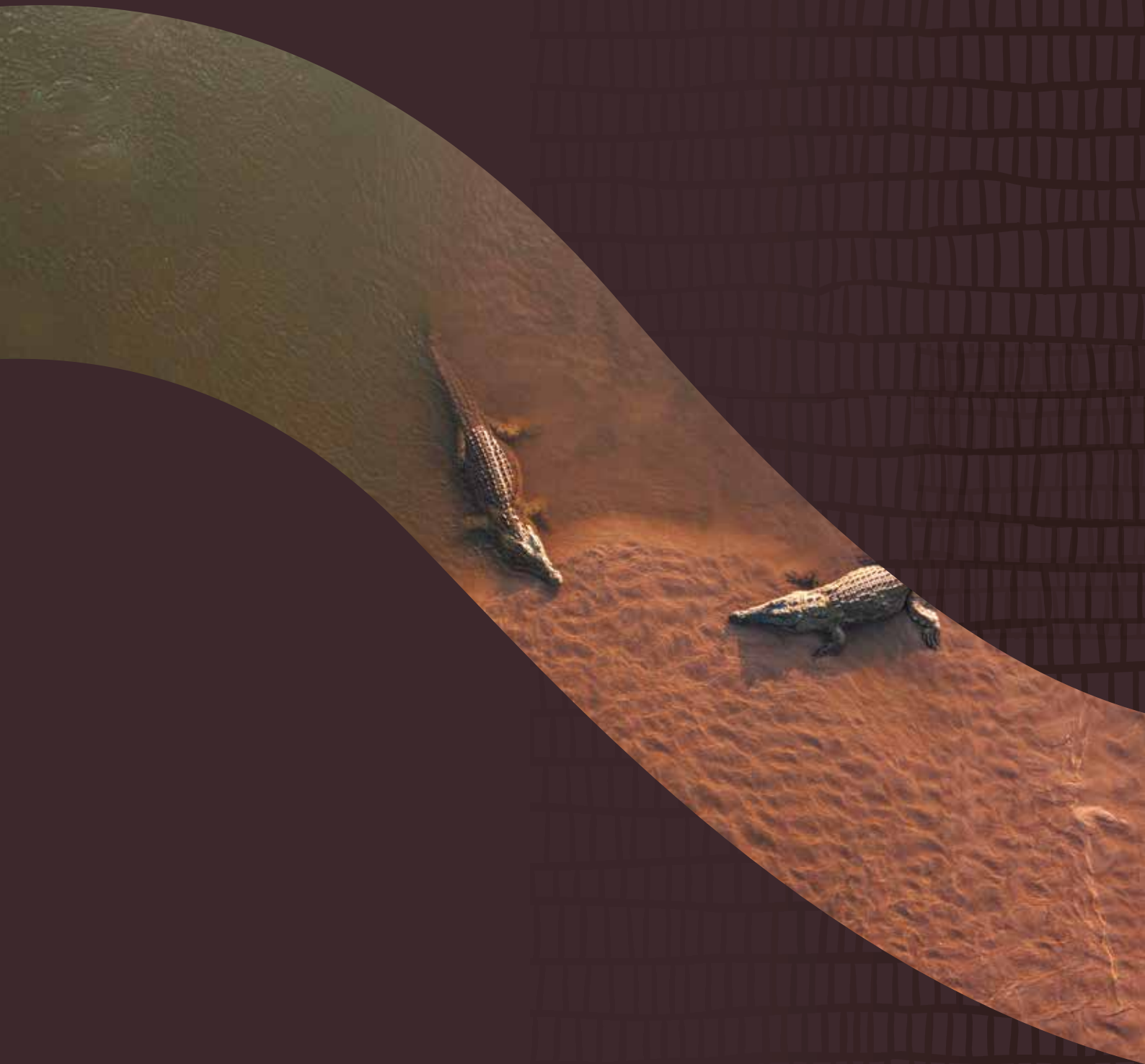




FAQ'S



What makes Mana Sands unique?

Mana Sands offers an **authentic, luxury safari** in one of Africa's most breathtaking wilderness areas. Our highly experienced guides, intimate camp setting and immersive walking and river safaris provide a truly **unfiltered connection with nature**.

Is WiFi available?

Mana Sands embraces the **off-grid safari experience**. WiFi will be available in specific areas or in your tent upon request, but we encourage guests to disconnect and immerse themselves in nature.

What wildlife can I expect to see?

Mana Pools is home to **elephants, lions, leopards, wild dogs, buffalo, hippos, crocodiles** and so much more. Over **400 bird species**. Sightings vary by season, but our guides ensure exceptional wildlife encounters.

Is Mana Sands suitable for families?

Yes! We warmly welcome families with children over six years of age at our camps. Private guiding and child-friendly activities can be arranged although other activities (like walking safaris) will be limited to older children (13 years and above) and will be at your professional guide's discretion.

What's included in my stay?

- Luxury accommodation
 - All meals and beverages
 - Daily guided activities
 - National park fees
 - Laundry service
 - WiFi
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What's not included?

