



L E T U S T A K E Y O U B Y T H E H A N D

LAST WORD RACK RATES

Kitara 2027-2028

1 MAY 2027 TO 30 APRIL 2028

Luxury Suite x6

Sharing Per Person

Single

RACK

21 450

32 175

Rate in ZAR

LAST WORD KITARA RATES TERMS AND CONDITIONS

RATES ARE

- Inclusive of VAT
- Invoiced and payable in ZAR
- Quoted per person sharing per night
- Subject to a 50% supplement for single occupancy
- Subject to availability
- Subject to change without prior notice

RATES INCLUDE

- Luxury accommodation
- Three meals daily
- Tea/coffee
- All beverages such as soft drinks, waters, house wines, local spirits, local beers and ciders
- Two game drives per day including refreshments
- Optional walking safaris (weather and season dependant)

RATES EXCLUDE

- Premium wines and champagne on wine list
- Premium and craft spirits and single malt whiskeys
- Transfers
- Gratuities
- Wellness treatments
- Laundry services
- Entrance fee into the reserve at the Klaserie Private Nature Reserve Gate
- Compulsory Conservation Levy payable on accommodation invoice

CHILD POLICY

- Children from 12 and above are welcome
- Children 12 years and older pay the adult per person per night rate
- Only 2 person per room max, a 3rd person would need to take a 2nd room, which means the individual rate would apply
- No children under the age of 16 years are permitted on the guided walks

GUIDE POLICY

- Should drivers/guides need to stay at a Last Word property they will be required to pay the applicable room rate and this is subject to availability

DYNAMIC / BAR RATES

- Last Word reserves the rights to implement dynamic/bar rates 90 days prior to check-in date

TARIFF CHANGES

- All tariffs quoted are subject to change without prior notice, however fully paid bookings will be honoured

BOOKING PROCEDURES

- All reservations must be made by email directly to Last Word Reservations stay@thelastword.co.za
- Should you not receive a written response to your request then please assume that it was not received and resend the request as a booking was not made
- Please note that all cancellations and/or amendments must also be in writing

PROVISIONAL POLICY

- Subject to availability – should we have limited suites available only confirmed bookings will be accepted
- Provisional reservations made less than 30 days prior to arrival will be held for 48 hours
- Full names of guests travelling will be required to convert the status from provisional to confirmed
- Provisional bookings will be held for 7 days

DEPOSIT AND PAYMENT POLICY

Tour Operators

- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the agent
- Voucher numbers will not be accepted as guarantees for bookings
- Tour operators electing to settle a booking with a credit card will be subjected to a 5% surcharge
- Deposit conditions may be waived for bookings from the trade, tour operators and agents
- All extras are to be settled at the camp on departure
- 20% deposit required on group bookings – non refundable. A group booking is considered 3 rooms or more

Direct Bookings

- 50% Deposit is required on confirmation
- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the guest
- All extras are to be settled at the camp on departure

CANCELLATION POLICY

- Only written cancellations will be accepted. Ensure to receive an acknowledgement of cancellations in writing by Last Word Reservations
- 50% of full amount if cancellation is within 45 days prior to arrival
- 100% of full amount if cancellation is 30 days or less prior to arrival
- Cancellations for medical reasons must be part of travel insurance taken out by the client
- In the event of early departure the full extent of the stay as originally booked and confirmed will be charged

TRAVEL INSURANCE

- **We insist that travel insurance is taken out on all bookings**

INDEMNITY FORM

- Guests/Your Clients will be expected to sign an indemnity form at all Last Word Hotels and Safari Camps on arrival. Please revert to our website www.thelastword.co.za to familiarise yourself and your client with the indemnity form to be signed.

