

# PRESS KIT

CAPE GRACE, A FAIRMONT MANAGED HOTEL  
CAPE TOWN, SOUTH AFRICA



CAPE GRACE  
A FAIRMONT MANAGED HOTEL



# WELCOME HOME

A GRACEFUL ICON, CRAFTING  
BESPOKE JOURNEYS INTO THE  
ESSENCE OF THE CAPE



# HOTEL OVERVIEW

## LOCATION

On a private quay in Cape Town's vibrant V&A Waterfront, this stately hotel offers an unrivalled presence and handcrafted hospitality.

## CAPE TOWN

Cape Town is a modern, cosmopolitan city surrounded by nature. Centred around Table Mountain, one of the New 7 Wonders of the world, the Mother City is known for its beautiful beaches, stunning biodiversity, award-winning food and wine, and sheer variety of experiences on offer.

## CAPE GRACE

Our service comes from the heart, genuine and unscripted. Our hotel is brimming with life from dusk until dawn. Personalized room experience envelops you in warmth, infusing your stay with an abundance of thoughtful amenities and heartfelt gestures. Meaningful interactions with our staff, locals and travellers await at every corner, fostering a deeper connection with the unique spirit of our city and region.

## LOCATION

### Physical Address

West Quay Road  
Victoria & Alfred Waterfront  
Cape Town  
South Africa

### GPS coordinates

33°54'29"S | 18°25'12"E

## MARKETING CONTACT DETAILS

### Stacey Hopkins

stacey.hopkins@fairmont.com  
+27 (21) 410 7003  
capegrace.pr@fairmont.com

## CONTACT DETAILS

### Telephone

+27 (21) 410 7100

### E-mail

capegrace.info@fairmont.com

### Reservations

capegrace.reservations@fairmont.com

### Sales

capegrace.sales@fairmont.com

## SOCIAL MEDIA & WEB PAGES

### Instagram

[@capegracehotel](#)

[@bascule\\_bar](#)

### Facebook

[@capegracehotel](#)

### Website

[Cape Grace Website](#)

### Fairmont Page

[Fairmont: Cape Grace](#)

### All.com Page

[ACCOR Booking Page](#)

### Media Centre

[Media Centre Link](#)



← LIFTS  
↑ 012-016  
RESTROOMS  
FARMONTFIT

# SERVICES & AMENITIES

## ROOM AMENITIES

- Complimentary Wi-Fi
- In-Room Refreshment Centre, including coffee and tea station
- A Smart TV with Chromecast abilities
- Heating and Air-conditioning
- Heated Towel Rails
- Iron, Ironing board and hairdryers
- Luxury Guest Amenities from Le Labo
- International plug points and USB charging points
- Safety Deposit Boxes

## HOTEL SERVICES

- Inclusive Breakfast (06h30– 10h00)
- Complimentary tea or coffee served with your wake-up call
- Concierge to assist with all your tours and activities
- Complimentary luxury chauffeur transfer service within the City Bowl [10km/6 mile radius], subject to availability
- 24-hour In-Room Dining Service
- Complimentary over-night shoeshine service
- Tailored Fairmont Spa treatments to enhance your stay
- 24-hour use of the in-house Fairmont Fit, located on the Ground Floor
- Daily housekeeping service, including turndown service
- Laundry, Valet and Dry-Cleaning Services
- Access to our Library Lounge, Bascule Bar and outdoor heated swimming pool
- Family-friendly services, such as babysitting, story-time and gingerbread decorating
- Complimentary port available at reception between 18h00 and 22h00 every evening
- Secure parking
- 24-hour Security

## LAUNDRY SERVICE

Dry cleaning and laundry services are available seven days a week. Please find laundry bags and the price list in the closet of your room or suite. An express laundry service is available at an additional charge. Pressing will be done within 1 hour depending on the number of garments. An additional surcharge applies to laundry and dry cleaning services on Sundays and public holidays.

## ACCESSIBILITY

Cape Grace strives to be accessible to all guests, with rooms and facilities specially equipped for guest mobility and accessibility needs. Please contact the hotel for any special requests or if you need additional information about the hotel's accessible facilities and services.

