

ZAMBEZI QUEEN

LUXURY AFRICAN RIVER SAFARI

BY MANTIS

Information pack



Experience the luxury & magic of Africa onboard our floating hotel

Moving along the banks of the great Chobe River, the Zambezi Queen is a 42-metre long luxury houseboat offering unparalleled sophistication in one of the most remote locations on the planet. The Zambezi Queen navigates up to 25km of the Chobe River, allowing guests to explore different vantage points and enjoy authentic game viewing in complete comfort and elegance.

Each of the 14 suites on the Zambezi Queen features stylish interiors, air-conditioning and spectacular panoramic views with your own private balcony. On the top deck you are transported to a sophisticated leisurely space with a separate dining area, bar, rear viewing deck, intimate lounge and a large front deck with sun loungers and plunge pool. Let us take you on a uniquely African adventure with uninterrupted views of the Chobe National Park, home to over 120 000 elephants and more incredible wildlife.

The Zambezi Queen operates scheduled departures, with two-night sailings departing on Mondays and Wednesdays, and three-night sailings departing on Fridays. Due to high demand, availability is limited to selected departures.

Best time to travel

There is no best or worst time to visit the Chobe area, because every month offers visitors something special. If you're looking for a pure wildlife experience, the drier winter months from May to October see greater concentrations of game along the banks of the Chobe River.

The summer months from November to April see the birdlife explode with the addition of the summer migrants to the area. If you're a fishing enthusiast, you'll be excited to know that we have excellent fishing through the summer and winter – it's just that the techniques we use change.

Accommodation

The Zambezi Queen offers luxury accommodation in the form of 14 tasteful and luxurious suites – ten suites and four luxury suites, all with outer decks so you can soak up the revitalising Chobe River breeze and appreciate uninterrupted views of the unique African landscape beyond.

For added comfort, our four luxury suites at the bow of the boat are more spacious and have two balconies to allow for a panoramic view. On the larger balcony, there are two deckchairs and a table; the perfect place to enjoy a private front-row seat while the boat is sailing.

Each of our 14 suites sleeps two people. Each suite opens onto a front facing balcony. Two of the suites are triple rooms which offer a third single bed and can be used for a third adult. A third person sharing a triple room will receive a 20% discount on the per person sharing rate.

The middle deck has a guide cabin with single bed configuration.

All suites are equipped with:

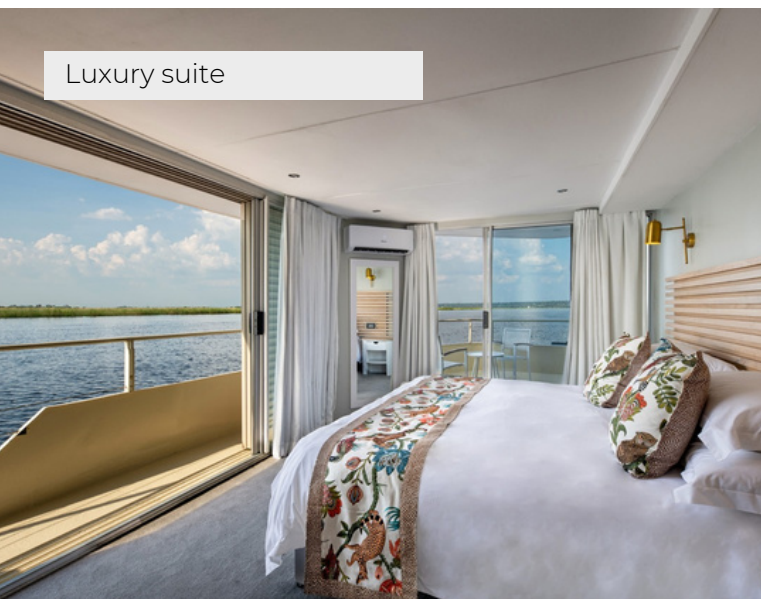
- King-size bed (convertible to twin)
- Private balconies
- Air-conditioning and standing fan
- En suite bathroom (shower only)
- Electronic safe
- Hairdryer
- Gown and slippers

