

SADC Rates (10% Commissionable)

Valid 1 February to 30 September 2025

The Garden Villa (2 Rooms)

(Exclusive use only)

High Season	Low Season	High Season
01 February 25 – 30 April 25	01 May 25 – 31 August 25	01 September 25 – 30 September 25
R 11 879	R 10 290	R 11 879
Tourism Levy of 1.15% is included.		

Farsight Villa (4 Rooms)

(Exclusive use only)

High Season	Low Season	High Season
01 February 25 – 30 April 25	01 May 25 – 31 August 25	01 September 25 – 30 September 25
R 17 689	R 15 330	R 17 689
Tourism Levy of 1.15% is included.		

Manor House (5 Rooms)

(Exclusive use only)

High Season	Low Season	High Season
01 February 25 – 30 April 25	01 May 25 – 31 August 25	01 September 25 – 30 September 25
R 20 328	R 17 619	R 20 328
Tourism Levy of 1.15% is included.		

Standard Terms and Conditions:

1. Rates quoted are:

- In South African Rands (ZAR), based on exclusive use per night, and are subject to change without prior notice.
- Nett and non-commissionable.
- Inclusive of 15% VAT subject to change.
- Tourism Levy of 1.15% is included in the above rates.
- The rates published will represent rates that are in parity with publicly available rates of the property. Accommodation rates will be published with a minimum mark-up of **10%**.
- Minimum Length of Stay: A minimum length of Stay of 2 nights will be applied throughout the year.
- Taaibosch Collection reserves the right to amend the quoted tariffs, accordingly, should the government change the percentage level of VAT or should any other tax or levy be introduced.

2. Facilities and Services:

- Teas and Coffee
- Lounge & TV Room
- Indoor Fireplace
- Board Games
- Fully Equipped Kitchen
- Nespresso Machine
- Villa serviced every 4 days.
- Outdoor Barbeque/Braai
- Indoor Barbeque/Braai (only applicable to Farsight)
- Guest toilet (Not applicable to Manor House)
- Double garage (Only applicable to Farsight)
- Secure parking
- Private Pool
- Pool Loungers
- Wi-Fi
- Smart TV
- Netflix & Selected Satellite Channels
- Wireless Audio System
- Laundry Self-service (washer & dryer)
- Pizza Oven (Only applicable to Farsight)
- 24-Hour security

3. Rates Exclude:

- All meals
- Any Other Beverages Not Specified
- Staff Gratuities
- Laundry and Dry Cleaning
- Additional Groceries Requested
- Transport Not Included
- Additional Wine Tastings
- Additional Experiences
- Additional Activities

4. Additional Experiences (Not included)

- Private Chef on request / Chef services during duration of stay
- Traditional South African Braai or Authentic South African potjie kos prepared and served at your Villa.
- Dining available at Pink Valley Restaurant.
- In-Villa yoga sessions & Spa experiences can be arranged on request.
- Gym nearby / Fitness activities can be arranged on request.

5. Check In – Check Out

- Check in time is from 14h00 and Check Out time is before 11h00.
- Please note, in order to guarantee an early check in or late departure, accommodation needs to be reserved for the night prior for early arrival or the entire night for late departure.
- **Breakage deposit of R 10 000 will be taken on arrival and will be refunded 14 days post departure upon full inventory inspection, on the same card.**

6. Reservations

- Reservations should be sent in writing, to the Taaibosch Collection Reservations Department.

Bookings: Reservations Department, Taaibosch Collection

Telephone: +27 (0) 72 302 2401

Email: stay@taaiboschwines.com

Use the promo code VILLA-SA when making a reservation and forward a copy of the guest's South African ID in order to qualify for our SADC rate.

Taaibosch Wine Estate, Cordoba Rd, Helderberg Rural, Stellenbosch, 7130

VAT No. 9078 690 23 8

T: 021 855 3744 | E: stay@taaiboschwines.com | W: taaiboschwines.com

- Provisional reservations will be kept for a maximum of 14 days.
- Written confirmation is required within 14 days of reservation, failing which Taaibosch reserves the right to cancel the reservation.
- Tourism Levy of 1.15% is included in the above rates.
- 50% Deposit of the accommodation amount is required within 7 working days after confirmation has been received.
- The full balance of accommodation is payable 30 days prior to arrival date.
- All confirmations, cancellations and amendments must be communicated in writing.
- Guest's names, country of origin, arrival and departure dates, flight details, special requests, dietary and medical requirements, and payment details should be communicated in writing directly to the reservations department in order to hold the Villa on a confirmed basis: stay@taaiboschwines.com.

