

RACK RATES 2027 / 2028	LOW SEASON 7 January - 31 May 2027	HIGH SEASON 1 June - 31 October 2027 21 December 2027 - 6 January 2028	LOW SEASON 1 November - 20 December 2027 7 January 2028 - 31 May 2028
	Rack	Rack	Rack
Single	1160	1465	1280
Sharing (first 2 occupants)	1000	1260	1100
Children (between 12 and 17 years)	500	635	550
Children (between 5 and 11 years)	250	315	275
Private Vehicle	360	360	360

Rates indicated in USD (\$) and are inclusive of VAT | Rates indicated are per person per night | Children 0-4 years are accommodated on a complimentary basis | Exclusive use & return clients rates available on request.

TERMS & CONDITIONS

RATE INCLUSIONS

- Rates are inclusive of accommodation, breakfast, lunch, dinner, selected house beverages, laundry services, Wi-Fi, 1% service fee and return transfers (Lobo Airstrip).
- 1% Service fee is effective from 01 June 2027.
- Guests are entitled to participation in unlimited game drives (morning, afternoon and night drives) in a shared use 4 x 4 safari vehicle with a dedicated TAASA guide and tracker.
- TAASA moments: bush breakfast, sundowners, boma dinner and one cultural visit to the local Maasai village.

RATE EXCLUSIONS

All bookings are exclusive of;

- Flights, gratuities, items of a personal nature, any shop purchases, private vehicles, spa treatments, and any additional off-site activities.
- Additional packed lunch can be arranged by prior arrangement. Additional rates apply.
- **Sole use of a private game vehicle:** Pre-bookings are essential and subject to availability at time of booking. Additional rates apply.
- 1% **Tourism Development Levy (TDL) is charged on the nett accommodation rate**
- **Government taxes:** TAASA reserves the right to adjust rates based on Government tax adjustments.
- **TAASA Concession Fees and Serengeti National Park Entry Fees which are charged per person per night** (subject to concession regulations and subject to change without prior notice) - See next page.
- Rates exclude Tanzania Visa's.

CHILD POLICY

- One child / two children up to the age of 11 years sharing with parents are accommodated on a roll away bed.
- One child between the ages of 12 - 17 years sharing with parents are accommodated on a roll away bed.
- One adult sharing with a child under the age of 17 years to be accommodated in one room. The adult per person sharing rate and child rate depending on age will apply.
- 3rd adult sharing is not permitted. An adult single room and double room is required to be booked.
- Baby cots are available on request at no additional charge.
- Children of all ages are welcome under parents supervision.

BOOKING, PAYMENT, CANCELLATION & REFUND POLICY

Bookings

- Provisional bookings are subject to availability and will expire automatically without notification as follows:

Number of days prior to arrival	All Seasons
Bookings made less than 30 days	Held for a maximum of 48 hours
Bookings made between 31-60 days	Held for a maximum of 7 working days
Bookings made more than 90 days	Held for a maximum of 14 working days

- If TAASA receives a reservation request that necessitates holding the booking, TAASA retains the right to request a 20% deposit within 48 hours.
- During periods of high demand, TAASA reserves the right to shorten the provisional booking period.

Payment

- A 20% deposit payment of accommodation value is required within 14 days of booking confirmation (please use the reservation number as reference when making payment).
- Full pre-payment (100%) is required 45 days prior to arrival.
- Full pre-payment (100%) is required on bookings made less than 45 days prior to arrival.
- Proof of payment is required to be sent to the reservations department at reservations@taasalodge.com.
- TAASA reserves the right to release bookings should payment not be received by the requested date.

Cancellations & Refunds

- Only written cancellations will be accepted. An acknowledgement of the cancellation will be sent from the reservations department.
- Reservations which are cancelled and reduced in length of stay are subject to the following fees under the below terms:
 - In the event a cancellation is made greater than 45 days prior to arrival, a full refund of any payment made, net of bank charges, will be issued.
 - Between 45 – 31 days prior to arrival – 50% cancellation fee.
 - 30 days or less prior to arrival – 100% cancellation fee.