- International & domestic flights
 - Private vehicle hire (if requested)
 - Personal Expenses
 - Travel Insurance
 - Staff gratuities
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How physically demanding are the activities?

Activities range from **leisurely game drives** to **more active walking safaris**. Guests should be in **moderate physical condition** for walking safaris, but alternative options are available for those who prefer a more relaxed pace.

Can I drive myself to Mana Sands?

Yes, but only with a **high-clearance 4x4, especially in the rainy season**. The road to Mana Pools can be rough, particularly in the rainy season. We recommend **flying in or arranging a guided transfer** for a smoother experience.

Do you cater to dietary requirements?

Absolutely! We offer **vegetarian, vegan, gluten-free and other dietary options** with advance notice. Our chefs use fresh, locally sourced ingredients to create **seasonal menus**.

What payment methods do you accept?

We accept **bank transfers, major credit cards** and **selected mobile payment options**. Cash payments in USD may also be accepted for extras at camp.

What should I pack?

We recommend:

- Light, neutral-coloured clothing in safari colours
 - Hat, sunglasses, sunscreen
 - Comfortable closed-toe shoes (for walking safaris)
 - Open toe sandals or slides (to wear around camp)
 - Binoculars & camera (charger & spare memory cards)
 - Light weight flashlight
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What does it mean that Mana Sands is on an unfenced concession?

Mana Sands is in a completely wild setting, with no barriers between the camp and the surrounding wildlife. This allows for a truly authentic safari experience, where animals such as elephants, lions, leopards, wild dogs and buffalo may pass through camp at any time.

Is it safe to stay in an unfenced camp?

Yes! Guest safety is our top priority. Our experienced team provides clear safety briefings on how to move around camp responsibly. At night, guests are escorted to and from their tents by guides or staff and our team remains vigilant at all times.

How do I lock valuables in a tented camp?

Each tent has a lockable storage box for passports, electronics and valuables. However, we recommend bringing only essential items and leaving excess valuables at home.

Does this mean I'll have wildlife encounters in camp?

Yes and that's one of the **most magical aspects** of staying at Mana Sands! Elephants frequently wander through, hippos graze nearby and even predators may pass through unseen in the night. Our team ensures that guests enjoy these moments **safely and responsibly**.

What is a tented safari camp?

Mana Sands offers a luxury tented safari experience, where accommodations are designed to immerse guests in the natural surroundings while providing all the comforts of a high-end lodge. Our tents are spacious, beautifully furnished and include en-suite bathrooms, comfortable beds and private verandas.

Will I be sleeping on the ground?

No! Our tents are elevated and fully furnished, featuring high-quality beds, fine linens and stylish safari décor and even an en-suite bathroom complete with running water and a flush toilet. You'll experience the best of camping in nature—without any of the discomfort.

Are the tents secure?

Yes, each tent is private and secure. Wildlife may pass through camp, but guests are never at risk as long as they follow safety guidelines. Our staff are always nearby to assist and tents are zipped and fastened securely at night.

Is hot water available?

Yes! Showers in both camps and the baths at Main Camp all have continuous hot water.

Will I hear wildlife at night?

Absolutely! One of the most incredible aspects of a tented safari is falling asleep to the sounds of the bush—lion calls, hyena laughs, hippos grunting and maybe even the rustle of elephants moving through camp. It's all part of the magic of Mana Pools.

Will insects or animals get into my tent?

Our tents are designed to keep insects out while allowing the sounds and fresh air of the wilderness in. Tents have a mesh screen and we provide insect repellent and regular housekeeping to ensure comfort. As long as tents remain zipped, wildlife will not enter.

Is there electricity in the tents?

Yes, all tents are connected to our off the grid solar system, providing lighting, 220-240v power points and USB charging points. There will be charging points available for cameras and other small electronics.

Is there air conditioning in the tents?

- **Main Camp:** While the suites are not fully air-conditioned, each bed has a built-in air-cooling system within the headboard, enclosed in a heavy mosquito net to ensure a cool and comfortable sleep.
 - **Little Mana Sands:** Fans are provided, but there is no air conditioning for a more traditional, adventurous safari experience.
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What are the bathrooms like?

- **Main Camp:** En-suite bathrooms with indoor showers, indoor or outdoor bath and premium amenities.
 - **Bush Camp:** En-suite bathrooms with indoor shower and premium amenities.
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Can I walk around camp freely?

During daylight hours, yes. However, at night, guests **must be escorted** by a guide or staff member for safety. Guides are always available to escort guests to their tent at any time of the day for peace of mind.

Are there insects in Mana Pools?

Yes, insects can be found in parts of Mana Pools, particularly in wooded areas and during hotter months.

Do you have a minimum stay requirement?

A **minimum 3-night stay** is recommended for the best experience, but longer stays allow for deeper exploration of Mana Pools.

How do I book?

You can book directly with us via email, our website, or through your preferred travel agent/tour operator. Contact us for availability and special offers.



mana

SANDS

ZAMBEZI RIVER

WE LOOK FORWARD
TO WELCOMING YOU.

CONTACT US: manasands.com | info@manasands.com



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