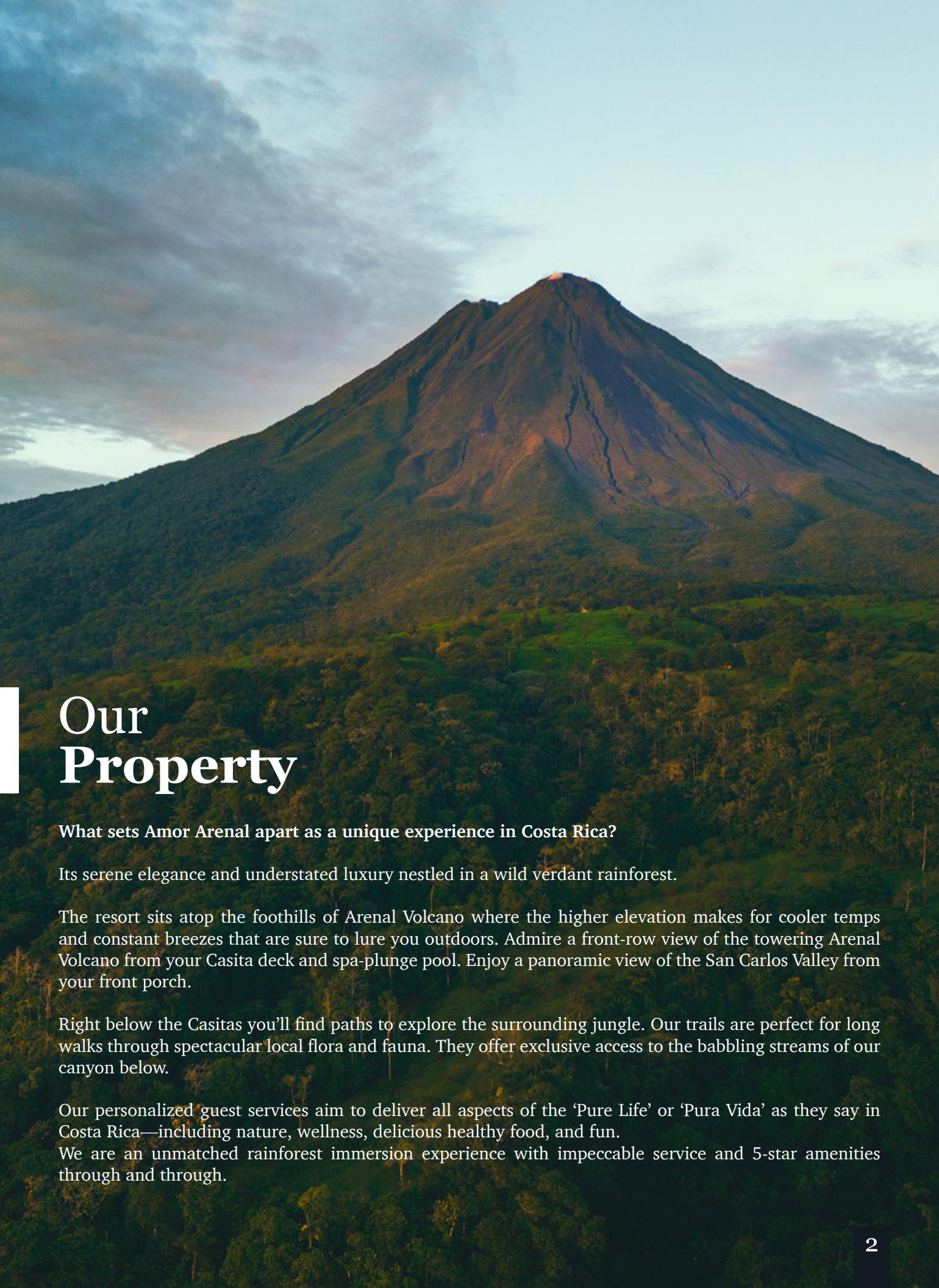




A woman with long, light-colored hair is standing on a wooden deck, facing away from the camera. She is wearing a red top and a long black skirt. She is leaning her hands on a black metal railing that runs along the edge of the deck. The deck is made of light-colored wooden planks. To the left, a portion of a building with large glass doors and windows is visible, with warm light glowing from inside. The background is a dense, lush green jungle. In the distance, a large, snow-capped volcano is visible under a clear blue sky. To the right, there are several wooden chairs and a small table on the deck. The overall atmosphere is tropical and serene.

Rates

2027

A large, dark, conical volcano, Arenal Volcano, stands prominently in the background of a lush, green landscape. The volcano's peak is sharp and reaches towards a sky filled with soft, grey clouds. In the foreground, there are rolling hills and fields covered in dense green vegetation. The lighting suggests either sunrise or sunset, casting a warm glow on the lower slopes of the volcano.

Our Property

What sets Amor Arenal apart as a unique experience in Costa Rica?

Its serene elegance and understated luxury nestled in a wild verdant rainforest.

The resort sits atop the foothills of Arenal Volcano where the higher elevation makes for cooler temps and constant breezes that are sure to lure you outdoors. Admire a front-row view of the towering Arenal Volcano from your Casita deck and spa-plunge pool. Enjoy a panoramic view of the San Carlos Valley from your front porch.

Right below the Casitas you'll find paths to explore the surrounding jungle. Our trails are perfect for long walks through spectacular local flora and fauna. They offer exclusive access to the babbling streams of our canyon below.

Our personalized guest services aim to deliver all aspects of the 'Pure Life' or 'Pura Vida' as they say in Costa Rica—including nature, wellness, delicious healthy food, and fun.

We are an unmatched rainforest immersion experience with impeccable service and 5-star amenities through and through.

Our Accommodations

The property is comprised of thirty-one luxurious free-standing Casitas divided in two categories:

Canyon Casita King

Our twenty-one Casitas feature a king size bed, fine linens, double sinks, private toilet and dual-headed rainfall shower with amazing views of the surrounding forest.

