

RATES 2025

Rate Card 1

(valid 1 December 2024 – 30 November 2025)

*Preferred
Back Dates*



Day Tours Johannesburg

ALL Tours prices exclude entrance fees & meals starting and end Point of Sandton. *ALL Tours prices exclude language specific &/or specialised guide surcharges.	E-Class / Vito / Fortuner	V-Class	Quantum	GLE / EQC/E	S-Class / V-250	Lux Sprinter
HD Johannesburg City Tour	7 575	9 215	9 400	11 085	11 350	11 425
HD Lesedi Tour	7 575	9 215	9 400	11 085	11 350	11 425
HD Liliesleaf	7 575	9 215	9 400	11 085	11 350	11 425
HD Maboneng Tour *	7 575	9 215	9 400	11 085	11 350	11 425
HD Pretoria City Tour	7 575	9 215	9 400	11 085	11 350	11 425
HD Soweto	7 575	9 215	9 400	11 085	11 350	11 425
HD Not Specified Tour (150km)	7 575	9 215	9 400	11 085	11 350	11 425
HD Not Specified Tour (250km)	8 305	10 010	10 315	11 850	12 440	12 320
3/4 Cradle of Humankind Tour	8 305	10 010	10 315	11 850	12 440	12 320
3/4 Diamond Mine Tour	8 305	10 010	10 315	11 850	12 440	12 320
3/4 Maboneng & City Tour	8 305	10 010	10 315	11 850	12 440	12 320
3/4 Soweto Tour	8 305	10 010	10 315	11 850	12 440	12 320
3/4 Not Specified Tour (150km)	8 305	10 010	10 315	11 850	12 440	12 320
3/4 Not Specified Tour (250km)	8 995	10 625	11 235	13 000	13 485	14 990
FD Soweto & Pretoria Tour	8 995	10 625	11 235	13 000	13 485	14 990
FD Soweto Tour	8 995	10 625	11 235	13 000	13 485	14 990
FD Cradle of Humankind Tour*	8 995	10 625	11 235	13 000	13 485	14 990
FD Diamond Mine Tour	8 995	10 625	11 235	13 000	13 485	14 990
FD Not Specified Tour (150km)	8 995	10 625	11 235	13 000	13 485	14 990
FD Not Specified Tour (250km)	9 820	12 120	12 760	14 480	14 840	16 300

** NOTE: please confirm regions specific fleet availability with JARAT Team

Day Tours Durban

ALL Tours prices exclude entrance fees & meals with starting and end Point of uMhlanga. *ALL Tours prices exclude language specific &/or specialised guide surcharges.	E-Class / Vito	V-Class
HD City Tour Day	7 575	9 215
HD Not Specified Tour (150km)	7 575	9 215
HD Valley of a Thousand Hills	7 575	9 215
HD Not Specified Tour (250km)	8 305	10 010
3/4 Not Specified Tour (150km)	8 305	10 010
3/4 Not Specified Tour (250km)	8 995	10 625
FD Not Specified Tour (150km)	8 995	10 625
FD Not Specified Tour (250km)	9 820	12 120
FD KZN Midlands Meander Food and Wine Tour	9 820	12 120
FD Hluhluwe Imfolozi Park and Arts and Craft Market Tour	10 820	13 120

