

<p><b>PAYMENT TERMS</b></p> <ul style="list-style-type: none"> <li>• 50% of payment must be made to confirm a booking.</li> <li>• 100% of the payment must be made 30 days prior to the arrival of the guest.</li> <li>• A one-month (30 days) credit facility can be arranged upon request.</li> </ul>	<p><b>NOTES</b></p> <ul style="list-style-type: none"> <li>• Rates quoted on a per room per day basis.</li> <li>• Prices expressed in United States Dollars.</li> <li>• Prices include VAT and government levies.</li> <li>• All payments via credit or debit card accrue a 3% service charge.</li> <li>• Any bank charges accrued for an online transfer are for the client's account.</li> </ul>
<p><b>CHILD POLICY</b></p> <p>These rates apply to children sharing a room with adult(s):</p> <ul style="list-style-type: none"> <li>• aged 0 to 2 years - free of charge.</li> <li>• aged 3 to 12 years - 50% of adult rate.</li> <li>• aged 13 to 15 years - 75% of adult rate.</li> <li>• Aged 16 to 18 – 100% of adult rate.</li> </ul> <p>Children and young adults aged 3 to 15 years occupying their own room will be charged 75% of the adult rate.</p>	<p><b>RATES FOR ACCREDITED TOUR LEADERS</b></p> <ul style="list-style-type: none"> <li>• Low season, 10 paying clients – tour leader stays free of charge on a B&amp;B basis.</li> <li>• High season, 15 paying clients – tour leader stays free of charge on a B&amp;B basis.</li> <li>• Less than minimum number, tour leader rate is 50% of STO.</li> </ul> <p><b>HONEYMOONS AND MILESTONE ANNIVERSARIES</b></p> <p>A complimentary bottle of sparkling wine (please inform our reservations desk upon booking) for honeymooners and those celebrating a special anniversary. We can prepare a birthday cake for an additional cost of \$25.</p> <p><b>GROUP/BUFFET MEALS FOR NON-STAYOVER GUESTS</b></p> <p>Please consider including a 5% service fee in cash to be placed in the tip box at our reception desk, to be divided equally amongst our team members.</p>
<p><b>PROVISIONAL BOOKINGS</b></p> <p>Provisional bookings will expire automatically and without notification as follows:</p> <ul style="list-style-type: none"> <li>• Provisional bookings made 3 or more months prior to the arrival of a guest: 14 days after the booking was made.</li> <li>• Provisional bookings made less than 3 months prior to the arrival of a guest: 72 hours after the booking was made.</li> </ul>	<p><b>CANCELLATION POLICY</b></p> <ul style="list-style-type: none"> <li>• Between 30 days and 14 days prior to arrival – a 50% cancellation fee will be charged.</li> <li>• Reservations that are cancelled less than fourteen (14) days prior to arrival are subject to a 100% non-refundable cancellation fee.</li> <li>• 'No shows' are also subject to a 100% non-refundable cancellation fee.</li> <li>• Please ensure your guests have adequate travel insurance to cover any medical emergencies or flight delays or cancellations, impacting their stay at Mount Meru Game Lodge. We cannot unfortunately refund bed nights should the guest not arrive for any reason.</li> </ul>
<p><b>REFUNDS</b></p> <p>Once payment is received, the amount received is non-refundable. However, a credit note will be issued for the amount owed after cancellation policies have been applied.</p> <p><b>Government tax</b></p> <p>In the event that the Government institutes new taxes or increases existing taxes, Mount Meru Game Lodge Limited reserves the right to increase the rates in this agreement.</p>	<p><b>FOR THE AGENT/TOUR OPERATOR:</b></p> <p><b>Name of company:</b></p> <p><b>Signature:</b></p> <p><b>Name:</b></p> <p><b>Date:</b></p> <div data-bbox="780 1767 1058 1906" data-label="Image"> </div> <p><a href="https://mountmerugamelodge.co.tz/">https://mountmerugamelodge.co.tz/</a> +255 752 131 842/ +255 689 706 760</p>