Each Casita is complete with its own warm natural spring spa-plunge pool and intimate terrace facing out to the volcano and our rainforest canyon stream. All Casitas are built from precious tropical hardwoods and offer exceptional privacy and living space at 92 sq. meters (990.28 sq.ft.)

Canyon Casita King features:

- King Size bed with fine linens and four extra-large pillows
- Full deck overlooking the canyon with volcano view
- Warm natural spring Spa-Plunge pool
- Adirondack chairs, table and footrest
- 55" Smart Television with international cable and Netflix
- Air Conditioning
- Ceiling Fan
- Writing desk and stationary
- Double head rain shower overlooking the rainforest
- Double sinks with complete amenities and lighted vanity mirror
- 1500w Hair dryer
- Separate toilet
- Mini-Bar Bliss: Enjoy a complimentary minibar throughout your stay, restocked once daily.
- Spacious cedar closets with bathrobe and slippers
- Iron with board
- Complimentary Wifi
- Complimentary VOIP phone calls to USA
- Laptop Safe
- Additional twin bed available on request.



Canyon Casita Queen

Our ten Casitas feature two queen beds, fine linens, double sinks, private toilet and dual-headed rainfall shower with amazing views of the surrounding forest. Each Casita is complete with its own warm natural spring spa-plunge pool and intimate terrace facing out to the volcano and our rainforest canyon stream. All Casitas are built from precious tropical hardwoods and offer exceptional privacy and living space at 92 sq. meters (990.28 sq.ft.)

Canyon Casita Queen features:

- Two queen size beds with fine linens and four extra-large pillows
- Full deck overlooking the canyon with volcano view
- Warm natural spring Spa-Plunge pool
- Adirondack chairs, table and footrest
- 55" Smart Television with international cable and Netflix
- Air Conditioning
- Ceiling Fan
- Writing desk and stationary
- Double head rain shower overlooking the rainforest
- Double sinks with complete amenities and lighted vanity mirror
- 1500w Hair dryer
- Separate toilet
- Mini-Bar Bliss: Enjoy a complimentary minibar throughout your stay, restocked once daily.
- Spacious cedar closets with bathrobe and slippers
- Iron with board
- Complimentary Wifi
- Complimentary VOIP phone calls to USA
- Laptop Safe



Wellness

Our full-service spa offers three treatment rooms surrounded by exuberant vegetation. Here guests can enjoy a variety of natural treatments and massages.

We have an intimate and serene yoga platform overlooking our canyon stream.

Our unique meditation platform floats among the surrounding rainforest, overlooking our tropical canyon.

We offer a high-end gym with exceptional valley views equipped with arc elliptical trainer, rowing machine, treadmill, stationary bike, multi-station strength training station, pull-up bar, and separate area for functional training.

Rainforest Spa



YOGA



GYM



Dining

We use only the freshest, local and organic ingredients to deliver healthy and delicious meals in our menus.

Restaurante El Rancho

Explore our deep connection to the land's flavors in our signature cuisine and mixology. Amor Arenal crafts an honest selection of dishes & cocktails that feature the very best and most authentic of ingredients. Sourcing guidelines underscore purity and excellence, demanding not only freshness, but superb farming & agricultural principles. Grass-fed, organic, cage-free, seasonal, and regional are the defining characteristics of our offerings.

Amor Arenal's flagship restaurant is a charming setting for a tantalizing culinary selection. Framed by views of Arenal Volcano, El Rancho infuses its international cuisine with a bold Latin American twist.

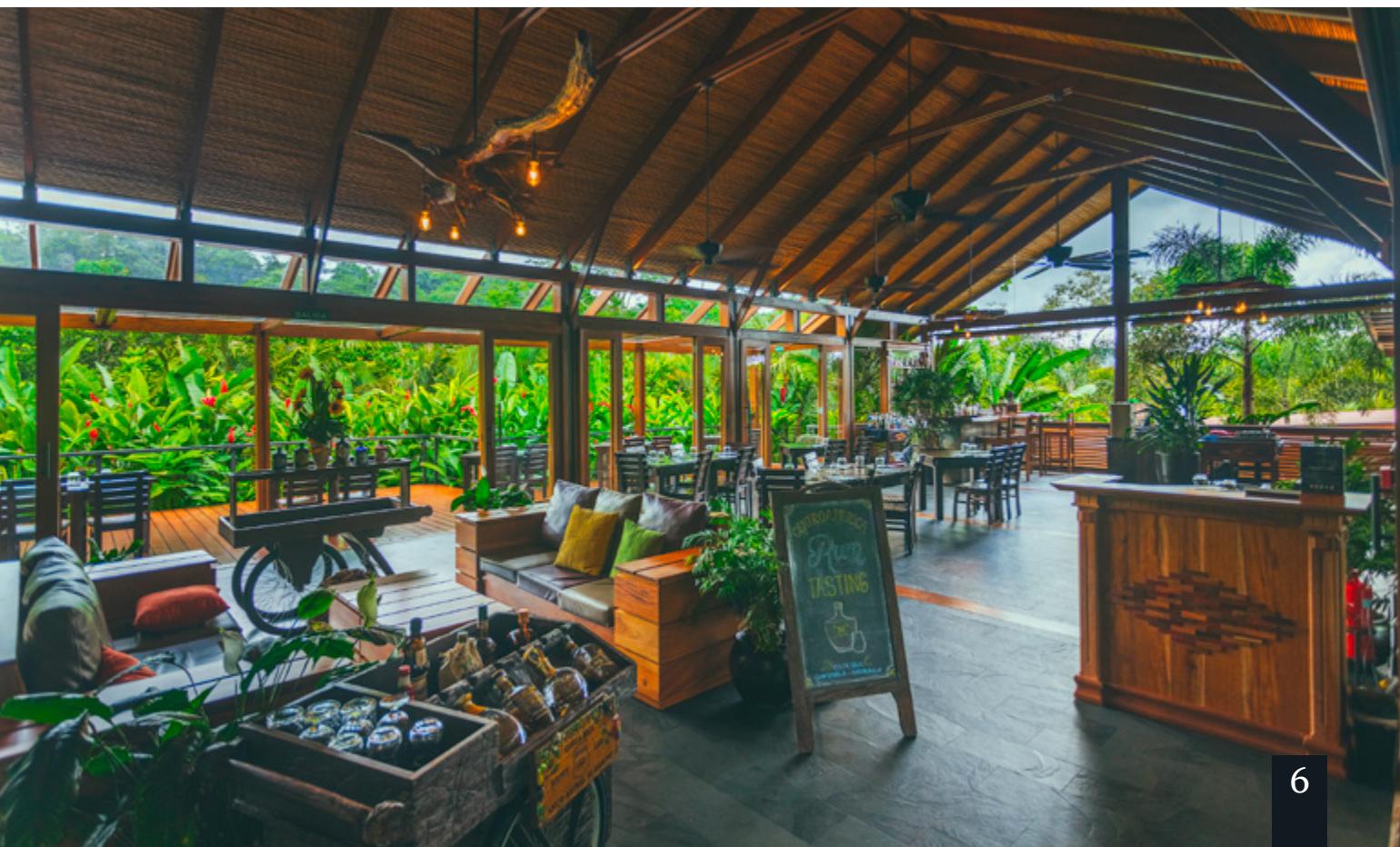
Our Chef's visionary menu tempts with delicious options to explore and savor while immersed in the rustic elegance of a traditional hacienda. Classic delights are elevated through vibrant colors, aromas, and textures. Look forward to the steaming bread and sweet desserts that are lovingly baked and prepared onsite. Your culinary journey will pique the palate and charm the soul.

