

GRATUITY GUIDELINES



Gratuities are entirely up to your discretion, however many guests ask for guidance. We trust you will find the below guidelines of recommended gratuities per couple per day useful.

For your convenience, all cash and credit card transactions, including gratuities, are dealt with at our central reception, **HEATHERTON TOWERS**.

STAFF MEMBER	ZAR per couple per day	USD per couple per day
RANGERS	R 500 – R 600	\$ 35
TRACKERS	R 450 – R 550	\$ 30
GENERAL STAFF	R 400 – R 500	\$ 25



GRATUITY GUIDELINES

GUEST NAME:	
LODGE & ROOM NR:	
DESCRIPTION:	AMOUNT:
RANGER	
TRACKER	
<i>Or, you might choose to leave an overall tip instead. Please choose below:</i>	
ALL STAFF (Excluding Ranger & Tracker)	
ALL STAFF (Including Ranger & Tracker)	
OTHER:	
OTHER:	
TOTAL:	
GUEST SIGNATURE:	

