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## OL JOGI TERMS & CONDITIONS 2026

### CHECK AVAILABILITY

- Email [reservations@oljogi.org](mailto:reservations@oljogi.org) to request information, inquire about availability, and make a reservation.

### PROVISIONAL HOLDS

*\*\*A reservation name is required for us to make a provisional booking.*

- Provisional bookings will be held for 14 days and may be extended upon written request.
- Christmas and New Year's week (20<sup>th</sup> December 2026 – 4<sup>th</sup> January 2027) provisional bookings will be held for 7 days and may be extended upon written request.
- No provisional hold for bookings traveling within 60 days of arrival, bookings are made on a first pay first secure basis.
- Multiple date holds are at Ol Jogi's discretion.

### DEPOSIT CONFIRMATION AND FINAL BALANCE PAYMENTS

- Rates are quoted in US Dollars (US\$)
- Rates are subject to change without prior notice.
- Rates are inclusive of all taxes and will be adjusted in accordance with government regulations. Any changes occurring between the deposit and final balance payment will be reflected in the invoices and payment adjustments.
- All payments should be made in full and free of any bank charges to Ol Jogi.
- Bookings are only confirmed upon receipt of the full 30% non-refundable deposit.
- A 70% non-refundable balance is due 60 days prior arrival unless stated otherwise.
- Bookings within 60 days of arrival require full non-refundable payment on confirmation.
- Ol Jogi is entitled to release your booking should the deposit and final payments not be received as per the booking terms.

### CANCELLATION POLICY

- Due to the exclusivity of the property, all payments are non-refundable.

### INSURANCE

- All guests traveling to Ol Jogi are required to have comprehensive travel and medical insurance to cover any trip cancellations, medical expenses, personal baggage, and money.