

CHOBÉ PRINCESS

AFRICAN RIVER SAFARI
BY MANTIS

Information pack



A Relaxed and Intimate River Safari

Drifting along the majestic Chobe River, our three Chobe Princess houseboats offer supreme comfort, in one of the world's most remote locations. Enjoy our all-inclusive African river experience as you witness extraordinary wildlife scenes and immerse yourself in a truly intimate river safari.

With a limited number of guests on each boat, staying on one of the Chobe Princesses is like having your own houseboat. For a more exclusive experience, you can book the entire boat, transforming it into your private villa on the water. These houseboats can traverse up to 50km of the Chobe River, offering an expansive and varied exploration of this stunning waterway.

The Chobe Princess sails on scheduled weekly departures every Monday (two nights), Wednesday (two nights) and Friday (three nights).

Best time to travel

There is no best or worst time to visit the Chobe area, because every month offers visitors something special. If you're looking for a pure wildlife experience, the drier winter months from May to October see greater concentrations of game along the banks of the Chobe River.

The summer months from November to April see the birdlife explode with the addition of the summer migrants to the area. If you're a fishing enthusiast, you'll be excited to know that we have excellent fishing through the summer and winter – it's just that the techniques we use change.

Accommodation

Chobe Princess 1 has five cabins and accommodates up to 10 guests, while Chobe Princess 2 and Chobe Princess 3 each have four cabins and accommodate up to eight guests.

Each cabin accommodates two guests and measures approximately 13 m² (140 sq ft). Cabins can be configured with a king-size bed or twin beds and are fully air-conditioned, with an en-suite bathroom featuring a walk-in shower.

Large sliding windows or doors open the cabins to views of the Chobe River, with the position and configuration varying slightly between the three vessels.

Good to know: There is only one cabin category across the Chobe Princess fleet. While individual cabin positions and layouts may differ slightly, all cabins are sold within the same category.

All cabins are equipped with:

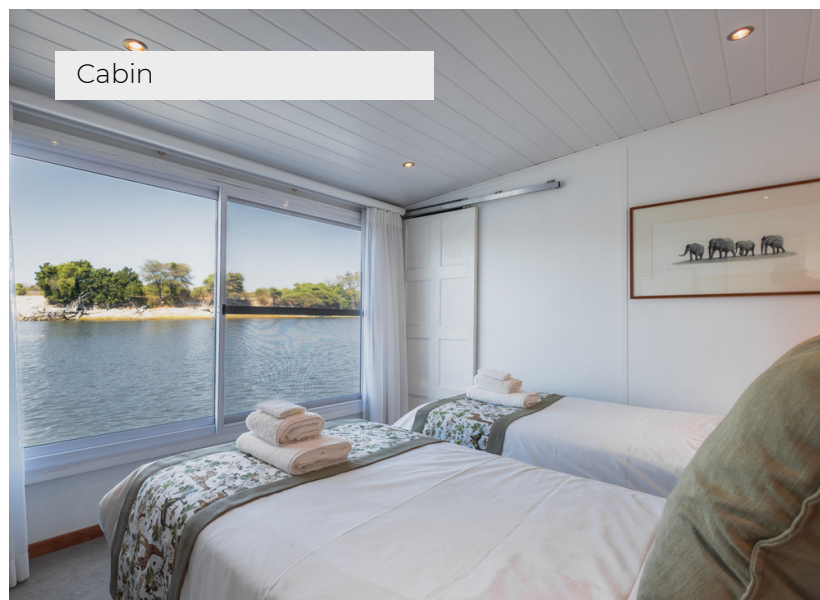
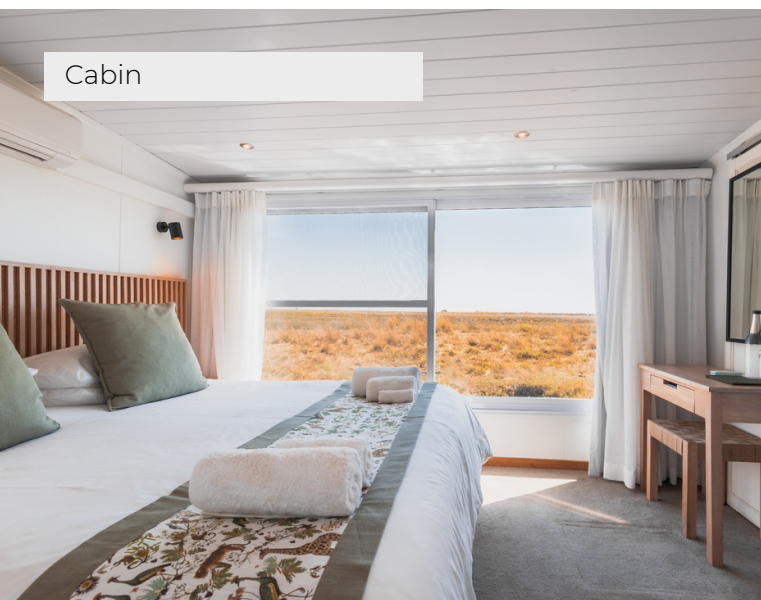
- King-size bed (convertible to twin)
- Air-conditioning
- Large Sliding windows
- En suite bathroom (shower only)
- Electronic safe
- Hairdryer
- Gown and slippers