## IN-ROOM DINING

Indulge in the ultimate dining convenience with our exceptional in-room dining experience. From the comfort of your luxurious room or suite, savour a delectable array of dishes meticulously crafted by our talented chefs. Our extensive in-room dining menu caters to your every desire. In-Room Dining service is available 24h/7.

## IN-ROOM BREAKFAST MENU

Start your day in luxury with our in-room breakfast service. Simply hang this menu on your door handle by 02h00, and enjoy a gourmet breakfast delivered right to your room in the morning. In-room Breakfast is served from 06h30 until 10h00.



# HOTEL SERVICES

Whether stepping through our doors for the first time or returning as a friend, Cape Grace cultivates an environment where you not only feel acknowledged, but genuinely recognized, understood, and cared for. From the warm and personal check-in process to the convenience of our complimentary chauffeured drives, each step is an opportunity to acquaint us with you, and you with us.

## **FRONT OFFICE TEAM**

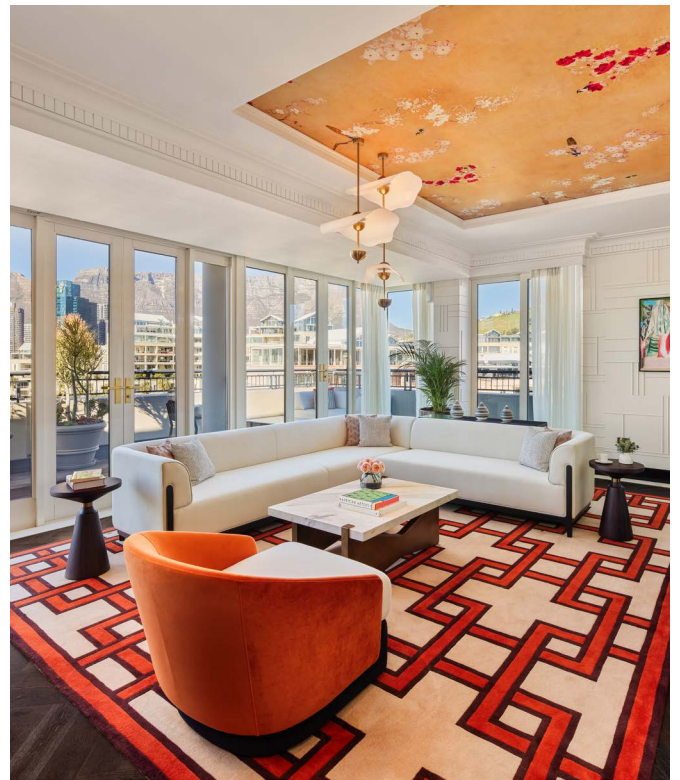
Our front office team is here to ensure that you have a seamless and memorable stay. Our team is multilingual and will assist you with arrival and departure. They are also available to assist you with any further arrangements during your stay.

## **CONCIERGE SERVICES**

Our Concierge can assist in creating bespoke itineraries to cater to any of your travel needs. Travel arrangements, such as reservations and organizing transfers and tours can also be arranged. You can find our Concierge Desk adjacent to the lift lobby.

## **CHECK-IN & CHECK-OUT**

Check-in is at 14h00, while check-out is at 12h00. You are required to vacate your room by 12h00. If you require a later departure, please contact our Front Office. (Subject to availability. Additional fees may apply.) Alternatively, your luggage can be safely stored until your departure time.



# ACCOMMODATION

## UNWIND IN LUXURY

Effortlessly bridging the divide between indoors and outdoors, each spacious, elegantly appointed room extends an invitation to the world beyond. French windows or balconies frame panoramic views that encompass the V&A Waterfront Harbour, the iconic Table Mountain, or the serene marina. Inside, the fusion of modern comforts and timeless residential allure creates a haven for the contemporary traveller that captivates your senses and ignites the spark of discovery.

