

ACCESSIBILITY AT CHEETAH PLAINS

At Cheetah Plains, we believe that the magic of safari should be accessible to everyone. We are proud to offer a range of features and adjustments to ensure guests with mobility, hearing or visual needs can experience the bush with comfort and ease.



Mobility & Wheelchair Accessibility

- All villas are equipped for guests with accessibility needs but we recommend Mvula villa as it features the most level flooring.
- A wheelchair is available upon request and portable ramps will be placed where needed to ensure smooth movement between general areas.
- Shower chairs can be placed in bathrooms upon request (note: these are non-electric).

Hearing & Visually Impaired Guests

- Guests travelling with hearing impairments are supported wherever possible as our team is on hand to adjust communication styles to ensure a seamless stay.
- We provide a specialised equipment for visually impaired guests to utilise during game drives to enhance the experience and ensure they are able to enjoy the majestic surrounding wildlife.
- Should a registered guide dog accompany a guest:
 - Notice must be provided in advance.
 - Valid inoculation certificates must be presented to security staff upon entry.
 - A Master Movement Permit Registration must be completed upon departure.
 - Please note for safety reasons, guide dogs are not permitted on game drives.



Our Commitment

Every guest's needs are unique and we are here to ensure lifelong memories are never out of reach. We kindly request advance notice of any specific accessibility requirements, so that our team can make the necessary preparations to ensure your stay is as comfortable and enriching as possible.