Harties Boat Company Safety Procedure

Harties Boat Company prioritises passenger safety and well-being. This comprehensive safety procedure outlines measures to ensure a secure and enjoyable experience for all.

I. Pre-Departure Safety Checks

1. Vessel inspection: Ensure all safety equipment, engines, and navigation systems are functioning properly.
2. Weather forecast review: Monitor local weather conditions and forecasts.
3. Crew briefing: Review safety procedures, weather, and passenger information.
4. Passenger briefing: Inform passengers of safety procedures, emergency exits, and life jacket locations.

II. Safety Equipment & Requirements

1. All Vessels to have updated COF and SAMSA Certification onboard displaying annual inspections concluded
2. Life jackets: Ensure availability and accessibility.
3. First aid kit: Maintain a fully stocked kit onboard.
4. Fire extinguishers: Inspect and maintain regularly.
5. Navigation lights: Ensure proper functioning.
6. Communication devices: Maintain operational radios and phones.

III. Weather Conditions

Cancellation/Delay Criteria

Harties Boat Company reserves the right to cancel or delay cruises due to adverse weather conditions, including:

1. Wind speeds exceeding 25 km/h (15.5 mph)
2. Thunderstorms or lightning within 10 km (6.2 miles)
3. Heavy rain or reduced visibility (<500 meters)
4. Temperature extremes (<5°C or >35°C)
5. Fog or haze reducing visibility (<500 meters)

Weather Monitoring

1. Continuously monitor local weather forecasts and radar.
2. Receive weather updates from relevant authorities.
3. Observe visual cues (e.g., changing wind direction, cloud formations).

IV. Emergency Procedures

1. Fire: Activate fire extinguishers, alert passengers, and evacuate if necessary.
2. Medical emergency: Provide first aid, call emergency services if necessary.
3. Man overboard: Alert crew, throw life ring, and execute rescue plan.
4. Vessel damage: Assess damage, alert authorities, and evacuate if necessary.

V. Passenger Safety

1. Boarding/Disembarkation: Ensure safe passage.
2. Seat belts/fastenings: Enforce use when necessary.
3. Life jacket wear: Mandatory for children under 12.
4. Prohibited items: Enforce restrictions (e.g., open flames, hazardous materials).

VI. Crew Training

1. Regular safety drills and training.
2. First aid and emergency response training.
3. Weather monitoring and forecasting education.

VII. Incident Reporting

1. Document incidents, near-misses, and safety concerns.
2. Investigate incidents, identify root causes.
3. Implement corrective actions.

VIII. Review and Revision

Review and revise this safety procedure annually or as needed.

IX. Passenger Acknowledgement

1. Passengers acknowledge understanding of indemnity waiver, safety procedures weather and cancellation/delay policies upon boarding.
2. Indemnity & Waiver Forms to be completed by each passenger and on behalf of a minor before boarding.

EMERGENCY CONTACT NUMBERS:

- NSRI = National Sea Rescue Michael 082 990 5961
- Call 112 from your cellphone or call Arthur on 083 703 7399
- SAPS Hartbeespoort : 012 253 7000 / 06098750533
- HEMS – Hartbeespoort Emergency Medical Services + Ambulance – 0826951240
- Hartbeespoort Emergency Rescue Unit / Fire Brigade – 0122527883
- AMBULANCE = ER24: 0861 789 911 = Netcare : 082911
- National Police – 10111
- Fire & Rescue Unit – 012250222
- North West Provincial EMS – 10177
- Hartbeespoort Medical Centre – 0122591255
- SRU Security – 0861995044
- Aequitas Security – 0105953900
- Accidents/Roadside Assistance – 0836617001
- Necsa Ambulance/Fire Brigade - 012 305 3333 / 4