Children & families

Experience the magic of an African family holiday and allow your kids imagination to run free. The Chobe Princesses welcomes children age 7 upwards. Children aged between 7 to 12 will receive a 50% discount on the applicable adult rate and a 30% single supplement applies to single children. Children aged 13 and older are considered adults and will be charged the applicable adult rate. Only one child between the ages of 7 and 12 can share a cabin with two adults. This is limited to one cabin per night per houseboat and is subject to availability at time of booking.

Please note that no babysitting services, separate activities and/or menus are available for children.

If you're bringing more than one child, you'll need to book an additional suite for every two children that accompany you.



Rates Include

- Accommodation
- All meals
- Soft drinks, mineral water, coffee, tea, non-premium spirits, local beer, and wine
- Guided water based game viewing and birding
- Guided water-based fishing (all fishing is strictly catch and release)*
- Guided (non-professional) water based photographic safari **
- Guided cultural tour of a local village
- Road transfers to and from Kasane International Airport and Kasane Immigration Office located on the Botswana side of the Chobe River **
- Boat transfers between Kasane Immigration Office and Namibia Immigration Office located on the Namibian side of the Chobe River ***

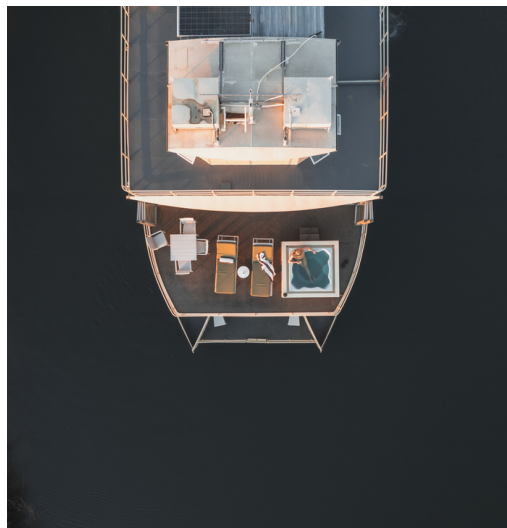
*Subject to availability of fishing boats. Please note fishing excursions are limited to 1 tank of fuel per boat per day

** Subject to availability of photographic boat

*** When arriving at the Kasane and Namibian Immigration Offices guests need to fill in the required immigration forms to gain access and departure permission from the relevant authorities. This process can take between 45 and 60 minutes to complete and needs to be considered in terms of pre- planning.

Rates Exclude

- Air tickets and visa fees, as well as additional transfers to/from Zambia, Zimbabwe, Namibia or any nearby Kasane lodges
- Premium alcoholic beverages (e.g. sparkling wine, spirits, dessert wines), curio store purchases, and discretionary gratuities
- From 1 March 2027 – The photographic boat for exclusive use, accompanied by a non-professional guide for a water-based photographic safari which carries an additional fee, and is subject to a minimum two-night stay and availability at the time of booking
- A community development levy which will reflect as a separate line item on all invoices issued. The funds collected supplement our community projects and initiatives run by the Zambezi Queen Collection to assist local communities with education, health care and basic community services



Getting There

The Chobe Princess houseboats are located on the Namibian side of the Chobe River and moor in various locations along the river. If you're on a self-drive safari, secure parking can be arranged for your vehicle in Kasane. Please advise at time of booking whether you require secure parking..

