



INFORMATION MANUAL

2016 / 2017

INCLUDING:

**RATES
RESERVE MAP
TRAVELLING TO THE CAMPS
ITINERARIES
TERMS AND CONDITIONS**

www.mashatu.com

Telephone: +27 (0)31 761 3440 0861GIANTS

Fax: +27 (0) 31 765 2880

Email: reservations@mashatu.com

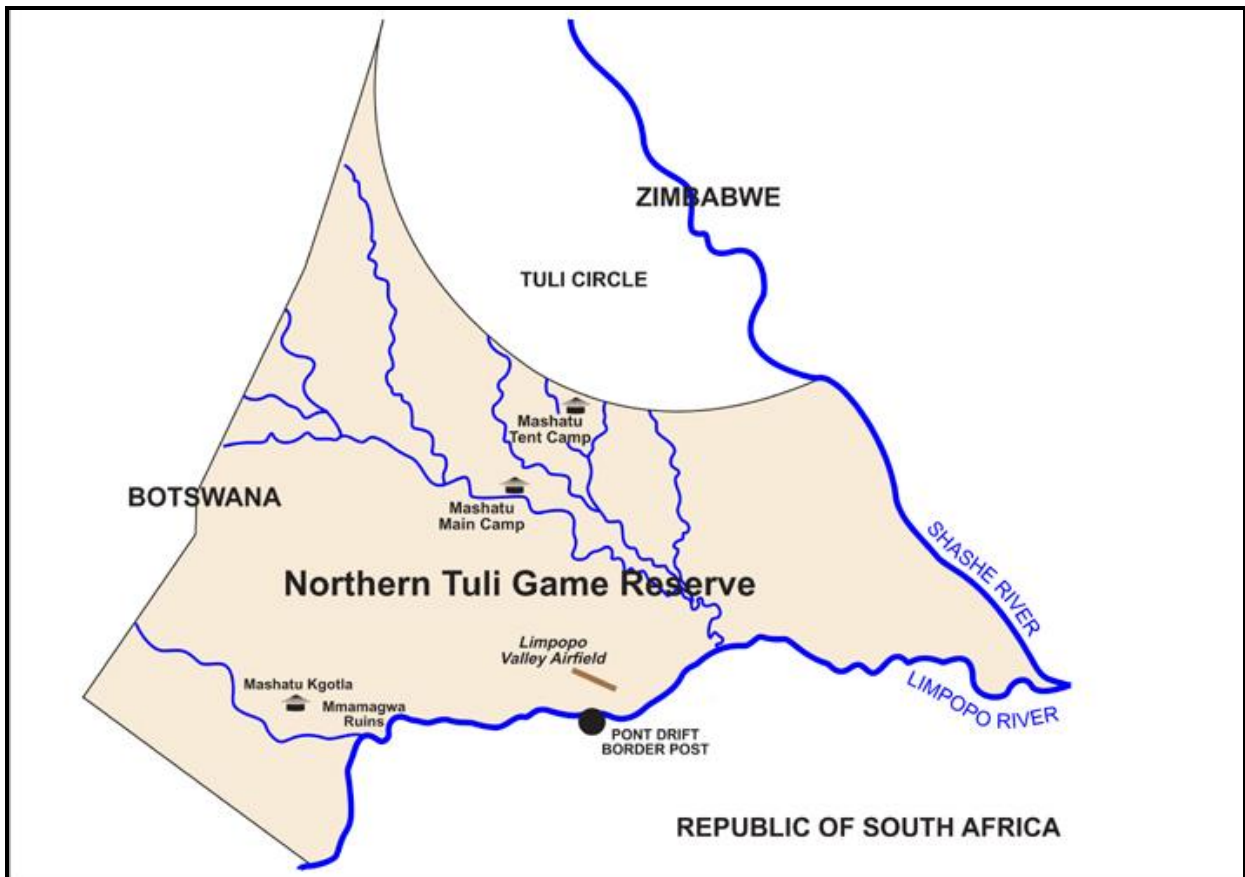
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ORIENTATION MAP OF SOUTH AFRICA



MASHATU GAME RESERVE WITHIN THE NORTHERN TULI GAME RESERVE



Accommodation at Mashatu:

Mashatu Lodge

- 14 suites
- Children of all ages
- Trip and quad sharing options.
- Air conditioned.
- 1½ bathrooms per suite

Main Suite length: 7m x 6m = 42m² (452ft²)

Annex to suite: 18m² (194ft²)

Total room size: 60m² (646ft²)

Tent Camp

- 8 tents
- Only single and twin accommodation.
- No children under the age of 12 years old.
- 220v electricity and fans

Tent: 3,5m x 4,6m = 16m² (172ft²)

Annex to tent: 13m² (140ft²)

Total: 29m² (312ft²)

Disabled facilities

While all the suites at Mashatu are to a greater or lesser extent wheelchair friendly, Tent 1 at the Mashatu Tent Camp has a 1:10 sloping ramp for wheelchair access, a slightly larger toilet area and a wheelchair friendly basin height. The access is also slightly wider for easier wheelchair manoeuvring.

