

ICHINGO

CHOBE RIVER LODGE
BY MANTIS

Information Pack



Experience an authentic secluded African lodge

Nestled on the secluded Impalila Island in Namibia, Ichingo Chobe River Lodge is surrounded by breathtaking scenery, abundant wildlife, birdlife and direct access to the Chobe River. Quieter, more secluded and personalised the lodge is ideal for families, couples or groups who wish to enjoy the very best of an African river safari and fishing experience. The accommodation consists of eight large air-conditioned Meru safari tents with en suite bathrooms and private balconies. The main lodge buildings include a relaxing lounge area, a welcoming bar, outdoor pool with a viewing deck with loungers overlooking the river, and a separate open-air dining room for all meals. Unwind and enjoy the sights, sounds and fun activities of a true river safari experience.

Best time to travel

There is no best or worst time to visit the Chobe area, because every month offers visitors something special. If you're looking for a pure wildlife experience, the drier winter months from May to October see greater concentrations of game along the banks of the Chobe River. The summer months from November to April see the birdlife explode with the addition of the summer migrants to the area. If you're a fishing enthusiast, you'll be excited to know that we have excellent fishing through the summer and winter – it's just that the techniques we use change.

Accommodation

Ichingo Chobe River Lodge has eight Meru-style safari tents, tucked beneath a canopy of trees. These air-conditioned tents are so comfortable that they feel like a hotel suite, but at night there's the romance of sleeping under canvas - drifting off to the sound of the river rushing by. Your private balcony is a great place to relax and take in those Chobe River views.

All tents are equipped with:

- Private balconies
- Air-conditioning
- En suite bathroom (shower only)
- Electronic safe
- Hairdryer (available on request)
- Towels and bathroom amenities
- Gown and slippers

Children & families

Ichingo Chobe River Lodge welcomes children of all ages.

Children 0 to 3 years are accommodated on a complimentary basis when sharing with two adults.

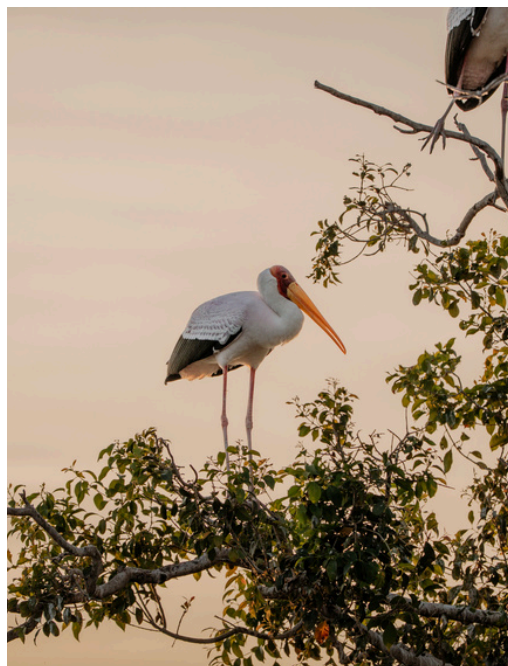
Children aged 4 to 12 years will receive a 50% discount on the applicable adult rate.

Children aged 13 years and older are charged the applicable adult rate.

Ichingo Chobe River Lodge is equipped with 1 family tent which can accommodate 2 adults and 2 children aged 12 and under. The family tent is subject to availability at time of booking.

Please note that no babysitting services, separate activities and/or menus are available for children.

Our lodge is perfect for hosting special occasions from weddings, birthdays, anniversaries and more. Please let us know if we can assist you and your guests with any special arrangements to facilitate your celebration and create memorable moments.



Rates include

- Accommodation
- All meals, soft drinks, mineral water, coffee, tea, local beer and wine
- Guided water based game viewing and birding
- Guided water-based fishing (all fishing is strictly catch and release)*
- Guided (non-professional) water based photographic safari **
- Guided cultural tour of a local village
- Guided walks on Impalila Island to a 2000 year old Baobab tree
- Road transfers to and from Kasane International Airport and Kasane Immigration Office located on the Botswana side of the Chobe River ***
- Boat transfers between Kasane Immigration Office and Namibia Immigration Office located on the Namibian side of the Chobe River ***

**Subject to availability of fishing boats. Please note fishing excursions are limited to 1 tank of fuel per boat per day

** Subject to availability of photographic boat

*** When arriving at the Kasane and Namibian Immigration Offices guests need to fill in the required immigration forms to gain access and departure permission from the relevant authorities. This process can take between 45 and 60 minutes to complete and needs to be considered in terms of pre-planning.

