



GHOST MOUNTAIN

ZULULAND'S FINEST COUNTRY INN

2025 – 2026 TOUR OPERATOR ACCOMMODATION RATES

		BED & BREAKFAST RATE	ZULULAND GETAWAY ALL- INCLUSIVE RATE	2 NIGHT BOAT & SPA PACKAGE
		RACK	RACK	RACK
Standard Room (22)	Double	R 1,495	R3,600	R4,800
	Single	R 2,243	R4,250	R6,200
Superior Room (19)	Double	R 1,800	R3,900	R5,390
	Single	R 2,700	R4,725	R7,100
Garden Room (8)	Double	R 1,990	R4,050	R5,650
	Single	R 2,985	R5,000	R7,500
Mountain Room (21)	Double	R 2,100	R4,150	R5,900
	Single	R 3,150	R5,200	R7,900
Junior Suites (1)	Double	R 2,730	R4,750	R7,100
	Single	R 5,460	R7,350	R12,200
Obonjeni Suite (1)	Double	R 3,520	R5,500	R8,500
	Single	R 7,040	R8,500	R15,150
Gaza & Tshaneni Suites (2)	Double	R 4,320	R6,200	R10,000
	Single	R 8,640	R9,200	R18,000
Third Person		R 865	R2,950	R3,500
Child (3 -12)		R 395	R1,500	R2,600
		Includes: 1 night accommodation with Breakfast	Includes: 1 night accommodation with Breakfast, Lunch and Dinner A choice of 1 Local Safari or 90 Minute Spa Treatment	Includes: 2 nights' accommodation with Breakfast 1 Complimentary Dinner A Boat Cruise on Lake Jozini* A R500 Spa voucher** * In the event of bad weather cruise will be substituted ** When booking Child Rate, Spa voucher substituted for kid's activities to the same value

- 2025-26 rates apply from 1 November 2025 until 31 October 2026.
- Rates quoted per person per day.
- All Rates are inclusive of 15% VAT.
- Please note these rates are inclusive of the 1% tourism levy.
- Rates are subject to change without prior notification.

ADDITIONAL VALUE

- Zulu Dancing is available on request. Complimentary for groups of 11 or more rooms
- Dinner is R475 per person.
- Our Zulu Choir is also available on request for groups.
- Our safari company is available for excursions in the area. Price list enclosed
- We grant complimentary bed & breakfast accommodation for driver and tour guide for groups of 11 rooms and over. For groups of 10 rooms and under we offer a 50% discount on the guide/driver bed & breakfast accommodation.

CHECK IN & CHECK OUT TIMES

- Guests are welcome to check in from 14h00 on day of arrival.
- Our check out time is 10h00 on day of departure.

CHILDREN POLICY

- Children are welcome.
 - Children under 2 years are complimentary.
 - Children 3-12 sharing with two paying adults, as per above rates.
 - Children 13-15 sharing pay as an extra (third) person.
 - Children 16 and over are considered adults.
 - Please refer to the Terms and Conditions for full details.

PO BOX 18 FISH EAGLE ROAD 3965 MKUZE KWAZULU NATAL SOUTH AFRICA
TELEPHONE +27 (0)35 573 1025 GMI@GHOSTMOUNTAININN.CO.ZA WWW.GHOSTMOUNTAININN.CO.ZA

DIRECTORS PE RUTHERFOORD S RUTHERFOORD CE RUTHERFOORD V INDURJEETH
GRAND PALACE TRADING 37 (PTY) LTD CO.REG.NO 2002/026470/07 VAT NO. 4840206223