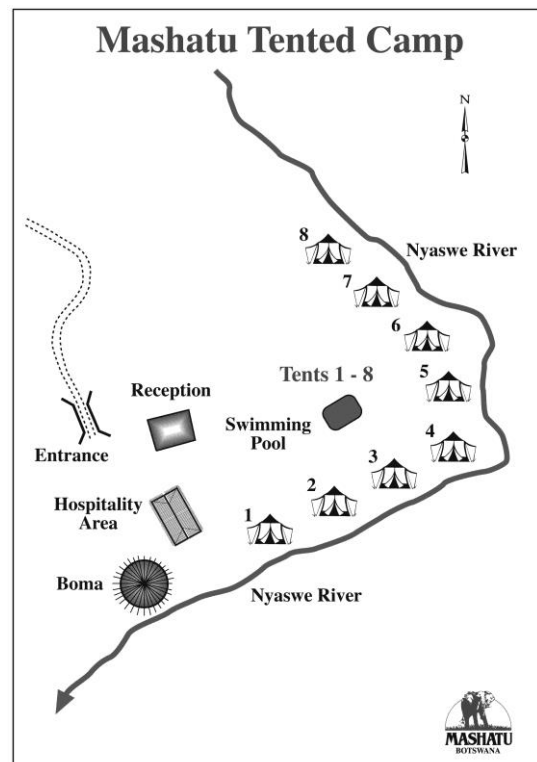
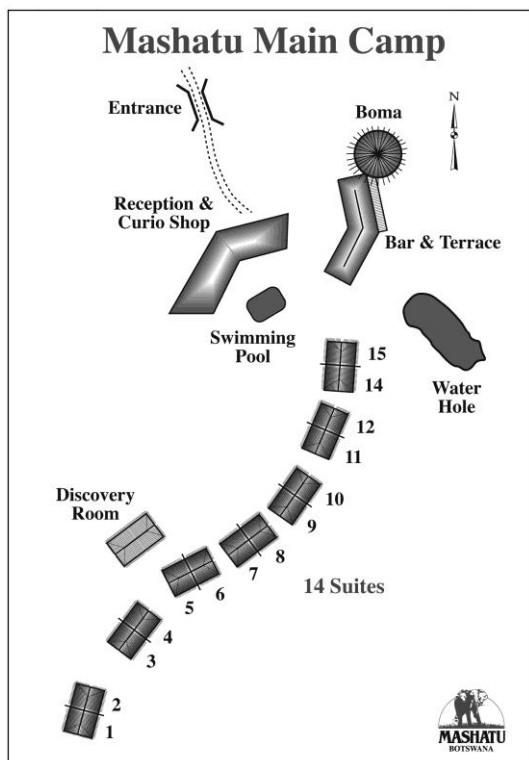
Mashatu Lodge Suite Refurbishment for 2016

We have successfully completed our refurbishments at Mashatu Lodge. Mashatu Lodge now has the following room configurations:

Suites 1 and 2 are inter-leading family suites

Suites 3 and 4 each have a king sized bed, ¾ bed and a day bed.

All other suites have a double bed, ¾ bed and a day bed





RATES

Updated 13 June 2016

Applicable to 31 December 2017

Rates are quoted in US Dollars and payment is accepted in this currency. Arrangements can be made to convert this to SA Rand using the rates supplied to Mashatu by Nedbank.

MASHATU GAME RESERVE

Mashatu Lodge (Main Camp)

	<u>01 Jan - 31 Dec</u>	<u>01 Jan – 31 Dec</u>
	<u>2016</u>	<u>2017</u>
Luxury Suite – per person per day sharing	510.00	535.00
Single supplement	255.00	270.00
Tour leaders / pilots accommodation	135.00	145.00
Special transfers - per person	40.00	40.00
Children under 12 years, sharing with full paying adults	310.00	325.00

Mashatu Tent Camp

Per person per day sharing	375.00	395.00
Single supplement	187.50	200.00
Tour leaders / pilots accommodation	135.00	145.00
Special transfers - per person	40.00	40.00
Children under 12 years are not permitted		

Adventure Activities – per person (Minimum 2 pax, maximum 8 pax)

The below adventure activities cannot be guaranteed unless pre-booked prior to arrival

Cycling Safaris – morning or afternoon cycle	55.00	60.00
Photographic Tuition and Photographic hide use – per session (minimum 1 pax, maximum 4 pax)	65.00	70.00
Horse Safari – morning or afternoon ride	75.00*	80.00*
Walking Safari – morning or afternoon walk	50.00	55.00
Cable Car Crossing if Limpopo River is flowing - per person per crossing	BWP50.00*	BWP50.00*
luggage per load per crossing	BWP100.00*	BWP100.00*

*Non commissionable

Includes

- Accommodation in air-conditioned suites (Mashatu Lodge) or tents with en-suite bathroom
- All meals and snacks
- Game drives in open 4-wheel drive safari vehicles conducted by experienced rangers and trackers
- Transfers to and from the Limpopo Valley Airfield and the Pont Drift Border Post at scheduled times

