



ZAMBEZI QUEEN  
LUXURY AFRICAN RIVER SAFARI  
BY MANTIS




## RACK RATES

*1 March 2027 - 29 February 2028*

*Private & Confidential*

*An exceptional place to find yourself*

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 [zqcollection.com](http://zqcollection.com)



RACK RATES Zambezi Queen <i>Rates are per person per night sharing</i>	1 March - 30 November 2027	1 December 2027 - 29 February 2028
Suite	R19 152	R17 243
Luxury Suite	R22 605	R20 341

The Zambezi Queen sails on scheduled weekly departures:

- Monday (two-nights): January, February & December
- Wednesday (two-nights): January, February & December
- Friday (three-nights): Year-round

For live availability, please click [here](#) to view our online calendar.

A Conservation and Community Development Levy of ZAR 270 per person, per night applies. This will be shown as a separate line item on your invoice.

#### Rates are:

- Quoted per person, per night, on a double-occupancy basis based on the set departure dates
- Quoted, invoiced, and payable in ZAR
- Inclusive of 15% VAT
- Subject to room and rate availability

#### Rates include:

- Accommodation
- All meals
- Soft drinks, mineral water, coffee, tea, non-premium spirits, local beer, and wine
- Guided water-based game viewing and birding
- Guided water-based fishing (all fishing is strictly catch-and-release)\*
- Guided cultural tour of a local village
- Road transfers to and from Kasane International Airport and Kasane Immigration Office, located on the Botswana side of the Chobe River\*\*
- Boat transfers between Kasane Immigration Office and Namibia Immigration Office, located on the Namibian side of the Chobe River\*\*

\* Subject to availability of fishing boats

\*\* When arriving at the Kasane and Namibian Immigration Offices, guests must complete the required immigration forms to gain access and departure permission from the relevant authorities. This process can take between 45 and 60 minutes to complete and should be factored into timing and pre-planning.

#### Rates exclude:

- Air tickets and visa fees, as well as additional transfers to/from Zambia, Zimbabwe, Namibia or any nearby Kasane lodges
- Premium alcoholic beverages (e.g. sparkling wine, spirits, dessert wines), curio store purchases, and discretionary gratuities
- A photographic boat for exclusive use, accompanied by a non-professional guide for a water-based photographic safari (ZAR 2,000 per night, minimum two-night stay; subject to availability at time of booking)

#### Single Supplement Policy:

- A 30% single supplement applies to cabins occupied by one adult (limited availability per stay)

#### Triple Suite Policy:

- Available for three guests sharing. Suites 24 and 26 accommodate a third single bed. A third guest sharing a triple suite will receive a 20% discount on the per-person sharing rate

#### Child Policy:

- Children aged 13 years and older are welcome on board the Zambezi Queen and will be charged the applicable adult rate

#### Tour Guide Policy:

- For 1-18 pax, the guide will be accommodated in the tour guide cabin at a rate of ZAR 5,232 per night
- For 19-28 pax, the guide will be accommodated in the tour guide cabin free of charge
- Please note that there is only one tour guide cabin, which is subject to availability at the time of reservation

#### Booking & Payment policy:

- Provisional reservations will be held for a maximum of 14 days; thereafter, they will be automatically released
- Any discrepancies on the confirmation or invoice must be addressed with the reservations team within 7 days of issue
- Credit card payments are not accepted for tax invoices issued to tour operators or travel agents. All bank charges are for the account of the tour operator or travel agent

#### Deposit payments:

##### FIT (1-7 pax):

- 30% deposit due within 7 days of invoice date
- 70% balance due 60 days prior to arrival

##### Group (8-20 pax):

- 10% deposit due within 7 days of invoice date
- 40% deposit due 180 days prior to arrival
- 50% balance due 60 days prior to arrival

##### Exclusive Use Bookings (21-28 pax):

- Separate terms apply. For details, please contact our reservations team

#### Cancellation Policy:

- Only written cancellations will be accepted. An acknowledgement of the cancellation will be sent by the reservations department
- The Zambezi Queen reserves the right to release bookings if payment is not received by the requested date

##### FIT (1-7 pax):

- 30% fee applies if cancellation is made less than 120 days prior to arrival
- 100% fee applies if cancellation is made less than 60 days prior to arrival

##### Group (8-20 pax):

- 10% fee applies if cancellation is made less than 240 days prior to arrival
- 50% fee applies if cancellation is made less than 180 days prior to arrival
- 100% fee if cancellation is made less than 60 days prior to arrival

##### Exclusive Use Bookings (21-28 pax):

- Separate terms apply. For details, please contact our reservations team

#### Waiver:

- All rates and dates are subject to change at management's discretion
- **Account holders:** Full payment is required within 30 days of the travel date. A 2.5% interest charge will apply for late payments. The Zambezi Queen reserves the right to withdraw account facilities
- The Zambezi Queen retains the right to admit or remove any guests whose behaviour negatively impacts the property, other guests and/or staff