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☛ GHOST MOUNTAIN SAFARIS

TOUR LUNCH MENUS

	Min PAX	RACK
JOZINI BOAT & TIGER FISHING		
Jozini Boat Cruise – 3-4 Hrs	10	540
Jozini Boat Cruise – 3-4 Hrs	4	655
Jozini Boat Cruise – 3-4 Hrs	2	1000
Jozini Tiger Fishing – Half Day	4	1,345
Jozini Tiger Fishing – Full day	4	1,820
CULTURAL EXPERIENCES		
Ghost Mountain Cultural Experience	4	825
Ghost Mountain Cultural Experience	2	925
Lebombo Scenic Drive	4	550
Lebombo Scenic Drive	2	695
WALKING SAFARIS		
Ghost Mountain Hike	2	575
Zulu Cultural Hike	2	795
Mkhuze River Bird Walk	2	405
Mkhuze Game Reserve Fig Forest Walk/Game Walk/Bird Walk	4	1,460
Mkhuze Game Reserve Fig Forest. Walk/Game Walk/Bird Walk	2	1,870
uMKHUZE GAME RESERVE DRIVES		
uMkhuze Game Drive 3-4 Hrs	4	1,160
uMkhuze Game Drive 3-4 Hrs	2	1,570
uMkhuze Game Drive with Lunch	4	1,820
uMkhuze Game Drive with Lunch	2	2,285
HLUHLUWE GAME RESERVE DRIVES		
Hluhluwe Game Drive – 3-4 Hrs	4	1,560
Hluhluwe Game Drive – 3-4 Hrs	2	1,790
Hluhluwe Game Drive with Lunch	4	2,475
Hluhluwe Game Drive with Lunch	2	2,725
<i>*Hluhluwe Drives are from Memorial Gate</i>		
MANYONI PRIVATE GAME RESERVE		
Manyoni Game Drive 3-4 Hrs	2-10	2,095
Manyoni Birding Safari 3-4 Hrs	2-10	2,095
Manyoni Photo Safari 3-4 Hrs	2-6	2,895
Manyoni Walking Safari 3-4 Hrs	2-4	1,790
Manyoni Pangolin Release / Walk 1 Hr	2-4	2,295
Manyoni Wildlife Tracking 3 Hrs	4-10	1,725
NIGHT DRIVES		
Night Drive (Seasonal)	4	2,095
Night Drive (Seasonal)	2	2,095

LUNCH RESERVATIONS

TOUR MENU 1

R 315pp
 Lemon & Herb Chicken Drumsticks
 Selection of Cold Meats
 Fresh Garden Salad
 Potato Salad
 Homemade Bread Rolls
 Fresh Seasonal Fruit Kebabs
 Filter Coffee & Tea

TOUR MENU 2

R 355pp
 Prawn Salad
 Homemade Bread Rolls
Choice of
 Grilled Fish
 with Savoury Rice and Seasonal Vegetables
 or
 Harissa Chicken Breast Savoury Rice
 with Savoury Rice and Seasonal Vegetables
 or
 Butternut and Chickpea Korma
 With Basmati rice and popadoms
 Crème Brule
 Filter Coffee & Tea

Call +27(0)35 573 1025

Email gmi@ghostmountaininn.co.za

Please make reservations in advance to ensure that your meal is ready for you on your arrival.

Kindly advise us of any special dietary requirements at the time of booking

ZULU DANCING

30-minute Zulu Dancing show available at a charge of R2,200 per performance

Unless otherwise stipulated rates are per person.
 Rates are valid between 1 November 2025 to 31 October 2026
 Rates are subject to change without prior notification.

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LOCATION & DIRECTIONS



Ghost Mountain Inn is 500km southeast of Johannesburg and 300km north of Durban, en-route to Eswatini (Swaziland), Mpumalanga and Mozambique.

DISTANCES

Lake Jozini – 12km
uMkhuze Game Reserve – 16km
Manyoni Game Reserve – 20km
Hluhluwe-iMfolosi Game Reserve – 65km
Sodwana Bay – 95 km
St. Lucia – 130km
Richards Bay – 160km
Durban – 320km
Kruger Park (Crocodile Bridge) – 400km
Johannesburg – 490km

DIRECTIONS FROM JOHANNESBURG

N4 or N12 towards Witbank and Middleburg.
N11 to Hendrina and Ermelo.
N2 to Piet Retief – Pongola – Mkuze.
At Mkuze, turn left off the N2. Continue straight past town to a T-junction and turn left. After 400m the hotel will be on the right-hand side.

DIRECTIONS FOR DURBAN

N2 North past Empangeni – Mtubatuba – Hluhluwe – Mkuze.
Be careful not to take the first brown sign which is a dirt road leading to the uMkhuze Game Reserve. Take the large green sign which is about 15km further north. At Mkuze, turn right off the N2. Continue straight past town to a T-junction and turn left. After 400m the hotel will be on the right-hand side.