Rates exclude

- Air tickets and visa fees
- Premium alcoholic beverages (such as sparkling wine, spirits & dessert wines)
- Curio shop purchases and gratuities (discretionary)
- A community development levy which will reflect as a separate line item on all invoices issued. The funds collected will supplement our community projects and initiatives run by the Zambezi Queen Collection to assist our local communities with education, health care and basic community services



Getting there

Ichingo Chobe River Lodge is located on the Namibian side of the Chobe River. If you're on a self-drive safari, secure parking can be arranged for your vehicle in Kasane. Please advise at time of booking whether you require secure parking.

If you are flying there are four main access points by air:

- Kasane International Airport, Botswana (BBK) is about 15 minutes from the Kasane Immigration Office
- Victoria Falls Airport, Zimbabwe (VFA) is about 1 ½ hours from the Kasane Immigration Office
- Livingstone Airport, Zambia (LVI) is about 2 hours from the Kasane Immigration Office
- Katima Mulilo Airport, Namibia (MPA) is about 2 ½ hours from the Botswana Immigration Office



On arrival & departure

On arrival at the Kasane Immigration Office in Botswana a Ichingo Chobe River Lodge staff member will meet you and assist you in the formalities at passport control exiting Botswana and load your luggage into a tender boat. From here you will travel by tender boat across the Chobe River to the Namibian Immigration Office. Guests are advised to wear comfortable shoes, a hat and sunscreen as there is a short walk to the immigration office. This process can take between 45 and 60 minutes based on the amount of people entering and exiting the immigration offices. Once you are stamped into Namibia you will be transferred to Ichingo Chobe River Lodge.

Both the Kasane and Namibia Immigration Offices open at 07h30 and close at 16h30 daily, you must get there no later than 16h00 to have time to check-in.

Should guests know beforehand that they'll arrive at the Kasane Immigration Office before 13h00 on the day of their arrival, please notify our reservations office 48 hours before arrival, so we can make arrangements for your waiting period.

- Collection is from 13h00 on day of arrival
- Drop off is from 08h30 on day of departure

At a glance

Meru Safari Tent	8 tents, including 1 family tent
King-sized bed convertible to twin	Yes
Family Tent	The main tent has an en-suite bathroom and contains a king-sized bed convertible to a twin. The adjoining children's tent contains two single beds, with its own bathroom.
En-suite bathroom	Yes (shower only)
Children	Yes (all ages)
Single traveller supplement	Yes, 30% supplement
Public pool	Yes
Air-conditioning & Fans	Yes
In-room safe	Yes
Hairdryer	Yes (on request)
Laundry	Yes (on request at an additional charge)
Disabled guest	No
Wi-Fi	Yes, intermittent connection (limited mobile and roaming connection)
Special dietary requirements and allergies	Yes, with prior notice. Unfortunately we're not able to cater for strict Halaal and Kosher guests.
Communal bar & Lounge	Yes
Flights & airport	Kasane International Airport is the closest airport 15 minutes by road from the Chobe River. Victoria Falls and Livingstone International Airport are 1.5 - 2 hours by road from Kasane. Flights depart daily from Johannesburg and Cape Town into Kasane, Victoria Falls and Livingstone. Please note flights are excluded from our rates
Airport transfers	Road transfers to and from Kasane International Airport as well as to and from the Kasane Immigration Office are included in our rate. You can also choose shared or private road transfers at an additional cost from Victoria Falls International Airport, Livingstone Airport, and Katima Mulilo Airport.
Conservation/entrance fees	No
Gratuity recommendation	At your own discretion
Power	220v AC in tents. Three-pronged and two pronged South African plugs
Payment information	We accept the Namibian Dollar, South African Rand, Botswana Pula and US Dollar. MasterCard and Visa cards are accepted but Amex and Diners Club cards are not accepted
Dress code	Casual

Kasane Immigration Office

Regional Immigration Office Kasane, Botswana
GPS co-ordinates are S 17° 46' 48" / E 025° 11' 23".

Emergency contact

Zambezi Queen Collection Operations:	00267 713 48435 / 00267 713 48437
Zambezi Queen Collection Cape Town Emergency Mobile:	0027 83 431 7399
Zambezi Queen Collection Cape Town Reservations Office:	0027 21 715 2412