Breakfast: 6:00 am to 10:00 am

Lunch: 11:00 am to 5:00 pm

Dinner: 5:00 pm to 10:00 pm

Room Service: 6:00 am to 10:00 pm



La Jaranita Rinconcito Tico

Have fun at La Jaranita, our version of a Costa Rican traditional watering hole! Lively artisan masquerade art give a touch of playful color to inspire the festive ambiance of a gathering with friends.

La Jaranita's signature cocktail menu offers a unique Tico take on traditional libations by showcasing our own Guaro Cacique infusions. Explore and enjoy an original Guaro Sour, Purple Mule, Red Mojito, and more. Enjoy bar stool banter or sit-down dining at the adjacent Tico Grill.

- Open Daily: 5:00 pm - 10:00 pm (Our experiences require reservations to guarantee space)



La Cava

As our hotel continues to evolve in providing exceptional experiences, we were inspired by the passion for wine held by our private Sommelier. Thus, we embarked on the endeavor to create our Wine Cellar. This addition serves to complement the efforts we've dedicated to enhancing our offerings over the past years. Anticipating many delightful evenings filled with engaging conversations and the creation of cherished memories, our guests now have the opportunity to indulge in a selection of handpicked wines at La Cava. Within this intimate space, guests can experience a curated tasting of five world-class wines. Using the Coravin system, we invite you to savor renowned wines such as Opus One and Mundus Bacillus, among others. To elevate your experience, allow us to pamper you and your special one with a private and romantic dinner featuring expertly curated wine pairings at La Cava.

- Cava Shop: 11:00 am - 10:00 pm
- Our experiences require reservations to guarantee space



Raindrop Platform

A stunning open-air space designed to immerse guests in the beauty of the rainforest.

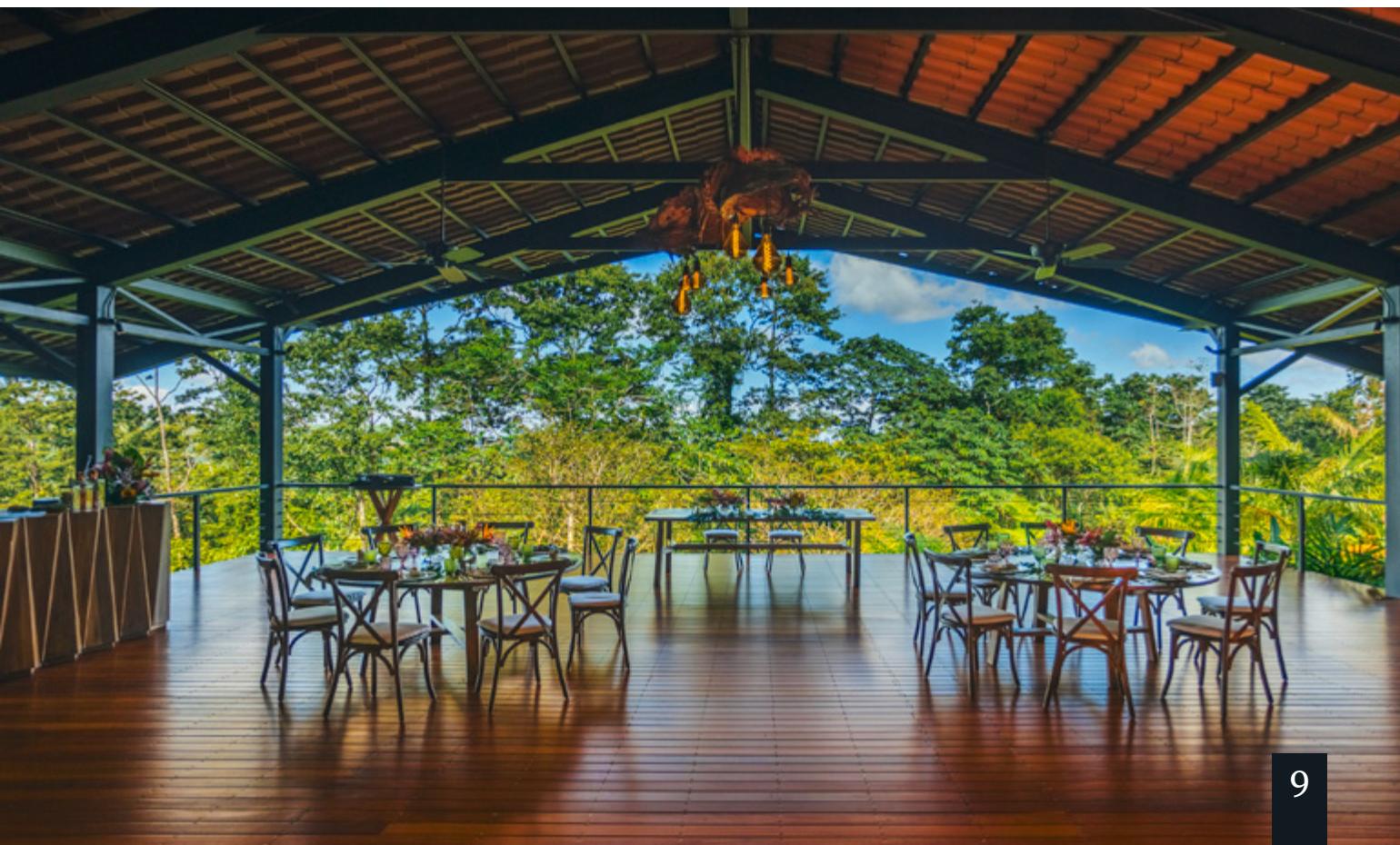
- Capacity: Accommodates up to 60 guests in a serene, natural setting.
- Breathtaking Views: Surrounded by lush greenery for an unforgettable backdrop.
- Culinary Excellence: Exceptional, tailored menus elevate every event.
- World-Class Service: Professional attention to detail ensures a flawless experience.