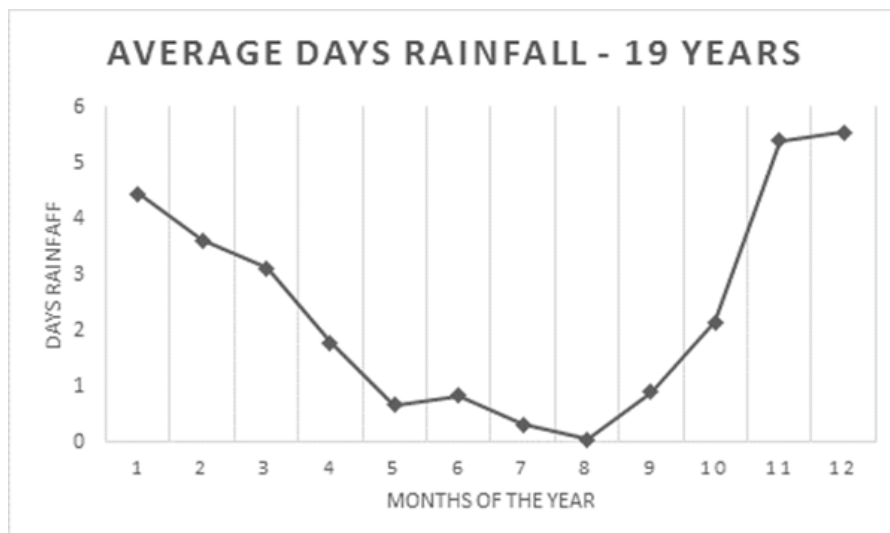
Excludes

- Bar purchases
- Telecommunication costs
- Laundry
- Airport transfers to and from the Limpopo Valley Airfield and the Pont Drift Border Post outside of specified times
- Adventure activities
- Cable car transfers across the Limpopo River if required

For more detailed information on services included and excluded from the above rates, please contact our central reservations office.

UNIQUE SELLING POINTS ON MASHATU

- Private land in Botswana
- A true wilderness with a diversity of ecosystems and a variety of interesting landscapes
- Excellent predator and elephant viewing
- Over 350 bird species
- Eight perennial and non-perennial rivers on the property
- Incredible vistas, unusual topography and wide open terrain
- Beautiful sunrises, sunsets and night skies
- Two very different camps
- Adventure safaris; walking, cycling and horse safaris
- Photographic guides on site and underground hides
- Average employment of rangers – 14 years
- 92% rain-free days a year over 19 years
- Situated in the centre of the proposed Greater Mapungubwe Transfrontier Conservation Area
- Archaeological ruins - sister ruins to Mapungubwe and archaeology that dates back over one million years
- Excellent value



TRAVELLING TO MASHATU GAME RESERVE

Air & Road Transfers to and from Mashatu

There are DAILY flights between O.R. Tambo International Airport (Johannesburg) [JNB] and Polokwane Airport [PTG] and a road transfer from Polokwane to Mashatu.

As these flight schedules change on a regular basis please contact our central reservations office for details of the flight times. Please note that only the early morning flights from Johannesburg to Polokwane ensures that the guest will be able to cross at Pont Drift border into Botswana prior to the strict border closing time of 16h00. These rates are net, per person, one way.

	2016	2017
Description		
Airlink	R 2 100.00*	R 2 800.00**

* These rates apply from 1 October 2015 to 30 September 2016

** These rates apply from 1 October 2016 to 30 September 2017

Should the Airlink flights be reserved independently, the connecting transfer cost for the road transfer will be as follows:

	2016	2017
Description		
Road Transfer (Per Vehicle)	R 3 800.00*	R 4 000.00

* Per person, one way (for 1 to 9 pax)

Road Transfers to and from Mashatu

A road transfer between Johannesburg and the Mashatu Game Reserve as follows:-

Valid from **1st December 2016 to 30th November 2017 for the years below:**

	2016	2017
Description		
1 - 3 pax (3-seater or 7-seater)	R 8 855.00	R 8 855.00
4 - 7 pax (3-seater or 7-seater)	R 10 005.00	R 10 005.00
8 - 14 pax (2 x vehicles)	R 18 975.00	R 18 975.00

**Transfers departing Johannesburg after 10h00 or collections from Mashatu to Johannesburg before 13h00 require overnight accommodation for the driver / guide at an additional ZAR R 1150.00 per transfer.

Below Road Transfer Rates are nett, one way and per vehicle (1-7 pax per vehicle)

Rates are Valid from 1 September 2016 to 31 December 2017

From / To	From / To	Price	Transfer Time
*Limpopo Valley Airfield	Mabolwe Border Post	R 5 580.00	2 Hours
**Limpopo Valley Airfield	Plumtree Border Post	R 7 880.00	4 Hours

*Only valid if Shashe River and Limpopo River is dry and crossable.

**Only valid if Limpopo River is dry and crossable.

PLEASE NOTE:

- All road transfers are based per vehicle one way.
- Mashatu Game Reserve is a 6 hour drive from Johannesburg and a 7 hour drive from Gaborone.
- That the Pont Drift Border Post opens at 08h00am closes at 16h00pm. These times are strictly enforced.
- A special transfer fee of US\$ 40.00 per person one way will be levied for transfers from and to the Limpopo Valley Airfield and the Pont Drift Border Post outside of the scheduled rendezvous time of 13h00.