** NOTE: please confirm regions specific fleet availability with JARAT Team

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Day Tours Cape Town

ALL Tours prices exclude entrance fees & meals with starting and end Point of Cape Town CBD. *ALL Tours prices exclude language specific &/or specialised guide surcharges.	E-Class / Vito / GLC	V-Class / Lux Quantum	Quantum	EQC/E / GLE / Landrover	S-Class / V-250 / V-300	Lux Sprinter	Super Lux Sprinter
HD Art Tour *	7 575	9 215	9 400	11 085	11 350	11 425	13 850
HD City Tour Day	7 575	9 215	9 400	11 085	11 350	11 425	13 850
HD Robben Island Tour	7 575	9 215	9 400	11 085	11 350	11 425	13 850
HD Shopping Tour *	7 575	9 215	9 400	11 085	11 350	11 425	13 850
HD Township Tour	7 575	9 215	9 400	11 085	11 350	11 425	13 850
HD Winelands Tour	7 575	9 215	9 400	11 085	11 350	11 425	13 850
HD Not Specified Tour (150km)	7 575	9 215	9 400	11 085	11 350	11 425	13 850
HD Not Specified Tour (250km)	8 305	10 010	10 315	11 850	12 440	12 320	18 010
3/4 Art Tour *	8 305	10 010	10 315	11 850	12 440	12 320	18 010
3/4 City Tour	8 305	10 010	10 315	11 850	12 440	12 320	18 010
3/4 Township Tour	8 305	10 010	10 315	11 850	12 440	12 320	18 010
3/4 Shopping Tour *	8 305	10 010	10 315	11 850	12 440	12 320	18 010
3/4 Not Specified Tour (150km)	8 305	10 010	10 315	11 850	12 440	12 320	18 010
3/4 Not Specified Tour (250km)	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD Adventure Tour *	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD Art Tour *	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD Cape Point Tour	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD City and Robben Island	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD Flower Tour	9 820	12 120	12 760	14 480	14 840	16 300	22 855
FD Shark Diving	10 820	13 120	13 760	15 480	15 840	17 300	23 855
FD Shopping Tour *	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD Whale Watching	10 820	13 120	13 760	15 480	15 840	17 300	23 855
FD Winelands Tour	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD Not Specified Tour (150km)	8 995	10 625	11 235	13 000	13 485	14 990	20 780
FD Not Specified Tour (250km)	9 820	12 120	12 760	14 480	14 840	16 300	22 855

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Port Transfers Johannesburg

	E-Class / Vito / Fortuner	V-Class	Quantum	GLE / EQC/E	S-Class / V-250	Lux Sprinter
O.R. Tambo International Airport (ORT)						
ORT – Airport Hotels	1 470	1 890	1 975	1 980	2 265	4 650
ORT – Ant's Nest (18)	7 255	8 980	9 395	9 730	10 890	14 990
ORT – Federal Air	1 470	1 890	1 975	1 980	2 265	4 650
ORT – Lanseria Int Airport	3 180	4 010	4 205	4 265	4 760	11 425
ORT – Madikwe (20)	11 175	13 850	14 500	14 960	16 750	20 775
ORT – Marataba (20)	11 175	13 850	14 500	14 960	16 750	20 775
ORT – Pretoria Hotels (7)	2 525	3 225	3 210	3 385	3 785	11 425
ORT – Sandton / Melrose / Rosebank	1 590	2 010	2 105	2 170	2 390	4 650
ORT – Shambala (18)	7 255	8 980	9 395	9 730	10 890	14 990
ORT – Sun City / Pilanesberg (17)	6 640	7 825	8 060	8 895	9 955	14 990
ORT – Westcliff Hotels	1 590	2 010	2 105	2 170	2 390	4 650
Lanseria international Airport (LIA)						
LIA – Pretoria Hotels (7)	2 525	3 225	3 210	3 385	3 785	11 425
LIA – Sandton Hotels	1 590	2 010	2 105	2 170	2 390	4 650
LIA – Westcliff Hotels (4)	2 100	2 410	2 560	2 815	3 145	4 650

*** NOTE: please confirm regions specific fleet availability with JARAT Team*

Port Transfers Durban

King Shaka International Airport (KSIA)	E-Class / Vito	V-Class
KSIA - Ballito Hotels (2)	1 780	2 010
KSIA - Hluluwe Hotels (17)	6 640	7 825
KSIA - North Beach Hotels (3)	1 950	2 195
KSIA - Phinda Hotels (19)	8 390	10 385
KSIA - St Lucia Hotels (17)	6 640	7 825
KSIA - uMhlanga Hotels (1)	1 410	1 730
KSIA - Zimbali Hotels (2)	1 780	2 010

