

Season Validity Rate Code		No of each type	LOW SEASON 01 April 2026 – 30 September 2026			
						RACK
						Adult Sharing
Long Lee Manor	Family Suite* (per unit)	1	77 570			
	Manor House Suite	2	20 520	26 670	10 260	
	Plains Rooms	11	18 100	23 530	9 050	
	Garden Rooms	4	17 380	22 590	8 690	
Riverdene	Luxury Family Room (2 bedrooms)* (per unit)	3	66 220			
	Luxury Family Room (3 bedrooms)* (per unit)	1	124 150			
Bayethe	Luxury Tented Suite	12	18 100	23 530	n/a	
Eagles Crag	Junior Suite	9	20 520	26 670	n/a	
Sindile	Premier Tented Suite	9	22 430	29 160	n/a	

Season Validity Rate Code		No of each type	HIGH SEASON 01 October 2026 - 31 March 2027			
						RACK
			Adult Sharing	Single Adult	Child	
			Long Lee Manor	Family Suite* (per unit)	1	85 970
	Manor House Suite	2	22 810	29 650	11 400	
	Plains Rooms	11	21 110	27 450	10 550	
	Garden Rooms	4	20 270	26 350	10 130	
Riverdene	Luxury Family Room (2 bedrooms)* (per unit)	3	77 680			
	Luxury Family Room (3 bedrooms)* (per unit)	1	145 650			
Bayethe	Luxury Tented Suite	12	21 110	27 450	n/a	
Eagles Crag	Junior Suite	9	22 810	29 650	n/a	
Sindile	Premier Tented Suite	9	25 330	32 930	n/a	

- **\*RATES:** Rates are per person per night except for Long Lee Family Suite and Riverdene Luxury Family Rooms which are quoted per unit per night each with private safari vehicle included.
- **2. SINGLE SUPPLEMENT:** Applicable to one adult alone in a room. Per person sharing plus 30%

# 3. MAX ROOM OCCUPANCY:

3.1. Sindile 2 pax 3.2. Eagles Crag 2 pax

3.3. Bayethe 2 pax

3.4. Long Lee Manor

3.4.1. Family Suite (2 bedroom) 4 adults / 2 children (06 – 11 years old) or combination thereof.

3.4.2. Manor suites 2 pax

3.4.3. Plains rooms 2 pax (triples with children sharing on request basis only subject to availability)

3.4.4. Garden rooms 2 pax



#### 3.5. Riverdene

- 3.5.1. Luxury Family Room (2 bedroom) 4 adults / 2 children (00 11 years old) or combination thereof
- 3.5.2. Luxury Family Room (3 bedroom) 6 adults / 3 children (00 11 years old) or combination thereof
- 4. INCLUSIONS: Accommodation, meals, selected local beverages, game drives, guided walks, laundry, tourism levy, 15% VAT
- **5. EXCLUSIONS:** French Champagne and premium branded beverages, airport transfers, gift boutique purchases and spa treatment and retail, daily conservation levy
- 6. AIRPORT TRANSFERS: Available at an additional cost. Kindly contact reservations for updated cost.

### 7. CONSERVATION LEVY:

- 7.1. Adults R650 per person per night
- 7.2. Children under 12 years R300 per person per night
- 7.3. Children under 4 years No Charge

#### 8. CHILD POLICY

- 8.1. Child rates are applicable at respective lodges, ages 4-11 years pay 50% of the adult sharing rate whether sharing or occupying their own room. Please refer to age list below.
- 8.2. Children 0-3 years can share a room with parents at our child friendly lodges with no supplement charge. Please refer to age list
- 8.3. Age Categories:

Long Lee Manor 6+ years (Kids on Safari) Eagles Crag 12+ years Riverdene All ages (Kids on Safari) Sindile 16+ years