- Mashatu Game Reserve utilizes the services of other companies to provide the transport detailed above. As a result, Mashatu Game Reserve cannot be held responsible for any rate or schedule changes dictated by the third parties concerned (Airlink, Copper Sun and Wilro Tours)
- On arrival at the Pont Drift border clients will be met by a representative of Mashatu on the South African side of the border. Vehicles are parked on the South African side of the border within the immigration compound. Once through the South African immigration clients will be transferred across the Limpopo River into Botswana either by way of a vehicle, a cable car or a boat but always in the company of a Mashatu employee.
- Please note that the South African police at Pont Drift Border Post will request sight of a certificate of registration in respect of all motor vehicles. This must include a letter of authority from the rental company in the case of rental cars or from the owner of the vehicle in the case of company vehicles or owners other than the driver, both giving the respective drivers permission to take the vehicle through the border post (even if only parking at the border post and not driving through the Limpopo River to Botswana).
- On completing Botswana immigration formalities clients will be transported via a transport vehicle for up to 60 minutes to respective camps. Please note that this transfer is done in an open safari vehicle.
- Pont Drift GPS co-ordinates: 22°12'53"S 29°08'18"E

Flights into and out from Limpopo Valley Airfield on Mashatu

Year	Route Code	From	To	Day	Day	Rate PP One Way	Rate PP Return
2017	F1	Mashatu (MSH) / LVA	MalaMala (AAM)	Thursdays	Sundays	Ratrrays	Ratrrays
2017	F2	MalaMala (AAM)	Mashatu (MSH) / LVA	Thursdays	Sundays	Ratrrays	Ratrrays
2017	A1	Johannesburg (JNB)	Mashatu (MSH) / LVA	Thursdays	Sundays	\$580.00	\$755.00
2017	A2	Mashatu (MSH) / LVA	Johannesburg (JNB)	Thursdays	Sundays	\$580.00	\$755.00
2017	B1	Mashatu (MSH) / LVA	Maun (MUB)	Wednesdays	Saturdays	\$520.00	\$795.00
2017	B2	Maun (MUB)	Mashatu (MSH) / LVA	Wednesdays	Saturdays	\$520.00	\$795.00

Multi Routes

Route Code	Multi Route	Rate PP
AB1	Johannesburg (JNB) - Mashatu (MSH) / LVA - Maun (MUB)	\$775.00
AB2	Maun (MUB) - Mashatu (MSH) / LVA - Johannesburg (JNB)	\$775.00
FB1	MalaMala (AAM) - Mashatu (MSH) / LVA - Maun (MUB)	\$950.00
FB2	Maun (MUB) - Mashatu (MSH) / LVA - MalaMala (AAM)	\$950.00
AD1	Johannesburg (JNB) - Mashatu (MSH) / LVA - Vilanculos (VNX)	\$895.00
AD2	Vilanculos (VNX) - Mashatu (MSH) / LVA - Johannesburg (JNB)	\$895.00
BD1	Maun (MUB) - Mashatu (MSH) / LVA - Vilanculos (VNX)	\$915.00
BD2	Vilanculos (VNX) - Mashatu (MSH) / LVA - Maun (MUB)	\$915.00

From / To	From / To	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Johannesburg (JNB)	Mashatu (MSH) / LVA			2016			2016
MalaMala (AAM)	Mashatu (MSH) / LVA			2017			2017
Mashatu (MSH) / LVA	Maun (MUB)		2017			2017	
Mashatu (MSH) / LVA	Vilanculos (VNX)	2018			2018		

Please contact reservations@mashatu.com or bookings@angelgabriel.co.za for more information or to book a flight.

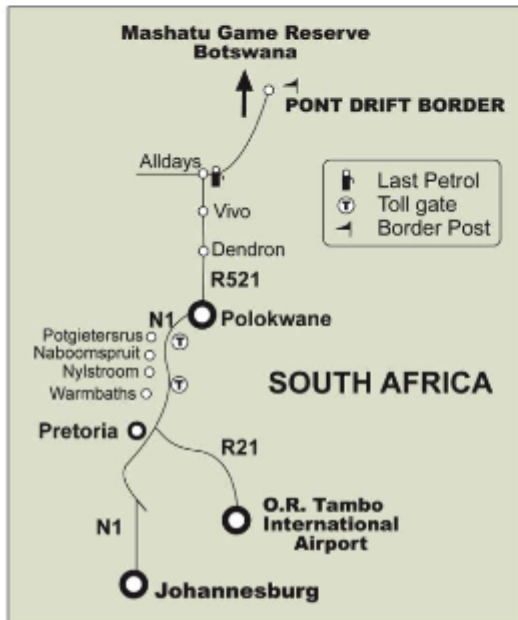
Reservations & Marketing
 TEL: + 27 31 761 3440
 0861 GIANTS
 FAX: + 27 31 765 2880
 EMAIL: reservations@mashatu.com



P.O. Box 553
 Gillitts
 3603
 South Africa

Directions from Johannesburg to Mashatu Game Reserve / Pont Drift Border

Please remember Customs and Immigration close at 4.00pm daily.



Approximate distances:

- JHB to Polokwane 300km
- Polokwane to Pont Drift 204km
- JHB to Pont Drift 5.5 hours drive approx.

- Follow signboards on the N1 from Johannesburg and Pretoria to Polokwane.

- At Polokwane please follow signs on the R521 past Mogwadi and Vivo to Alldays. Please take care as this is a rural road and is unfenced. Look out for free-roaming herds of goats, cattle and wildlife.

- Please note that the last unleaded fuel station is at Alldays and is not operated 24 hours a day. We recommend you fill up in Polokwane before continuing to the Pont Drift Border Post, a distance of approximately 200km.