Children & families

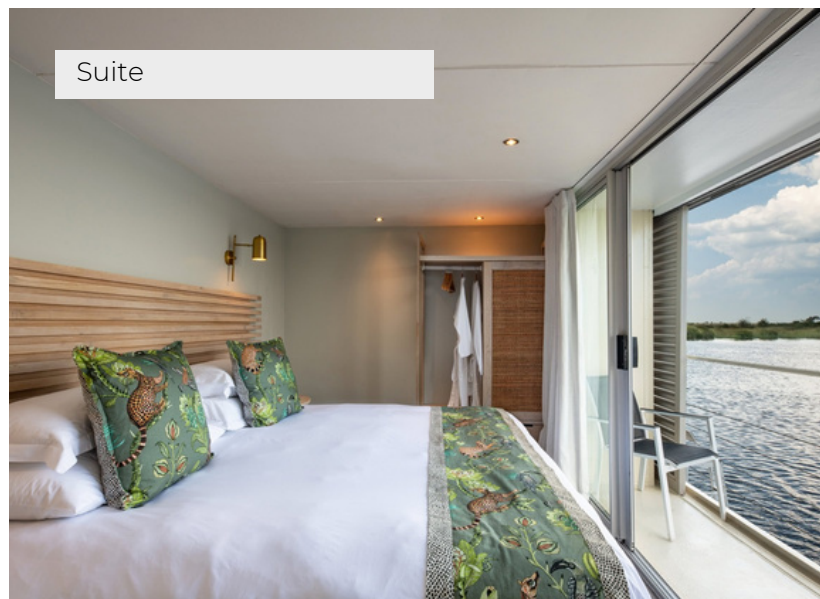
Children aged 13 and older are welcome on board the Zambezi Queen and are charged the applicable adult rate. A 30% single supplement charge applies to single children. Triple suites are available for children sharing with their parents, with a maximum of one child per triple suite.

If you're bringing more than one child, you'll need to book an additional suite for every two children that accompany you.

Please note that no babysitting services, separate activities and/or menus are available for children.



Luxury suite



Suite

Rates Include

- Accommodation
- All meals
- Soft drinks, mineral water, coffee, tea, non-premium spirits, local beer, and wine
- Guided water based game viewing and birding
- Guided water-based fishing (all fishing is strictly catch and release)*
- Guided (non-professional) water based photographic safari **
- Guided cultural tour of a local village
- Road transfers to and from Kasane International Airport and Kasane Immigration Office located on the Botswana side of the Chobe River **
- Boat transfers between Kasane Immigration Office and Namibia Immigration Office located on the Namibian side of the Chobe River ***

*Subject to availability of fishing boats. Please note fishing excursions are limited to 1 tank of fuel per boat per day

** Subject to availability of photographic boat

*** When arriving at the Kasane and Namibian Immigration Offices guests need to fill in the required immigration forms to gain access and departure permission from the relevant authorities. This process can take between 45 and 60 minutes to complete and needs to be considered in terms of pre- planning.

Rates Exclude

- Air tickets and visa fees, as well as additional transfers to/from Zambia, Zimbabwe, Namibia or any nearby Kasane lodges
- Premium alcoholic beverages (e.g. sparkling wine, spirits, dessert wines), curio store purchases, and discretionary gratuities
- From 1 March 2027 – The photographic boat for exclusive use, accompanied by a non-professional guide for a water-based photographic safari which carries an additional fee, and is subject to a minimum two-night stay and availability at the time of booking
- A community development levy which will reflect as a separate line item on all invoices issued. The funds collected supplement our community projects and initiatives run by the Zambezi Queen Collection to assist local communities with education, health care and basic community services



Getting There

The Zambezi Queen is located on the Namibian side of the Chobe River and moors in various locations along the river. If you're on a self-drive safari, secure parking can be arranged for your vehicle in Kasane. Please advise at time of booking whether you require secure parking.