Virginia Airport - uMhlanga Hotels (1)	1 410	1 730
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Durban Harbour - uMhlanga Hotels (2)	1 780	2 010
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Port Transfers Cape Town

Cape Town International Airport (CIA)	E-Class / Vito / GLC	V-Class / Lux Quantum	Quantum	EQC/E / GLE / Landrover	S-Class / V-250 / V-300	Lux Sprinter	Super Lux Sprinter
CIA – Aquila (15)	5 070	5 900	6 325	6 780	7 590	12 320	18 010
CIA – Atlantic Seaboard (2) (Bantry Bay, Camps Bay, Sea Point)	1 780	2 010	2 080	2 380	2 660	4 650	6 930
CIA – Bushmans Kloof (19)	8 390	10 385	10 865	11 235	12 575	14 990	20 780
CIA – Chapmans Peak / Hout Bay / (4)	2 100	2 410	2 560	2 815	3 145	11 425	13 850
CIA – Franschhoek (10)	3 425	4 200	4 385	4 585	5 130	11 425	13 850
CIA – Grootbos (14)	4 745	5 540	6 005	6 350	7 110	12 320	18 010
CIA – Hermanus (12)	3 955	4 860	5 115	5 300	5 925	12 320	18 010
CIA – Constantia (3)	1 950	2 195	2 215	2 605	2 915	11 425	13 850
CIA – Newlands / Claremont (2)	1 780	2 010	2 080	2 380	2 660	4 650	6 930
CIA – Noordehoek (6)	2 380	2 935	3 020	3 180	3 560	11 425	13 850
CIA – Paarl (8)	2 915	3 550	3 710	3 905	4 375	11 425	13 850
CIA – Sanbona (17)	6 640	7 825	8 060	8 895	9 955	14 990	20 780
CIA – Stellenbosch Central (7) (Spier Majeka House, Town)	2 525	3 225	3 210	3 385	3 785	11 425	13 850
CIA – Stellenbosch Greater (8) (Delaire Graff, Lanzerac)	2 915	3 550	3 710	3 905	4 375	11 425	13 850
CIA – Swellendam (17)	6 640	7 825	8 060	8 895	9 955	14 990	20 780
CIA – Waterfront / Cape Town CBD	1 375	1 660	1 795	1 810	2 105	4 650	6 930

Dock / Station – Waterfront / Cape Town CBD	700	1 660	1 795	1 810	2 105	4 650	6 930
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**** NOTE:** please confirm regions specific fleet availability with JARAT Team

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Port Transfers Cape Town, Durban & Johannesburg