Please note:

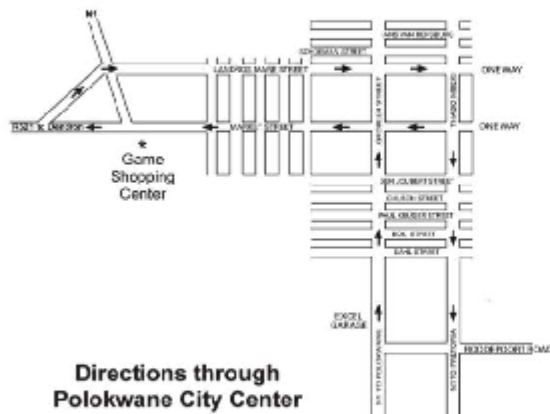
- Adhere to the speed limit. Police regularly conduct speed monitoring on the roads especially in the towns.
- Potholes exist on short stretches of the roads close to Pont Drift. Please exercise caution.

DIRECTIONS THROUGH POLOKWANE WHEN TRAVELLING FROM JOHANNESBURG TO MASHATU

When arriving at Polokwane do NOT take the first turning left to Dendron/Mogwadi but rather enter the Polokwane city center on Groblers street. Turn left into Market street. Travel until you see the Game Shopping Centre on your left. At the point the road forks left to Mogwadi/Dendron/Vivo/Alldays (R521) and right towards Messina/Belt Bridge. Stay LEFT towards Dendron/Alldays on the R521.

DIRECTIONS THROUGH POLOKWANE WHEN TRAVELLING FROM MASHATU TO JOHANNESBURG

Upon entering the outskirts of Polokwane on the R521 from Mogwadi/Dendron/Vivo/Alldays, ignore the first turnoff to "N1 Pretoria" (the Vermukuliet Street turnoff). Continue into and through the city center of Polokwane on "Landros Marais Street". Look out for an overhead signboard indicating "N1 Pretoria" to the right (Thabo Mbeki Street turnoff). Turn right and continue with Thabo Mbeki Street and you will end up on the N1 toll road to Pretoria/Johannesburg.



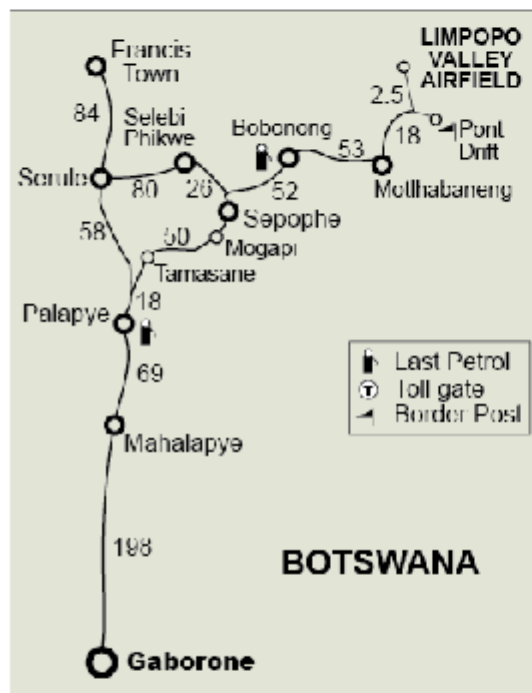
Directions through
 Polokwane City Center

Reservations & Marketing
 TEL: + 27 31 761 3440
 FAX: + 27 31 765 2880
 EMAIL: reservations@mashatu.com



P.O. Box 553
 Gillitts
 3603
 South Africa

Directions from Gaborone to Mashatu Game Reserve



FROM BOBONONG TO MASHATU / PONT DRIFT BORDER POST

Approximate distances:

- Gaborone to Mashatu Game Reserve (via Palapye, Mogapi, Bobonong and Motlhabaneng)	516km
- Tarred	482km
- Untarred	34km

- At the first (and only) traffic circle in Bobonong fork to the right.
- Drive approximately 1 km to T-junction – turn right at the T-junction towards Mathatane (sign posted to Mathatane).
- Drive approximately 0,7 kms and turn left to Tuli Farms/Mathatane (the sign board at this junction may not exist but it is the only tar road going off to the left).
- Drive 50 km, turn left to Motlhabaneng (sign posted to Motlhabaneng).
- Drive 15 km on a good dirt road, over a short bridge and then across a long bridge across the Motloutse River.
- Once across the Motloutse River bridge drive through the village of Motlhabaneng – on the main dirt road.
- Stay on the main dirt road. A couple of km outside of the village, at a fork in the road, you will start seeing yellow "Mashatu" signboards. Fork to the right and follow these signs for 8 km to a gate in the veterinary fence.
- Drive through the gate and continue for 12kms on the main dirt road to crossroads. Turn left at crossroads following signs to Mashatu.
- Drive 2 km to another veterinary fence – go through the gate.
- Drive 12 km to T-junction, turn left (sign posted to Limpopo Valley Airfield).
- Drive 2,5 km to the Limpopo Valley Airfield where your guide will meet you.

NB: THESE ARE THE ONLY ROUTES WE RECOMMEND.

You are directed through the village of Motlhabaneng because there is a bridge across the Motloutse River at Motlhabaneng. Any other route will involve driving across the Motloutse River bed which is either soft sand, deep water or both. Should you ignore our recommendation to go via Motlhabaneng you do so at your own peril – EVEN IN A 4X4!!

NOTE:

The above road conditions are generally 2 x 4 friendly but may not be depending upon weather conditions prevailing at the time. It is recommended that you call Mashatu on 2645321 and enquire beforehand. Mashatu Nature Reserve (PTY) Ltd, and its directors, agents and staff accept no responsibility should you fail to do so.

