



L E T U S T A K E Y O U B Y T H E H A N D

## LAST WORD RACK RATES

# Madikwe 2025-2026

1 MAY 2025 TO 30 APRIL 2026

RACK

Classic Suites x6

Sharing

12 600

Single

18 900

Child – 11 years and under (Refer to Child Policy)

6 300

Private Villa (sleeps up to 6 pax) x1

1 – 4 pax

55 000

1 – 6 pax

78 000

Rate in ZAR

## LAST WORD MADIKWE RATES TERMS AND CONDITIONS

### RATES ARE

- Inclusive of VAT
- Invoiced and payable in ZAR
- Quoted per person sharing per night
- Subject to a 50% supplement for single occupancy
- Subject to availability
- Subject to change without prior notice

### CLASSIC SUITES RATES INCLUDE

- Luxury accommodation
- Three meals daily
- Tea/coffee
- All beverages such as soft drinks, waters, house wines, beers, ciders and selected spirits
- Two game drivers per day including refreshments and beverages

### CLASSIC SUITES RATES EXCLUDE

- Premium wines and champagne on wine list
- Premium and craft spirits and single malt whiskeys
- Transfers
- Gratuities
- Curio purchases
- Laundry services
- Gate entrance fees
- Conservation levies

### PRIVATE VILLA RATES INCLUDE

- Luxury accommodation
- Three meals daily
- Tea/coffee
- All beverages such as soft drinks, waters, house wines, beers, ciders and selected spirits
- Private Vehicle - Two game drivers per day including refreshments and beverages

### PRIVATE VILLA RATES EXCLUDE

- Premium wines and champagne on wine list
- Premium and craft spirits and single malt whiskeys
- Transfers
- Gratuities
- Wellness treatments
- Laundry services
- Gate entrance fees
- Conservation levies

### CHILD POLICY

- Children of all ages are welcome.
- Children under 1 years of age pay R1 250 per night, a cot can be arranged on request
- Should two adults be travelling with 1 child under the age of 12 years (1 to 11 years), a triple room may be requested (Subject to Availability). The child in this instance would pay 50% of the adult rate.
- Should there be two adults and two children travelling, we would need to split them into 1 x adult and 1 x child in each room. The adult sharing rates would apply.
- Should there be 2 adults and 3 children under the age of 12 travelling, the children can share a suite (triple) and pay 50% each of the adult rate. (Triple rates may apply on application).
- Children 12 years and older pay the adult per person per night rate
- Children under 6 are not allowed out on game drives. A 1-hour Kiddie's Bumble can be arranged at the Lodge (dependent on availability at the time of enquiring)
- Children rates do not apply to the Private Villa

## **GUIDE POLICY**

- Should drivers/guides be required to stay at Last Word they will be required to pay the applicable room rate and this is subject to availability

## **DYNAMIC / BAR RATES**

- Last Word reserves the rights to implement dynamic/bar rates 90 days prior to check-in date

## **TARIFF CHANGES**

- All tariffs quoted are subject to change, without prior notice, however fully paid bookings will be honoured

## **BOOKING PROCEDURES**

- All reservations must be made by email directly to Last Word Reservations [stay@thelastword.co.za](mailto:stay@thelastword.co.za)
- Should you not receive a written response to your request then please assume that it was not received and resend the request as a booking was not made
- Please note that all cancellations and/or amendments must also be in writing

## **PROVISIONAL POLICY**

- Subject to availability – should we have limited suites available only confirmed bookings will be accepted
- Provisional reservations made less than 30 days prior to arrival will be held for 48 hours
- Full names of guests travelling will be required to convert the status from provisional to confirmed

## **DEPOSIT AND PAYMENT POLICY**

### **Tour Operators**

- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the agent
- Voucher numbers will not be accepted as guarantees for bookings
- Tour operators electing to settle a booking with a credit card will be subjected to a 5% surcharge
- Deposit conditions may be waived for bookings from the trade, tour operators and agents
- All extras are to be settled at the camp on departure
- 20% deposit required on group bookings and Private Villa – non refundable

### **Direct Bookings**

- 50% Deposit is required on confirmation
- Full payment is required 30 days prior to arrival
- Reservations not paid 30 days in advance will be cancelled on notice to the guest
- All extras are to be settled at the camp on departure

## **CANCELLATION POLICY**

- Only written cancellations will be accepted. Ensure to receive an acknowledgement of cancellations in writing by Last Word Reservations
- 50% of full amount if cancellation is within 30 – 45 days prior to arrival
- 100% of full amount if cancellation is 30 days or less prior to arrival
- Cancellations for medical reasons must be part of travel insurance taken out by the client
- In the event of early departure the full extent of the stay as originally booked and confirmed will be charged

## **TRAVEL INSURANCE**

- **We insist that travel insurance is taken out on all bookings**

## **INDEMNITY FORM**

- Guests/Your Clients will be expected to sign an indemnity form at all Last Word Hotels and Safari Camps on arrival. Please revert to our website [www.thelastword.co.za](http://www.thelastword.co.za) to familiarise yourself and your client with the indemnity form to be signed.