	E-Class / Vito / Fortuner / GLC	V-Class / Lux Quantum	Quantum	EQC/E / GLE / Landrover	S-Class / V- 250 / V-300	Lux Sprinter	Super Lux Sprinter
Port (Air, Rail, Sea, Road) Transfer Zone_01 0 - 25km	1 410	1 730	1 795	1 890	2 105	4 650	6 930
Port (Air, Rail, Sea, Road) Transfer Zone_02 25 - 30km	1 780	2 010	2 080	2 380	2 660	4 650	6 930
Port (Air, Rail, Sea, Road) Transfer Zone_03 30 - 35km	1 950	2 195	2 215	2 605	2 915	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_04 35 - 40km	2 100	2 410	2 560	2 815	3 145	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_05 40 - 45km	2 190	2 640	2 785	2 935	3 285	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_06 45 - 50km	2 380	2 935	3 020	3 180	3 560	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_07 50 - 60km	2 525	3 225	3 210	3 385	3 785	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_08 60 - 70km	2 915	3 550	3 710	3 905	4 375	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_09 70 - 80km	3 075	3 755	3 915	4 125	4 615	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_10 80 - 90km	3 425	4 200	4 385	4 585	5 130	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_11 90 - 100km	3 725	4 650	4 860	4 990	5 590	11 425	13 850
Port (Air, Rail, Sea, Road) Transfer Zone_12 100 - 120km	3 955	4 860	5 115	5 300	5 925	12 320	18 010
Port (Air, Rail, Sea, Road) Transfer Zone_13 120 - 140km	4 435	5 275	5 540	5 940	6 645	12 320	18 010
Port (Air, Rail, Sea, Road) Transfer Zone_14 140 - 160km	4 745	5 540	6 005	6 350	7 110	12 320	18 010
Port (Air, Rail, Sea, Road) Transfer Zone_15 160 - 180km	5 070	5 900	6 325	6 780	7 590	12 320	18 010
Port (Air, Rail, Sea, Road) Transfer Zone_16 180 - 200km	5 540	6 265	6 640	7 425	8 315	12 320	18 010
Port (Air, Rail, Sea, Road) Transfer Zone_17 200 - 250km	6 640	7 825	8 060	8 895	9 955	14 990	20 780
Port (Air, Rail, Sea, Road) Transfer Zone_18 250 - 275km	7 255	8 980	9 395	9 730	10 890	14 990	20 780
Port (Air, Rail, Sea, Road) Transfer Zone_19 275 - 300km	8 390	10 385	10 865	11 235	12 575	14 990	20 780
Port (Air, Rail, Sea, Road) Transfer Zone_20 300 - 350km	11 175	13 850	14 500	14 960	16 750	20 775	24 940
Port (Air, Rail, Sea, Road) Transfer Zone_21 350- 400km	13 950	17 335	17 965	18 680	20 920	20 775	24 940

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Chauffeur Services Cape Town, Durban & Johannesburg

	E-Class / Vito / GLC / Fortuner	V-Class / Lux Quantum	Quantum	EQC/E / GLE / Landrover	S-Class / V-250 / V-300	Lux Sprinter	Super Lux Sprinter
per hour	1 450	1 815	1 890	1 920	2 070	4 780	7 125
04 Hour Disposal	5 490	6 755	7 030	7 285	7 690	11 320	13 730
06 Hour Disposal	7 160	9 275	9 640	10 650	10 985	12 210	17 845
08 Hour Disposal	8 545	10 300	10 710	11 670	12 495	14 850	20 595
12 Hour Disposal	12 635	15 355	15 965	17 520	18 745	20 585	24 710
16 Hour Disposal	16 400	19 290	20 065	23 310	24 845	24 710	27 455
24 Hour Disposal	24 105	28 895	30 055	34 895	37 335	34 315	41 175

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Inter-Hotel Transfers Johannesburg

	E-Class / Vito / Fortuner	V-Class	Quantum	GLE / EQC/E	S-Class / V-250	Lux Sprinter
Sandton Hotels (SAN)	Transfers between Sandton Hotels and areas below:					
SAN – Ant’s Nest (22)	6 870	8 575	8 925	8 940	10 305	14 990
SAN – Madikwe (24)	10 770	13 460	14 000	14 020	16 165	20 775
SAN – Marataba (24)	10 770	13 460	14 000	14 020	16 165	20 775
SAN – Pretoria Hotels (11)	2 165	2 710	2 820	2 825	3 240	11 425
SAN – Shambala (22)	6 870	8 575	8 925	8 940	10 305	14 990
SAN – Sun City / Pilanesberg (20)	4 745	6 325	6 575	6 585	7 110	12 320

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Inter-Hotel Transfers Cape Town