DAY ADVENTURE ACTIVITIES AVAILABLE AT MASHATU GAME RESERVE



Mashatu is unique in that it offers an adventure component to compliment the traditional vehicle safari. This will make an extended stay at Mashatu more attractive. Tourists are getting younger and the notion of eight hours a day in a vehicle is not attractive for the younger exercise orientated set and/or multi-generational families. Mashatu's substantial elephant population has created a myriad elephant trails that criss-cross Mashatu as the large mammals move between feeding grounds and water. These trails, mostly a meter wide, are traversed almost daily by the elephant and it is on these trails that Mashatu's adventure safaris take place.

We suggest that these activities are pre-booked prior to arrival at the camps to avoid disappointment. On site reservations may be made on check-in at the camps, but no guarantee can be given that the concessionaires will be available.

MOUNTAIN BIKE SAFARIS - The more adventurous may join a mountain bike safari in the company of an armed and high experienced guide. On a bike, the cyclist is, in effect, conducting his/her own safari and gets to enjoy the reserve and its inhabitants from a completely different perspective. The groups of cyclists meander along ancient elephant paths. The exhilaration of cycling amongst the "Giants of Mashatu" is awesome, and should be enjoyed at least once on a safari for anyone with a little interest in cycling. Rides are generally enjoyed early morning.

Valid to 31 December 2016: US\$55.00 per person per morning / afternoon cycle (Min 02 pax & Max 8 Pax)

Valid to 31 December 2017: US\$60.00 per person per morning / afternoon cycle (Min 02 pax & Max 8 Pax)

Note: children under 12 are not permitted.

WALKING SAFARIS – The perfect opportunity to combine exercise with focusing on the smaller and no less interesting creatures of Mashatu, most often missed when out in a vehicle on safari. Although many opportunities arise to view big game, the focus is on the little, often overlooked aspects of the bush - tracks, plants, insects, etc. A walker is part of the environment and not merely a spectator. There is no better place to enjoy a walking safari than in The Land of the Giants. This diverse and mammoth piece of Africa is the perfect place to witness the intricacies of the wild animals of Africa, to learn about the hidden secrets of nature, to find the smaller creatures hidden in their bush homes and to see how the eco-system involves the inter-relatedness of species.

Valid to 31 December 2016: US\$50.00 per person per morning / afternoon walk (Min 02 pax & Max 08 Pax)

Valid to 31 December 2017: US\$55.00 per person per morning / afternoon walk (Min 02 pax & Max 08 Pax)

Note: children 8-12 must be accompanied by a parent. No children under 8 years of age.

HORSE SAFARIS - Limpopo Horse Safaris on Mashatu is recognized as having the best schooled horses of all the horse safari operators in Africa. The experiences may differ from Mashatu to the Okavango Delta, to the deserts of Namibia to the migrations of Tanzania and Kenya but one thing agreed on by all visitors and horse operators alike is that the Limpopo Safari horses are the best trained and 'most forward' of the other operators.

Note: This is an advanced ride for experienced equestrians only and children under 12 are not permitted.

Participation will be at the sole discretion of the Limpopo Valley concessionaire after careful consideration.

Valid to 31 December 2016: US\$75.00 per person per morning / afternoon ride (Min 01 pax & Max 08 Pax)

Valid to 31 December 2017: US\$80.00 per person per morning / afternoon ride (Min 01 pax & Max 08 Pax)

EXCLUSIVE PHOTOGRAPHIC HIDES AT MASHATU GAME RESERVE

PhotoMashatu has pioneered the concept for photography in southern Africa, of an exclusive concession to provide dedicated photographic hides within Mashatu Game Reserve.

Guests can sit quietly and watch animals moving directly towards them, all the while taking pictures from unique angles, resulting in exclusive and exceptional quality photography.

Mashatu Game Reserve has become one of the most popular wildlife photography destinations in Africa over the last few years. Its popularity is a result of the photographic products that it offers as well as the excellent wildlife sightings that are viewed daily on the reserve.

Being an unfenced reserve the feeling of wilderness is immediate yet it is the openness of the terrain coupled with the relaxed animals that make it such an excellent photo destination. Whereas many other reserves have long grass and thick bush, Mashatu often has lions and leopard sightings in clear openings. This makes for wonderful photography of the subjects.

One of the biggest highlights at Mashatu is the relaxed elephant population. Having a breeding herd come right up to your vehicle and surround you completely is quite an amazing sensation.

The combination of large cat sightings, the most relaxed elephant population in Africa and the large number of bird life makes Mashatu the destination with the highest 'hit rate' for wildlife photographers in Africa.

What are photographic hides?

Photographic hides are structures built to maximise the photographic potential of the animal subjects that visit them. These hides can be used to view wildlife in the normal manner, but have been positioned with consideration of the angle of the sun, the background, and the angle the viewer occupies in relation to the animals and birds. A professional wildlife photographer will accompany participants to the hides. They are close at hand to tutor aspiring and experienced photographers in camerawork techniques which will enhance the quality of their images.

Why photographic hides on Mashatu Game Reserve?

