sales@outbackballooning.com.au www.outbackballooning.com.au +61 (8) 8952 8723



Gross Rates 2025/2026

Prices in Australian dollars, including GST and valid from 1 April 2025 to 31 March 2026

CODE	Per ADULT	GROSS \$
OBB30	30 minute balloon flight tour	365.00
OBB60	60 minute balloon flight tour	440.00
OBBCHA	Desert balloon chase#	105.00
	Per CHILD (6-14 years)	
OBB30	30 minute balloon flight tour	310.00
OBB60	60 minute balloon flight tour	374.00
OBBCHA	Desert balloon chase#	90.00

^{**}Children 3-5 years are not recommended but considered on an individual basis.

Desert Balloon Chase

For those in the group that would like to come and watch their friends/family take a hot air balloon flight. They travel with the crew to where the balloon lands and meet up with the rest of their party to enjoy the light refreshments. Must be booked in conjunction with at least 1 adult balloon flight. Request basis only as limited space available on each tour. Tour code OBBCHA is not a stand-alone product.

Passenger Weight Notification

Outback Ballooning will require, for flight manifest purposes, all passengers' names and approximate weights (in kilograms). Any weight above 110kg must be notified in advance prior to making a booking.

Freesale/Allotments

Freesale and allotments are available with a 7-day release back. For more information, call the reservations team on 1800 809 790.

Block out dates

Outback Ballooning will not operate on the following dates: 25 December – Christmas Day, 26 December – Boxing Day, 1 January – New Year's Day

FOC Policy

Subject to availability, the tour escort/guide can join the tour with their group FOC.

Outback Ballooning PO Box 2702 Alice Springs, NT 0871 Australia

ABN: 47 631 959 638 Freecall: 1800 809 790





Booking Methods

- Email
- Phone
- Rezdy Booking System

If you would like to connect with us via our booking system, Rezdy to access live availability and a streamlined confirmation process, please let us know.

Tour Duration & Location

Passengers should allow up to 4 hours in total with Outback Ballooning.

The flight distance will typically be between 10 and 20 kilometres. The balloon flight takes place approximately 15 kilometres to the south of Alice Springs, adjacent to the MacDonnell Ranges and over the historic Owen Springs Cattle Station.

The Feeling in a Balloon

There is no turbulence or vibration as the balloon moves with the wind. With eyes closed it is impossible to tell that you are flying. It is no colder in the air than on the ground. It is a fact it is often warmer with the burners overhead and the balloon flies above the night time low level cold air temperature inversion. Fear of heights is not generally a problem as the basket sides are high and secure and there is no vertical 'face' between the balloon and the ground. The sensation is similar to looking out of an aircraft window, but it is much bigger with no glass!

When and Where to Meet

The pickup times from accommodation in Alice Springs is approximately 1 hour before first light. The timing of our tour is earlier in Summer and later in Winter.

Some places, like private address or rural properties, are not included in our pickup schedule. If this occurs, we will advise you of the best meeting location.

A transfer to the airport or another tour is available on request.

This is not a self-drive tour.

The times are an INDICATION only and vary considerably throughout the year. The pickup times start from 4.15am in summer and from 5.45am in winter. Please contact our office for assistance with tour timings.

Please note: Depending on many operational factors, which vary each day, passengers may be on the ground or in the balloon when the sun is actually coming over the horizon or rising, either way everyone will still see an amazing dawn.

Online Check-in Waiver for Balloon Flight

All passengers will be required to complete an online check-in waiver prior to their balloon flight. For this reason, we require their mobile number and email address so they can receive their pickup time reconfirmation text and online check-in waiver email containing the link and instructions. Should they not have one of these, they will need to phone us on **1800 809 790** or **8952 8723** or email sales@outbackballooning.com.au the day prior.



COVID19 Clean Policy

Outback Ballooning is committed to conducting all operations in a safe and healthy environment for passengers and staff and as such has developed a COVID Safe Management Plan and successfully completed the COVID Clean Accreditation. All passengers will be required to answer COVID19 related questions as part of their online check-in process the day before their flight. Hand sanitiser and masks will be available throughout the morning.

Refreshments

After landing, Outback Ballooning has designed its program to allow for a unique opportunity to experience the Australian bush. Most of our landings are in the desert kilometres away from the nearest road. There is no traffic, no other people and no noise. The perfect place to enjoy a glass of sparkling Australian wine or fruit juice accompanied by a small selection of individually wrapped snacks before re-boarding the bus to return to "town". Dietary requirements on request.

Weather Conditions

Safety is our primary concern and if we are prevented from flying due to unsuitable weather conditions passengers may either rebook to another day or receive a full refund if they have prepaid. The pilot's decision regarding safe flying conditions is final.

Where possible the balloon flight should always be booked for the first available day in the area to allow for rebooking in case of bad weather. Please advise a back-up date if the passenger is staying in the area for more than one night.

What to Wear

It is dusty in the Outback. Outdoor clothing (preferably not white), long pants and hat or cap are recommended. Enclosed flat heel shoes are essential. It is no colder in the balloon than on the ground, but it can be cooler before sunrise. Warm clothing may be necessary from approximately May to September. Loose items such as dangling jewellery and scarves are not permitted once passengers reach the launch site and dis-embark from the bus.

Number of Passengers

Outback Ballooning has a large fleet of balloons suitable for 2-4 people, up to 8, 12, 16, 20 and 24 people in one balloon depending on number of bookings on the day. Exclusive charters are also available on request.

Cancellations

Passengers will not be given a refund if they:

- cancel their ballooning tour within 24 hours of departure
- "No show" on the morning of the tour
- suffer "cold feet" on the launch field

No fee is charged for cancellations more than 24 hours before the flight.

Refunds are to be processed by the Wholesaler/Inbound Tour Operator/Website Operator/Travel Agency. Refunds for agent bookings will not be processed by Outback Ballooning.

There will be no commission payable on cancelled flights and agents must make a full refund if authorised by Outback Ballooning.

Agents will be notified in writing if the tour has been cancelled due to weather conditions.



General Health/ Mobility/Weight

Physical fitness is not a requirement to enjoy a ballooning adventure, but passengers must be able to climb up and into the balloon basket (approx. 1.2 metres in height) unaided. There are foot holes, which act like a ladder. Everyone must stand upright for the duration of the flight, as there are no seats in the basket, but there are secure high sides to lean on.

Civil Aviation Safety Authority (CASA) rules and regulations and Outback Ballooning's policy prevent us from flying women who are over 12 weeks pregnant. Pregnancy must be advised in advance.

Illness and/or recent operations that may affect the person or other persons on the tour must be notified to Outback Ballooning in advance. Medication should be brought on the tour.

The packing up tasks at the end of the flight are optional and we do appreciate assistance in these enjoyable activities. However, they do involve some lifting and participation is entirely voluntary. Passengers that are less able bodied are invited to stand back and take photos.

Persons with medical conditions participating in the balloon flight and pack up activities do so at their own risk.

Any form of disablement must be discussed with Outback Ballooning prior to making a booking. Each person is considered on an individual basis.

The flight and carriage of any passenger will take place at the pilot's discretion.

Please let us know if we can answer any further questions or check out our comprehensive list of "Frequently Asked Questions" on our website.