	E-Class / Vito / GLC	V-Class / Lux Quantum	Quantum	EQE/C / GLE / Landrover	S-Class / V250 / V300	Lux Sprinter	Super Lux Sprinter
Waterfront / Cape Town CBD (CBD)	Transfers between Waterfront / CBD Hotels and areas below:						
CBD – Aquila (19)	4 510	5 925	6 155	6 170	6 760	12 320	18 010
CBD – Bushmans kloof (23)	8 005	9 995	10 390	10 410	12 000	14 990	20 780
CBD – Chapmans Peak (5)	1 425	1 775	1 845	1 905	2 015	4 650	6 930
CBD – Franschhoek (14)	3 075	3 850	4 005	4 010	4 615	11 425	13 850
CBD – Grootbos (20)	4 745	6 325	6 575	6 585	7 110	12 320	18 010
CBD – Hermanus (17)	4 035	5 125	5 325	5 345	6 050	12 320	18 010
CBD – Llandudno, Hout Bay, Constantia (5)	1 425	1 775	1 845	1 905	2 015	4 650	6 930
CBD – Newlands / Claremont (4)	1 425	1 775	1 845	1 905	2 015	4 650	6 930
CBD – Noordhoek (8)	1 775	2 020	2 100	2 190	2 640	11 425	13 850
CBD – Paarl (12)	2 360	2 915	3 040	3 040	3 545	11 425	13 850
CBD – Sanbona (21)	6 005	7 440	7 735	7 745	9 000	14 990	20 780
CBD – Stellenbosch Central (11)	2 165	2 710	2 820	2 825	3 240	11 425	13 850
CBD – Swellendam (21)	6 005	7 440	7 735	7 745	9 000	14 990	20 780
Franschhoek (FHK)	Transfers between Franschhoek Hotels and areas below:						
FHK – Aquila (21)	6 005	7 440	7 735	7 745	9 000	14 990	20 780
FHK – Bushmans kloof (24)	10 770	13 460	14 000	14 020	16 165	20 775	24 940
FHK – Grootbos (21)	6 005	7 440	7 735	7 745	9 000	14 990	20 780
FHK – Hermanus (18)	4 275	5 520	5 735	5 745	6 405	12 320	18 010
FHK – Llandudno, Hout Bay, Constantia (15)	3 445	4 300	4 470	4 480	5 170	11 425	13 850
FHK – Newlands / Claremont (15)	3 445	4 300	4 470	4 480	5 170	11 425	13 850
FHK – Paarl (15)	3 445	4 300	4 470	4 480	5 170	11 425	13 850
FHK – Sanbona (22)	6 870	8 575	8 925	8 940	10 305	14 990	20 780
FHK – Stellenbosch Central (14)	3 075	3 850	4 005	4 010	4 615	11 425	13 850
FHK – Swellendam (21)	6 005	7 440	7 735	7 745	9 000	14 990	20 780

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Inter- Hotel Transfers Cape Town, Durban and Johannesburg