- Mashatu is a semi-arid area. This means animals are attracted to water in the dry season (June – October), making it an excellent location to allow animals to come to you.
- Drying pools in the rivers attract flocks of storks and herons late in the rainy season (February – May), where the semi-permanent hides will be in use.
- Excellent elephant sightings at the elephant hides and out in the reserve.
- Excellent birdlife for the bird photographers.
- Open landscape that makes for easy photographing of wildlife.
- Relaxed plains animals
- Excellent and varied birdlife with many good perches in certain areas-making good bird photography very possible
- Excellent leopard sightings and photo opportunities
- Good lion and other predators
- Open landscape makes for very easy photography with no distracting grass or thick bush
- Dry riverbeds frame subjects well
- Drying pools create fish traps attracting flocks of heron, storks, etc.
- Wilderness area relatively close to the major cities
- Good night skies and night photography

The Concession

A resident wildlife photographer is based at Mashatu Lodge to guide participants when they are in camp. Guests can also enlist his/her services while on game drives should they require further tutelage over and above time spent in the hide/s. The services of a professional photographer in camp, and the use of the photographic hides can be booked through Mashatu reservations as an additional activity which will be charged over and above the daily rates for accommodation.

Guests at Mashatu may use the hides for normal game viewing purposes as well as for photography. It must however be noted that regardless of their preference, they will always be accompanied by the photographic guide whilst making use of the hide/s.

Types of Hides

Bee-eater Mobile Hide

A canvas tent perched on the side of the Majale River, this hide overlooks the life of a White-fronted Bee-eater colony. The birds are resident to the reserve year round; however they are found consistently at their colonies during the summer months when they breed. This can make the photographing of the birds often unpredictable and the best season is definitely the rainy summer months (October – April). This hide is the place for the bird in flight photographer, with the aerial antics of the birds providing the ultimate challenge to capture in camera. When they are photographed, their sheer brilliance in colour makes all the effort very worthwhile. A nearby perch provides the opportunity for beautiful portrait images too. The breeding season starts in September and continues on through the summer season. This heralds courtship displays and bringing food to the colony- a very exciting time for the birds, but an even more exciting time for photographers.

The hide is movable and changes location as the birds change their roosting colonies. The bird's movements are localised and change each season. If you book this hide, please check with PhotoMashatu / Mashatu a few weeks prior to your visit to see if the birds are active. If they are not, we can move your reservation to another hide, subject to availability.

Drive time from lodge: The colony is 20 minutes' drive from Mashatu Lodge.

Recommended lenses: 70-200 and up to 600mm.

Reflection / Infinity Hide

The Reflection hide is situated on the edge of riparian woodland along the thickly vegetated Majale River. The area is dotted with large trees, which attract an array of bird life, from the grain eaters to the fruit eaters. A purpose built semi-permanent hide has been erected in front of a water trough so you sit at eye level to the pool which 'disappears' into the distance, creating an illusion of the water flowing into infinity. This hide is ideal to visit during the dryer months of the year which typically lie between April-November, however in lower rainfall years the activity could push on into the summer season. Here you can expect to capture intimate bird portraits, bird in flight images as well as those beautiful reflection photographs in the still water; all with lovely clean backgrounds.

This hide has been built to be movable, which means we can change its location due to seasonal changes. We will always keep it in dense woodland so as to attract as many bird species as possible.

Target bird species: Buntings, Waxbills, Canaries, Barbets, Oriels, Grey-go-aways and Finches.

Drive time from lodge: 10 minute drive from Mashatu Lodge, 20 minute drive from Tent Camp.

Recommended lenses: 70-200 and up to 600mm.

Valley Elephant Hide

The Valley Elephant Hide is set in a far more arid environment to the Matebole Hide, and is enclosed by ridges on either side. This valley system channels the elephants walking to their feeding areas right past the hide. Water is sparse in this region, making it an almost essential drinking stop over spot for the elephants year round, however activity around the waterhole is always more frequent when there is little water on the reserve. The ideal time to visit the Valley Hide would be in the winter months between April-November. The valley hide has the most activity of the hides in the wet rainy season and provides some great sightings during this season too.

This hide is different to the Matebole hide in that it attracts many of the drier species, You can expect to see eland, giraffe, zebra, steenbok and wildebeest all coming to drink in addition to the elephants. A leopard is often seen in the valley and has visited the hide on a few occasions too.

Target mammal species: Elephant, Giraffe, Eland, Zebra, Impala, Steenbok, wildebeest.

Target bird species: Golden-breasted Bunting, Red- Billed Quelea, Mouse Birds, Finches, Green- winged Pytilia, Long Tailed Paradise Whydah.

Drive time from lodge: 20 minutes from Mashatu Lodge, 30 minutes from Tent Camp.

Recommended lenses: Wide angle 12-70mm, 70-200 and up to 500mm.

Matebole Elephant Hide

PhotoMashatu's oldest and most famous hide, this hide has been producing excellent sightings since 2011, with many award winning and published images being taken from inside it. Photographers from around the world come to Mashatu just to visit this hide.

At a waterhole, a modified shipping container hide has been sunk into the ground in prime elephant habitat. Inside, you are seated so that your head is at ground level. Everything you see is from the perspective of lying on your stomach looking upwards. The hide is a strong metal structure and totally elephant proof so you can watch and photograph in total ease as the animals go about their business.

The Matebole Hide is located in an ecotone between mopane grasslands and the thicker central game viewing region of Mashatu. This unique combination of these two habitat types creates a wide diversity of bird and mammal species which reside this area. Elephants in this region migrate daily in the drier season, heading north in the evenings to feed and south in the mornings. The Matebole Hide is situated along these main daily migratory routes, making their visits to the hide very frequent. The hide is best visited in the drier months of the year which falls between April-November.

Target mammal species: Elephant, Kudu, Impala, Baboon, Eland, Vervet Monkey.