Venue Rate: \$1,800 + tax (exclusive of table settings and additional items). This rate includes private access to the venue only.

Additional services such as the following can be arranged and priced through our Event Manager:

- Lunches and dinners
- Live music
- DJ services
- Tableware (tables and chairs)
- Open bar options

This venue redefines raw luxury, blending elegance with nature to create a truly memorable event in harmony with the environment.



Weddings & Events

Our name says it all... Love and the warm celebration of it is what distinguishes us as a destination. Amor Arenal is the ideal hotel to make your dream wedding or special event come true, intertwining the scenic beauty of nature into the celebration. Our intimate character allows us to create uniquely magical experiences that reflect the best of Costa Rican hospitality, the charm of La Fortuna, and our authentic desire to make your special day truly memorable.



Spring Pools

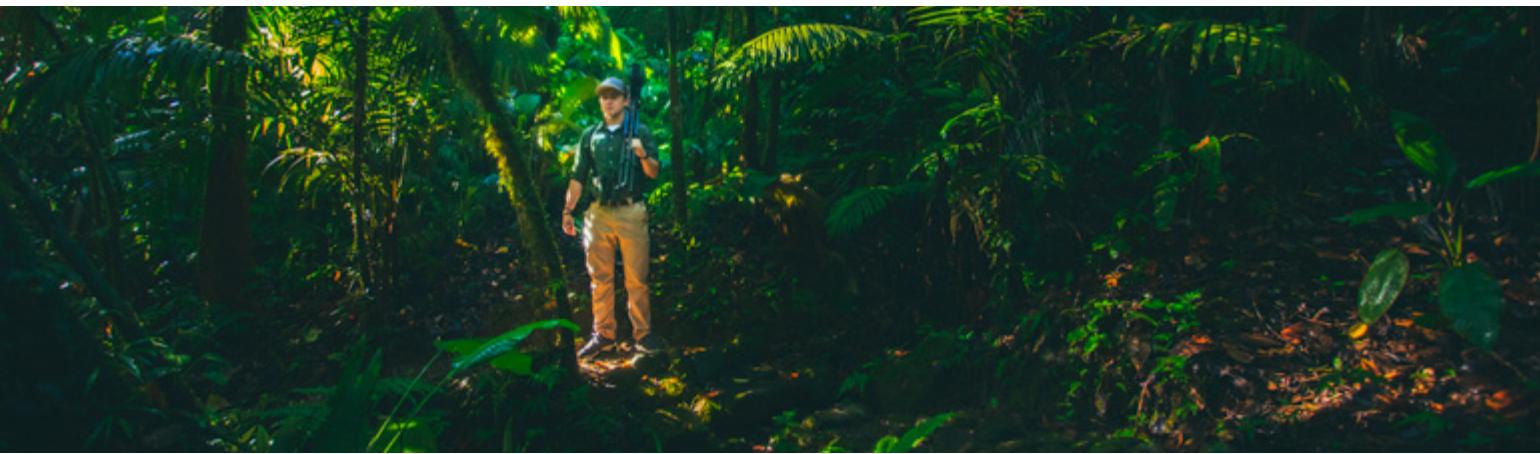
After a day of exploration and adventure treat yourself to craft drinks in our warm spring pool bar, relax in your own Spa-Plunge pool, or swim in one of two natural spring ponds on the hotel grounds.



Trails

Wander from your room to the rainforest! You can spend hours along our jungle trails meandering through lush vegetation, streams, and water falls. Most people come to Arenal to immerse themselves in nature, and here you have direct access!

Serenity Trail \$45.00 tax included. Commissionable rate



Signature Expeditions

Private Expeditions will be held to nearby exclusive areas such as waterfalls and secluded attractions with personalized service, which makes them different from the regular activities promoted in the area.