# ACCOMMODATION ROOM OPTIONS

- 34 Fairmont Harbour View Rooms\*\*
- 38 Deluxe Mountain View Rooms \*\*+
- 3 Deluxe Mountain View Mobile Accessible Rooms \*
- 8 Rooftop Rooms \*^
- 11 Junior Suites \* /
- 3 One Bedroom Suites \*\*\*°
- 3 One Bedroom Signature Suites \*°
- 5 Rooftop Terrace Suites \*^°
- 5 Two Bedroom Suites \*°
- 1 Three Bedroom Suite \*°
- 1 Signature Safari Family Room \*\*+ /
- 1 Signature One Bedroom Marina Suite \*\*+° /
- 1 Family Suite /
- 2 Waterfront Penthouse Suites \*^°
- 1 Cape Grace Suite \*^

*Set-up as twin or king bed configuration.*

*^ Situated on the Fourth Floor  
/ Situated on the First to Fourth Floor*

*Subject to Availability:*

*\* Balcony included in size*

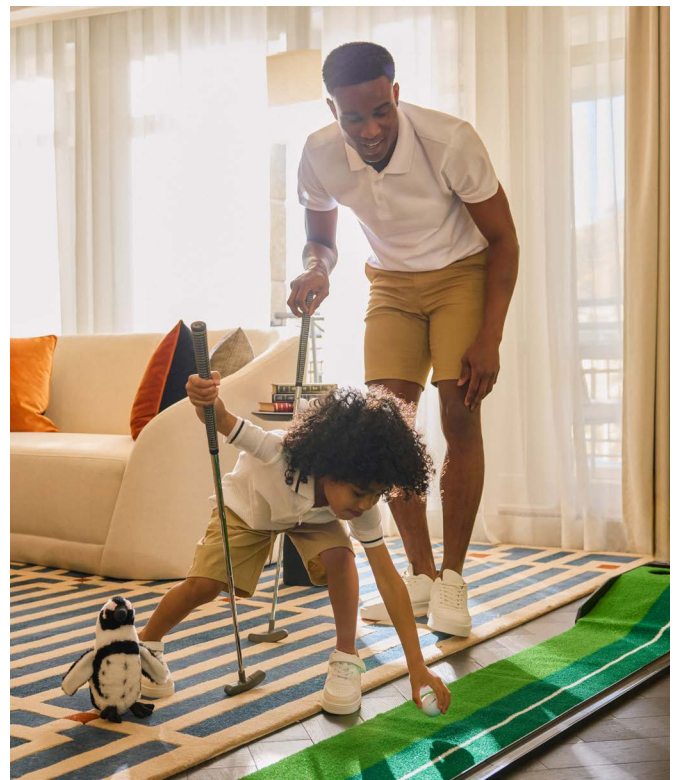
*\*\* Can be booked as inter-leading rooms.*

*+ Can be booked as inter-connecting rooms.*

*° Can accommodate one extra adult on a single bed upon request*

*Bidets are available in select suites and can be arranged prior to arrival.*





## FAMILY FRIENDLY SERVICES

We love our younger guests and make it our business to ensure that they feel special. From the exciting activity packs gifted to them on arrival, to gingerbread decorating, Africa-themed story time and a selection of boardgames, consoles and books, we like them to feel especially welcome.

Ask about our recommended child-friendly Cape Town activities for daytime adventures or round up the family for a cosy night in with a movie and in-room dining service. Should you wish to explore a bit more of the city without the little ones, our professional child-minders will look after your children with the utmost care. Pre-booking for child-minding services is required. We can also provide baby monitors, extra bedding, bottle cleaners, baby baths and high chairs on request.



## SIGNATURE SAFARI ROOM

**A PLAYFUL RETREAT FOR FAMILIES & LITTLE EXPLORERS**

This Marina-facing kids' haven blends elegance and playfulness. Crafted for up to 3 little explorers, it features a fun loft, safari murals, and a treasure trove of toys. Interleading to a suite or Deluxe Mountain View room, it offers an unforgettable family escape.



