

#### **TRANSFERS**

Whether you are coming or going, we have got you covered. All arrival and departure transfers from Cape Town International Airport and closer. Oh yes, you can also stay connected with our on-board WIFI.



#### **BREAKFAST**

Best eggs benedict in town, homemade jams and preserves, our pastry chef's world-famous Granola and more – every morning.



#### DRINKS

Any drink that you could lay your lips on. Top shelf spirits to virgin mojitos. Except for our wine and Champagne – that's too special to give away.



## **WINE TASTING**

We lied about the wine, you get a few sips here – every afternoon, with our sommelier. Careful, you might learn something.



#### **MINIBAR**

Nothing 'mini' about this bar. Snacks for Africa and full bottles of craft spirits for your enjoyment.



#### **PANTRY**

Sugar shack, naughty corner, pantry – call it what you want, this is where diets go to die – open 24hrs.



#### **ROOM SERVICE**

You still pay for the meal, but none of those pesky tray charges will be added.



#### SUNSET EXPERIENCE

Cocktails and canapés and a South African craft gin trolley to die for. All on the middle terrace, every single



#### SNACK PACKS

Feeling a little hungry while out on a hike? Tuck into your snack pack, to boost your energy and get you over that finish line.



## LAUNDRY

All those dirty clothes from your safari? You can expect them back in your room within 24hrs, wrapped up like a present.



#### **SHOE CLEANING**

'There's an awful lot you can tell about a person by their shoes' – Forrest Gump. We agree, Forrest, we agree.



#### INTERNET

It's free, it's fast and there are no strings attached.



## TELEPHONE CALLS

If it's local, then it's on us.



#### **ART TOURS**

The extensive Ellerman House Art Collection, as presented by our very own in-house art guide.



## **ZEITZ MOCAA ENTRY**

Take to the streets and exercise your new-found art knowledge at Africa's leading contemporary art museum, except Tuesdays.



## **LOCAL TALENTS**

Live music by local musicians, performed weekly as the sun sets. Partner up with the complimentary sunset cocktails and canapés to end another perfect day in paradise.



## PRIVATE CHEF

You heard right, our Private Villas come with a private chef.



## **PARKING**

Off-street and secure – watched by security guard and CCTV.



## GYM AND SPA

You're on holiday, so we honestly don't know what you are doing in the gym, but if you must, everything you need will be available. Spa facilities range from steam room, sauna, sensation shower and relaxation area perfect for realigning your chakras.



## SECURITY

The French Foreign Legion has nothing on this team.



## FAMILY

A team that loves you more than your own parents.





















CONDITIONS OF RESERVATION & CANCELLATION POLICY

# CONTACT OUR RESERVATIONS TEAM

Tel: +27 (0) 21 430 3200 info@ellerman.co.za www.ellerman.co.za

180 Kloof Road Bantry Bay Cape Town, South Africa

Office Hours: Monday Friday 08h00 - 17h00 (CAT)











Check in/out: 13h00/11h00

## Child and Pet Policy:

Children over 14 years of age are welcome at Ellerman House & Villa Two. Children of all ages are welcome at Villa One.

No pets allowed

## Reservations:

Please note that all rates are quoted in ZAR (Rand) and are subject to change. Rates are quoted inclusive of VAT at 15%, where applicable (subject to change). All major credit cards are accepted.

## **Confirmation and Payment:**

Written confirmation is needed within 14 days of reservation, failing which Ellerman House reserves the right to cancel the reservation.

20% non-refundable deposit of accommodation is required on receipt of written confirmation. The full balance of accommodation is payable six weeks prior to the date of arrival.

## Cancellations:

All bookings confirmed in writing will be liable for 20% of full accommodation if cancelled earlier than 31 days of arrival.

50% of full accommodation is payable if cancellations are made within 30 days of arrival.

The full accommodation account is payable if cancellations are made within seven days of date of arrival.

In the event of premature departure the full duration of the stay, as originally booked and confirmed, will apply.

Refunds of deposits/prepayments for bookings are at the discretion of management and are dependent on the ability to re-let the room/s.

## Minimum length of stay restrictions & closures:

The following minimum length restrictions will be applied to the following periods on a stay through basis

Minimum 5 night stay: 20 December 2018 – 10 January 2019 Minimum 3 night stay: 11 January 2019 – 28 February 2019

#### Rates Include:

Too many to list here, please see the first page.

## Rates Exclude:

Lunch and dinner, wine/Champagne and invited guests' meals and drinks.