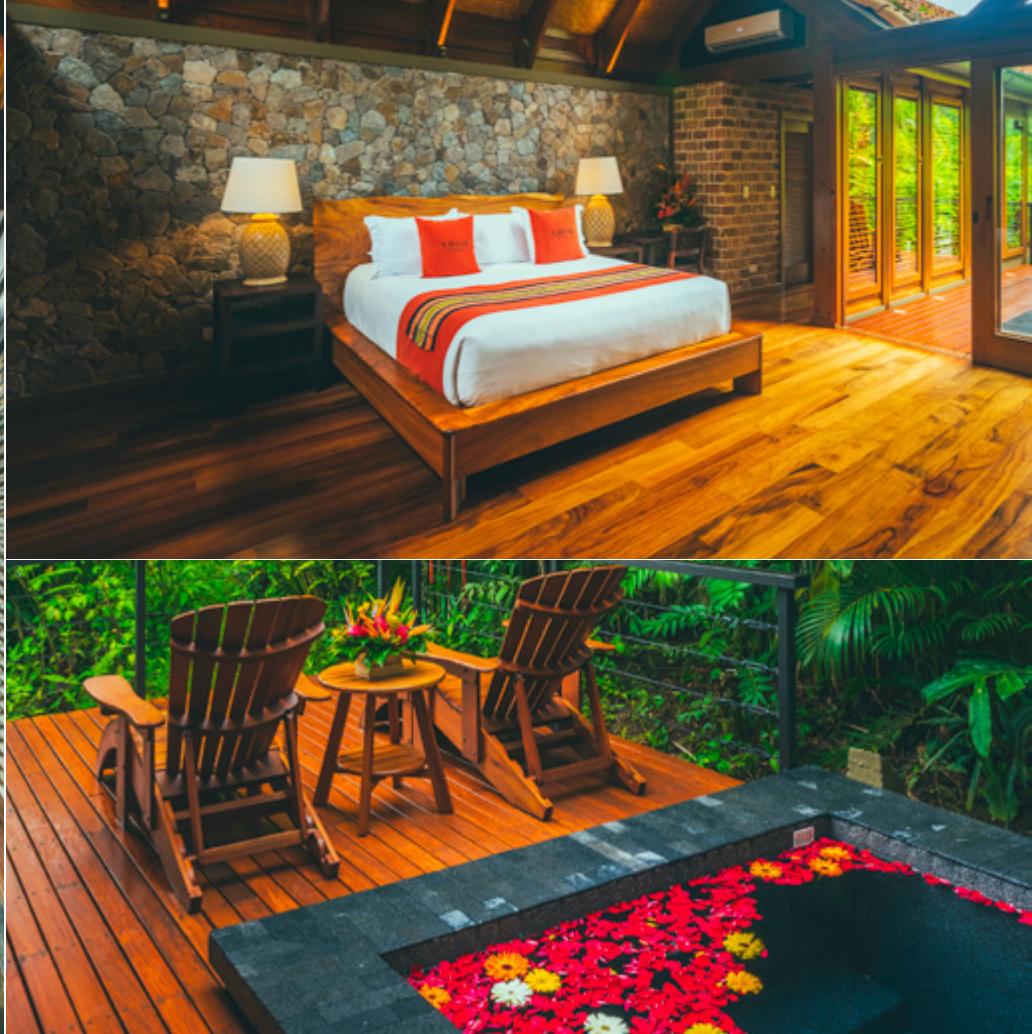
Complimentary Transfer to La Fortuna Town

At Amor Arenal, we are pleased to offer a convenient shuttle service between Amor Arenal and La Fortuna town. Travel comfortably in our vehicle with a maximum capacity of 10 passengers. The shuttle operates daily, starting at 10:00 AM and running until 5:00 PM, with the following schedule:

Departure	Arrival	Departure Time	Arrival Time
Amor Arenal	La Fortuna	10:00 AM	10:10 AM
Amor Arenal	La Fortuna	11:00 AM	11:10 AM
Amor Arenal	La Fortuna	12:00 PM	12:10 PM
Amor Arenal	La Fortuna	01:00 PM	01:10 PM
Amor Arenal	La Fortuna	02:00 PM	02:10 PM
Amor Arenal	La Fortuna	03:00 PM	03:10 PM
Amor Arenal	La Fortuna	04:00 PM	04:10 PM
Amor Arenal	La Fortuna	05:00PM	05:10 PM

Departure	Arrival	Departure Time	Arrival Time
La Fortuna	Amor Arenal	10:30 AM	10:40 AM
La Fortuna	Amor Arenal	11:30 AM	11:40 AM
La Fortuna	Amor Arenal	12:30 PM	12:40 PM
La Fortuna	Amor Arenal	01:30 PM	01:40 PM
La Fortuna	Amor Arenal	02:30 PM	02:40 PM
La Fortuna	Amor Arenal	03:30 PM	03:40 PM
La Fortuna	Amor Arenal	04:30 PM	04:40 PM
La Fortuna	Amor Arenal	05:30 PM	05:40 PM

Our goal is to provide our clients a stress-free and enjoyable way to explore the charming town of La Fortuna.



Accommodation Rates

2027 Rates

HIGH SEASON	LOW SEASON	PEAK SEASON
JAN 06TH - APR 30TH, 2027	MAY 01ST-JUN 30TH,2027	DIC 20TH, 2027 - JAN 05TH, 2028
JUL 01ST - AUG 15TH, 2027	AUG 16TH - NOV 15TH, 2027	
NOV 16TH, 2027 - DIC 19TH, 2027		

Canyon Casitas (2-person rate)	\$900.00	\$800.00	\$1,000.00
Extra Person	\$65.00	\$65.00	\$65.00

Rates are based on single and double occupancy. All rates are in US dollars and do not include 13% sales tax. All room rates include breakfast.

Peak Season Rate Application Clause

Please note that the Peak Season rates listed above apply exclusively to partners with allotment agreements as specified in their individual contracts. These rates will be managed and communicated directly with each partner as per their negotiated terms and allotment conditions.

For partners without allotment agreements, the Peak Season rates listed above DO NOT APPLY. In these cases, dynamic online rates will be applied for bookings. A 10% commission will be offered over the applicable dynamic rates at the time of reservation.

All Rates Include:

- Personalized Greetings: Homemade treats and personalized card upon arrival.
- Welcome Beverages: Homemade Kombucha and Sangría.
- Daily Breakfast Delights: Fresh a la carte breakfast.
- Mini-Bar Bliss: Enjoy a complimentary minibar throughout your stay, restocked once daily.
- Guided Nature Escapes: Daily Guided Hike on Nanciton Trail.
- Serene Wellness Retreat: Daily wellness class at 8am (yoga, meditation or sound therapy).
- Daily Shuttle to La Fortuna Town
- High-speed Wi-Fi.
- Top-of-the-line amenities provided.
- A/C and ceiling fans in every room.

Maximum Occupancy

All Casitas King are capable of allowing up to 3 adults per room or 2 adults and 1 teenager. The ten Casitas Queen are configured with two queen beds allowing up to 4 people per room.

