

MANA SANDS MAIN CAMP

MONTH	DESCRIPTION	PER PERSON Per Night Sharing	SINGLE Per Night	CHILD RATE Per Night
15 Apr – 31 May	Green Season	\$850.00	\$1,190.00	\$425.00
01 Jun – 15 Nov	High Season	\$1,300.00	\$1,820.00	\$650.00
15 Nov – 07 Jan	Fishing & Birding Season	\$750.00	\$1,050.00	\$375.00

LITTLE MANA

MONTH	DESCRIPTION	PER PERSON Per Night Sharing	SINGLE Per Night	CHILD RATE Per Night
15 Apr – 31 May	Green Season	\$700.00	\$980.00	\$350.00
01 Jun – 15 Nov	High Season	\$850.00	\$1,190.00	\$425.00
15 Nov – 07 Jan	Fishing & Birding Season	\$550.00	\$770.00	\$275.00

Contact info@manasands.com for all reservations and sales inquiries



RATES INCLUDE

Accommodation, accommodation taxes, applicable tourism levies and all relevant Value Added Tax (VAT), all meals, non-alcoholic and alcoholic beverages, daily laundry services (weather and water supply permitting). All activities, including game drives, seasonal boating, seasonal catch-and-release fishing and walking safaris and in-suite Wi-Fi.

RATES EXCLUDE

All international flights, light aircraft transfer flights to and from the lodge, travel insurance and visas, gratuities.

CHILD POLICY

We warmly welcome young adventurers aged 6 years and above. All children under the age of 15 years stay at 50% of the rate when sharing with adults.

PRIVATE GUIDING

Elevate your safari with a dedicated private guide and vehicle, available for \$500 per day. Enjoy the flexibility to tailor every moment to your pace and interests.

CANCELLATION POLICY

We understand that plans can change and we strive to be as flexible as possible. However, as a small, exclusive lodge, cancellations impact us significantly. Our cancellation policy is as follows:

- For cancellations made more than 61 days prior to arrival: the 25% non-refundable deposit may be transferred to a future date, subject to availability and applicable price changes.
- Between 60 - 31 days prior to arrival: 50% of the full booking value is forfeited.
- Less than 30 days before arrival or in the event of a no-show: 100% of the booking value is forfeited.

All cancellations must be confirmed in writing by Mana Sands.



TERMS AND CONDITIONS

Provisional Bookings

Provisional bookings are held for a maximum of 14 days unless an extension is requested and approved in writing.

Deposits and Payment

- A 25% non-refundable deposit of the total reservation amount is required to confirm your booking.
- Final payment is due 70 days prior to travel or immediately if the booking is confirmed within 45 days of travel.
- Bookings made within 70 days of travel require 100% full payment to confirm.

Payment Methods

Payment is accepted via telegraphic transfer. (Credit cards are currently not accepted.)

Cost Changes

Please note that rates may be subject to change in the event of unforeseen circumstances such as significant currency fluctuations, changes in VAT, or increased park fees or fuel surcharges.

INSURANCE AND LIABILITY

At Mana Sands, guest safety is of the utmost importance. However, we recommend that all guests ensure they have comprehensive travel insurance that covers the following:

- Damage or loss of personal property
- Sickness, infection, injury, or death
- Medical evacuation or hospital bills
- Delays caused by weather, road conditions, or missed connections

Indemnity Waivers

- Guests will be required to sign an indemnity waiver prior to participating in activities such as game drives, walking safaris and other adventure experiences. Refusal to sign this waiver may result in non-participation without refund.
- It is the responsibility of the booking agent to inform clients of this requirement.

DISPUTES AND COMPLAINTS

We strive to exceed your expectations at Mana Sands. However, should any issues arise:

- Complaints must be reported and recorded on-site during your stay.
- If the issue remains unresolved, a written complaint must be sent to the lodge within 7 days of departure.

For disputes regarding invoices, concerns must be communicated to the Mana Sands accounts or management team within 30 days of the invoice date. Only the disputed amount may be withheld, with the balance paid on time.

DEFAULT AND PAYMENT DELAYS

- In the event of non-payment of an undisputed amount, guest check-in may be withheld until the outstanding balance is settled.
- Delayed payments may lead to changes in agreed terms.