THE LEGEND OF GHOST MOUNTAIN

"It is a great and strange Mountain. It is haunted also and named the Ghost Mountain, and on top of it is a grey peak rudely shaped like the head of an old woman." So wrote Rider Haggard in his book "Nada the Lily".

Looking east from Mkuze, two very pronounced features rise out of the Ubombo range; on the left Gaza and on the right Tshaneni. At irregular intervals over the years, strange lights and flickering fires are seen among the fissures and cliffs of the summit. Weird noises and strange calls are also heard. From early times it had become customary to bury the bodies of chiefs on Ghost Mountain. High on its slopes there is a taboo cave, used as a tomb by generations of the Gaza family.

A section of the Ndwandwe tribe, headed by the Gaza family, had their home beneath this mountain until they were conquered by Shaka in 1819 and the head of the family, Soshongane, fled with his followers into Mozambique, where he founded the Shagaan tribe. Although they lived many miles away in Mozambique, upon their deaths Soshongane and his descendants were mummified, wrapped in black bull skins, and transported by bearers who travelled by night and hid during the day to avoid detection by the Zulus.

After the Anglo-Zulu War in 1879, when the British tried to rule Zululand by dividing it into 13 separate states, each with its own rulers, there was a period of chaotic rivalry, feuding and fighting. The two principal rivals were Prince Dinuzulu, the son of the deposed Zulu King Cetshwayo, and his Usuthu warriors, and Zibhebhu, head of the powerful Mandlakazi section of the Zulu nation. In a series of bloody fights, Zibhebhu gained the upper hand. Dinuzulu, in desperation, enlisted 600 Boers and Germans, led by Louis Botha (later General Louis Botha, who was also to become the first Prime Minister of The Union of South Africa), who were promised rewards of farms for their help. In June 1884, Dinuzulu's army of Zulus and Europeans invaded Zibhebhu's territory.

Zibhebhu was a resolute leader and his Mandlakazi section was made up of the finest warriors, but he had little chance against the opposition, although he also had a handful of white supporters, including the famous frontiersman, Johan Coenbrander. Zibhebhu made a fighting retreat to the Mkuze River Pass through the Lebombo Mountains, and on the 5th of June, in this rugged gorge beneath Ghost Mountain, there was a vicious struggle known as the Battle of Tshaneni. The Mandlakazi fought stubbornly but heavy rifle fire from Dinuzulu's army mowed them down and they broke and fled into the dense forest country of Tongaland. The battlefield was littered with thousands of bodies, and of this the late Col. Reitz makes mention in his book "Trekking On", where he claims that in the early 1920's when he journeyed through, skeletons were still strewn about on the slopes of the Ghost Mountain.

Denys Reitz was made Minister of Lands in 1922 and journeyed up through Zululand to establish the position of a new harbour. His opinion was that Richards Bay would not be suitable, but Kosi Bay would be ideal. On this trip he went on a Hippo hunt with, as his book "Commando" states, "the mad Rutherford brothers". This trip is documented in a series of photographs hanging in the hotel. Peter, Susan and Craig Rutherford, the grandson and great-grandson of Richard Hubert, who escorted Denys Reitz on the Hippo Hunt, are the present owners of the Ghost Mountain Inn.

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GRAND PALACE TRADING 37 (PTY) LTD

TERMS & CONDITIONS IN RESPECT OF TOUR OPERATOR BOOKINGS AT GHOST MOUNTAIN INN.