Children Policy

Children under 13 years old are not allowed.

Extra Person & Teenager Surchage (13 years and above)

Additional surcharge per extra person of \$65.00 plus tax per night includes breakfast. Commissionable.

Bedding Configuration

Casita King: Twenty-one casitas feature one king size bed. Additional twin bed is provided for third person.

Casita Queen: Ten casitas are configured with two queen beds allowing up to 4 persons

Check-In / Check-Out

Check in time is 15.00 hours and check out time is 12.00 hours. The hotel will make every effort to accommodate requests for early arrivals and late departure. A special luggage room will be available always.

Peak Season

Minimum of three consecutive nights required. On the night of December 31st there will be a New Year's Eve Dinner which includes seven-course meals with pairings for each course. Price per person US\$195.00+taxes (net rate). This is a mandatory cost for all guest staying at the resort.

Christmas dinner with a special menu, not mandatory. Price \$125.00 + tax per person. Please note that this rate is commissionable at 10% if prepaid prior to the guests' arrival.

Group Policy

- Groups are considered 5 double rooms and more.
- Minimum three-night stay required.
- Complimentary room for guide and driver at local cabanas located 10 minutes away off site.
- Free welcome beverage (coffee, tea, soda, natural juice, water, beer, wine).
- 50% off on food and beverage for guide and driver.
- Free meals for guide and driver when group includes meals in the hotel restaurant.
- Mandatory Tips policy:
- From 5 to 12 rooms:
 - US\$ 6.00 per room per night for housekeeping
 - US\$ 6.00 per room per night for bellboys
- From 13 to 20 rooms:
 - US\$ 5.00 per room per night for housekeeping
 - US\$ 5.00 per room per night for bellboys
- 21 room or more:
 - US\$ 4.00 per room per night for housekeeping
 - US\$ 4.00 per room per night for bellboys





Food and Beverage

All rates are in US dollars and do not include 13% sales tax and 10% service tax. All food and beverage rates are net non-commissionable.

Services	2027
Lunch	\$80.00 + tax
Dinner	\$95.00 + tax

- Meals include appetizer, main entrée, one beverage (coffee, te, water, soda, beer, kombuchas o sangrías), and dessert. Special menus will be quoted upon request according to the specifications of the client
- **Does not include sea food or imported beef like Tomahawk Steak and Surf & Turf**
- Price per person
- All rates are in US dollars and do not include 13% sales tax and 10% service tax



Cooking Class with Chef Guillermo

Our Executive Chef Guillermo, inspired by his passion for cooking, invites you to join him for a unique culinary experience. He has crafted a 2-hour session that includes a live demonstration and tasting of four traditional Costa Rican dishes. Enjoy great conversation and fine wines as you explore these authentic flavors. The menu features Tico Ceviche, fresh fish marinated in citrus juices and a hint of Ginger Ale; Chicharrón Empanadas, corn dough filled with savory pork chicharrón and refried beans; Caribbean Shrimp, shrimp cooked in a rich coconut milk stew, served with rice and beans; and Pineapple Empanada, a delightful pastry filled with pineapple syrup, paired with Cas fruit ice cream. Join us for this special opportunity to learn and taste the best of Costa Rican cuisine!

12:00 md (Requires prior reservation)

Services

2027

Cooking Clases

\$214.00 + tax

- Price per couple
- Commissionable rate
- All rates are in US dollars and do not include 13% sales tax and 10% service tax



Romantic Dinner

Step into romantic dining escapade amidst the rainforests, perfect for celebrating love. Guests can enjoy a 6-course surprise menu paired with curated wines, creating a delightful culinary symphony. Hosted in the intimate Wine Cellar, “La Cava,” with personalized service, it’s a serene getaway nestled in nature. Cured by the chef without a set menu, each course is customized and complemented by wines selected by the sommelier.

Duration: 2 hours
8:00 pm (Requires prior reservation)

Services 2027

Romantic Dinner

\$428.00 + tax

- Includes 6-Course tasting with pairing
- Price per couple
- All rates are in US dollars and do not include 13% sales tax and 10% service tax
- Commissionable rate



The Costa Rican Gastronomic ROUTE OF THE CHEF

With 4 years in this paradise and 20+ years in his culinary career, our Executive Chef has discovered delightful foods in markets, squares, and streets. Join him for an authentic gastronomic adventure, featuring memorable dishes and honoring tradition. Explore Costa Rica's multicultural essence and vibrant "Pura Vida" lifestyle from north to south and east to west!

Services 2027

Dinner	\$100.00 + tax
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- Includes 6-Course tasting with pairing
- Price per person
- All rates are in US dollars and do not include 13% sales tax and 10% service tax
- Commissionable rate



Tico Grill

Enter The Tico Grill at La Jaranita and immerse yourself in a unique gastronomic adventure. With personal mini grills at every table, you can barbecue your own custom selection of veggies, proteins, and more, crafting delectable "gallitos" - Costa Rica's famed soft corn tortilla mini-tacos. Explore artisan Guarro Cacique infusions and classic cocktails like the Jaguar You and Margarazo for an unforgettable dining journey.

Services 2027

Tico Grill	\$112.00 + tax
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- Price per person
- All rates are in US dollars and do not include 13% sales tax and 10% service tax
- Commissionable rate



Chef's Corner

As the Executive Chef at Amor Arenal, the chef takes pride in offering guests a genuine and down-to-earth culinary experience. With a focus on fresh, locally-sourced ingredients, each dish is crafted to showcase simple yet flavorful combinations. The menu, consisting of six courses paired with fine wines, reflects the chef's passion for honest gastronomy. Guests can expect a memorable dining adventure that highlights the purity of ingredients and the care that goes into every dish.

Duration: 2 hours

Dinner: 5:00 pm & 8:00 pm (Requires prior reservation).

