



Fundu Lagoon

CLIENT INFORMATION SHEET

Visa Information

A visa is a permission granted to a foreign visitor who intends to enter into Tanzania for the purpose of visit, tourism, leisure, holiday, business, health treatment, attending conference or any other related activities recognized by Laws of the country.

Note:

It should be noted that the possession of Visa is not a final authority to enter the United Republic of Tanzania. The Immigration Officer at the Entry point may refuse a holder of visa to enter, if he is satisfied that the holder is unable to fulfil Immigration entry requirements or if the presence of such person or visitors in the United Republic of Tanzania would be contrary to the National Interests.

Entry Requirements

All travelers whether foreign nationals, Tanzanian citizens or Residents, MUST enter Tanzania through designated (formal) Entry Points. Upon arrival, the traveler will be responsible for:

1. Appearing in person in front of an Immigration Officer with a completed and signed arrival declaration card, and
2. Producing their passport or other acceptable document to an Immigration Officer; and
3. In the case of foreign nationals, they may be required:
 4. To show their Visa or apply for Visa on arrival.
 5. To show Residence Permit/Pass If they are bona fide Residents in Tanzania.
 6. Return ticket or evidence of onward travel arrangement; and
 7. Evidence of funds for maintenance (upkeep budget)

NB:

Apart from the above immigration formalities, a traveler is supposed to observe health guidelines as provided by Ministry of Health in Tanzania from time to time. Currently there are special conditions imposed for yellow fever and Covid-19. Prospective visitors are advised to read respective guidelines from the Ministry of Health.

Visa Fee Rates

| TYPES OF VISA | VISA FEES IN USD |
|----------------------------|---|
| ORDINARY VISA | 50 |
| MULTIPLE ENTRY VISA | 100 |
| BUSINESS VISA | 250 |
| STUDENT VISA | 50 (Single 3 Months) 250 (Multiple 1 year) 300(Research 6 Months-Multiple) 550 (Phd Student 1 year-Multiple) |
| TRANSIT VISA | 30 |

www.immigration.go.tz

Tips for online Visa Service

- Applicants of Visa are strongly advised to apply for Visa through the **Official Tanzania Immigration Services Website** (www.immigration.go.tz) **ONLY and NOT** through any other links;
- Applicant must ensure that his/her passport has a validity of at least six months and at least one unused visa page while making application.
- Applicants are expected to apply for the right category of visa. If the applicant is not sure about the type of visa he requires, he is advised to seek guidance through the e-mail info@visatanzania.go.tz
- The Visa application will be processed within **ten days**; therefore, applicants are strongly advised to observe the time frame while making their applications.
- Any application of Visa wrongly applied, or which lacks sufficient attachment, may be rejected.
- Any applicant for the Visa is assumed to have **read and agreed** to the terms and conditions stipulated in the **Disclaimer**. Therefore, the applicant is required to read it carefully before making payment. The Disclaimer is available at the end of each application of Visa.
- **No refund** will be made in respect of any rejected visa application.
- The Tanzania Immigration Services Department may give or withhold reasons for rejection of Visa to the applicant.
- Visa regulations and conditions may be subject to change at any time without prior notification to the applicants.
- Applicants whose nationals fall under Referral Visa category are not advised to book flight tickets or make payments for any reservations in Tanzania before they get approval for their Visa. Applicants for a Referral Visa are advised to apply at least two months before their date of travel.
- Applicants are required to review the List of countries (from our website) which fall under Referral Visa from time to time as there might be some changes.
- Stateless persons and Refugees who hold Vienna Convention documents are also required to obtain referral visa prior to coming to Tanzania.

How to get to Fundu Lagoon

Pemba is best reached by light aircraft, landing at Chake Chake airport (PMA). Local airlines include Auric Air, Flight link, Coastal Aviation and As Salaam. Nearby international airports include Zanzibar, Dar Es Salaam and Nairobi. Some international flights connect well to Pemba while others require an overnight stop. The ferry service from Zanzibar is unreliable. There is no suitable road access.

Transfers

USD 55.00 per person each way. You will be met at Chake Chake Airport. The first stage of the transfer is by vehicle to the ferry port, Mkoani, which take approximately 35 – 40 minutes. We then provide boat service to Fundu Lagoon which takes 10-20 minutes depending on the tides.

Airlines

Nairobi to Zanzibar with the following airlines.

- Precision Air
- Kenya Airways
- Air Tanzania
- Safarilink

Zanzibar to Pemba Island with the following airlines.

- Auric Air
- Coastal Aviation
- As Salaam Air
- Flight link

We cannot accept any flight arrivals after 17hrs, so please take this into account when booking flights.

Airline Timetable.

