

# Clouds

## Southwest of Bwindi Impenetrable Forest

1<sup>ST</sup> JULY 2025  
- 31<sup>ST</sup> DECEMBER 2027

Remote, beautiful and intimate, Clouds is like a country house hotel but set on a mountain ridge with sweeping views of the magnificent Virunga Volcanoes and the Great Rift Valley. The Nkuringo Gorilla family trailhead is directly outside the lodge - their home range tends to remain within a 2 hour trek...depending on the movement of the group. An additional 7 habituated gorilla families are found at Rushaga, also easily accessible from Clouds via a short transfer. Clouds is a true leader in eco-tourism and community conservation: built nearly 20 years ago in partnership with the Africa Wildlife Foundation, the Gorilla Conservation Programme and the local Nkuringo community {NCCDF}, the aim of the partnership is to protect the habitat of the Mountain Gorilla. Guests stay in private stone cottages, all with fireplaces and sitting rooms furnished with deep plump sofas. After a day of gorilla tracking, comfort is paramount and we get that. So is excellent food - and Clouds delivers that in spades.

Rack Rates Valid from 1st July 2025 - 31st December 2027. The rates are quoted per person per night in USO. All rates are subject to change without prior notification.		GREEN SEASON March - May   October-November	HIGH SEASON January - March   June-September   December
Stand Alone Cottages x6	Adult Sharing	\$970	\$1,620
	Adult Single	\$1,115	\$1,860
Family Cottages x2	2 pax as singles	\$1,045	\$1,770
	3 pax	\$970	\$1,615
	4 pax	\$880	\$1,535
Child   5-12 years		\$180	\$180
Child   13-18 years		\$390	\$645

\*This rate applies to new bookings made from 15th November 2024.



A conservation fee of \$25 per person per night will be added to all bookings. This fee directly supports the WildPlaces Conservation Foundation's work protecting Uganda's critical wildlife areas.



## ROOM CAPACITY

### Family Cottages x2

Max 4 Adults

## PACKAGE INCLUDES

- Full board meals
- House Drinks
- Bed night fees
- Shared Clouds-related transfers
- Community activities {Batwa and Nkuringo}
- For a two-night stay, guests get one 45-minute complimentary massage
- For a three-night stay, guests get two 45-minute complimentary massages
- Laundry

## PACKAGE EXCLUDES

- Premium brand drinks
- Gratuities
- Private transfers (rates per vehicle) \*please see below

Kisoro - Clouds per way	\$240
Return Rushaga	\$180
Cyankia - Clouds Per way	\$290
Return Mgahinga Transfer	\$270
Kigali - Clouds per way	\$500
Nteko	\$100



# Terms & Conditions

## SPECIAL OFFER

Booking with 4 or more properties attract a 5% discount with a minimum 2 nights per property.

Terms and Conditions apply

Kindly reach out to the reservation team for the Tour Leader rate

## CHILD POLICY

Children below 5 years stay at the lodge free of charge.

If one adult is sharing a room with 1 or more children, the adult pays the adult single rate and each child pays the child rate.

If 2 or more children share one room, one child will pay the adult sharing rate and the other will pay the child rate.

Children below 12 years old cannot be accommodated at Honey Bear or Papa's Camp

## TRADING TERMS & CONDITIONS

This contract is governed in accordance with the law of Uganda.

Rates are effective on all new bookings made from 15th November 2024.

## CONTACTS

**Address:** Plot 5 Binayomba Road, Kampala, UGANDA.

P.O Box 23825

**Telephone:** +256 414 251 182 | +256 772 489 497

**Email:** [info@wildplacesafrica.com](mailto:info@wildplacesafrica.com) | [reservations@wildplacesafrica.com](mailto:reservations@wildplacesafrica.com)

**Website:** [www.wildplacesafrica.com](http://www.wildplacesafrica.com)

## PROVISIONAL BOOKINGS

Provisional bookings will be held for 14 days. If bookings are not confirmed by the end of the 14 days, they will be automatically released from our system.

Please note that in times of high demand, WildPlaces Africa reserves the right to shorten the provisional holding period.

## BOOKING PROCEDURE

All bookings must be made and confirmed by email.

Your booking shall only be honoured once a deposit has been received.

## PAYMENT & DEPOSIT POLICY

All payments must be received in FULL i.e. NET of any charges.

Upon confirmation, a 30% non-refundable and non-transferable deposit is required to fully guarantee the booking.

The final balance of 70% is due 45 days prior to the date of arrival.

Bookings made within 45 days of arrival - full payment is due upon receipt of an invoice.



## THE FOLLOWING MODES OF PAYMENT ARE AVAILABLE:

- **Cheque:** Directly to our booking office via cheque (a \$30 service charge for all cheque payments must be added to the cheque payment)
- **Credit Card:** The following cards are accepted at our head office and properties; VISA, MASTERCARD, AMERICAN EXPRESS, JCB, UNIONPAY(CUP). All Credit card payments attract a 3.5% surcharge. Please feel free to request a payment link if this is your preferred mode of payment.
- **Electronic Fund Transfer (EFT):** Funds can be sent directly to our bank account. An extra bank charge of \$15 is required for all EFT payments. Please email proof of payment once the transaction has been completed

## BANKING DETAILS (WILDPLACES AFRICA US\$ ACCOUNT):

**Account Name:** Wildplaces Africa LTD

**Account Number:** 1036200750945

**Bank Name:** Equity Bank, Kampala, Uganda

**Bank Swift Code:** EQBLUGKA

Contact us if making a payment to our UGX account

## CANCELLATION POLICY

All confirmed reservations that may be cancelled or amended (reduced in length or numbers) will be subject to the cancellation policy indicated here under. Only written cancellations/amendments will be accepted. Ensure to receive an acknowledgment of cancellation from Wildplaces Africa Reservations.

No cash refunds are due for unused accommodation, services, or features during travel. Only credit notes will be authorized.

## PAYMENT TERMS

>120 days: 30% non-refundable deposit is charged

119-46 days: 50% of the total invoice is charged

45 days to the arrival date: 100% of the total invoice is charged

## VARIATION

All rates are subject to change without prior notification due to factors such as Government levies, taxes, fuel increases or levies of whatever nature.

## LIABILITY

Wildplaces Africa draws to your attention that certain inherent risks are involved in participating in the type of safaris sold and operated by the Company and that, by making payment for all of the safari costs, you are thereby accepting responsibility for these entirely at your own risk. Neither the Company, its employees, nor suppliers can be held responsible for any accident, injury, illness, or death sustained during the course of the safari, whether or not this accident, injury, illness, or death is deemed to be caused through negligence on the part of the Company, its employees or suppliers. Wildplaces Africa does not accept responsibility for any theft or loss of personal belongings that occurs while clients are staying either at Wildplaces lodges or on any service provided by Wildplaces Africa or through any service booked by Wildplaces Africa and provided by a third-party supplier. All clients are strongly advised to insure themselves and their property fully for the duration of the safari.