Services

2027

Chef's Corner	\$428.00 + tax
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- Includes 6-Course tasting with pairing
- Price per couple.
- All rates are in US dollars and do not include 13% sales tax and 10% service tax
- Commissionable rate
- All cancellations made less than 2 hours before the reserved time are subject to a 50% penalty on the total price



The Art of Mixology

Unleash your mixologist skills at Amor Arenal's cocktail lesson, where you'll prepare five classic cocktails using unique techniques and a blend of flavors, textures, colors, and aromas. Enjoy the journey and gain valuable bartending skills to impress your friends back home. Enhancing this experience, our Chef's selection of tapas will complement and elevate each cocktail for a complete sensory delight.

Mixology Class Only at 3:00 pm (Requires prior reservation)

Services

2027

At the restaurant Bar

\$107.00 + tax

- Price per person
- Commissionable rate
- All rates are in US dollars and do not include 13% sales tax and 10% service tax



Rum Tasting Experience

We have curated the rum tasting experience to celebrate the essence of spirits across Central America, rooted in the richness of sugar cane—the very heart and soul of our craft. Over centuries, this technique has evolved and perfected, culminating in modern times where the finest rums stand shoulder to shoulder in quality with the best whiskies or cognacs.

Services

2027

Regular

\$90.00 + tax

Premium

\$135.00 + tax

- Price per person
- Commissionable rate
- All rates are in US dollars and do not include 13% sales tax and 10% service tax



Wine Tasting Experience

We take great pride in introducing you to our exquisite Wine Cellar, where we offer a truly unique wine tasting experience featuring 5 exclusive wines, each meticulously selected to showcase distinct regions from around the world.

Embark on a captivating journey alongside our sommelier through diverse wine-producing territories. To complement this sensory adventure, indulge in a curated selection of cheeses, charcuterie, roasted vegetables, and an assortment of freshly baked homemade bread.

Tasting schedule:

5:00 pm - 7:00 pm

8:00 pm - 10:00 pm

Services

2027

Wine Tasting with somelier | \$265.00 + tax

- Price per couple
- Commissionable rate
- All rates are in US dollars and do not include 13% sales tax and 10% service tax



Luminus Delight Dinner

An exclusive dining journey designed around luxury and sensory indulgence. This one-of-a-kind experience is built around a rare Monastrell wine from century-old, pre-phylloxera vineyards in Yecla, Spain, aged 20 months in French oak and adorned with Swarovski crystals on its label.

Guests will savor authentic Spanish flavors curated by our Executive Chef and Sommelier, beginning with artisan sourdough bread, followed by Callos Madrileños, and a signature black paella prepared tableside. The evening concludes with a decadent 80% dark chocolate mousse accented with black cherries and salted caramel.

To elevate the experience, guests receive a professional photo and a pair of 10K gold earrings crafted with Swarovski crystals from their bottle.

Highlights:

Duration: Approx. 2.5–3 hours

Includes: 3-course dinner, exclusive wine, commemorative photo & Swarovski earrings

Dinner schedule:

5:00 pm - 7:00 pm

Services

2027

Luminous Delight Dinner

\$700.00 + tax

- Price per couple
- Commissionable rate
- All rates are in US dollars and do not include 13% sales tax and 10% service tax

Important Note:

This experience has been thoughtfully designed as a complete sensory journey. Each dish has been crafted to pair seamlessly with the selected wine, and the uniqueness of the evening lies in this harmony and in the exclusive crystal presentation. For this reason, adjustments or substitutions are not available.

Processing a Reservation

- All reservations must be sent in writing directly to the hotel.
- Confirmations are subject to availability.
- Change of name of the reservation within the penalty period will be considered a cancellation by the hotel. In this case the agency must send a new reservation and this will be subject to availability.
- We do not accept pets except for seeing-eye dogs for people with special needs.
- Smoking is not allowed in any of our rooms.
- Signed contract prior to reservation request
- Credit card authorization form with passport copy.

Group Policy:

- Signed contract prior to reservation request
- Credit card authorization form with passport copy.

Last Minute Reservations:

For reservations made between 29 and 9 days prior to arrival, the hotel will allow 2 days to process payment, once the reservation is confirmed. For reservations made 8 days or less prior to arrival, the hotel will allow 24 hours to process payment, once the reservation is confirmed. Payments not completed within this time will be canceled immediately.

Contact Information

Telephone: +506 2479 7070

Toll Free: +18884188402

Address: 7 km oeste del centro de La Fortuna en la Ruta 142 camino al Parque Nacional Volcán Arenal, La Fortuna de San Carlos 21007, Costa Rica

Reservation Information

Email: reservations@amorarenal.com

Website: www.amorarenal.com

Telephone: +506 2220 6961

Whatsapp: +506 8537 7072

General Manager

Erick Lizano

Email: elizano@amorarenal.com

Events Manager

Enrique Menocal

Email: events@amorarenal.com

Operations, Reservations & Reception Manager

Gina Sepulveda

Email: gsepulveda@amorarenal.com

reservations@amorarenal.com

Spa Manager

Kristel Sancho

Email: ksancho@amorarenal.com

Reservations Department Schedule:

Monday to Saturday: 8:00 am to 4:00 pm

Accounting

Ivan Ramírez

Email: accounting@amorarenal.com

Director of Marketing and Sales

Jennifer Pérez | Costa Rica Marketing

Email: jperez@costaricamarketing.cr

Tel. +506 8448-6938

Cell. +506 8815-7011

Lodging Payment Policies 2027

FITS (individuals) 2027

HIGH SEASON JAN 06TH - APR 30TH, 2027 | JUL 01ST - AUG 15TH, 2027 | NOV. 16TH, 2027 - DEC. 19TH, 2027

All reservations must be paid in full no less than 60 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

LOW SEASON MAY 01ST - JUN 30TH, 2027 | AUG 16TH - NOV 15TH, 2027

All reservations must be paid in full no less than 30 days prior to guests' arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance to the negotiation with the hotel.

Group Policies 2027

All group reservations must be paid in their entirety by 90 days prior to the group's arrival. Group Reservations are not taken during Peak Season.

PEAK SEASON DEC. 20TH, 2027 - 5TH JAN, 2028

All reservations for the period Dec 20 - 5 Jan must be paid in their entirety by Sept. 15th prior to guests arrival. Otherwise reservation must be guaranteed by a voucher or credit card in accordance with the negotiation with the hotel.

