



Reservations:

P O Box 2, Aus, Namibia

Reservations Tel: +264 67 240 901/2

Lodge Direct Tel: +264 63 258-091

Emergency Nr: Cell +264 (0)812763974

E-mail: reservations.bahnhof@travel-weaver.com

Website: www.hotel-aus.com

CC/2000/1301

NTB - HOT00074

VAT 26 1766-01-5

STO 20%

PLEASE NOTE:

The tariffs are per night and include Breakfast, VAT & Tourism Levy and are valid from **01.01.2026 to 31.12. 2026**

Single room
Double room per person
Family room per person
Child 3 to 12 years

Rack	20% Comm	STO
1440.00	288.00	1152.00
1244.00	248.80	995.20
1244.00	248.80	995.20
622.00	0.00	622.00

Tour Guide / Driver:

1-15 guests 1 guide / driver pays guide rate - all other guides pay normal guest rates

16 - 20+ guests 2 guide / drivers pay guide rate - all other guides pay normal guest rates

641.00	0.00	641.00
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MEAL RATES ARE NETT

Rates are subject to change without prior notice

Breakfast a la carte menu only

Lunch a la carte menu only

Dinner 3 Course (a la carte menu also available)

Lunchpacks

Children Meals 50% less for kids between 3 -12 years

Rack
0.00
0.00
588.00
268.00

PLEASE NOTE:

The above rates are Nett and non-commissionable

Please feel free to request special menus, i.e. Vegeterian Dishes, Meals for Diabetics etc.

CHILDREN POLICY:

Children (sharing accommodation with parents):

up to 2 years – free of charge

3 to 12 years – Please see above

13 years and older – adult rate

All children occupying a separate room will be charged normal single / double room rate

BANKING DETAILS:

Bahnhof Hotel Aus

First National Bank

Keetmanshoop

Branch Code: 280-271

Account no: 6224 698 7202

Swift Code: FIRNNANX

BOOKING TERMS & CONDITIONS

Provisional Bookings will be held for 14 days as per the expiry date stipulated on our booking document.

The consultant from your booking office is responsible to keep our office informed of the booking status before it expires.

We do not accept responsibility for expired bookings.

Provisional bookings made within the month of travel may be held for 3 to 7 days, depending on the stay date.

Please Note: Bookings made in Advance:

High Season (1 July – 30 November): Must be finalized 90 days before the stay date or released if not confirmed.

Low Season (1 January – 30 June): Must be finalized 60 days before the stay date or released if not confirmed.

If a booking expires the booking will not be reinstated automatically.

If a booking is confirmed long in advance on the Operator / Agents request and cancelled thereafter - a 25% cancellation fee will be charged.

Our General Cancellation (CXD) Policy on confirmed FIT & Group bookings apply as follows:

30 – 21 days before stay date – 50% CXD fee

20 – 15 days before stay date - 75% CXD fees

14 – 5 days before stay date - 95% CXD fees

4 – 1 day before stay date - 100% CXD fees

NO SHOW 100% CXD fees

Payment & Check-In Requirements

Guests will not be checked in if payment is outstanding on the day of arrival unless special payment terms apply.

Proof of Payment must be submitted to the email address listed on our invoice.

Invoices must be paid in full based on the invoiced amount.

Bank transaction fees are the responsibility of the depositor/bearer.

Waiver of Cancellation Fees

Waivers will be considered only under the following conditions:

Force Majeure: Uncontrollable events or government-imposed lockdowns.

Medical Grounds: A valid medical certificate must be submitted.