# HEIRLOOM *at* CAPE GRACE

**A CULINARY LEGACY, WHERE  
TRADITION FINDS NEW  
EXPRESSION**

In the nature of our namesake, Heirloom finds its values in preserving the rich heritage of culinary tradition, nurturing it with care and dedication to create enduring experiences that linger. Heirloom is a tribute to the heritage that defines Cape Town and its people. Our food tells stories of the past, from our team's personal histories to the traditions and landscapes that have shaped South Africa's identity. Drawing inspiration from local flavours, our menu commemorates our land, the people, and the culinary practices passed down through generations.







## AFTERNOON TEA

### EMBARK ON A SENSORY JOURNEY

Cries of the Atlantic seagulls, roar of seals and the rhythmic clink of yacht masts with the air imbued with a welcoming sea breeze. Embark on the sensory voyage that is Cape Grace's Afternoon Tea overlooking the picturesque V&A Waterfront yacht marina and with the majestic Table Mountain as your backdrop. Cape Grace's afternoon tea, curated by our renowned pastry team, promises an experience of unparalleled sophistication with vegetarian options, as well as a Kids Afternoon Tea menu available.

## LIBRARY LOUNGE

### STEP INTO OUR LIBRARY; A COSY RETREAT

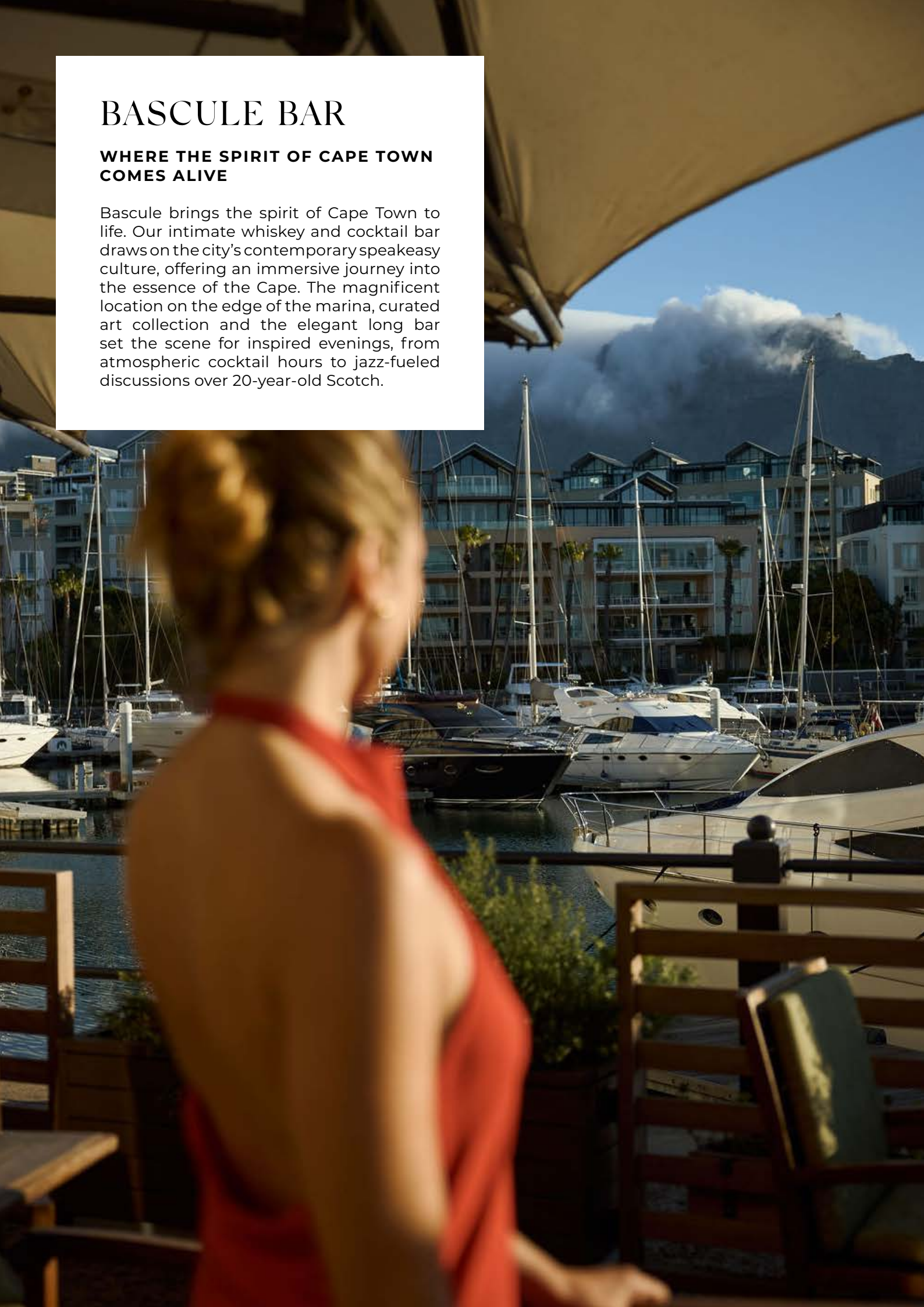
Step into our library; a cosy retreat. Whether you seek solace with a compelling book, engaging conversation or spot to relax with a cup of coffee - our library lounge serves a sanctuary for both the connoisseur and the curious. For those who appreciate the combination of literary charm, mixology mastery, and the company of like-minded individuals. From Morning Tea to evening bubbles at our Champagne Bar, indulge in elegance in our Library Lounge.