Valid from 1 November 2025 to 31 October 2026

- 1.1. In this document ("Ts and Cs"), Grand Palace Trading 37 (Pty) Ltd (Company Registration number 2002/026470/07) shall mean Grand Palace Trading 37 (Pty) Ltd trading as Ghost Mountain Inn.
 - 1.1. "Guests" shall refer to all confirmed and prospective guests of the Ghost Mountain Inn, and, where applicable, shall include the agent, operator or other person making bookings on behalf of such guests.
 - 1.2. This agreement and its interpretation shall be subject to South African Law.
 - 1.3. These terms & conditions shall apply to all reservations made with Ghost Mountain Inn. However, if there is a conflict between these Terms and Conditions, and any other policies applicable to Ghost Mountain Inn, and/or applicable to reservations and/or bookings made at Ghost Mountain Inn, these Terms and Conditions herein will prevail. Amendments to these Terms and Conditions shall only be of force and effect if in writing and agreed by the parties.
 - 1.4. All accommodation reservations require a pre-payment/deposit in accordance with Ghost Mountain Inn's prevailing reservation and booking policies from time to time. Should pre-payments/deposits not be received in time, Ghost Mountain Inn has the right to cancel the applicable accommodation reservation.
 - 1.5. Check-in time at Ghost Mountain Inn is 14h00 and check-out time is 10h00. On request, Ghost Mountain Inn may agree to alternative times, but this is in the discretion of General Manager/s at Ghost Mountain Inn. Any request for variations to these times must be made prior to guests' arrival.
 - 1.6. Guests are advised to take out a suitable travel insurance policy to protect against unforeseen cancellation, delays, injury, loss or any other prejudice of whatsoever cause. Ghost Mountain Inn will not be held liable for any loss or damage occasioned by any such unforeseen cancellation, delays or injury, loss or any other prejudice of whatsoever cause suffered by any guest or by any tour operator or booking agent.
 - 1.7. All reservation amendments, variations or cancellations must be submitted by e-mail to trade@ghostmountaininn.co.za and shall only be valid if accepted and confirmed in writing by Ghost Mountain Inn.
 - 1.8. Ghost Mountain Inn reserves the right to, at any time, cancel a provisional booking/reservation should Ghost Mountain Inn have a request for a confirmed booking over the same dates. The guest will however be given a 48-hour period to first confirm the existing provisional booking prior to its cancellation. If the guest does not confirm the booking and pay the requisite deposit within this 48-hour period, the provisional booking shall be cancelled with immediate effect.
- 2. RATES**
- 2.1. All rates are quoted in ZAR and include VAT at 15%.
 - 2.2. Accommodation rates are inclusive of the 1% tourism levy. The tourism levy, also known as the TOMSA levy, is the 1% levy charged to the consumer for the use of specific tourism services in South Africa.
 - 2.3. Rates provided by Ghost Mountain Inn in terms of this agreement are confidential rates, and may not be published, divulged, or provided to third parties for on-sale, or for any other reason, at a lesser rate than Ghost Mountain Inn's published rack rate, and without additional land arrangements, flights, transfers or tours being added.
 - 2.4. Ghost Mountain Inn reserves the right to amend its published rates without notice.
- 3. DEPOSIT & CANCELLATION POLICIES**
- 3.1. **INDEPENDENT TRAVELLER (F.I.T) POLICY (1 - 10 pax)**
 - 3.1.1. Any reservation consisting of 10 pax or less shall be considered a FIT reservation.
 - 3.1.2. No FIT reservation shall be confirmed until a 10% deposit is received. This deposit must be received by Ghost Mountain Inn within 14 days of reservation being made, failing which Ghost Mountain Inn may cancel the reservation and the reservation will be released. Deposits are calculated for the full duration of the stay.
 - 3.1.3. Full payment must be received 30 days prior to arrival date to secure the reservation failing which Ghost Mountain Inn may cancel the reservation and the reservation will be released.
 - 3.1.4. All extra costs are to be settled directly by the guests on departure.
 - 3.1.5. FIT Cancellations:



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The following amounts are payable if a FIT reservation is cancelled:

- 10% of the quoted rate where cancellation is received less than 60 days prior to arrival date.
- 45% of the quoted rate where cancellation is received less than 30 days prior to arrival date.
- 90% of the quoted rate where cancellation is received less than 14 days prior to arrival date.
- 100% of the quoted rate for a no-show booking.