	E-Class / Vito / GLC	V-Class / Lux Quantum	Quantum	EQC/E / GLE / Landrover	S-Class / V250 / V300	Lux Sprinter	Super Lux Sprinter
P2P Zone 01 Transfer 0 - 5km	300	380	395	1 905	2 015	4 650	6 930
P2P Zone 02 Transfer 5 - 10km	435	545	565	1 905	2 015	4 650	6 930
P2P Zone 03 Transfer 10 - 15km	660	820	850	1 905	2 015	4 650	6 930
P2P Zone 04 Transfer 15 - 20km	570	1 095	1 145	1 905	2 015	4 650	6 930
P2P Zone 05 Transfer 20 - 25km	1 095	1 500	1 570	1 905	2 015	4 650	6 930
P2P Zone 06 Transfer 25 - 30km	1 340	1 630	1 695	1 905	2 015	4 650	6 930
P2P Zone 07 Transfer 30 - 35km	1 525	1 810	1 880	1 905	2 015	4 650	6 930
P2P Zone 08 Transfer 35 - 40km	1 775	2 020	2 100	2 190	2 640	11 425	13 850
P2P Zone 09 Transfer 40 - 45km	1 830	2 240	2 335	2 340	2 745	11 425	13 850
P2P Zone 10 Transfer 45 - 50km	2 050	2 540	2 640	2 650	3 070	11 425	13 850
P2P Zone 11 Transfer 50 - 60km	2 165	2 710	2 820	2 825	3 240	11 425	13 850
P2P Zone 12 Transfer 60 - 70km	2 360	2 915	3 040	3 040	3 545	11 425	13 850
P2P Zone 13 Transfer 70 - 80km	2 725	3 390	3 535	3 540	4 080	11 425	13 850
P2P Zone 14 Transfer 80 - 90km	3 075	3 850	4 005	4 010	4 615	11 425	13 850
P2P Zone 15 Transfer 90 - 100km	3 445	4 300	4 470	4 480	5 170	11 425	13 850
P2P Zone 16 Transfer 100 - 120km	3 790	4 640	4 825	4 835	5 690	12 320	18 010
P2P Zone 17 Transfer 120 - 140km	4 035	5 125	5 325	5 345	6 050	12 320	18 010
P2P Zone 18 Transfer 140 - 160km	4 275	5 520	5 735	5 745	6 405	12 320	18 010
P2P Zone 19 Transfer 160 - 180km	4 510	5 925	6 155	6 170	6 760	12 320	18 010
P2P Zone 20 Transfer 180 - 200km	4 745	6 325	6 575	6 585	7 110	12 320	18 010
P2P Zone 21 Transfer 200 - 250km	6 005	7 440	7 735	7 745	9 000	14 990	20 780
P2P Zone 22 Transfer 250 - 275km	6 870	8 575	8 925	8 940	10 305	14 990	20 780
P2P Zone 23 Transfer 275 - 300km	8 005	9 995	10 390	10 410	12 000	14 990	20 780
P2P Zone 24 Transfer 300 - 350km	10 770	13 460	14 000	14 020	16 165	20 775	24 940
P2P Zone 25 Transfer 350 - 400km	13 550	16 935	17 620	17 640	20 325	20 775	24 940

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Specialist Vehicles Cape Town

	Range Rover Vogue	Armoured Audi Q7 – Level B4
Half Day Tour	17 025	11 350
¾ Day Tour (Half Day plus Lunch)	18 660	12 440
Full Day Tour	20 225	13 485
CIA – Waterfront / Cape Town CBD	3 150	2 070
04 Hour Disposal	11 535	7 690
06 Hour Disposal	16 475	10 985
08 Hour Disposal	18 745	12 495
12 Hour Disposal	28 100	18 745
16 Hour Disposal	37 270	24 845
24 Hour Disposal	56 000	37 335

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JARAT TOURS

*Terms
and
Conditions*



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Terms and Conditions

1. GENERAL

- 1.1. Rates cycle is from 01 December to 30 November (Following Year). Annual rate increases, if applicable are effective as from 01 December.
- 1.2. All rates are based as follows:
 - 1.2.1. For Johannesburg, on collection and drop off from Sandton/Westcliff hotels and it's surrounds unless specified differently on the route description.
 - 1.2.1.1. Additional charges for collection/drop off in areas outside of this may incur to additional fees.
 - 1.2.1.2. The additional charge is for the empty leg from Sandton to the pickup location in the applicable vehicle (see Zone Rates)
 - 1.2.2. For Cape Town, on collection and drop off from Waterfront Hotels and it's surrounds unless specified differently on the route description.
 - 1.2.2.1. Additional charges for collection/drop off in areas outside of this may incur to additional fees.
 - 1.2.2.2. The additional charge is for the empty leg from Waterfront to the pickup location in the applicable vehicle (see Point to Point Rates)
- 1.3. Rates exclude entrance fees and lunch/meals for guests.
- 1.4. Rates exclude accommodation for guests and driver and guides where applicable.
- 1.5. Any extra cost incurred will be for the client's account.
- 1.6. Rates are subject to change due to unforeseen increases such as fuel price and government levies and subject to your final detailed itinerary.
- 1.7. Quotation and payments are done in South African Rand.

