

CAPE GRACE  
A FAIRMONT MANAGED HOTEL



# SERVICES & AMENITIES

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CAPE GRACE, A FAIRMONT MANAGED HOTEL, SOUTH AFRICA





AT YOUR  
SERVICE

# SERVICES

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- Inclusive Breakfast (06h30– 10h00)
- Complimentary tea or coffee served with your wake-up call
- Concierge to assist with all your tours and activities
- Complimentary luxury chauffeur transfer service within the City Bowl [10km/6mile radius], subject to availability
- 24-hour In-Room Dining Service
- Complimentary over-night shoeshine service
- Tailored Fairmont Spa treatments to enhance your stay
- 24-hour use of the in-house Fairmont Fit, located on the Ground Floor
- Daily housekeeping service, including turndown service
- Laundry, Valet and Dry-Cleaning Services
- Access to our Library Lounge, Bascule Bar and outdoor heated swimming pool
- Family-friendly services, such as babysitting, story-time and gingerbread decorating
- Complimentary port available at reception between 18h00 and 22h00 every evening
- Secure parking
- 24-Hour Security



# EXPANDED SERVICES

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Whether stepping through our doors for the first time or returning as a friend, Cape Grace cultivates an environment where you not only feel acknowledged, but genuinely recognized, understood, and cared for. From the warm and personal check-in process to the convenience of our complimentary chauffeured drives, each step is an opportunity to acquaint us with you, and you with us.

## FRONT OFFICE TEAM

Our front office team is here to ensure that you have a seamless and memorable stay. Our team is multilingual and will assist you with arrival and departure. They are also available to assist you with any further arrangements during your stay.

## CONCIERGE SERVICES

Our Concierge can assist in creating bespoke itineraries to cater to any of your travel needs. Travel arrangements, such as reservations and organizing transfers and tours can also be arranged. You can find our Concierge Desk adjacent to the lift lobby.

## CHECK-IN & CHECK-OUT

Check-in is at 14h00, while check-out is at 12h00. You are required to vacate your room by 12h00. If you require a later departure, please contact our Front Office. (Subject to availability. Additional fees may apply.) Alternatively, your luggage can be safely stored until your departure time.







# EXPANDED SERVICES

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## LAUNDRY SERVICE

Dry cleaning and laundry services are available seven days a week. Please find laundry bags and the price list in the closet of your room or suite. An express laundry service is available at an additional charge. Pressing will be done within 1 hour depending on the number of garments. An additional surcharge applies to laundry and dry cleaning services on Sundays and public holidays.

## IN-ROOM DINING

Indulge in the ultimate dining convenience with our exceptional in-room dining experience. From the comfort of your luxurious room or suite, savour a delectable array of dishes meticulously crafted by our talented chefs.

Our extensive in-room dining menu caters to your every desire. In-Room Dining service is available 24h/7.

## ACCESSIBILITY

Cape Grace strives to be accessible to all guests, with rooms and facilities specially equipped for guest mobility and accessibility needs. Please contact the hotel for any special requests or if you need additional information about the hotel's accessible facilities and services.



# AMENITIES

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- Complimentary Wi-Fi
- In-Room Refreshment Centre, including coffee and tea station
- A Smart TV with Chromecast abilities
- Heating and Air-conditioning
- Heated Towel Rails
- Iron, Ironing board and hairdryers
- Luxury Guest Amenities from Le Labo
- International plug points and USB charging points
- Safety Deposit Boxes



WITH  
COMPLIMENTS

# CAPE GRACE

A FAIRMONT MANAGED HOTEL



## CONTACT DETAILS

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Follow us on @CapeGraceHotel

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