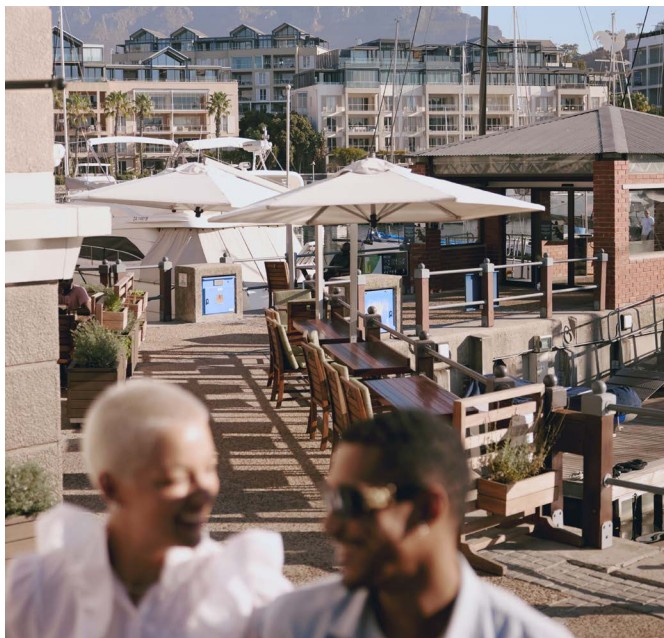
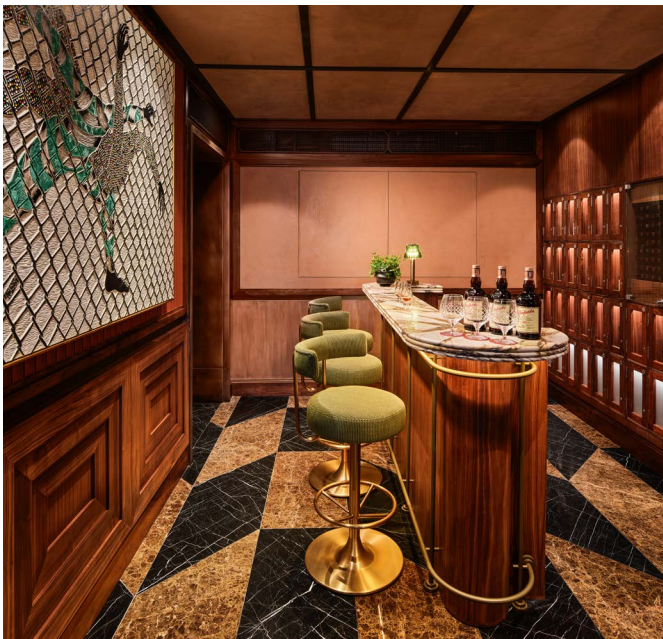