7. Payment Policy

- Payments are to be made by bank transfer for which the banking details are as follows:

Beneficiary : Cordoba Collection
Bank : Absa Bank
Account Number : 41 0227 1549
Branch Name : Premium Rural, WC
Branch Code : 632005
SWIFT Code : ABSAZAJJ

- All direct transfer payments to the bank account should be accompanied by email to Taaibosch Collection on stay@taaiboschwines.com specifying the details of the stay, including dates, guest names, duration of stay, reservation number, billing information and payment details.
- Pre-payment needs to be paid in full 30 days prior to guests checking in, unless the booking is made within 30 days prior to arrival, where the immediate full prepayment must be made, when making the reservation.
- Failure to comply with the terms of payment will result in any and all reservations being automatically cancelled.

8. Cancellation Policy

- The full accommodation account is payable if cancellations are made within 30 days of the date of arrival.
- In the event of premature departure, the full duration of the stay, as originally booked and confirmed will apply.
- The cancellation policy also applies to confirmed bookings that reduce their length of stay. The above cancellation will apply on the released night/s.
- Refunds of deposits / prepayments for bookings are at the discretion of management and are dependent on the ability to re-sell the accommodation.

- At the discretion of management, guests that have paid a deposit upfront / have prepaid for bookings and need to cancel due to a COVID-related travel restriction, will be able to postpone their visit for up to 12 months. COVID-related restrictions include government-imposed lockdowns, no international flights operating into South Africa, guest restricted from boarding a flight, guest falls ill with COVID and is unable to travel.
- Cancellations must be communicated in writing: stay@taaiboschwines.com.

9. Child Policy

- Children of all ages are welcome.
- Guests older than 12 years of age are considered adults.
- Cots and highchairs are available for children.

10. Pet Policy

- Pets are welcome on the Taaibosch Estate.
- To ensure a seamless stay, please inform your reservations agent that you will be travelling with your pet.
- Regrettably we only allow dogs smaller than knee height.
- As this is a working wine estate situated in a mountainous habitat, pets stay at their own risk, and they must always be supervised when exploring the estate and when in public areas.
- The estate cannot be held liable for any veterinarian expenses incurred for injuries sustained by the pet during its stay on the estate.
- The estate cannot be held liable for injury or death caused to the pet as a result of an attack from wild animals or other domestic animals residing on the estate.
- The estate cannot be held liable for injury or death caused to the pet as a result of an accident following an encounter with machinery or motor vehicles travelling on the estate.
- The estate cannot be held liable for pets which are lost on the estate, or which wonder beyond the borders of the estate.
- Any resource disbursed by the estate on behalf of the customer, to search for or recover a pet, will be for the account of the patron and will be billed after the stay.
- Additional costs for special cleaning services and damages may apply.

11. General

- In the event of a breach of any of the terms and conditions of this contract and/or under any exceptional circumstances, all rates as well as Terms & Conditions mentioned in this contract are subject to modification or change at our discretion.
- The property or operator / company each agree to carry adequate liability and other insurance protection itself against any claims arising from any activities conducted at the property or if the property cannot operate properly or at all due to acts of nature, war, government, regulation, disaster, strikes, civil disorder, curtailment of transportation facilities or other major conditions beyond its control or its license to operate as a property is revoked, cancelled or suspended in any way.
- The above terms and conditions shall be valid and binding on the parties hereto.
- This contract cannot be performed in part by the Operator / company. Any alteration to the rate contract that is not mutually agreed upon renders the contract null and void.
- This special rate offer is valid only for the Operator /company specified in the contract. If the Operator / company has any branches in other countries, the special rate will not apply, unless specifically discussed and mutually agreed upon in writing.
- This special rate contract is to remain totally confidential between Taaibosch Collection & the Operator /company. The rates quoted herein, cannot be published in any promotional material, brochure or on the internet and other electronic channel/s.

