



RACK RATE SHEET

1 January 2025 - 31 December 2025

		RACK RATES
Business Class (BIL)	Per Person, Per Night	R2 250
First Class (SAL)	Per 6 People, Sharing	R19 500

RATES INCLUDE:

- Air-Conditioned Accommodation in luxury planes.
- Full range of complimentary guest amenities.
- Continental and Hot Breakfast.
- VAT @ 15%.
- Coffee and tea station in cabin, filtered water and WIFI.

RATES EXCLUDE:

- All unspecified beverages, laundry, activities, curio purchases, room service and meals not mentioned.
- Travel Insurance.
- Day excursions, wellness treatments, all other ground transfers, and gratuities.
- Transport to/from Aerotel.
- All drinks.
- Cabin Honesty Bar.

PLEASE NOTE:

- All rates are quoted in South African Rand and are inclusive of VAT.
- Rates are subject to change without prior notice. Rates include government taxes where applicable. If taxes increase, we reserve the right to increase the rate accordingly.
- We reserve the right to review rates at any given point without notice.
- Check-in time: 14:00 – 19:00.
- Check out time: 11:00.
- Guest Business Hours: Open 24hrs.
- Public Business Hours: 11h00 - 20h00 | Tuesday to Sunday.
- Children of all ages welcome.
- Making use of Aerotel rates will imply acceptance of our Terms and Conditions.

TERMS AND CONDITIONS:

- All reservations must be confirmed in writing.
- A 50% deposit is required to secure a reservation.
- Full payment is required 6 weeks before guests arrive.
- If the arrival date is less than 45 days from making the reservation, then full payment is required.
- In the event of early departure, no refunds or partial refunds will be done.

GENERAL INFORMATION & CONTACTS

PHYSICAL ADDRESS: 1406 Zandspruit Boulevard, Hoedspruit, 1380, Limpopo, South Africa
PHONE: +27 87 6556 737
WHATSAPP: +27 78 275 6605
EMAIL: reservations@aerotel.co.za
COMPANY INFORMATION: Zandspruit Estates Pty Ltd T/A Aerotel (Reg. Nr. 2006/033649/07)

POLICY INFORMATION

Bookings guaranteed by direct transfer / Cash Deposit / Credit Card.

CANCELLATION POLICY:

- The following cancellation fee applies on the full value of the booking.
- 50% cancellation fee if cancelled less than 60 days prior arrival.
- 75% cancellation fee if cancelled less than 45 days prior arrival.
- 100% cancellation fee if cancelled less than 30 days prior to arrival or no show.

To make reservation please provide the following information:

- Surname and Name as they appear in the passport or Identity Document.
- Nationality.
- Any special dietary requirements or special requests.
- Mobile contact number.

The balance of the account must be paid, in advance, no less than 30 days prior to the scheduled date of arrival. All other extras must be settled with Aerotel prior to your departure.

Please note that a reservation is not confirmed or secured until this deposit requirement has been paid in full. Aerotel reserves the right, without notice to the Company / guest / group / independent traveller (hereinafter referred to as "the guest"), to release any accommodation held where the required deposit has not been paid in full within the stated period.

TOUR OPERATOR / TRAVEL AGENT POLICY

- Post the deposit being paid as per stipulated deadlines, the balance of the account is required to be paid in advance, no less than 30 days prior to the scheduled date of arrival.
- All Tour Operators / Travel Agents are subject to the Group Deposit Policy referred to above.
- Aerotel's cancellation policy is applicable, regardless of whether payments on the account have been made in full or in part.
- All reservations are subject to the cancellation policy.

PAYMENTS

Payments can be made by either:

- Credit Card, in which event the Company / Guest must advise Aerotel of the card type, card number, card expiry date, cardholders name and passport number. The Company / Guest must request a credit card authorization form from Aerotel reservation department. This form must be completed and returned by e-mail to our office.
- Bank transfers – Account details will be sent on request.
- Cheques will not be accepted as method of payment.
- Payments must be made in South African Rands, and a copy of the deposit slip e-mailed to our office.