



NTB - HOT00074  
 CC/2000/1301  
 VAT 26 1766-01-5  
 Lodge Direct Tel: +264 63 258-091  
 P O Box 2, Aus, Namibia  
 Website: [www.hotel-aus.com](http://www.hotel-aus.com)

**Reservations Office Weavers Tourism Marketing Services:** Tel: +264 67 240-901/2 - Cell: +264 (0)812763974

E-Mail for Reservations: [reservations.bahnhof@travel-weaver.com](mailto:reservations.bahnhof@travel-weaver.com)

Rates are quoted - per person per night Incl. Breakfast, VAT & Tourism Levy

Rates are valid from **01.01.2027 to 31.12. 2027**

Rates are subject to change without prior notice, pending Government taxes & levy increases

### RACK RATE

**Accommodation Rates are quoted - per person per night:**

Double or Twin room (pp)

Single room per night

Family room - (Occupancy sleeps 2 adults & 2 children) (pp)

Wheelchair friendly room (Max occupancy 2 persons) (pp)

Rack
1,310.00
1,516.00
1,310.00
1,310.00

### Child Policy:

Child 0 - 2 years sharing with parents - (Free of charge on BB)

Child 3 - 12 years sharing with parents (50% off on BB)

Child from 13 years and above pay adult rate

0.00
655.00

### Guide Policy:

1-15 guests - 1 guide or driver is charged the guide rate - Extra tour staff pay normal guest Nett rate

From 16 - 20+ guests - 2 guides qualify for the guide rate - sharing or single pending room availability

Tour Guide rate on BB Basis

675.00
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**Meal Rates are Nett - Prices may change without prior notice. The Restaurant offers a wide variety dishes on their menu**

A-la-Carte menu available from 07h30 to 21h00 for own choice

3-Course Dinner Service (pp)

Lunch Packs on request prior to departure day

Special menus, i.e. Vegeterian Dishes, Meals for Diabetics etc. available with prior notice

Price on menu
620.00
282.00

### Activity Offer:

Pending Guide and vehicle availability. Guests may inquire direct at Hotel Reception or prior notice is required for advance bookings

### BANKING DETAILS:

Bahnhof Hotel Aus

First National Bank

Keetmanshoop

Branch Code: 280-271

Account no: 6224 698 7202

Swift Code: FIRNNANX

## **BOOKING TERMS & CONDITIONS**

Provisional Bookings will be held for 14 days as per the expiry date stipulated on our booking document.

The consultant from your booking office is responsible to keep our office informed of the booking status before it expires.

We do not accept responsibility for expired bookings.

Provisional bookings made within the month of travel may be held for 3 to 7 days, depending on the stay date.

### Please Note: Bookings made in Advance:

High Season (1 July – 30 November): Must be finalized 90 days before the stay date or released if not confirmed.

Low Season (1 January – 30 June): Must be finalized 60 days before the stay date or released if not confirmed.

If a booking expires the booking will not be reinstated automatically.

If a booking is confirmed long in advance on the Operator / Agents request and cancelled thereafter - a 25% cancellation fee will be charged.

### Our General Cancellation (CXD) Policy on confirmed FIT & Group bookings apply as follows:

30 – 21 days before stay date – 50% CXD fee

20 – 15 days before stay date - 75% CXD fees

14 – 5 days before stay date - 95% CXD fees

4 – 1 day before stay date - 100% CXD fees

NO SHOW 100% CXD fees

## **Payment & Check-In Requirements**

Guests will not be checked in if payment is outstanding on the day of arrival unless special payment terms apply.

Proof of Payment must be submitted to the email address listed on our invoice.

Invoices must be paid in full based on the invoiced amount.

Bank transaction fees are the responsibility of the depositor/bearer.

## **Waiver of Cancellation Fees**

Waivers will be considered only under the following conditions:

Force Majeure: Uncontrollable events or government-imposed lockdowns.

Medical Grounds: A valid medical certificate must be submitted.