



Terms & Conditions, Inclusions & Exclusions

CAMP CLOSURE'S

- Please note that the camps are seasonally closed outside of the date ranges listed in the tariffs table above.

MINIMUM LENGTH OF STAY

- Please note that the minimum length of stay is 2 nights.

RATES INCLUDE •

Accommodation.

- All meals.
- Laundry.
- Lodge activities & guiding.
- Return vehicle airstrip transfers from Robins Airstrip.
- Local alcoholic & non-alcoholic beverages.
- Emergency evacuation-cover to nearest trauma care facility.

RATES EXCLUDE

- All transport and transfers (Except vehicle airstrip transfers from | to Robins Airstrip).
- Travel and medical insurance cover.
- Visas where applicable.
- Discretionary staff gratuities.
- Conservation and community levies.
- Hwange National Park fees.
- Premium spirits and wine.

PROVISIONAL BOOKINGS

- Provisional bookings will be held for a maximum of 14 days, after which there will be an automatic release of the space. This is a system driven release, and you may not be notified or reminded.
- A 20% deposit | commitment fee is required upon confirmation of the bookings.

CONFIRMED BOOKINGS

- A 30-day balance of invoice pre-payment is required unless otherwise agreed by management.
- In a case for a deferral - all money received (including the deposit) can be held and used against a future reservation.



- We do not take payments for accommodation at camp and therefore all payments for accommodation must be made prior to arrival.
- All payments should be settled free of exchange rate fees, bank and credit card charges.

CANCELLATIONS

- All cancellations to be made in writing and must be received and confirmed by our office.
- 0 – 14 days before travel will incur a 100% fee of total cost of the invoice.
- 15 – 30 days before travel will incur a 50% fee of total cost of the invoice.
- 31 – 60 days before travel will incur a 20% fee of total cost of the invoice.
- Extra cancellation charges may occur from 3rd Party suppliers (Flights | Transfers). We advise that all travellers purchase travel insurance that provides full cancellation cover.

TERMS FOR DAKA EXPEDITIONS & GROUPS (3 ROOMS OR MORE)

- 25% non-refundable deposit 9 months prior to arrival.
- Balance of payment due 90 days prior to arrival.
- Should the reservations department require the accommodation that is being held by the group for the same dates, we will request the group to supply us with an immediate 25% nonrefundable deposit.
- 100% cancellation fee will be applicable for any number of rooms cancelled within the 90day period prior to arrival.
- In a case for a deferral - all money received (including the deposit) can be held and used against a future reservation.

TRAVEL & MEDICAL INSURANCE

- Fully comprehensive travel insurance is recommended, covering for personal effects, personal accident, medical and emergency travel expenses, as well as cancellation and curtailment - as bookings will be subject to cancellation penalties as detailed above.
- Malaria does exist in Zimbabwe; therefore, it is recommended that you take malaria prophylaxis.

VISA'S & PASSPORTS

- Visa requirements should be checked prior to departure. Some nationalities require a visa, these are obtainable upon entry to Zimbabwe.



CHILD POLICIES

DAKAPLAINS

- Children 8+ are welcome and may participate in game drives with the consent of their parents and the head guide, however guided bush walks are not permitted for children under the age of 12 years.
- Should Daka Plains be booked exclusively, then minimum age will be waived but children must be under strict parental or adult guest supervision for the duration of their stay.

DAKA EXPEDITIONS

- As Daka Expeditions is only sold on an exclusive use basis, children of all ages are welcome, but must be under strict parental or adult guest supervision for the duration of their stay.
- Children may participate in game drives with the consent of their parents and the head guide, however guided bush walks are not permitted for children under the age of 12 years.

SPECIALIST PRIVATE GUIDE

- Should you require the services of a specialist private guide, we work with a selection of Zimbabwe's finest professional specialist guides and can book their services for you during the reservations booking process with fees and associated costs to be quoted on a case-by-case basis.

Contact Details

RESERVATIONS:

T: +263 (0) 776 111 389

E: reservations@dakaplains.org

Marketing:

T: +263 (0) 772 327 072

E: marketing@dakaplains.org