



GROUP TERMS & CONDITIONS

A booking of 4 rooms or more is considered a group booking and is subject to the conditions below. These terms also apply to exclusive-use bookings, which refer to the buyer reserving all rooms at the property, ensuring no other guests are accommodated during the agreed period.

GENERAL TERMS AND CONDITIONS

- Rates are quoted per room, per night, and include breakfast and VAT.
- The property reserves the right to adjust rates automatically, without prior notice, should government taxes or levies change.
- A minimum stay of 4 nights applies over New Year's Eve.
- A minimum stay of 2 nights applies from October.

PROVISIONAL BOOKINGS

- We're happy to hold a booking for you for 14 days.
- If your arrival is within 90 days, bookings need to be confirmed or released within 72 hours.

PAYMENT POLICIES

- A 25% deposit is required to secure your booking (non-refundable).
- For bookings made more than 90 days before arrival, the balance is due 90 days prior to check-in.
- If your booking is made within 90 days of arrival, we require full payment at confirmation.
- Peak Seasons (1 Nov – 5 Dec, 20 Dec – 10 Jan, 25 Jan – 31 Mar): All bookings must be fully prepaid and are non-refundable.

CANCELLATION POLICIES

- More than 91 days before arrival: Deposit (25%) is non-refundable.
- Within 90 days of arrival or no-show: Full payment is non-refundable.
- Peak Seasons: All bookings are fully prepaid and non-refundable, regardless of cancellation date.

ROOMING LISTS

Final group rooming list to be received thirty days prior to groups' arrival date.

ADDITIONAL INFORMATION

- We are a small Luxury Boutique Hotel and our guests can enjoy an a la carte breakfast in our Café or Terrace. Restaurant table configuration cannot be changed.
- We serve breakfast from 8am till 4pm. Food is freshly prepared based on each order. No Buffet service.
- Our check in time is 3pm and check out time is 10am.

PROPERTY OVERVIEW

- Privately owned and managed
- Located on the oldest square in Cape Town (dating back to 1677)
- Situated within the historical quarter and museum district of Cape Town
- Large park & gardens across the square within easy & safe walking distance
- Quiet heritage setting – focus on architecture, culture & history

CLICK THE REQUIRED LINK FOR:

[Videography](#) | [Imagery](#) | [Hotel Presentation](#)

Access

- Private entrance to hotel property
- Private drop-and-go zone
- Private parking garage with valet service

Hotel Facilities

- Restaurant
 - Serves breakfast, lunch and evening snacks – fully licensed
 - Open to hotel guests and the public
- Diptyque Fragrance Boutique
 - Only Diptyque store in South Africa
 - Diptyque fragrance & tea experience
- Private terrace & tranquil square directly in front of hotel
- 24hr Concierge service

Room Types

Signature Suite

- 6 Suites
- Standard occupancy: 2
- Maximum occupancy: 3 (supplement applies)

Presidential Suite

- 1 two-storey suite, with balconies, splash pool & mountain views
- 3 En-suite Bedrooms
- Maximum occupancy: 6 (priced per person)

Room Facilities (all inclusive)

- Fully stocked minibar, refreshed daily with:
 - Local beer and gin
 - Fresh juice, iced tea, soft drinks, fresh milk
 - Hummus, selection of cheese, crackers, olives, artisan snacks
- Welcome amenities:
 - Bottle of wine, fruit, homemade nougat, cognac
- Coffee & Tea:
 - Nespresso with homemade rusks, TWG tea & fresh honey

- Other in-room features:
 - Yoga mats
 - Steamer & iron
 - TV with full hospitality package + Netflix
 - In-room sound system
 - Direct lift access to suite
 - Pillow menu
 - Complimentary breakfast
 - Complimentary Diptyque bathroom amenities

Exclusions (chargeable services)

- Laundry service
- In-room spa treatments
- Airport transfers

Nearby Restaurants

Immediate Area

- FYN
- Ramenhead
- Belly of the Beast
- Galjoen
- The Cousins

5 minutes away

- Bree Street restaurants
- Dunkley Square restaurants