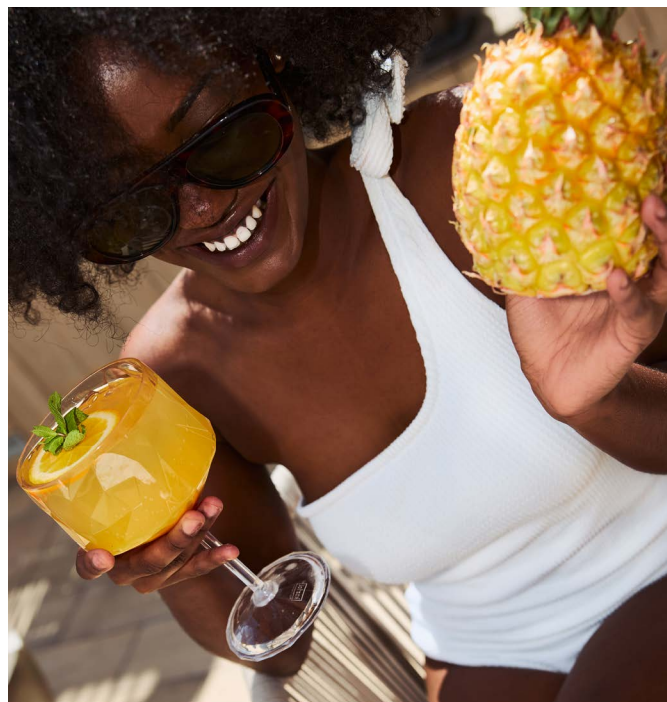
# BASCULE BAR

## WHERE THE SPIRIT OF CAPE TOWN COMES ALIVE

Bascule brings the spirit of Cape Town to life. Our intimate whiskey and cocktail bar draws on the city's contemporary speakeasy culture, offering an immersive journey into the essence of the Cape. The magnificent location on the edge of the marina, curated art collection and the elegant long bar set the scene for inspired evenings, from atmospheric cocktail hours to jazz-fueled discussions over 20-year-old Scotch.







## ARTY PARTY

### WHERE ARTISTRY & ATMOSPHERE MEET

Bascule is where the creative spirit of Cape Town comes alive. Join us for our Arty Party evenings, where local creatives and visionaries gather to celebrate, connect, and inspire under the glow of city lights and marina reflections.

## POOL BAR

### A REFRESHING OASIS

Soak up the sun while savouring expertly crafted cocktails, chilled wines, and a curated selection of local and international spirits. Indulge in gourmet light bites and fresh salads, served al fresco to enhance your poolside experience. Whether you are lounging in a private cabana or taking a dip in the crystal-clear waters, our attentive staff will ensure your every desire is met. With stunning views, a heated pool, and a serene ambiance, the Pool Bar is the perfect retreat for relaxation.





## SWIMMING POOL

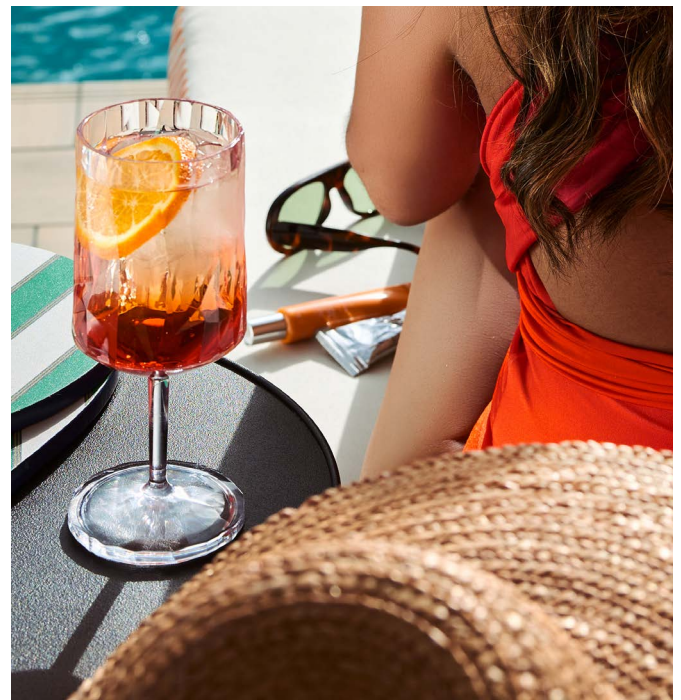
Dive into the season and celebrate summer at Cape Grace's Pool Bar. Escape to a serene oasis, where you can unwind, bask in the sun, and take refreshing dips.