If you are flying there are four main access points by air:

- Kasane International Airport, Botswana (BBK) is about 15 minutes from the Kasane Immigration Office
- Victoria Falls Airport, Zimbabwe (VFA) is about 1 ½ hours from the Kasane Immigration Office
- Livingstone Airport, Zambia (LVI) is about 2 hours from the Kasane Immigration Office
- Katima Mulilo Airport, Namibia (MPA) is about 2 ½ hours from the Botswana Immigration Office



On Arrival & Departure

On arrival at the Kasane Immigration Office in Botswana a Zambezi Queen staff member will meet you and assist you in the formalities at passport control exiting Botswana and load your luggage into a tender boat. From here you will travel by tender boat across the Chobe River to the Namibian Immigration Office. Guests are advised to wear comfortable shoes, a hat and sunscreen as there is a short walk to the immigration office. This process can take between 45 and 60 minutes based on the amount of people entering and exiting the immigration offices. Once you are stamped into Namibia you will be transferred to the Zambezi Queen.

Both the Kasane and Namibia Immigration Offices open at 07h30 and close at 16h30 daily, you must get there no later than 16h00 to have time to check-in.

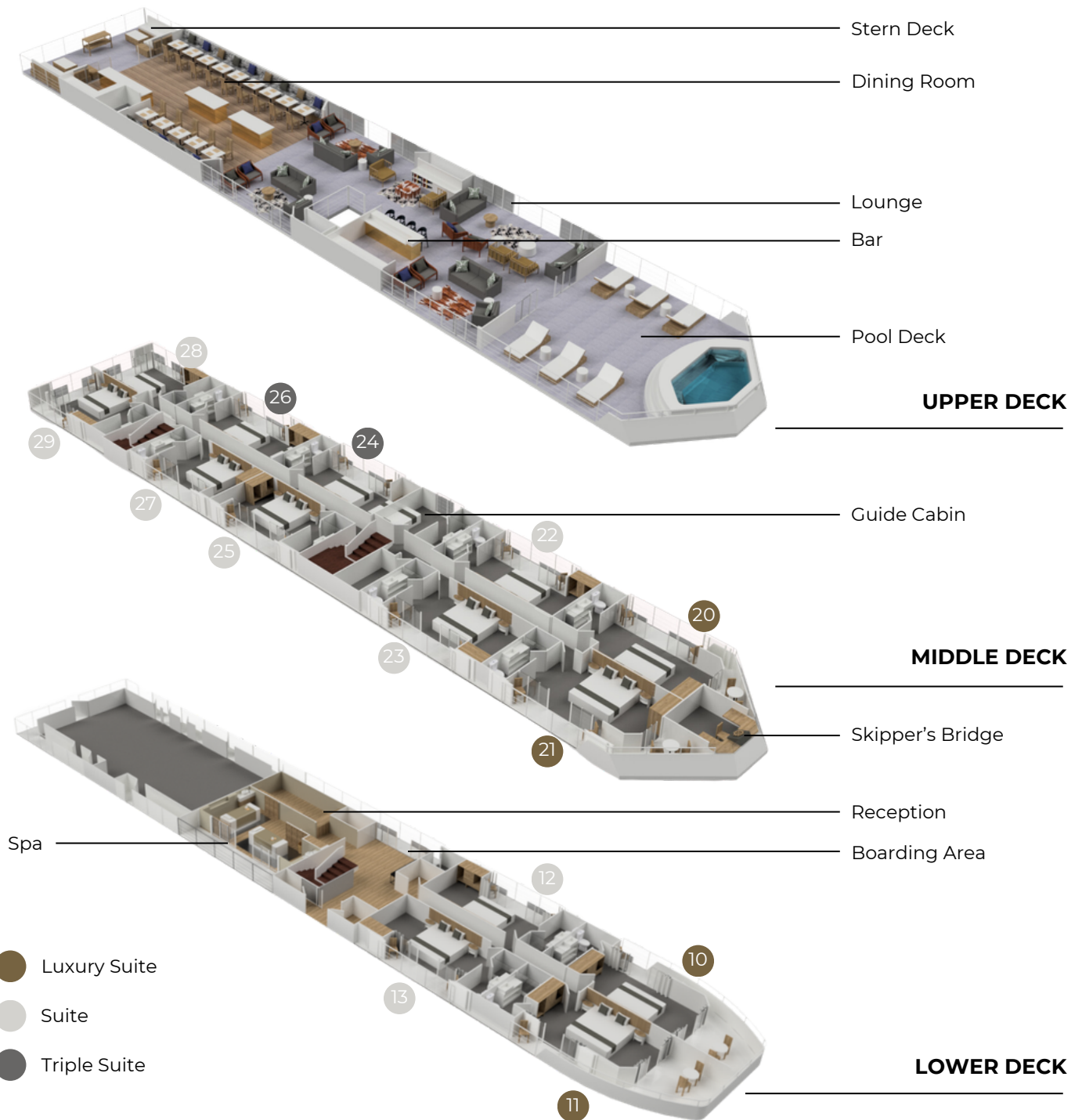
Should guests know beforehand that they'll arrive at the Kasane Immigration Office before 13h00 on the day of their arrival, please notify our reservations office 48 hours before arrival, so we can make arrangements for your waiting period.