- Auric Air presently flies three times daily from Dar es Salaam to Pemba and three times daily from Zanzibar to Pemba.
- Coastal Aviation flies to Pemba daily from / to Dar es Salaam, Zanzibar.
- As Salaam Air flies to Pemba daily from / to Dar es Salaam, Zanzibar.
- Flight Link flies to Pemba twice daily from / to Dar es Salaam, Zanzibar.
- Visitors are advised to pre-book their airport transfers before getting to the island.

Baggage Policy

The total baggage allowance for each passenger, inclusive of hand baggage, cameras, filming equipment and any other personal item including loose clothing, is 20kgs (44lbs) per passenger. Excess baggage will only be carried, at the sole discretion of the Captain of the aircraft, if the payload of the aircraft and/or space permits and will be charged at the prevailing rate for carriage of freight.

If passengers anticipate they will have excess baggage, we recommend the below options:

- Excess Baggage is available in slabs of 10kgs.
- Excess baggage cost: \$60.00 & \$30.00 per slab
- Cost varies on the route/class booked.
- Maximum 4 slabs (40kgs) of additional luggage can be booked per passenger.
- Excess baggage can be purchased online for all classes on all routes.
- For more than 40kgs, a "freight" seat at a child fare to be booked, which will permit confirmed carriage of an extra 75kgs. Captain of the aircraft may weigh the bags at airstrips, excess baggage can only be allowed at the Captain's sole decision based on aircraft's capacity. We accept suitcases, as long as they are within the size limit.

Freight is strictly carried at the sole discretion of the Captain of the aircraft. It is the responsibility of the owner to ensure any freight, In the event the freight being lost or damaged during carriage, the Warsaw convention states that the Company's liability is limited to a maximum of US \$20 per kg. Damaged baggage will be considered on an individual basis depending on

the extent of the damage. Scratches or opened zips will not be considered. Auric Air has no responsibility whatsoever for any cash, credit cards, jewelry, cameras, computers or other valuables contained in checked baggage.

Health

There is access to a doctor in an emergency. Malaria is present in Tanzania. Accommodation has robust mosquito nets over beds and windows, but we recommend bringing a good personal insect repellent for the evenings. Room repellent is supplied. Please seek advice from your health centre for vaccines and prophylaxis. Larium is unsuitable for divers. Effective sun protection and natural-fibre clothes are recommended. Water comes from our own wells and is clean. There is also plenty of bottled water available. Fundu Lagoon is accessed by boat - bring seasickness pills or bands if particularly sensitive.

Weather

Daytime temperature varies from 26 to 32°C. The best weather is from December to March and again from July to early November, with the optimum months being Topless sunbathing is prohibited by law.

Dress code

Relaxed. Outside of the resort, please cover shoulders, elbows, and knees. Topless sunbathing is prohibited by law.

Currency

The local currency is Tanzanian Shillings (TShs) and is not available internationally. Visitors should bring a mix of hard currency, preferably US Dollars. Fundu Lagoon accepts Visa & Mastercard with a 6% surcharge.

Insurance

It is the responsibility of every client to assess their own insurance requirements and to organize their own insurance.

Language

Zanzibaris speak Swahili (Kiswahili), a Bantu language that is extensively spoken in the African Great Lakes region. Swahili is the de facto national and official language of Tanzania. Many local residents also speak Arabic, English, Italian and French.

Here are a few phrases to help you get started:

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|--------------------------------------|
| Jambo! (Hello!) |
| Habari Yako? (How are you?) |
| Nzuri Sana (Very well) |
| Asante (Thank you) |
| Asante Sana (Thank you very much) |
| Hakuna Matata (No worries) |
| Karibu (welcome) or (you're welcome) |
| Polé Polé (Slowly) |
| Kwaheri (Goodbye) |

Tipping

In Africa tipping is definitely not obligatory, but it is commonplace. If you feel that the service provided has been excellent, then you may consider giving tips as follows ...

Lead guide : USD 10 per guest per day

Assistant guide : USD 5 per guest per day

General staff tip box : USD 5 per guest per day

Staff understand that guests of different nationalities come from very different tipping cultures and adjust their expectations accordingly, so you really should tip as you feel comfortable.

Tips are usually given in cash, USD, EUR, GBP and ZAR being the most common currencies. If you are running short of cash or prefer not to carry so much currency, it is often possible to settle tips by bank card.

Communications & Contact Numbers

Roaming services for your mobile phones should work in Tanzania, however in Pemba and other places there is sporadic coverage. Alternatively, you can purchase a local sim card inexpensively for your stay. There is coverage in the camp most of the time.

In case of emergencies, we can be reached on these numbers: **+255 773 368 827**

There is Wi-Fi at Fundu Lagoon that is available in the common areas. Most hotels and lodges around the country will also provide free Wi-Fi.

**Please do not hesitate to contact us should you require any further information.
We look forward to welcoming you to Fundu Lagoon!**

+27 87 073 5184

reservations@fundulagoon.com

www.fundulagoon.com