3.2. GROUP POLICY (11 – 49 pax)

- 3.2.1. Any reservation consisting of 11 – 49 pax shall be considered a group reservation. Any reservation for 50 + pax and/or which requires 30 or more rooms shall be considered an “event booking”. For event bookings, please refer to point 3.3 below.
- 3.2.2. No group reservation is secure / confirmed until a 20% deposit is received. This deposit must be received by Ghost Mountain Inn within 21 days of the reservation being made, failing which Ghost Mountain Inn may cancel the reservation and the reservation will be released. Deposits are calculated for the full duration of the stay.
- 3.2.3. For any groups that are being “forward sold” please refer to the attrition policy in point 4 below.
- 3.2.4. Full payment must be received 30 days prior to arrival date to secure the reservation, failing which GMI may cancel the reservation and the reservation will be released.
- 3.2.5. All extras are to be settled directly by the guests on departure.
- 3.2.6. Group Cancellations:

The following amounts are payable if a group reservation is cancelled:

- 20% of the quoted rate where cancellation is received less than 90 days prior to arrival date.
- 50% of the quoted rate where cancellation is received less than 60 days prior to arrival date.
- 90% of the quoted rate where cancellation is received less than 30 days prior to arrival date.
- 100% of the quoted rate for a no-show booking.

The above cancellation rates shall also apply in the event of a reduction in rooms / delegate numbers.

3.3. EVENTS POLICY (50 + pax)

- 3.3.1. Any reservation for 50 + pax and/or which require 30 or more rooms shall be considered an “event booking”.
- 3.3.2. Ghost Mountain Inn reserves the right to request agents and/or guests to sign and agree a separate events contract should it deem necessary.
- 3.3.3. No reservation is secure / confirmed until a 20% deposit is received. The deposit must be received by Ghost Mountain Inn within 21 days of the reservation being made, failing which Ghost Mountain Inn may cancel the reservation and the reservation will be released. Additional deposit requirements may apply to event bookings and, if applicable will be agreed between the parties in the separate events contract at the discretion of Ghost Mountain Inn. Deposits are calculated for the full duration of the stay.
- 3.3.4. Full payment must be received 90 days prior to arrival date to secure the booking. Failure to do so will result in the booking being released. Additional deposit terms may apply and will be agreed in a separate events contract at the direction of Ghost Mountain Inn.
- 3.3.5. All extras are to be settled by the guests on departure.
- 3.3.6. Event Cancellations:

The following amounts are payable if an event is cancelled:

- 20% of the quoted rate where cancellation is received less than 120 days prior to arrival date.
- 50% of the quoted rate where cancellation is received less than 90 days prior to arrival date.
- 90% of the quoted rate where cancellation is received less than 60 days prior to arrival date.
- 100% of the quoted rate for a no-show booking.

The above cancellation rates shall also apply in the event of a reduction in rooms / delegate numbers.

4. GROUP ATTRITION / ALLOCATION POLICY

- 4.1. This policy is applicable for groups being “forward sold” (“group allocation”).
- 4.2. For this policy to apply the reseller agent must request a provisional booking from Ghost Mountain Inn for a group or event in writing from reservations. Information that will be required by Ghost Mountain Inn includes, but is not limited to, the name of the originating agent / reseller that will be marketing and making the re-sales, how the bookings will be promoted, advertised and/or marketed, detailed times lines and any other information Ghost Mountain Inn may require.

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4.3. Ghost Mountain Inn reserves the right to decline any group allocation request should the information supplied not be adequate, or for any other reason whatsoever, at Ghost Mountain Inn's discretion.

4.4. For a group allocation booking.

120 days prior to the arrival date Ghost Mountain Inn will request an update regarding the booking status and sold "re-sales". Ghost Mountain Inn reserves the right to cancel unsold "re-sale" bookings.

At 90 days prior to the arrival date, Ghost Mountain Inn's usual group terms and conditions will apply.

The final confirmed rooming list must be given to Ghost Mountain Inn 30 days prior to the arrival date.

