



YOUR PRIVATE SAFARI RETREAT
IN THE HEART OF NAMIBIA

Rack Rates

2026



T: +264 081 129 8575

E: info@waldecknamibia.com

Physical Address: Farm #28, D1463, Aris, Windhoek, Namibia

Postal Address: PO Box 81348, Olympia, Windhoek, Namibia

www.waldecknamibia.com



Rates

		Euro Rate	Namibian Rate	USD Rate
FI Basis	Per Person Rate, 1 - 6 guests	1,500 €	N\$ 33 000	\$1,800
	Per Person Rate, 7 - 16 guests	1,250 €	N\$ 27 500	\$1,500

** 16 Guests max occupancy

Min. 2 nights stay, we recommend longer

Reservations are for the entire property (up to 16 guests) and cannot be booked on a per-room basis.

Rate Inclusions

24h butler service and full-service team

All meals, premium drinks and curated wine selection

All Spa treatments, sauna, wellness and fitness area

Daily laundry service

Daily activities like private game drives, guided nature walks and more

Road transfer from and to the airport/ Windhoek

Rate Exclusions

Private helicopter transfers to the lodge's on site helipad

Imported luxury items

Special dietary imports

Child Policy

Children 0-5 years stay free of charge

From 6 years onwards, they count as full-paying guests

Booking Confirmation

Waldeck will hold a "provisional" booking for 14 days, after which the booking will be automatically released from the system.

Where additional time is required, an extension may be granted with a certain amount of flexibility where possible and only when the request has been received in writing.

Payment & Cancellation



We're a small, family run lodge with one simple rule: when you book, the whole property is yours. No other guests, no shared spaces, no surprises. Because we only ever host one booking at a time, we can't fill empty beds the way a hotel does. That's why our terms are a little firmer than you might be used to. We've kept everything below as clear and fair as we can.

Paying for your stay

- 25% deposit to confirm your booking, non-refundable.
- The remaining 75% is due 60 days before you arrive.
- Booking less than 60 days before arrival? Full payment is due straight away.

If you need to move your dates

Life happens, and we'll always try to help.

- One complimentary date change is possible, subject to availability.
- Your new dates need to fall within 12 months of the original booking.
- Just let us know in writing as early as you can.
- Once dates have been changed, the reservation becomes non-refundable.

If you need to cancel completely

If you decide not to come at all, the following applies:

- More than 90 days before arrival: 25% of the booking value is non-refundable.
- Between 60 and 89 days before arrival: 50% is non-refundable.
- Less than 60 days before arrival: the full booking value is non-refundable.

Travelling with a smaller or larger group

Travel plans change, and group sizes shift. Should fewer guests be travelling, we are happy to reduce the booking by **one room** only, provided we receive written notice at least 60 days prior to arrival. Any additional room reductions will be treated in line with the cancellation terms above. Adding guests is always welcome, and we'll simply include them in your final bill on arrival.

Festive Season & Easter

These periods are in high demand, and a 100% cancellation fee applies once a booking is confirmed:

- Festive Season: 18 December to 6 January.
- Easter: two weeks before Easter Sunday until one week after.
- Date changes are still possible during these periods, subject to availability.

A few practical notes

- Please send all changes and cancellations to us in writing.
- For unexpected events such as illness, missed flights or natural disasters, your travel insurance is the right safety net.
- Incidents of force Major will be covered by your travel insurance
- Namibian law applies to all bookings.

We're a family business. If something unexpected comes up, talk to us. We'll always try to find a solution that works for everyone.



Banking Details

- Payments can be made via bank transfer. Please note that all bank charges are the responsibility of the guest/ agent.
- To make international payments easier, Waldeck Lodge maintains multiple bank accounts in different currencies.
- We will always provide the appropriate banking details on your invoice, based on the currency you choose to pay in.

Travel Documents & Insurance

- Guests must ensure they have all necessary passports, visas, permits, vaccinations, and medical documents. Waldeck Lodge cannot be held responsible if entry or travel is denied due to missing or incorrect documentation.
- We recommend all guests have full travel and medical insurance. Waldeck Lodge is not liable for any illness, injury, loss, theft, accidents, or related costs that may occur during your stay or on the property.
- Medical Facilities: Waldeck Namibia is located approximately 35 minutes from the next private hospital in Windhoek.

