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15% STO RATE - (HIGH SEASON)
Valid - 01.07.2027 to 31.10. 2027

Namibian Dollar (N\$) - Dinner, Bed & Breakfast (DBB) (VAT & Tourism Levy included)
 Room Configuration - 8 Rooms (Rates are per person per night)
 Rates are subject to change without prior notice, pending Government taxes & levy increases

****Check-in time at 14h00; if earlier please notify the establishment**
****Latest check-in time at 17h00**

Per person sharing - 1 Night
 Single person - 1 Night
 Child 0-3 years sharing with parents - 1 Night
 Child 4-12 years sharing with parents - 1 Night

Rack	15% Comm	STO
2,456.00	320.35	2,135.65
2,893.00	377.35	2,515.65
0.00	0.00	0.00
1,200.00	0.00	1,200.00

Tour Guide / Driver (NETT)

980.00

Meal Rates (NETT) - (Pre-booking essential)

Please pre-inform us of any special meals; e.g. Vegeterian, Diabetic, etc.

Light Lunch
 Lunch Pack
 Nature & Farm Tour - 1.5 to 2 hours; incl drinks
 Night Drive after dinner +/- 1 hour
 Cattle Auction; incl lunch pack, drinks, vehicle and guide
 Farm Worker for a day; incl lunch pack & drinks
 Fat Bike cycling per person - (2 bikes available - Max 4 hours)
 Bushmen Village Visit - (Minimum 2; Maximum 8 guests)

Nett
205.00
170.00
443.00
432.00
740.00
570.00
205.00
1,580.00

Activity Incl; vehicle & guide, picnic lunch, beverages, village entrance(Guides only pay entrance fee and lunch pack)

Equipped Gym - Free of Charge
 Un-Guided Walking Trail - Free of Charge
 Table tennis, darts & tennis - Free of Charge

0.00
0.00
0.00

Transfers from Windhoek, Swakopmund, Grootfontein, Tsumeb and other destinations in Namibia
 can be arranged with prior notification and will depend on the group size

CHILDREN POLICY:

Children (sharing accommodation with parents):

0 to 3 years – free of charge

4 to 12 years – Please see above

13 years and older – adult rate

All children occupying a separate room will be charged normal single / double room rate

BANKING DETAILS:

First National Bank

Grootfontein

Branch Code: 280173

Account no: 622 589 24119

Swift Code: FIRNNANX

BOOKING TERMS & CONDITIONS

Provisional Bookings will be held for 14 days as per the expiry date stipulated on our booking document.

The consultant from your booking office is responsible to keep our office informed of the booking status before it expires.

We do not accept responsibility for expired bookings.

Provisional bookings made within the month of travel may be held for 3 to 7 days, depending on the stay date.

Please Note: Bookings made in Advance:

High Season (1 July – 30 November): Must be finalized 90 days before the stay date or released if not confirmed.

Low Season (1 January – 30 June): Must be finalized 60 days before the stay date or released if not confirmed.

If a booking expires the booking will not be reinstated automatically.

If a booking is confirmed long in advance on the Operator / Agents request and cancelled thereafter - a 25% cancellation fee will be charged.

Our General Cancellation (CXD) Policy on confirmed FIT & Group bookings apply as follows:

30 – 21 days before stay date – 50% CXD fee

20 – 15 days before stay date - 75% CXD fees

14 – 5 days before stay date - 95% CXD fees

4 – 1 day before stay date - 100% CXD fees

NO SHOW 100% CXD fees

Payment & Check-In Requirements

Guests will not be checked in if payment is outstanding on the day of arrival unless special payment terms apply.

Proof of Payment must be submitted to the email address listed on our invoice.

Invoices must be paid in full based on the invoiced amount.

Bank transaction fees are the responsibility of the depositor/bearer.

Waiver of Cancellation Fees

Waivers will be considered only under the following conditions:

Force Majeure: Uncontrollable events or government-imposed lockdowns.

Medical Grounds: A valid medical certificate must be submitted.