Our 10x6 metre / 32x20 foot outdoor heated pool can be accessed via first floor landing or via the Restaurant landing. The deepest end is 1.4 m (5.6 foot) in depth. Kindly note that the set-up of the pool relaxation area and pool bar is weather dependent. Swimming is at your own risk. Minor children are very welcome but must be accompanied by an adult. Selection of pool toys are available.

## POOL OFFERINGS

Book your perfect poolside day and soak up the sun with stunning waterfront views. Open daily from 11h00 to 19h00, our Pool Bar invites all guests to enjoy luxurious pool beds, lounges, and tables.

Reserve one of our sunbeds for R750 per person, complete with a towel and refreshing bottled water. With a dedicated Pool Menu, savour delicious bites as you bask in the sun.



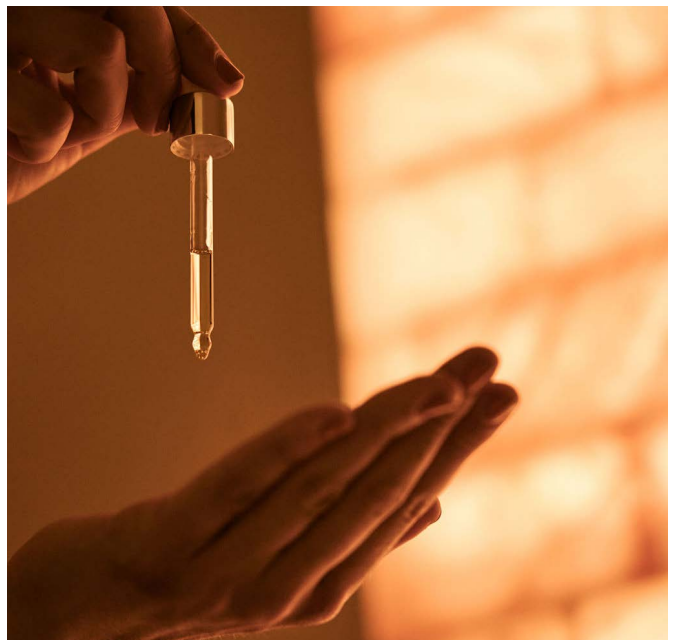
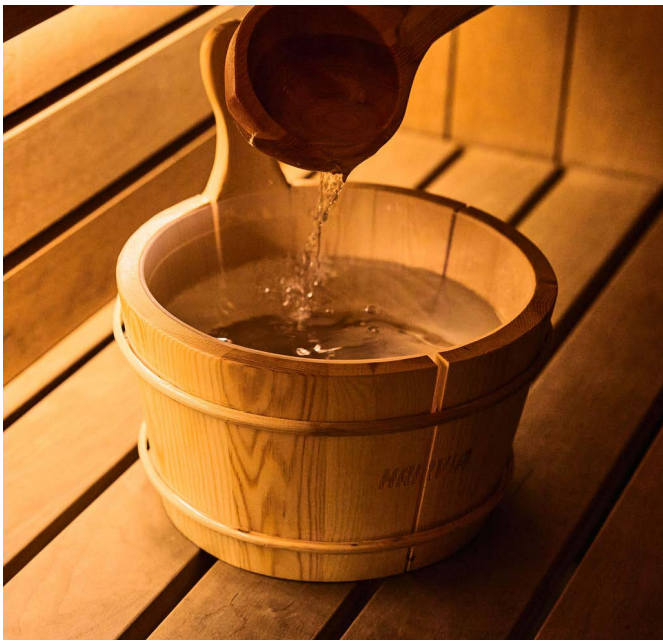


## FAIRMONT SPA

Nourished by nature. Enabling genuine connection to self, others and nature through the essence of the Cape.

