



### **STO and RACK RATES**

	<b>FEB '25 TO JAN '26</b>	<b>FEB '26 TO JAN '27</b>
<i>Adult Rate PPS</i>	R5 900.00	R6 400.00
<i>13 years and under</i>	R3 540.00	R3 840.00
<i>3 years and under</i>	R1 770.00	R1 920.00
<i>Single Adult Rate</i>	R8 850.00	R9 600.00

### **STO Rates\***

	<b>FEB '25 TO JAN '26</b>	<b>FEB '26 TO JAN '27</b>
<i>Adult Rate PPS</i>	R4 720.00	R5 120.00
<i>13 years and under</i>	R2 832.00	R3 072.00
<i>3 years and under</i>	R1 416.00	R1 536.00
<i>Single Adult Rate</i>	R7 080.00	R7 680.00

- \* STO Rates are 20% off rack rates.
- \* 50% Deposit is required to confirm a booking, and the account is to be paid 30 days prior to guest arrival.
- \* Rates run from the 1<sup>st</sup> of February to the 31<sup>st</sup> of January the following year.
- \* Rates are subject to change in response to economic fluctuations or changes beyond our control, we appreciate your understanding.

### **What Zazu Private Bush Lodge has to offer...**

#### **Chalet-Style Accommodations and Privacy**

- Zazu Private Bush Lodge Private offers 5 Individual Chalets, of which, 2 are Family Chalets (accommodating four guests), and are 3 Double Chalets (ideal for two guests). Each chalet ensures privacy, surrounded by the natural beauty of the African bush.

#### **Family-Friendly Experiences**

- At Zazu Private Bush Lodge, we pride ourselves on creating a family-friendly environment. We welcome children and offer safaris where children can join Big 5 game drives when accompanied by a parent.

#### **Included Experiences**

- Enjoy 2 game drives per day and the freedom to explore the bush in a Big Five reserve, all while guided by expert rangers.
- Venture outside of the fence line on a guided daytime bush walk to track wildlife and discover the hidden wonders of the bush.
- Full-Board Dining: Indulge in an English breakfast, lunch, and a three-course dinner prepared by Chef Bianca, served around the campfire or on our scenic viewing terrace.
- We offer excursions and outings into the surrounding areas allowing guests to experience all that Limpopo and Mpumalanga has to offer, including the famous Kruger National Park. (This comes at an additional cost to guests)

#### **Additional Details**

- Conservation Fee: A once-off fee of R120 per vehicle and R450 per person applies at the gate.
- Check-In: 2:00 PM | Check-Out: 10:00 AM (flexible by arrangement).



## **Policies**

### **Booking Policy**

- A 50% deposit is required to confirm your booking, with the balance due 30 days prior to arrival. Subject to previous arrangements.
- Please note that all reservations are subject to a minimum stay requirement of two (2) consecutive nights.
- Bookings made within 30 days of arrival require full payment to secure the reservation.
- Proof of payment must be emailed to [Bookings@Zazubushlodge.co.za](mailto:Bookings@Zazubushlodge.co.za) to confirm a booking.
- All rates are quoted in South African Rand (ZAR).
- Rates are subject to change in response to economic fluctuations or unforeseen circumstances beyond our control.

### **Cancellation Policy**

- Cancellations must be made in writing via email.
- This cancellation policy applies only after payment has been received.
- Cancellations received more than 42 days prior to arrival will receive a full refund.
- Cancellations received 42 –36 days before arrival will receive a 75% refund of the total cost.
- Cancellations received 35 –29 days before arrival will receive a 50% refund of the total cost.
- Cancellations received 28 –15 days before arrival will receive a 25% refund of the total cost.
- Cancellations received within 14 days of arrival, or in the case of a no-show, will receive no refund.

### **Children's Policy**

- All children of all ages are welcome at Zazu Private Bush Lodge.
- Children must be supervised by an adult at all times, especially near the swimming pool and fence.
- Families with children are kindly asked to respect the tranquillity of the bush and the experience of other guests.
- Children's rates apply based on age—please see rates on page 1 for details.

## **Rescheduling Policy**

We understand that travel plans can change, and we aim to accommodate our guests as best we can. Please find below our rescheduling policy, designed to provide flexibility while allowing us to manage lodge operations effectively.

- Requests will be considered subject to availability on the new proposed dates.
- Rescheduling is only permitted for confirmed bookings where payment has been received.
- More than 30 days before arrival: Guests may reschedule once at no additional charge.
- 15–30 days before arrival: Rescheduling is allowed, subject to a 10% rebooking fee based on the total booking value.
- 0–14 days before arrival: Rescheduling is not guaranteed and will be handled case-by-case. A 25% rebooking fee will apply.
- Rescheduled stays must be booked within 12 months of the original arrival date.
- Rates for the new booking dates may differ, and any rate differences will be payable by the guest.
- Only one complimentary reschedule is allowed per booking. Any further changes may incur administrative or handling fees.
- Rescheduled bookings remain under the name of the original booking guest and are non-transferable to other individuals.
- **Exceptions: In the event of extenuating circumstances (e.g., medical emergencies, travel restrictions), Zazu Private Bush Lodge reserves the right to offer additional flexibility at its discretion.**

For all rescheduling enquiries, please contact us at [Bookings@Zazubushlodge.co.za](mailto:Bookings@Zazubushlodge.co.za). We are here to assist and ensure your experience at Zazu Private Bush Lodge is memorable—even if it starts a little later than expected!

**For more information, please contact our bookings team:**

- Email: [bookings@Zazubushlodge.co.za](mailto:bookings@Zazubushlodge.co.za)
- Call or WhatsApp: +27 73 187 0882 or +27 83 654 4009