2. SERVICE OFFERING

- 2.1. All transfer services include experienced chauffeurs and does not include a Tour Guide. Transfers where a Tour Guide is required will incur additional costs.
- 2.2. Surcharge for guides on airport transfers
- 2.3. English Speaking Guide – Please refer to Optional Extra's Guide
- 2.4. Language Specific Guide – Please refer to Optional Extra's Guide
- 2.5. All tours include a qualified English-Speaking tour guide. Language specific guides can be sourced at an additional fee and are subject to availability at the time of booking.
 - 2.5.1. Waiting time at Domestic arrivals is 1 hour (60 minutes)
 - 2.5.2. Waiting time at international arrivals is 1 hour and thirty minutes.
- 2.6. An hourly surcharge for the appropriate vehicle applies for guests not making contact with drivers/emergency line because of plane delays or lost luggage.

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- 2.7. All dinner transfer services include the chauffeur which will drop and wait for the guests until the completion of dinner. Dinner transfer rates will be the 4 hour "Chauffeur Service" rate at for the applicable vehicle.
- 2.8. Our emergency contact number are:

Operational Region	Contact
Johannesburg	+27 (0) 71 167 1876
Cape Town	+27 (0) 82 643 2133
Durban	+27 (0) 60 666 1303

- 2.9. We do not undertake to commence or to complete the journey at any specified time, and shall not be liable in any way, whatsoever, for any total or partial failure to perform the contract by reason of any mechanical or other defects, breakdown, including any strike accident or any other causes or lockout, fire or act of God, or for any claims, damages or expenses arising from defects or failure as aforesaid, or any delays in starting, transit, arrival or return of any vehicles
- 2.10. Any compensation to guests must be authorized in writing by the duty manager.
- 2.11. Any deviation from the original itinerary must be authorized by the duty manager before the journey can continue.

3. VEHICLES

- 3.1. Passengers are requested to wear the safety belts were fitted and are not to leave any personal belongings in the vehicle where they can be seen by passers-by, and after the completion of the service. We cannot be held responsible for any losses.
- 3.2. The costs are per vehicle per service. According to legislation for all touring options in a vehicle larger than a 7-seater, except the single axle Toyota Quantum a driver must be assisted by qualified guide when touring.
- 3.3. Should the relevant vehicle not be available, we reserve the right to sub-hire the same or similar vehicle from another operator.
- 3.4. Smoking and the use of alcohol is prohibited in the vehicle and no dairy product will be allowed on board.
- 3.5. No beverages, excluding bottled water are included in confirmations and can be arranged if so requested and be billed back.
- 3.6. No feet are allowed to be placed on the seats and dashboard.
- 3.7. The client will be responsible for any damage to the vehicle and its fittings caused by the negligence of any passenger.
- 3.8. Baggage and personal belongings are carried at owners' risk. We shall not be liable for loss/damage to luggage or personal belongings.
- 3.9. No vehicle is authorized to travel on gravel roads unless prior authorization has been given in writing to the driver by Management.
- 3.10. No additional kilometres will be operated other than those specified in the official itinerary or unless management has given proper prior authorization in writing to the driver.

3.11. Standard Fleet Recommendations

Vehicle	Pax Airport Transfer	Pax P2P and Tours
E-Class (Luxury Sedan)	1-2 Pax	1-3 Pax
S-Class (Luxury Sedan)	1-2 Pax	1-3 Pax
Vito (Standard Minivan)	1-5 Pax	1-7 Pax
V-Class (Luxury Minivan)	1-5 Pax	1-6 Pax
V250 & V300 (Luxury Minivan)	1-5 Pax	1-6 Pax
Lux Quantum (Luxury Minivan in CT Only)	1-5 Pax (With Trailer)	1-5 Pax
Quantum (Minibus)	1-9 Pax	1-10 Pax
Range Rover (Luxury SUV in CT Only)	1-3 Pax	1-3 Pax
Sprinter (Luxury Minibus)	1-15 Pax	1-15 Pax
Super Lux Sprinter (Executive Minibus in CT Only)	1-6 Pax	1-6 Pax