Blackouts

Blackout dates will be maintained for up to 30 days prior to arrival date, from that date forward, the date will automatically be released. Peak Season blackouts will be released by Sept. 15th automatically.

Lodging Cancellation Policies

All cancellations must be sent in writing to the hotel, awaiting confirmation in written format on behalf of our company for it to be considered effective.

2027

Policy	HIGH SEASON Jan 06th - Apr 30th, 2027 Jul 01st - Aug 15th, 2027 Nov. 16th, 2027 - Dec. 19th, 2027	LOW SEASON May 01st - Jun 30th, 2027 Aug 16th - Nov 15th, 2027	PEAK SEASON Dec. 20th, 2027 - 5th Jan, 2028
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No penalty	61 days or more	31 days or more	N/A
25% penalty	N/A	N/A	91 days prior to arrival
50% penalty	60 to 31 days prior to arrival	30 to 15 days prior to arrival	N/A
75% penalty	30 to 15 days prior to arrival	N/A	N/A
100% penalty	14 to 0 days prior to arrival	14 to 0 days prior to arrival	90 to 0 days prior to arrival

Groups **2027**

Policy	HIGH SEASON & LOW SEASON	PEAK SEASON Dec. 20th, 2027 - 5th Jan, 2028
No penalty	91 days prior to arrival	N/A
50% penalty	90 to 61 days prior to arrival	N/A
100% penalty	60 to 0 days prior to arrival	N/A
100% penalty	No show	N/A

Important Note

When accidental or unfortunate circumstances occur, the hotel is not held responsible although cancellations due to emergency situations will be analyzed based on the criteria of the General Manager and evidence shown to the hotel, to decide if 100% of the reservation will be charged or just a portion of it.

No Show

When the guest does not arrive at the hotel on the reserved date and the hotel has not been informed, the reservation will be charged in its entirety.

Methods of Payment

In US Dollars for deposits made in Costa Rica:

Bank: BAC San José
Account of: Amor de Fuego S.A.
Account Number: 938056835
IBAN: CR60010200009380568354
Client Account: 10200009380568354

Please share receipt paid with FullName

In US Dollars for deposits made in United States of America:

Bank Name: Capital One
RTN/ABA: 065000090
SWIFT/BIC: HIBKUS44
Beneficiary Acc. Name: Amor Investment LLC
Beneficiary Acc. Number: 1361410726
Bank Address: 1111 N Town Center Dr.; Las Vegas, NV 89144

Please share receipt paid with FullName

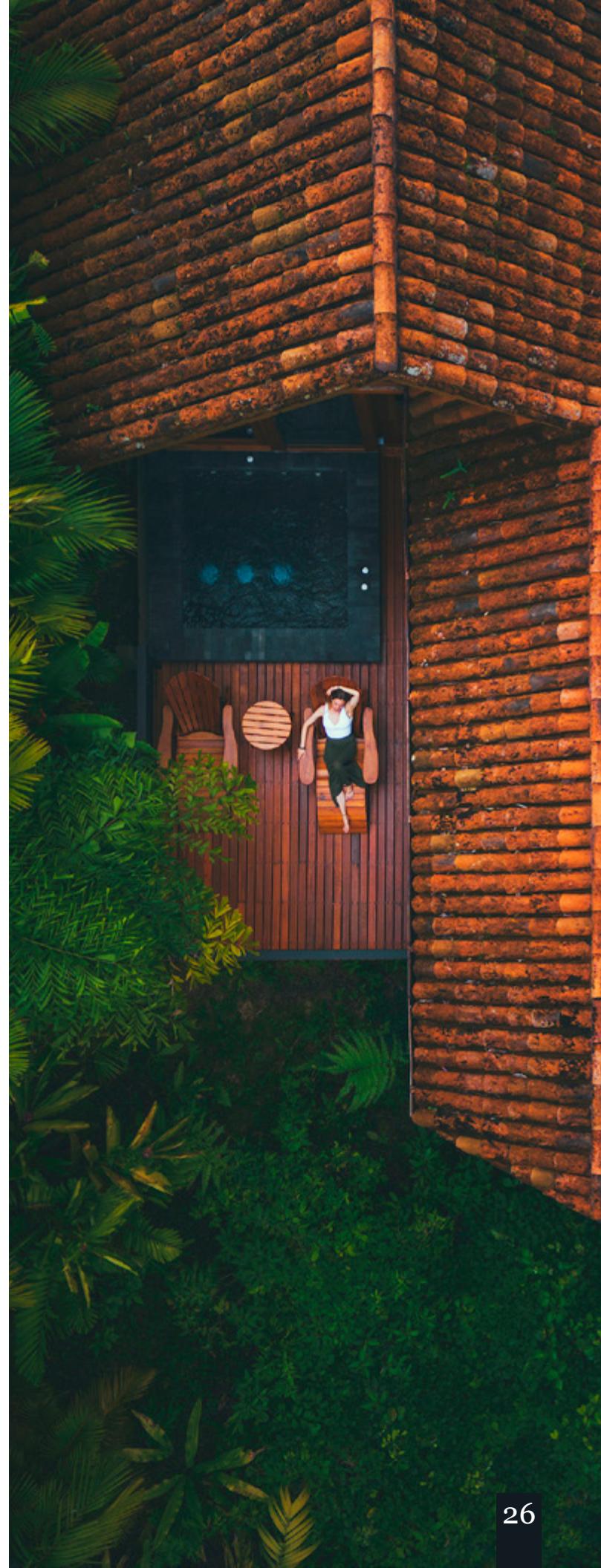
Please send check to our account. The hotel will not cover any extra fees charge from the bank.

Contact Information

Commercial Name:
Amor Arenal Canyon

Legal Name:
Amor de Fuego S.A.
ID: 3-101-729259

Email: facturas@amorarenal.com
Address: La Palma de la Fortuna de San Carlos
Telephone Number: (506) 2479 7070





AMOR
ARENAL

SAN CARLOS • COSTA RICA

SELECT



MR & MRS SMITH