe Rock Cottage has one Twin and one Single room with sharing bathroom**

There is a sharing bathroom and extra separate toilet

Both rooms are equiped with mosquito nets and pedestal fans. The twin room has built in cupboards

Lounge with DSTV Mini-bouquet and fire place

Dinning room with built-in cupboards and gas heater

Fully equiped kitchen with all the necessary appliances and utensils

Outside "braai facilities" and a view of the surroundings

**** Keys to the self-catering units must be collected from Bahnhof Hotel Reception ****

BANKING DETAILS:

Aus Desert Tours

Bank Windhoek

Kudu Branch - 481 972

Account no: 800 254 9269

Swift Code: BWLINANX

BOOKING TERMS & CONDITIONS

Provisional Bookings will be held for 14 days as per the expiry date stipulated on our booking document.

The consultant from your booking office is responsible to keep our office informed of the booking status before it expires.

We do not accept responsibility for expired bookings.

Provisional bookings made within the month of travel may be held for 3 to 7 days, depending on the stay date.

Please Note: Bookings made in Advance:

High Season (1July – 30 November): Must be finalized 90 days before the stay date or released if not confirmed.

Low Season (1January – 30 June): Must be finalized 60 days before the stay date or released if not confirmed.

If a booking expires the booking will not be reinstated automatically.

If a booking is confirmed long in advance on the Operator / Agents request and cancelled thereafter - a 25% cancellation fee will be charged.

Our General Cancellation (CxD) Policy on confirmed FIT & Group bookings apply as follows:

30 – 21 days before stay date – 50% CXD fee

20 – 15 days before stay date - 75% CXD fees

14 – 5 days before stay date - 95% CXD fees

4 – 1 day before stay date - 100% CXD fees

NO SHOW 100% CXD fees

Payment & Check-In Requirements

Guests will not be checked in if payment is outstanding on the day of arrival unless special payment terms apply.

Proof of Payment must be submitted to the email address listed on our invoice.

Invoices must be paid in full based on the invoiced amount.

Bank transaction fees are the responsibility of the depositor/bearer.

Waiver of Cancellation Fees

Waivers will be considered only under the following conditions:

Force Majeure: Uncontrollable events or government-imposed lockdowns.

Medical Grounds: A valid medical certificate must be submitted.