MONEY MATTERS QUESTIONS ANSWERED

Where is the closest ATM?

- Closest ATM is available in Stone Town and surrounding areas which is a 50 min drive from Ocean Paradise Resort
- A transfer from the hotel to Stone Town will be $60 per one-way or $100 for return transfer on the same day.

Where is the closest Exchange Bureaus?

- Closest exchange bureau is available 5 min drive from Ocean Paradise or approx. 20 min walk.
- Please note that the exchange bureaus located far outside of town may have weaker exchange rates than what is available at the exchange bureaus in town and/or are displayed on online platforms.

What currency do you trade in on the resort?

- Main currencies are local Tanzanian Shillings and USD
- However we can also exchange other Major currencies as well into local shillings.
- Please do take note that the exchange rates at all hotels may differ 5-10% (weaker) from what you may get at the exchange bureaus in town or see online.
- Within the Resort it is a cash free environment. Should you use any services and facilities at the resort that is charged, it will all be charged to your room account which you can then settle everything at the end of your stay at front desk.
- NOTE: In Tanzania USD 100/50 notes printed before 2006 are not accepted. Smaller denominations printed before 2013 not accepted. Any torn & damaged notes (all currencies) are not accepted.

Do you accept cash and/or card and/or traveler's cheques?

- Yes, cash.
- Yes, Mastercard & Visa.
    - Please note that all credit cards transactions are charged in US dollars as per the standard issued bank credit card (POS) machines.
    - However, it's our pleasure not to charge you any transaction fees (0%) when paying with your card to settle your bill at our Front Desk or when you pay the 25% accommodation deposit online, while other hotels on the Island may charge you up to 5% to 15% transaction fee on top.
    - All hotels in Zanzibar charge a 5% transactional fee for all card transactions. Ocean Paradise guests are not charged this transaction fee for direct account settlements at our front desk, however there may be charges from your bank's side. Please check with your bank for any international credit card purchases fees that may apply.
    - We do not make cash disbursements ("cash back") on any card.
- No, Traveller's cheques
    - Regret we do not accept any traveller's, personal or company cheques.

Disclaimer:

- We are not a financial services provider as per the regulations of the Bank of Tanzania, therefore the hotel's foreign exchange & financial transactions are restricted as per the Central Bank's regulations.
- Exchange rates in all Zanzibar hotels will differ with approx. 5-15% depending from hotel-to-hotel to those exchange rates at exchange bureaus, banks, online and other financial service providers. The prevailing exchange rates as indicated at the front desk are fixed, non-negotiable.
- Please familiarize yourself with the exchange rates to prevent any misunderstanding.