4.5. For event bookings, please refer to point 3.3 above.

5. CHILDREN POLICY

5.1. Accommodation

5.1.1. The following children's rates and policy will apply.

0 to 2 years old	Complimentary
3 to 12 years old	Please refer to the Rate Sheet
13 to 15 years old	Children 13 and over sharing pay as an extra (third) person. Please refer to the Rate Sheet.
16 + years old	Considered an adult, and adult rates will apply

5.1.2. Two children sharing with 2 adults can only be accommodated in Garden rooms and one and two bedroom Suites.

5.1.3. One child sharing with 2 adults can only be accommodated in certain Standard rooms, Garden rooms, Mountain Rooms and one and two bedroom Suites

5.1.4. All children staying in their own room will pay full paying adult rates based on the room category.

5.2. Spa

No children under 16 years are allowed in the Spa

5.3. Ghost Mountain Gym

14 years and over	May use the gym without adult supervision
12 to 13 years	Require adult supervision in the gym
Under 12 years old	Not allowed in gym

6. DRIVER AND GUIDE POLICY

6.1. The following policy will apply to Drivers and Guides

1 to 10 Rooms booked	50% off Bed and Breakfast rate for 1 x driver and 1 x tour guide room
11 Rooms and over booked	Complimentary Bed & Breakfast accommodation for 1 x driver and 1 x tour guide room

6.2. The Ghost Mountain Inn deposit and cancellation policy mentioned above in point 3 (depending on group size) also applies to the above Driver & Guide policy.

7. PAYMENT DETAILS

7.1. Banking Details

Account Name Grand Palace Trading 37 (Pty) Ltd
First National Bank, Cornubia Branch
Branch Code 210855
Account No 62054054003
SWIFT/BIC FIRNZAJJ

7.2. All bank charges are the responsibility of the guest / agent making the relevant bank transfer.

7.3. Full payment for all reservations must be received prior to arrival date and clause 3 will apply as applicable to the relevant reservation. Full payment must be made, without deduction or set-off.

7.4. First National Bank exchange rates will apply for currency conversion purposes.

7.5. Only Master Card, Visa and American Express are accepted for prepaid reservations.



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- 7.6. Payments must be received by Ghost Mountain Inn on/by the dates stipulated in these Terms and Conditions, failing which Ghost Mountain Inn reserves the right to collect payment directly from guests on arrival. Delays in postal services and mislaid payments are the responsibility of the person making the reservation and/or the payment.
- 7.7. Guests are advised to pre-book all services such as restaurant bookings, Spa treatments and Safari reservations well in advance, as Ghost Mountain Inn cannot guarantee availability on arrival.
- 7.8. Ghost Mountain Inn reserves the right to offer all special rates and packages, strictly subject to availability, on the day of reservation.
- 7.9. Ghost Mountain Inn is not responsible, nor can it be held liable, for any inaccuracies or changes in respect of any information contained or published on the Ghost Mountain Inn website or any brochures or other promotional or marketing material.

8. RESPONSIBILITY

To the fullest extent permitted by law:

- 8.1. Neither Ghost Mountain Inn, nor any person acting for or on behalf of or employed by Ghost Mountain Inn will be liable for any loss, damage or injury whatsoever and howsoever arising including, without limitation, all direct and indirect, consequential and special losses or damages, sustained by any agent, guest or person making a reservation, or staying at the Ghost Mountain Inn, from or in connection with the travel undertaken by the agent or any guest with Ghost Mountain Inn and/or in connection with any reservation made.
- 8.2. The person making the reservation indemnifies and holds Ghost Mountain Inn, its directors, employees and agents, harmless against any and all claims made by any guest arising from loss, injury, death, illness, delays, theft, fines, taxes or other fiscal charges or penalties or any other claims whatsoever and howsoever arising, and whether or not any such claim arises as a result of any act or omission of Ghost Mountain Inn, a member of its staff or any other person, unless due to Ghost Mountain Inn's gross negligence or wilful misconduct.