TERMS & CONDITIONS, *continued*

GROUPS - BOOKING, PAYMENT, CANCELLATION & REFUND POLICY

GROUP - Bookings

- This policy applies to bookings of 8 tents or more.
- Final rooming list to be received 30 days prior to groups arrival.
- One FOC (free of charge) stay per 15 paying guests (excluding children) in a group. Concession and Serengeti National Park fees will be payable by the complimentary guest.
- **Exclusive use rates are available on request.**
- Provisional bookings are subject to availability and will expire automatically without notification as follows:

Number of days prior to arrival	All Seasons
Bookings made 45 - 60 days	Held for a maximum of 7 working days
Bookings made more than 90 days	Held for a maximum of 14 working days

GROUP - Payment

- A 10% non-refundable deposit is required within 14 days of booking confirmation to secure your reservation (please use the reservation number as reference when making payment).
- Full pre-payment (100%) is required 45 days prior to groups arrival.
- Bookings made less than 45 days prior to arrival (100%) full pre-payment is required.
- Proof of payment is required to be sent to the reservations department at reservations@taasalodge.com.

GROUP - Cancellation & Refund

- Only written cancellations will be accepted. An acknowledgement of the cancellation will be sent from the reservations department.
- Reservations which are cancelled and reduced in length of stay are subject to the following fees under the below terms:
 - In the event a cancellation is made greater than 45 days prior to arrival, a refund less the non-refundable deposit and net of bank charges, will be made.
 - 45 days or less prior to arrival – 100% cancellation fee.

CONCESSION & PARK FEES

- TAASA Concession Fees and Serengeti National Park Entry Fees are excluded from TAASA rates, and are charged separately on a per person per day basis (*Calculated according to the nationality of the passport that the guest is travelling under*).
- Serengeti National Park Rates indicated below are for International Travelers.
- **Non-commissionable, inclusive of TAX, and subject to change without prior notice.**

	ADULTS 16 years and older	CHILDREN 5 - 15 years old	CHILDREN 0 - 4 years old
Serengeti National Park	\$ 82.60	\$ 23.60	Complimentary
TAASA Concession	\$ 53.10	\$ 41.30	Complimentary

OPTIONAL - MARA RIVER ASSISTED HOT LUNCH

- Low Season Offering: Hot bush lunch alongside the Mara River.
- Contact for individual and group rates.
- Please note, it is mandatory to book a private vehicle for this experience.

GENERAL

Bank and Credit Card Fee Charge

- The full invoiced amount must be received, bank charges are therefore the responsibility of the remitter. For all payments made locally and internationally, select 'OUR' as payment details. You bear all charges of the payment, i.e., the remittance amount, the remitting bank's charges, as well as all the other banks' (correspondent, intermediary, and beneficiary banks, ect.). The charges will be debited from your indicated amount after the exact amount has been identified. For cases where we have 'OUR' arrangement with our correspondence, we will debit the agent charges upfront.

Pricing Disclaimer

- TAASA Rates, Serengeti National Park Fees and Concession Fees are subject to availability and are subject to change without prior notice.

Minimum night stay

- Minimum 2-night stay is required during high season months.

Force Majeure

- TAASA will not be liable to the agent or its client for any Act of God or 'force majeure' that disrupts a client(s) itinerary, any planned activities, or experience at or between any of the TAASA properties, even if this results in an inability to deliver the contracted service.

Emergency Evacuation Coverage

- A recommended \$24.00 per person to be added to each booking for emergency evacuation coverage.

BANKING DETAILS

- Please submit your proof of payment to reservations to confirm your booking.
- All payments are payable to **'Buffalo Luxury Tented Camps Ltd.'** as follows:

Bank: Exim Bank (T) Ltd.

Branch: Exim Corporate Centre (*Kijenge Road, PO Box III9, Arusha*)

USD account number: 0260000336

Swift: EXTNTZTZ

Chips UID: 370780