Bayethe 12+ years

### 9. GAME DRIVE AND GUIDED WALK POLICY:

- 9.1. Children under 3 years old are not permitted on any game drives, this includes private safari vehicles booked.
- 9.2. Childs birth certificate / passport may be requested to verify age of child at time of travel.
- 9.3. Persons under the age of 16 are not permitted on walking safaris.
- 9.4. Persons over the age of 65 will require a medical clearance certificate stating they are fit to partake in a strenuous walking safari lasting up to 4 hours.
- 9.5. Pregnant women are not permitted on walking safaris.
- 9.6. Private safari vehicles are available on request basis for Long Lee Manor, Sindile, Eagles Crag and Bayethe subject to availability at time of booking at an additional cost per day. Rates are per vehicle per night, from 2pm on day of arrival to 11am on day of departure.
- 9.7. Unmanned Aerial Vehicles: Please be advised that the use of Unmanned Aerial Vehicles (Drones) are not permitted on the reserve, until such time as their impact on wildlife and anti-poaching initiatives can be assessed.

# 10. VALUE ADDS

- 10.1. Validity 01 May 2026 30 September 2026
- 10.2. Not combinable with each other or any other promotion in the marketplace
- 10.3. Long Stay Discount 10% on accommodation for 4 or more consecutive nights
- 10.4. Long Stay Discounts 15% on accommodation for 6 or more consecutive nights
- 10.5. Sole Use Offer Book all rooms of any one of the following luxury lodges (Sindile / Eagles Crag / Bayethe / Long Lee Manor) for 2 nights and receive one room free of charge.
- 11. MINIMUM 2 NIGHT STAY: 20 December 2026 10 January 2027 / Easter Weekend

# 12. PAYMENT:

- 12.1. 50% deposit required 14 days from date of booking.
- 12.2. Full prepayment required 60 days prior to arrival (non-festive period)
- 12.3. Full prepayment required should booking be made within 60 days prior to arrival.
- 12.4. Full prepayment required 90 days prior to arrival festive period (20 December 10 January annually)



- 12.5. Shamwari Private Game Reserve reserves the right to release bookings, should payment not be received by the requested date.
- 12.6. Bank charges for account of guest
- 12.7. Discrepancies on confirmation to be addresses at time of booking.

#### 13. CANCELLATIONS:

- 13.1. Cancellations will only be accepted in writing / via email to reservations@shamwari.com
- 13.2. Cancellation 45 days or less prior to arrival 25% cancellation fee
- 13.3. Cancellation 30 days or less prior to arrival 50% cancellation fee
- 13.4. Cancellation 15 days or less prior to arrival 75% cancellation fee
- 13.5. Cancellations 7 days or less prior to arrival 100% cancellation fee
- 13.6. No shows would be charged at 100% cancellation fee

### 14. CANCELLATIONS FESTIVE PERIOD (20 December - 10 January annually):

- 14.1. Cancellations will only be accepted in writing / via email to reservations@shamwari.com
- 14.2. Cancellation 60 days or less prior to arrival 25% cancellation fee
- 14.3. Cancellation 45 days or less prior to arrival 50% cancellation fee
- 14.4. Cancellation 30 days or less prior to arrival 75% cancellation fee
- 14.5. Cancellations 15 days or less prior to arrival 100% cancellation fee
- 14.6. No shows would be charged at 100% cancellation fee

### 15. GROUP POLICY

- 15.1. Applies to a booking of 10 or more people.
- 15.2. Minimum stay of 2 nights
- 15.3. 25% non-refundable deposit required 14 days from time of booking.
- 15.4. Full prepayment and final rooming list required 60 days prior to arrival.
- 15.5. Please be advised the above terms may not be ceded nor are they negotiable.

## 16. TERMS AND CONDITIONS

- 16.1. All rates are quoted in ZAR.
- 16.2. All rates are subject to change without prior notice.
- 16.3. All rates are inclusive of VAT, which will be applied at the current SARS rate and adjusted accordingly to any South African government VAT legislation changes.
- 16.4. All guests are required to sign an indemnity form upon arrival and provide formal identification.
- 16.5. All guests are required to pay the daily conservation levy, either directly or through their respective booking travel agent.