

Travel Guide

2024-2025 Season



Tierra Hotels

Chile's esteemed **Tierra Hotels** collection features experiential luxury lodges in two of South America's most extraordinary wilderness destinations. Adventures abound for guests at **Tierra Atacama** set high in the surreally beautiful moonscape of the Atacama Desert. While in the south, **Tierra Patagonia** sits against a backdrop of craggy mountains and the glistening Lake Sarmiento in Torres del Paine National Park.

Destination

A narrow sliver of land between the towering Andes and the Pacific Ocean, Chile extends like a ribbon down the west coast of South America, reaching from the driest desert on earth to vast southern glacial fields and onwards to Antarctica.

Diverse landscapes unfurl over a 4,300km stretch: parched dunes, fertile valleys, great volcanoes, ancient forests, massive glaciers and breathtaking fjords. There's wonder in every detail and nature on a symphonic scale.

Renowned as a premier destination for nature lovers and outdoor enthusiasts, Chile is also celebrated for its rich history and culture, vibrant cities, unique cuisine and world-class wines.



Getting there

Chile's capital, Santiago, is the main international gateway to Chile, welcoming flights from Europe, North America, Australia and New Zealand.

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Climate

Due to its vast coastline spanning most of the west coast of South America, Chile's climate is as varied as its terrain. The seasons in South America are the reverse to Europe and North America and there are several climate pockets within its borders, ranging from low desert in the north to alpine tundra and glaciers in the east and southeast and oceanic in the south. The central part of the country is temperate and Mediterranean, whilst Easter Island offers subtropical humidity.

Santiago enjoys a typically Mediterranean climate, with warm, sunny summers and moderate winters. In the far north, the Atacama Desert is mainly dry with warm days and cool nights the norm in the high altitude region which sits 2,400m above sea level. In the far south, the climate of Patagonia is influenced by the oceanic climate, and the weather is famously changeable year-round, often with four seasons experienced in one day.

What to bring

Reflecting the adventurous nature of each lodge, dress is relaxed at Tierra Hotels. Evening attire is smart/casual with no jacket required. It's best to be prepared for all kinds of weather and dressing in versatile layers is recommended including a waterproof jacket for any rainy moments. Comfortable hiking boots, a warm hat, gloves and sun protection items are all essentials, while travellers to Atacama and Patagonia should also pack cold weather clothing such as thermals and insulated outerwear.



Getting there



International Flights

Santiago is the capital of Chile and the country's main international gateway, welcoming flights from Europe, North America, Australia and New Zealand.

Daily flights operate from Europe to Santiago with [Iberia](#), [Air France/KLM](#), [British Airways](#) and [LATAM](#). From North America, [Delta](#), [American Airlines](#), [United](#), [Air Canada](#) and [LATAM](#) offer flights to Santiago from major cities including Los Angeles, New York, Dallas, Atlanta, Houston and Miami in the United States and Toronto in Canada.

From Australia there are direct flights with [Qantas](#) between Sydney and Santiago and with [LATAM](#) from Sydney and Melbourne via Auckland to Santiago. For travel from Asia, the easiest routes to Chile are via New Zealand, Australia or the USA.

International flight times to Santiago
From Europe: 13-17 hours*
From North America: 8-12 hours*
From Australia: 13 hours
*Depending on departure airport.

Domestic Flights

Domestic flights in Chile are frequent and regular to most destinations including the airports located nearby to Tierra Hotels, with services operated by [LATAM](#), [Sky Airline](#) and [JetSMART](#).

Hotel	Airport	Flight time from Santiago	Drive time from airport to hotel
Tierra Atacama	Calama (CJC)	2 hours	1 hour 15 minutes
Tierra Patagonia	Puerto Natales (PNT)	3 hours 15 minutes	1 hour
	Punta Arenas (PUQ)	3 hours 30 minutes	4 hours



Access

Tierra Atacama

Tierra Atacama is situated on the edge of San Pedro de Atacama, a small village in the Atacama Desert in northern Chile. LATAM, Jetsmart and Sky Airline operate regular daily two-hour flights between Santiago and Calama. It's best to plan arrival at Calama Airport between 10am and 5pm.

Airport transfers

Tierra Atacama offers complimentary return transfers between Calama Airport and the lodge in San Pedro de Atacama, taking approximately one hour and fifteen minutes.

Tierra Patagonia

Tierra Patagonia is located in Chilean Patagonia on the southernmost tip of Chile neighbouring the Torres del Paine National Park. LATAM, Jetsmart and Sky Airline operate two-hour flights from Santiago to Puerto Natales Airport, the preferred and most popular option.

Flights also operate from Santiago to Punta Arenas Airport taking three hours and fifteen minutes. Chartering a private plane to Puerto Natales is another option.

Airport transfers

Tierra Patagonia offers complimentary return transfers for stays of three or more nights, meeting scheduled flights to and from Puerto Natales Airport. Transfers are shared with other guests and the journey to the lodge takes one hour.

Private airport transfers between Puerto Natales airport and Punta Arenas airport are available for an additional cost.

Tierra Patagonia offers transfers to and from El Calafate (airport and town) in Argentina on a daily basis. The journey takes five hours and departs El Calafate at 7.30am. There is an additional cost for this service of USD 350 (non comissionable) per person. Private transfers are also available for an additional cost.



What's included

Tierra Atacama offers complimentary transfers shared with other guests connecting with scheduled flights to and from Calama Airport.

What's included

Tierra Patagonia offers shared transfers connecting with scheduled flights to and from Puerto Natales Airport. There is a twice daily regular transfer service from Punta Arenas airport to the hotel. Complimentary transfers are offered on the basis of a minimum three night stay. Private airport transfers (or for transfers outside scheduled times) are available at an additional cost.

Please note

All transfer services are subject to change. Please confirm arrangements with Tierra Hotels Guest Experience team prior to booking travel. To speak with a Reservations Consultant, please call +562 6469 0518 during business operation hours 9am-6pm (CLT) or email info@tierrahotels.com



Itinerary planning



Travelling between hotels

Experience the spirit of Chile and combine a stay at both Tierra Hotels and enjoy the contrast of the two extremes of this long, thin country. Guided local adventures, authentic cuisine and exceptional service combine with striking modern design to create an unforgettable sense of place.

From the fiery hues of the Atacama Desert to the icy beauty of Patagonia, it's easy to explore Chile from the north to the south in relaxed, luxurious style. For the best sequencing of travel, the following itinerary is recommended.

To make the most of the wide selection of activities available and enjoy all the destinations have to offer, we recommend a 5 night stay in each hotel (although 4 nights is also an option).

Order of stay	Hotel	Getting there
1	Tierra Atacama	Fly from Santiago to Calama.
3	Tierra Patagonia	Fly from Calama to Santiago and take a connecting flight to Puerto Natales or if coming from Santiago, take the flight from Santiago to Puerto Natales.

Preferential rates for combining stays in both hotels can be advised by our Guest Experience team.

Tariff inclusions

- Accommodation and all gourmet dining including breakfast, lunch and dinner daily.
- Open bar including house wines and spirits and non-alcoholic beverages. Premium wines and spirits are available for an additional cost.
- Two half day excursions or one full day excursion daily, shared with other guests.
- Use of spa facilities including indoor and outdoor pools, sauna and jacuzzi. A range of spa treatments is available for an additional cost.
- Airport transfers for selected scheduled flights. Private airport transfers for other flights are available at an additional cost.
- From 1st October 2024 the rates for the suites include a private vehicle and driver/guide for the activities and a private vehicle and driver for the transfers