

GUEST PREFERENCES

WE LOOK FORWARD TO WELCOMING YOU TO THE 12 APOSTLES HOTEL AND SPA

In order to make you as comfortable as possible during your stay and provide you with the highest standards of service and hospitality, please complete this form prior to your arrival and return it to the Reservations Department via email to reservations1@12apostles.co.za.

Guest Name/s:	
Children's Names and Ages: (if applicable)	
Contact Number/s:	Email Address:
Nationality:	Have you stayed with us before? <input type="checkbox"/> Yes <input type="checkbox"/> No
Arrival Date:	Departure Date:
Arrival Time:	Departure Time:

Can we arrange a transfer from the airport for you? (Cape Town International Airport to The Twelve Apostles)

1 – 2 passengers at the cost of R 1 350 per transfer	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Car seat required	<input type="checkbox"/> Yes	<input type="checkbox"/> No
3 – 7 passengers at the cost of R 1 700 per transfer	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Car seat required	<input type="checkbox"/> Yes	<input type="checkbox"/> No

(Surcharges apply for bookings from October 24 where our team will gladly requote for your convenience. Surcharges apply for any transfers prior to 7am in the morning or post 22h00 at night)

Arrival Flight Nr: _____	Departure Flight Nr: _____
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Which of the following items may we place in your room?
Please check the boxes next to the items you wish to select.

<input type="checkbox"/> Feather pillows	<input type="checkbox"/> Foam pillows	<input type="checkbox"/> Neck-support pillow	<input type="checkbox"/> Back-support pillow
<input type="checkbox"/> Duvet natural filling	<input type="checkbox"/> Duvet synthetic filling	<input type="checkbox"/> Blanket instead of duvet	<input type="checkbox"/> Extra blankets
<input type="checkbox"/> King Bed	<input type="checkbox"/> Twin Beds	<input type="checkbox"/> Additional hangers	<input type="checkbox"/> Yoga mat
<input type="checkbox"/> Non-alcoholic mini bar	<input type="checkbox"/> Iron & Ironing board		

Is your visit to mark a special celebration? ☐ Honeymoon ☐ Anniversary ☐ Birthday ☐ Other _____

Anniversary	Date: _____	Years: _____	
Birthday	Date: _____	Name: _____	Years: _____

Is there anything else that we may provide in your room on arrival?
Please check the boxes next to the items you wish to select.

- | | |
|---|--|
| <input type="checkbox"/> Bouquet of Flowers – from R750 | <input type="checkbox"/> In-Room Chef Selection of Vegan Treats – from R390 |
| <input type="checkbox"/> Chef Selection of Fruit – from R285 | <input type="checkbox"/> Craft Beer Welcome Bucket – from R325 |
| <input type="checkbox"/> VIP Selection of Fruit - from R385 | <input type="checkbox"/> Bottle of Bouchard Finlayson (Sauvignon Blanc) – from R505 |
| <input type="checkbox"/> Chocolate Dipped Strawberries – from R315 | <input type="checkbox"/> Bottle of Bouchard Finlayson (Hannibal) – from R1 055 |
| <input type="checkbox"/> Celebrations Cake – 10cm (4 slices) from R325
<i>24 hours notice is required with cake orders</i> | <input type="checkbox"/> Bottle of South African MCC Sparkling Wine (Boschendal) - from R760 |
| <input type="checkbox"/> Romantic turndown – from R630 | <input type="checkbox"/> Bottle of Non-Alcoholic Sparkling Wine (Rosé) - from R245 |
| <input type="checkbox"/> Traditional South African Biltong Board – from R415 | <input type="checkbox"/> Champagne Selection (per bottle):
Champagne Moët Impérial – R2 850 |
| <input type="checkbox"/> In-Room Sundowner Canapés – from R390 per night | |

Please provide details of your specific requirements for cakes, flowers and Champagne, together with any message that you wish to accompany these items. Alternatively, if there is something that you would like provided that is not listed, please advise.

GUEST RESTAURANT RESERVATIONS

We advise booking our restaurants or Spa before arrival to avoid disappointment, as resident allocations are only guaranteed if secured in advance. During dinner service, the Azure Restaurant has a semi-formal dress code (trousers and closed shoes for men). No children under the age of 6 years are allowed in The Azure Restaurant and the Leopard Bar during dinner service (from 18h00 daily). The Café Grill remains open for family dining.

May we make a reservation for Tea by the Sea?

☐ Yes ☐ No No. of diners Date: ☐ 10h00 ☐ 12h30 ☐ 15h00

May we make a dinner reservation in the Azure for you? *Please note that the dress code is semi-formal for evening dining*

☐ Yes ☐ No No. of diners Date: ☐ 18h00 ☐ 19h00 ☐ 20h00

May we make a dinner reservation in the Café Grill for you? *Sushi is served in the Café Grill from 12h00 – 21h00*

☐ Yes ☐ No No. of diners Date: ☐ 18h00 ☐ 19h00 ☐ 20h00

Please let us know if there are any other arrangements that we can make for you before your arrival, for example, book excursions, make restaurant reservations (other than the Azure, Café Grill or Leopard Bar) or day tours during your stay.

Please advise us of any special preferences that you may have (and please indicate the guest's name this is pertaining to):

Dietary Requirements: ☐ Vegetarian ☐ Vegan ☐ Pescatarian ☐ Halal(Friendly) ☐ Kosher(Friendly) ☐ No alcohol
☐ Other ☐ Guest

Allergies: ☐ Celery ☐ Cereals ☐ Crustaceans ☐ Egg ☐ Fish ☐ Gluten ☐ Milk ☐ Molluscs
☐ Lupin ☐ Peanuts ☐ Mustard ☐ Nuts ☐ Soya ☐ Sesame ☐ Sulfites/Sulfur Dioxide
☐ Other ☐ Guest

GUEST-SPECIFIC REQUIREMENTS

Favourite Fruit: _____

Favourite Drink: _____

Favourite Cocktail: _____

Newspaper/Magazines: _____
(International selection at R 125 per paper)

How did you hear about The Twelve Apostles Hotel and Spa? _____

Can we reserve a seat for you in our in-house cinema during your stay? *Please note seats are subject to availability and screening times may change*

Date: _____ Seats: Time: ☐ 12h00 *Children's Movie* ☐ 17h00 ☐ 20h00 ☐ 22h00

SPA RESERVATIONS

Due to the exceptionally high demand, we strongly recommend that you pre-book your treatment at The Spa to avoid disappointment. Please note cancellations must be made 24 hours before your appointment to avoid 100 % cancellation fees. Guests are required to bring their own swimwear for The Spa plunge pools

Name	Date	Time	Treatment	No. of Persons

Please do let us know of any special requests/information pertaining to your selected treatment that you would like to share with your spa therapist. This may include (but is not limited to) any skin allergies, pressure preferences or medical conditions.

If you have any special or specific requests, please feel free to contact us directly on:

Email: thespa@12apostles.co.za or via telephone on +27 (0) 21 437 9060

To access our spa menu, **[click here](#)**.

Would you like to subscribe to the newsletters of our sister properties?

PreferredEmail: _____

Properties: ☐ Bushmans Kloof Wilderness Reserve & Wellness Retreat ☐ The Oyster Box ☐ Xigera Safari Lodge

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12APOSTLESHOTEL.COM