4. DRIVERS

- 4.1. Drivers have a huge responsibility to drive you safely and can therefore not double up as a porter and carry as well as pack luggage.
- 4.2. Driver cell phones are for personal, private and for emergencies only. Drivers are not allowed to speak on phones whilst driving.
- 4.3. Only drivers are allowed to operate any equipment on board the vehicle i.e. DVD radio etc.
- 4.4. Only the driver will be allowed to drive the vehicle, open luggage bins or open and operate any mechanical part on the vehicle.
- 4.5. Drivers are responsible for the wellbeing of the guest/s and cannot be used as personal chauffeurs for individuals or guides in the group.

5. LUGGAGE TRANSFERS & TRAILER USAGE

- 5.1. Jarat Tours frowns upon the usage of luggage trailers as it does not fit in with the profile and image of the brand.
- 5.2. Jarat will not conduct any tours with luggage stored in vehicle or with luggage trailer in transit.
- 5.3. An alternative to the luggage trailer is to book a luggage vehicle.
- 5.4. Luggage vehicles are costed at the same rate of the Mercedes Benz Vito at the applicable rate.
- 5.5. Luggage vehicles are limited to the luggage vehicle travelling in convoy with the passenger vehicle barring point 5.2 above.
- 5.6. Should there be a need for a luggage transfer outside of point 5.3.2 above, Jarat will assist with securing a reliable supplier however client will need to book these services directly with the supplier.
- 5.7. Should it be required, trailers may be requested which will be subject to availability and may incur additional fees.
- 5.8. Jarat Tours accepts no responsibility for any loss or damage to luggage.

6. EXTRAS

- 6.1. R40 per person per movement will be paid on transfers for porters on request of the agent and billed back
- 6.2. Surcharges for transfers outside our operating hours will be incurred as follows:
 - Transfers less than 80km
 - Transfers greater than 80km.
- 6.3. Regional transfers where chauffeur / guide is required to overnight away from base, examples include:
- 6.4. Sun City Transfers (transfers from hotel before 08:00am and after 16:30pm from the airport)
- 6.5. Madikwe / Marataba Transfers (transfers from hotel before 09:30am and after 15:00pm from the airport)
- 6.6. Shambala Transfers (transfers from hotel before 08:30am and after 17:00pm from the airport)
- 6.7. Overland where chauffeur/guide is away from base for an extended period.
- 6.8. All rates exclude entrance fees and lunch and can be added to the booking and billed back.

Cancellation Policy

All cancellations must be received in writing.

JARAT TOURS reserve the right to charge for financial penalties, fees and losses incurred as a result of cancellation.

1. DAY TOURS, TRANSFERS & CHAUFFEUR SERVICES

Cancellation fees will be applicable as % of services amounts as follows:

Cancellation Received	Cancellation Fee
0 – 24 hours prior to departure	100%
24 – 48 hours prior to departure	75%
2 – 7 days prior to departure	50%
7 - 10 days prior to departure	20%

2. DISPOSALS

Cancellation fees will be applicable as % of services amounts as follows:

Cancellation Received	Cancellation Fee
0 – 1 week prior to departure	100%
1 – 2 weeks hours prior to departure	75%
2 – 3 weeks prior to departure	50%
3 – 4 weeks prior to departure	20%

3. ENTRANCES and MEALS

When pre-paying any entrances or meals, Jarat will not be liable for refunds for cancellation of any reason.

4. OUTSOURCE

When outsourced vehicles have been requested by client, the specific supplier's cancellation policy will be passed on to the client.