ARRIVAL AND DEPARTURE

- Guests may check in from 14h00
- Rooms are to be vacated by 11h00

FLIGHT AND ROAD TRANSFERS

- Transfers to and from Hoedspruit/Eastgate Airport to Last Word Kitara can be arranged at an additional cost (90 minutes from Hoedspruit Airport)
- A transfer via helicopter to Last Word Kitara can be arranged at an additional cost
- Self-drive to Last Word Kitara can only be done with an SUV/4x4 type vehicle

GAME VEHICLE POLICY

- Vehicles can carry 8 guests however we prefer 6 guests per vehicle
- Private vehicle with private guide will be quoted on request

GAME DRIVES TIMES

Summer Times

Morning:

- Game Drive: 05h00
- Return to Lodge: 08h00 / 08h30 (depending on heat and gameviewing)

Afternoon:

- Game Drive: 16h30
- Return to Lodge 19h30 (depending on gameviewing)

Winter Times

Morning:

- Depart on Game Drive 06h30 / 07h00
- Return to Lodge: 09h30 (depending on gameviewing)

Afternoon:

- Depart on Game Drive: 15h30
- Return to Lodge: 19h00 (depending on game viewing)

CONSERVATION AND GATE FEES

- International Conservation Levy 2027: R560 per person per night
- International Conservation Levy 2028: TBC
- Gate Fees 2027: Still to be released
- Gate Fees 2028: Still to be released

WHAT TO TAKE

- Sun hat
- Sunglasses
- Sunblock
- Cameras and binoculars
- Comfortable walking shoes
- Swimsuit
- Warm jackets are essential from May to September
- Light neutral-coloured clothing
- Anti-malaria precautions – please consult your doctor or pharmacist

ADDITIONAL ACTIVITIES THAT CAN BE BOOKED (ADDITIONAL CHARGE)

- Blyde River Canyon Scenic Helicopter flight

LAST WORD SPECIALS

- Request specials from stay@thelastword.co.za

GDS / IDS PROPERTY CODES

	CONSTANTIA	FRANSCHHOEK	LONG BEACH	MADIKWE	KITARA	MAKANYANE
Amadeus PH	PHCPTTCH	PHCPTTFH	PHCPTTLB	PHNTYLWH	PHHDSLWH	PHNTYWMR
Sabre	PH110368	PH110285	PH110369	PH603636	PH328927	PH622332
Galileo/Apollo	PH656	PH717	PH736	PHH8279	PHF6441	PHDL280
Worldspan	PHCPTTC	PHCPTTF	PHCPTTL	PHJJNBLW	PHMQPLW	PH09380
DHISCO	PH28535	PH28536	PH28502	PH43646	PH9911	PH98937
Travelweb	PH28535	PH28536	PH28502	PH43646	PH9911	PH98937

CONTACT DETAILS

RESERVATIONS: Widad Marnewick, Valencia Faro and Taryn Deneys
27 (0) 21 794 6561
stay@thelastword.co.za

SALES: Bruce Deneys
27 (0) 82 571 0626
bruce@thelastword.co.za

MANAGING DIRECTOR: Nicky Coenen
27 (0) 21 794 2036
nicky@thelastword.co.za

ACCOUNTS: Chad Cobbledick
27 (0) 21 794 2036
chad@thelastword.co.za

LAST WORD CONSTANTIA: Candice Grobbelaar, Vaughan Swart and Caitlin Butterworth
27 (0) 21 794 7657
constantia@thelastword.co.za

LAST WORD LONG BEACH: Candice Grobbelaar and Fanie Witbooi
27 (0) 21 783 4183
longbeach@thelastword.co.za

LAST WORD FRANSCHHOEK: Conrad Flatow and Franklin Mentor
27 (0) 21 876 4723
franschhoek@thelastword.co.za

LAST WORD KITARA: Lee-Anne Detert
Direct Office 27 (0) 63 255 8503
Lee-Anne 27 (0) 82 727 7766
(best is to WhatsApp due to signal limitations at camp)
Lee-Anne@thelastword.co.za

LAST WORD MADIKWE: Tataum Jackson
Direct Office 27 (0) 79 497 8492
Tataum 27 (0) 60 444 0967
(best is to WhatsApp due to signal limitations at camp)
madikwe@thelastword.co.za

LAST WORD MAKANYANE: Steve Bouwer and Maryna Bouwer
Direct Office 27 (0) 14 778 9600
Steve and Maryna 27 (0) 81 234 5818
(best is to WhatsApp due to signal limitations at camp)
makanyane@thelastword.co.za



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