## **ARRIVAL AND DEPARTURE**

- Guests may check in from 14h00
- Rooms are to be vacated by 11h00

## **FLIGHT AND ROAD TRANSFERS**

- There are daily flights into the Reserve with Federal Air.
- These depart from OR Tambo International Airport in Johannesburg and can be arranged on request at an additional charge.
- Road transfers can be arranged on request at an additional charge.
- The gate entrance fee / fly-in fee is payable on departure in camp.
- Wonderboom gates are open from 06h00 to 18h00, 7 days a week

**GAME VEHICLE POLICY**

- Vehicles can carry 10 guests per vehicle
- Private vehicle with private guide will be quoted on request
- Children under 6 years are not allowed out on game drives

**GAME DRIVES TIMES**

**Summer Times**

- Morning Drive: 05h30 to return between 08h30/09h00
- Afternoon Drive: 16h00 to return between 19h00/19h30
- Note: Game Drives could end later depending on sightings

**Winter Times**

- Morning Drive: 06h30 to return between 09h30/10h00
- Afternoon Drive: 15h00 to return around 18h00/18h30
- Note: Game Drives could end later depending on sightings

**CONSERVATION AND GATE FEES**

- Gate Fees: R180 per person
- Child Gate Fees: R80 per child under 8
- Conservation Levy: R450 per person per night
- Child Conservation Levy: R225 per child per night
- Adult landing fee: R240 per person
- Child landing fee: R150 per child

**WHAT TO TAKE**

- Sun hat
- Sunglasses
- Sunblock
- Cameras and binoculars
- Comfortable walking shoes
- Swimsuit
- Warm jackets are essential from May to September
- Light neutral-coloured clothing

**LAST WORD SPECIALS**

- Stay 4 nights a last Word Kitara and receive 2 nights at Last Word Constantia
- Stay 4 nights at Madikwe and receive 2 nights complimentary stay at anyone of our Cape Town Properties (Constantia, Franschhoek, Long Beach) – valid between 1 May 2025 and 31 October 2025

**GDS / IDS PROPERTY CODES**

|                | CONSTANTIA | FRANSCHOEK | LONG BEACH | MADIKWE  | KITARA   |
|----------------|------------|------------|------------|----------|----------|
| Amadeus PH     | PHCPTTCH   | PHCPTTFH   | PHCPTTLB   | PHNTYLWH | PHHDSLWH |
| Sabre          | PH110368   | PH110285   | PH110369   | PH603636 | PH328927 |
| Galileo/Apollo | PH656      | PH717      | PH736      | PHH8279  | PHF6441  |
| Worldspan      | PHCPTTC    | PHCPTTF    | PHCPTTL    | PHJJNBLW | PHMQPLW  |

## CONTACT DETAILS

**RESERVATIONS:** Widad Marnewick, Valencia Faro and Taryn Deneys  
27 (0) 21 794 6561  
stay@thelastword.co.za

**SALES:** Bruce Deneys  
27 (0)82 571 0626  
bruce@thelastword.co.za

**MANAGING DIRECTOR:** Nicky Coenen  
27 (0) 21 794 2036  
nicky@thelastword.co.za

**ACCOUNTS:** Chad Cobbledick  
27 (0) 21 794 2036  
chad@thelastword.co.za

**LAST WORD CONSTANTIA:** Kim Jacobs  
27 (0) 21 794 7657  
constantia@thelastword.co.za

**LAST WORD LONG BEACH:** Fanie Witbooi and Jackie Roosendaal  
27 (0) 21 783 4183  
longbeach@thelastword.co.za

**LAST WORD FRANSCHHOEK:** Conrad Flatow and Franklin Mentor  
27 (0) 21 876 4723  
franschhoek@thelastword.co.za

**LAST WORD KITARA:** Lee-Anne Detert  
**Direct Office** 27 (0) 63 255 8503  
**Lee-Anne** 27 (0) 82 727 7766  
(best is to WhatsApp due to signal limitations at camp)  
Lee-Anne@thelastword.co.za

**LAST WORD MADIKWE:** Tataum Jackson  
**Direct Office** 27 (0) 79 497 8492  
**Tataum** 27 (0) 060 444 0967  
(best is to WhatsApp due to signal limitations at camp)  
madikwe@thelastword.co.za



**BEYOND BOUTIQUE®**

LOVELY PEOPLE · LOVELY PLACES

[www.thelastword.co.za](http://www.thelastword.co.za)