Collection is from 13h00 on day of arrival
Drop off is from 08h30 on day of departure

At a Glance

Suites	14 suites (4 luxury, 10 standard) and 1 guide cabin
King-sized bed convertible to twin	Yes
Triple cabins	2 (Configured as a king with 1 single or 3 singles)
En-suite bathroom	Yes (shower only)
Children	Yes (13 years and older)
Single traveller supplement	Yes, 30% supplement
Public plunge pool	Yes (upper deck)
Air-conditioning	Yes
Room fans	Yes
In room safe	Yes
Hairdryer	Yes
Laundry	Yes (on request at an additional charge)
Disabled guest	No
Wi-Fi	Yes, intermittent connection (limited mobile and roaming connection)
Special dietary requirements and allergies	Yes, with prior notice. Unfortunately this also means that we're not able to cater on-site for Halaal and Kosher guests but can arrange for meals to be pre-ordered given advance warning.
Curio shop	Yes
Communal bar	Yes
Communal lounge	Yes (Upper Deck)
Flights & airport	Kasane International Airport is the closest airport 15 minutes by road from the Chobe River. Victoria Falls and Livingstone International Airport are 1.5 - 2 hours by road from Kasane. Flights depart daily from Johannesburg and Cape Town into Kasane, Victoria Falls and Livingstone. Please note flights are excluded from our rates
Sailing information	The Zambezi Queen traverses up to 25km of the Chobe River. Please note that sailing is dependent on weather conditions, water levels and operational factors.
Set departures	The Zambezi Queen operates scheduled departures, with two-night sailings departing on Mondays and Wednesdays, and three-night sailings departing on Fridays. Due to high demand, availability is limited to selected departures.
Airport transfers	Road transfers to and from Kasane International Airport as well as to and from the Kasane Immigration Office are included in our rate. You can also choose shared or private road transfers at an additional cost from Victoria Falls International Airport, Livingstone Airport, and Katima Mulilo Airport.
Conservation/entrance fees	No
Power	220v AC in Suites. Three-pronged and two pronged South African plugs as well as two pronged American plugs.
Gratuity recommendation	At your own discretion
Payment information	We accept the Namibian Dollar, South African Rand, Botswana Pula and US Dollar. MasterCard and Visa cards are accepted but Amex and Diners Club cards are not accepted
Dress code	Smart casual

Deck Plan



Kasane Immigration Office Address

Regional Immigration Office Kasane, Botswana
GPS co-ordinates are S 17° 46' 48" / E 025° 11' 23"

Emergency Contact

Zambezi Queen Collection Operations:
Zambezi Queen Collection Cape Town Emergency Mobile:
Zambezi Queen Collection Cape Town Reservations Office:

00267 713 48435 / 00267 713 48437
0027 83 431 7399
0027 21 715 2412