If you are flying there are four main access points by air:

- Kasane International Airport, Botswana (BBK) is about 15 minutes from the Kasane Immigration Office
- Victoria Falls Airport, Zimbabwe (VFA) is about 1 ½ hours from the Kasane Immigration Office
- Livingstone Airport, Zambia (LVI) is about 2 hours from the Kasane Immigration Office
- Katima Mulilo Airport, Namibia (MPA) is about 2 ½ hours from the Botswana Immigration Office



On Arrival & Departure

On arrival at the Kasane Immigration Office in Botswana a Zambezi Queen Collection staff member will meet you and assist you in the formalities at passport control exiting Botswana and load your luggage into a tender boat. From here you will travel by tender boat across the Chobe River to the Namibian Immigration Office. Guests are advised to wear comfortable shoes, a hat and sunscreen as there is a short walk to the immigration office. This process can take between 45 and 60 minutes based on the amount of people entering and exiting the immigration offices. Once you are stamped into Namibia you will be transferred to your Chobe Princess Houseboat..

Both the Kasane and Namibia Immigration Offices open at 07h30 and close at 16h30 daily, you must get there no later than 16h00 to have time to check-in.

Should guests know beforehand that they'll arrive at the Kasane Immigration Office before 13h00 on the day of their arrival, please notify our reservations office 48 hours before arrival, so we can make arrangements for your waiting period.

Collection is from 13h00 on day of arrival
Drop off is from 08h30 on day of departure

At a Glance

Cabins	Chobe Princess 1: 5 cabins, Chobe Princess 2 & 3 : 4 Cabins
King-sized bed convertible to twin	Yes
En-suite bathroom	Yes (shower only)
Children	Yes (7 years and older)
Single traveller supplement	Yes, 30% supplement
Public plunge pool	Yes
Air-conditioning	Yes
In room safe	Yes
Hairdryer	Yes
Laundry	Yes (on request at an additional charge)
Wheelchair Accessible	No. Due to the nature of the vessel and boat transfers, the Chobe Princess is not suitable for guests requiring wheelchair access. Guests with limited mobility should discuss their requirements with Reservations before booking.
Wi-Fi	Yes, intermittent connection (limited mobile and roaming connection)
Special dietary requirements and allergies	Yes, with prior notice. Unfortunately we're not able to cater for Halaal or Kosher guests
Communal lounge	Yes
Flights & airport	Kasane International Airport is the closest airport 15 minutes by road from the Chobe River. Victoria Falls and Livingstone International Airport are 1.5 - 2 hours by road from Kasane. Please note flights are excluded from our rates
Sailing information	The Chobe Princesses traverse up to 50km of the Chobe River. Please note that sailing is dependent on weather conditions, water levels and operational factors.
Set departures	The Chobe Princess operates scheduled departures, with two-night sailings departing on Mondays and Wednesdays, and three-night sailings departing on Fridays.
Airport transfers	Road transfers to and from Kasane International Airport as well as to and from the Kasane Immigration Office are included in our rate. You can also choose shared or private road transfers at an additional cost from Victoria Falls International Airport, Livingstone Airport, and Katima Mulilo Airport.
Conservation/entrance fees	No
Power	220v AC in cabins. Three-pronged and two pronged South African plugs.
Gratuity recommendation	At your own discretion
Payment information	We accept the Namibian Dollar, South African Rand, Botswana Pula and US Dollar. MasterCard and Visa cards are accepted but Amex and Diners Club cards are not accepted
Dress code	Casual

Emergency Contact

Regional Immigration Office Kasane, Botswana

GPS Coordinates: -17.798679, 25.150263

Zambezi Queen Collection Operations:

00267 713 48435 / 00267 713 48437

Zambezi Queen Collection Cape Town Emergency Mobile:

0027 83 431 7399

Zambezi Queen Collection Cape Town Reservations Office:

