



### RESIDENTS & CITIZEN RATES 2025 - 2026 VALID UPTO AND INCLUDING 31<sup>st</sup> DECEMBER 2026

Room Type	
Single	\$150
Double	\$200
Family Unit (1-4 pax)	\$500
Additional guest in a family Unit	\$100
Child Supplement (5-12)	\$100
Day Room Per Person	\$119

#### **CHILD POLICY**

Children 0 - 4yrs – 0% of adult rate.

A Child 5 – 12yrs sharing with adult(s) – 50% of SINGLE rate.

2 Children 5 -12yrs occupying a room – 75% of DOUBLE rate.

A Child 5-12yrs occupying a room – 100% of SINGLE rate.

#### **MEALS AND SUPPLEMENTS – PER PERSON**

Breakfast/Lunch Box	\$15
Half Board Adult (Lunch or Dinner)	\$30
Half Board Child (Lunch or Dinner)	\$20
Full Board Adult (lunch and Dinner)	\$60
Full Board Child (Lunch and Dinner)	\$40
All Inclusive Beverage: <b>House Wines, Soft Drinks, Water &amp; Beers</b>	\$60
Holiday Supplement: <b>Christmas, New Year and Easter.</b>	\$60



### TERMS AND CONDITIONS

#### **RATES**

All rates are quoted in US Dollars. The rates quoted are strictly confidential and may not be divulged to any third party. Any breach thereof may result in rates being withdrawn. All prices are inclusive of Bed & Breakfast, VAT, and Government Taxes. Prices are subject to change without notice, if beyond our control.

#### **BOOKINGS**

Bookings will be held provisionally on receipt of a voucher or an email. Bookings will be confirmed upon receipt of a 20% non-refundable deposit, payable within 14 days after the invoice is issued, typically via bank transfer or credit card as specified on your invoice.

#### **PROVISIONAL BOOKINGS**

Provisional bookings made 60 or more days from arrival will be held for 14 days.  
Provisional bookings made less than 60 days from arrival will be held for 7 days.

#### **PAYMENTS**

**Full payment is required 30 days prior to the date of arrival.**

#### **AMENDMENT POLICY**

For booking changes made 30 days or more prior to arrival, 100% of the total booking cost must be paid before we can confirm the change of dates. Date changes are subject to availability and any rate differences for the new dates.

#### **CANCELLATION AND REDUCTION POLICY**

For bookings reduced in numbers or in length of stay or fully cancelled between 30 and 15 days from the date of arrival, 50% of the applicable rate per room will be charged.

For bookings reduced in numbers or length of stay or fully cancelled between 14 and 7 days before the date of arrival, 75% of the applicable rate per room will be charged.

For bookings reduced in numbers or length of stay or fully cancelled within 7 days from the date of arrival and for all "No Show" guests, 100% of the applicable rate per room will be charged.

All cancellations are to be made in writing.

#### **FORCE MAJEURE**

Neither party shall be liable for any failure or delay in performing its obligations under this policy if such failure or delay is caused by circumstances beyond its reasonable control, including but not limited to acts of God, war, terrorism, government regulations, natural disasters, or pandemics. In such cases, the parties will work together in good faith to find an amicable solution, which may include rescheduling the booking or issuing a credit for a future stay.

#### **BOOKING CONFIRMATION REVIEW**

Guests are responsible for carefully reviewing their booking confirmation and notifying us immediately of any discrepancies.

#### **ACCEPTED PAYMENTS**

Lake Duluti Lodge LTD accepts the following forms of payments: Credit card (Master/Visa Card), Pesa Pal, Electronic Transfer, Bank Draft, or Direct Deposit to our bank as specified below.

#### **BANK DETAILS**

**Payments should be made in US Dollars:**

**Account Name: Lake Duluti Lodge Limited**

**USD Account Number: 002 600508**

**Bank Name: Absa Bank Tanzania Limited, Arusha**

**Swift Code: BARCTZTZ**

**Please Note:** A copy of the deposit slip along with the requisite Guest/Group details must be emailed to our Office to update the booking and generate a receipt.

#### **LATE PAYMENT**

A **3% penalty charge** will be applied daily on unpaid invoices after the date of departure.



### CHECK-IN POLICY

Valid ID or passport will be required upon check-in.

Individuals below the age of 18 require written consent from either parents or guardian to check in.

Check-in time is from 14:00hrs.

Check-out time is 11:00hrs.

### GROUP CONCESSION

For each 15 paying guests in a group up to a maximum of one complimentary guest based on BB rate.

### MEALS AND SPECIAL DIETARY REQUIREMENTS

Please note that any special dietary requests must be advised at the time of booking.

**Agreed By:**  
Lake Duluti Lodge Limited

**On Behalf Of**  
**Company Name:**

**Salma Masoud**  
**Sales & Marketing Manager**  
**Date:**

**Name:**  
**Position:**  
**Date:**