Uniquely situated in the heart of the city, our serene Fairmont Spa and Fairmont Fit exude an intimate atmosphere akin to a private retreat. Embrace the natural beauty of South Africa's coastal treasures, majestic mountain ranges and grand floral kingdom at our spa, where the soothing whispers of the sea and the enchanting aroma of fynbos create an unforgettable sanctuary of tranquillity.

Discover our spa's world-class facilities, where tranquillity meets rejuvenation. Immerse yourself in the serene ambiance of our stylish treatment rooms, unwind in our sauna, and refresh your senses in our salt room. We offer the perfect oasis for your relaxation and rejuvenation needs. Complimentary use of the sauna, salt and steam room for our guests upon booking a treatment at the spa.



# AWARDS & RECOGNITION

## 2025

- Luxe Travel Awards – Luxe Diamond Star Award – February 2025
- The World's 50 Best Discovery – March 2025
- AFAR – Best New Hotels Award – April 2025
- Travel and Leisure World's Best Awards – Cape Grace wins 5th place in the category of "The Top City Hotels in Africa" – July 2025 (highlighted as a WBA Super Hall of Fame Honouree)
- Town & Country 2025 Hotel Awards
- Town & Country 2025 Hotel Awards: The 20 Best New City Hotels
- It List 2025: The 100 New Best Hotels of the Year
- It List 2025: The Best New City Hotels Around the World
- Green Key Certified 2024 – 2025
- Les Nouvelles Esthétiques Spa Awards 2025
- House & Garden: Restaurant of the Year 2025 – Heirloom at Cape Grace
- UK Condé Nast Traveller Readers' Choice Awards 2025
- US Condé Nast Traveller Readers' Choice Awards 2025
- Two MICHELIN Keys 2025

## 2024

- World Travel Awards – Africa's Leading Luxury Hotel 2024 – Oct 2024
- Conde Nast Readers' Choice Awards – Top 15 Hotel in South Africa – Oct 2024
- Travel and Leisure World's Best Awards – Cape Grace wins 3rd place in the category of "The Top City Hotels in Africa" – July 2024
- Luxe Travel Awards – Design Hotel of the Year – March 2024
- TripAdvisor Traveller's Choice Award
- Green Key Certified 2024-2025

## 2023

- Travel and Leisure World's Best Awards – Cape Grace wins 4th place in the category of "The Top City Hotels in Africa" for the 10th year consecutively
- Placement in Travel & Leisure's Hall of Fame.
- TripAdvisor Traveller's Choice Award

## 2022

- Travel and Leisure World's Best Awards – Cape Grace wins 1st place in the category of "The Top City Hotels in Africa" – September 2022

## 2021

- Travel and Leisure World's Best Awards – Cape Grace wins 1st place in the category of "The Top City Hotels in Africa" – September 2021

## 2020

- Travel and Leisure World's Best Awards – Cape Grace wins fourth place in the category of "The Top City Hotels in Africa" – July 2020
- Conde Nast Reader's Choice Awards – Number 25 in the category of "Top 30 hotels in Africa" – October 2020

## 2019

- Condé Nast Traveler Readers' Choice Awards - Number 9 in the category of "Top 10 hotels in Africa"
- Travel and Leisure's World's Best Awards - Cape Grace wins fourth place in the category of 'The Top City Hotels in Africa.' – July 2019
- B.A.R Awards South Africa – Bascule Bar awarded first in the category of "The Best Hotel Bar" – March 2019
- TripAdvisor Traveller's Choice: Top 25 Hotels in Africa. Cape Grace awarded Number 6 - Top 25 Hotels – January 2019
- TripAdvisor Travelers' Choice Award, Cape Grace awarded Number 2 - Top 25 Hotels in South Africa – January 2019
- TripAdvisor Travelers' Choice Award, Cape Grace awarded Number 2 - Top 25 Luxury Hotels - South Africa – January 2019
- TripAdvisor Travelers' Choice Award, Cape Grace awarded Number 5 - Top 25 Hotels for Service - South Africa – January 2019



**CONTACT DETAILS**

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Follow us on @CapeGraceHotel

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