0027 21 715 2412



Skipper's Bridge

UPPER DECK



Lounge

Dining Room

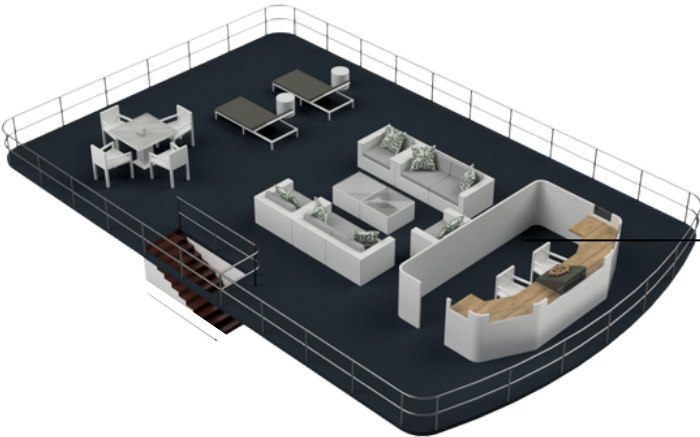
Pool Deck

MIDDLE DECK



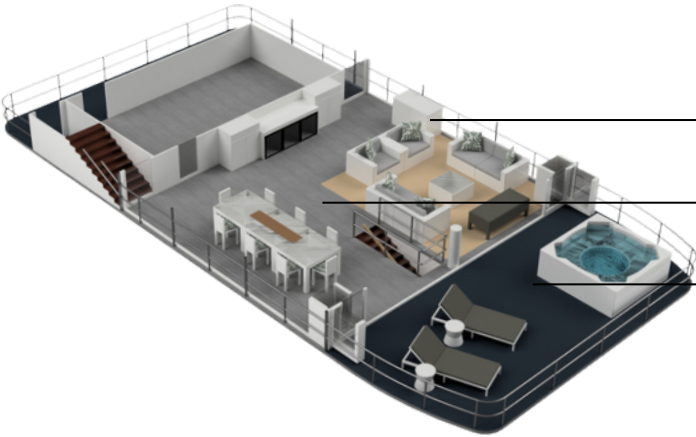
Cabin

LOWER DECK



Skipper's Bridge

UPPER DECK



Lounge

Dining Room

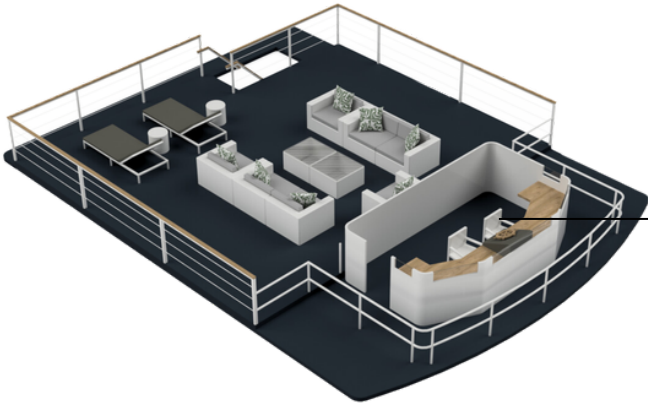
Pool Deck

MIDDLE DECK



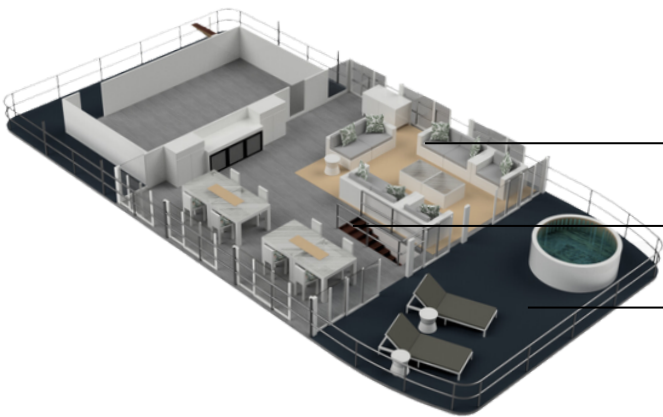
● Cabin

LOWER DECK



Skipper's Bridge

UPPER DECK



Lounge

Dining Room

Pool Deck

MIDDLE DECK



Cabin

LOWER DECK