



Pool Safety Policy

Purpose of this Policy

This Swimming Pool Safety Policy has been established to promote a safe and enjoyable environment around the pool areas.

General Pool Rules

- Use of the swimming pool is entirely at the guest's own risk.
- No lifeguard is on duty unless otherwise stated.
- Children under the age of 12 must be supervised by a responsible adult at all times.
- Running, diving, rough play, or jumping into the pool is prohibited. Signs indicating this have been erected at all the pools.
- Glassware and breakable items are not permitted in or around the pool area.
- Smoking is not permitted within the designated pool area.
- Appropriate swimwear must be worn when using the pool.

Pool Operating Hours

- The swimming pool is open daily from [insert times].
- Guests are requested not to use the pool outside of operating hours for safety and maintenance reasons.

Hygiene & Health

- Guests are encouraged to shower before entering the pool.
- Anyone suffering from an infectious illness, open wounds, or skin condition should refrain from using the pool.
- No food or drink may be consumed while inside the pool.
- All pools are fitted with Animal Escape Ramp to prevent them drowning and contaminating the pool.

Emergency Procedures

- Emergency contact numbers and first aid information are displayed near the pool area.
- A first aid kit is available at reception
- In the event of an emergency, guests should immediately notify management or the nearest staff member.
- A lifebuoy is situated each pool.

Alcohol Consumption

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- Guests consuming alcohol are expected to do so responsibly.
- Management reserves the right to refuse pool access to any guest deemed intoxicated or behaving irresponsibly.

Weather Conditions

- The pool may be closed during adverse weather conditions, including thunderstorms with lightening or heavy rain, for guest safety.

Maintenance & Water Quality

- The pool is tested daily by a designated person, cleaned and chemically treated accordingly to maintain safe hygiene standards.
- Management reserves the right to temporarily close the pool for maintenance or safety inspections.
- Pool chemicals are safely stored to prevent any accidental consumption
- All pool filters have been fitted with pool sponges, which are cleaned twice a year to reduce water loss by monthly back-wash procedures.