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Should the bar hotel rates contained in this agreement be marketed, displayed or shared with any other organisation (including our other partners and competitors) or with any individual/s (including our customers), this contract will be considered null, and void and Taaibosch Collection will not be liable to any claims should we, as a consequence of such a breach, refuse to honour the booking made.

- The property may list rooms on public direct channels at BAR rates of its choice. Your organization can book these rooms at a 30% discount on the RACK rate and receive an additional 10% commission on the room-only rate. In such cases, all booking details, including payments, cancellations, and commissions, will follow the Terms & Conditions of the respective booking channel and cannot be combined with other offers.
- ***We allocate 30% occupancy per month to SADC business, once reached, the offer will not be available until the following month.***
- ***SADC rates will only be available from February to September and the rates may not be combined with your existing STO offering nor any published special offers we may have in place at the time of booking.***
- Taaibosch Collection is a Non-Smoking establishment.
- Taaibosch Collection reserves the right to carry out any changes, renovations and up-gradation as deemed necessary. In such a situation, the property will notify the Operator / company accordingly.
- Taaibosch Collection reserves the rights to amend any rates, promotions, packages, inclusions, restrictions, or other policies provided for in this contract at any time.

12. House Rules

- Please refrain from sleeping on the couches in the living spaces, as per our request. Each villa is equipped with designated bedrooms. Please ensure that your sleeping arrangements align with the number of beds provided in each villa.
- The linen and towelling must be handled with the greatest of care. Should linen be damaged beyond repair, the guests will be held liable to replace the damaged linen.
- It's essential not to leave the outdoor lounge, dining, and seating area cushions outside in the rain, as exposure to moisture can lead to damage.
- We request that you avoid rearranging furniture, to prevent any damage or disruption to the villa's aesthetics. The villas are meticulously designed to provide the utmost in luxury and comfort.
- The pool creepie must stay in the pool.
- Umbrellas must be closed and fastened should there be strong winds.
- All the villas are equipped with cutlery, crockery, glassware, serving dishes, cooking utensils and top of the range appliances for the comfort of the guests staying in the villas. The guests will be liable should any of these items including furniture be damaged or lost.
- All villas are strictly smoke free areas. Cigarette buds must be disposed of in the designated waste bins.
- Please avoid littering around the villa gardens. As an organic farm, the presence of artificial non-degradable items could potentially harm our surrounding ecosystem.
- Parties larger than the maximum occupancy of each villa will not be permitted without prior written consent from the Hospitality Manager.
- Music must be turned down by 23h00 as the noise travels throughout the valley and causes disruption.
- If the villa requires extensive cleaning beyond normal standards, a deep-clean will be arranged, and the guest will be responsible for associated charges.
- Kindly avoid removing the bathroom amenities, including body wash, shampoo, conditioner, and hand cream containers. Guests will be responsible for associated charges.

- Keys must be left in the house on departure. Should keys not be returned with the remote, the guest will be responsible for associated charges.

13. Force Majeure

- The Client hereby agrees and acknowledges that Taaibosch Collection shall not be held liable in the event and to the extent that any non-performance by Taaibosch Collection is because of or has been caused by force majeure. For the purposes of this clause 12, "force majeure" shall mean any event beyond the reasonable control of Taaibosch Collection and which could not reasonably have been foreseen by it and shall include (without limitation):

13.1 where any part of Taaibosch Collection is closed due to any reason beyond Taaibosch Collection control.

13.2 where there is a failure to supply Taaibosch Collection with gas, electricity, or water; and/or

13.3 war, strike, epidemic, invasion, act of foreign enemy, hostilities or warlike operations, civil war, mutiny, riot (insofar as it is uninsurable), civil commotion, military rising, insurrection, rebellion, revolution, military or usurped power or any act of any person acting on behalf of or in connection with any organisation with activities directed towards the overthrow by force of the government or to the influencing of it by terrorism or violence, confiscation, nationalisation or requisition or destruction of or damage to property by or under the order of the government de jure or de facto or any public or local authority.

This contract will be binding and will be applicable only after we receive your signed copy. Should you need any clarification, please do not hesitate to contact us.

We look forward to welcoming your clients to the Taaibosch Collection.

For Taaibosch Collection:

Date: _____

Name: _____

Designation: _____

Email: _____

Signature: _____

For Operator / Company

Date: _____

Name: _____

Designation: _____

Email: _____

Signature: _____