9. FORCE MAJEURE

- 9.1. "Force Majeure" means, in relation to Ghost Mountain Inn, any circumstances beyond the reasonable control of Ghost Mountain Inn and/or its suppliers. Ghost Mountain Inn shall not be liable or considered in breach of this agreement because of any delays or failures of performance of its obligations under this agreement if and to the extent that such delay or failure is caused by a Force Majeure event. If a Force Majeure event occurs, Ghost Mountain Inn shall notify you as soon as reasonably possible of the nature and extent of the Force Majeure event.
- 9.2. If Ghost Mountain Inn or any of its suppliers are affected by Force Majeure it shall be entitled to, and may in its sole and absolute discretion, vary or cancel any booking. Payment of any refund by Ghost Mountain Inn to you as a result of the non-performance of any of Ghost Mountain Inn's obligations hereunder shall remain at its sole and absolute discretion. In all cases, Ghost Mountain Inn shall be entitled to deduct from any refund recoverable, the reasonable actual and potential costs to Ghost Mountain Inn of the Force Majeure.
- 9.3. Where a Force Majeure event has occurred, it shall remain Ghost Mountain Inn's sole and absolute discretion whether or not to proceed with the booking/reservation. If, after having made all reasonable and proper enquiries, Ghost Mountain Inn is of the opinion that the booking/reservation may proceed, and your clients choose to cancel their booking/reservation, no refund will be payable to them.

10. DATA PROTECTION

The Ghost Mountain Inn:

- 10.1. may be required to process personal information to fulfil its obligations in terms of these Terms and Conditions and the discloser of information consents to Ghost Mountain Inn processing such personal information, and further undertakes that he has the authorisation to disclose such information.
- 10.2. may process personal information which includes, but is not limited to, personal and/or business details, email addresses and other contact details, billing information and any documents and forms which are submitted to Ghost Mountain Inn.
- 10.3. will abide by applicable data privacy laws in connection with these Terms and Conditions, including, but not limited to, the Protection of Personal Information Act, No. 4 of 2013 and the European Union's General Data Protection Regulation 2016/679, where applicable.
- 10.4. will take all reasonable appropriate technical and organisational security measures to ensure that data supplied to it ("discloser's data") is protected against loss, destruction, and damage, and against unauthorised access, use, modification, deletion, disclosure or other misuse.
- 10.5. will take reasonable steps to identify all reasonably foreseeable internal and external risks posed to the discloser's data in Ghost Mountain Inn's possession or control and establish and maintain appropriate safeguards against any risks identified. The safeguards shall be updated continually in response to new risks or deficiencies in previously implemented safeguards.

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- 10.6. will ensure that its technology, including all databases, systems, network and equipment on which the discloser's data is processed as part of fulfilling his obligations in terms of these Terms and Conditions, shall at all times be in a standard no less than the standards which are in compliance with the best industry practice for the protection, control and use of the discloser's data and conform to the disclosing party's reasonable requirements;
- 10.7. shall ensure that its employees, suppliers, agents, and sub-contractors shall, in respect of the discloser's data:
- 10.7.1. do not process any of the discloser's data for any purpose other than to the extent necessary to fulfil our obligations under this agreement.
 - 10.7.2. at all times strictly comply with all the provisions and requirements of any of the disclosing party's protection policies and procedures which may be in force from time to time.
 - 10.7.3. comply with any reasonable request made or direction given by disclosing party in connection with the requirements of any data protection and other laws governing the provision of the services under this agreement.
 - 10.7.4. not do or permit anything to be done which might jeopardize or contravene any data protection and other laws governing the provision of the services under this agreement.
 - 10.7.5. not disclose the discloser's data without the written authority of the disclosing party (except for the purposes of fulfilling its obligations under these Terms and Conditions), and immediately notify the disclosing party where it becomes aware that a disclosure of discloser's data may be required by law; and
 - 10.7.6. immediately notify the disclosing party when it becomes aware of a breach of this clause.

11. ACCEPTANCE

By confirming a reservation with Ghost Mountain Inn you hereby accept the terms and conditions set out in this document.

Contacts for Ghost Mountain Inn:

Contacts for; _____

FOR CONTRACTING

FOR CONTRACTING

Craig Rutherford

Name: _____

Managing Director

Designation: _____

+27 (0)31 569 9200

Telephone: _____

craig@ghostmountaininn.co.za

Email: _____

FOR RESERVATIONS

FOR ACCOUNTS

+27 (0)35 573 1025

Telephone: _____

trade@ghostmountaininn.co.za

Email: _____

AGREED

On Behalf of Ghost Mountain Inn

On Behalf of _____

Signature: _____

Signature: _____

Name: Thabile Nkabinde

Name: _____

Date: _____

Date: _____