Target bird species: Waxbills, Mayer's parrots, African Green Pigeon, Firefinches, Guinea fowl.

Location: Moddergat, just below Beacon Hill.

Drive time from lodge: 25 minutes drive from Mashatu Lodge and Tent Camp.

Recommended lenses: Wide angle 12-70mm, 70-200 and up to 500mm.

The graph below is an indication of activity. All the hides are seasonal and activity may change due to climatic, or other reasons. You will be notified upon making your reservation if the hides selected are not active.



Lens Rental:

Why Rent a Lens for your safari?

- The ability to rent-a-lens eliminates the worry of in-flight weight restrictions and carrying the extra load on-board. International travel weight restrictions have become stricter each year, making it difficult to travel with large amounts of camera gear; a large lens being by far the heaviest piece of camera equipment you will bring along.
- With the large cost to purchase a lens that may be used a few times a year, it makes sense to rent a lens specifically chosen to be the best for the few days in the year that you are on safari.
- We have carefully chosen a selection of lenses that are perfectly adapt for the terrain and wildlife viewing of Mashatu. The lenses we offer are suitable for the beginner enthusiast through to professional. With the open terrain that characterizes Mashatu, it is optimal to use lenses that offer the photographer great reach in order to zoom in on your subject. This is why all our lenses exceed the standard reach of 300mm that allows you 'fill your frame' and eliminate excessive cropping during post image editing.
- It gives you the opportunity to "see through the eyes of a professional photographer" and capture the same type of images that professional wildlife photographers take.
- You do not need to be a professional to use the lenses. Our staff will give you a 5 minute introduction to using and caring for the lens before you start taking great images with it.

What will renting a Lens offer YOU?

If you don't own or use a long reach zoom or Prime lens, then the immediate difference in your image quality when using one of our lenses will be the first noticeable effect. The lenses have been crafted for high end results offering the best in sharpness and speed.

If you already own a Lens, then the ability to rent one eliminates the need to bring along your own. Many people don't own super zoom lenses that reach beyond 300mm. Our lenses all go beyond 300mm zoom length. This allows you to get crystal clear and close up images of your subjects. Some of our lenses extend to 600mm which allows for extreme zooming in to get images of small birds and the "eye of the elephant". **At Mashatu, the desired zoom length for photographing wildlife is between 400 and 500mm.**

Renting a lens will offer you:

- Less weight to carry while travelling
- The opportunity to experience and test out professional quality lenses while on safari
- Use lenses beyond 300mm in length, a focal range that not many travellers ever get to experience.
- Photograph Mashatu's wildlife with the optimum range of 400-500mm and thus increasing your chance attaining of excellent images
- Use lenses that perform best in low light. A lot of animal activity occurs at dusk and this is when these lenses still work very well.
- We supply beanbags and other support for the lenses when you rent them from PhotoMashatu
- To see the world and take images like a professional photographer

Our selection of Lenses:

Sigma's motto is not to be the biggest Lens Company in the world, but simply to be 'revolutionary'. Their new range of SPORT Lenses is a true testament to this and they are on top of the game when it comes to versatile zoom lenses. The close focusing distance of 150mm and the far reaching 600mm ensure that whether you are in the hide or out on game drive, you can capture all the action. The aperture of f5.6 at the short end of 150mm tapers off to f6.3 at the long end at 600mm on this zoom lens. These lenses offer extreme versatility and flexibility, which in turn, means it is very easy for you to use and take excellent images with.

Our Canon 500mm f4 and Nikon 600mm f4 Prime Lenses offer quality that match their impressive size. A Prime Lens is a fixed focal length and thus versatility is not an option. However, it doesn't come as a surprise that professional photographers worldwide opt for these lenses to ensure the highest quality images in terms of sharpness and clarity. A low aperture of f4 means the fastest range of lenses on the market and perform exceptionally well in low light conditions. The Autofocus on these two lenses is exceptionally fast and for action or birds in flight, these lenses are outstanding.

PhotoMashatu	Units
Nikon Sigma 150 - 600mm f5.6 - 6.3 Lens	2
Canon Sigma 150 - 600mm f5.6 - 6.3 Lens	2
Nikon 600mm f4 Lens	1
Canon 500mm f4 Lens	1

When choosing the lens that will best suit you, there are a few factors to keep in mind that will ultimately help you take better photographs. The best Lens is the one that suits the photographer the most.

Ask yourself the following:

- Can or do you want to be able to hold it by hand?
- Do I want to be able to zoom, particularly if you don't own a zoom already to use alongside the large fixed focal lenses?
- Do I want to change lenses on a game drive if the fixed focal lenses have too much 'zoom'?
- Do I want to sacrifice the lighter weight and smaller size of the SIGMA lenses over a slight edge in sharpness, heavier weight and marginally faster speed of the lens autofocus like the big fixed focal 500mm and 600mm lenses?
- Do I want a lens that will perform marginally better in low light conditions?
- Do I want to rent a lens that will cover all wildlife, from birds to close ups?

Pro's and Con's over the Sigma Zooms vs the Fixed Focal Lenses

SIGMA 150 – 600mm

- Lighter than 500mm or 600mm fixed lens
- Versatile, ie: can zoom from 150mm to 600mm
- Can be handheld if necessary
- For clients wanting to get a feel for a professional photographers point of view but without the burden of too much weight.
- Can fit into larger camera bag, making it easier to carry
- Great all round lens for all types of wildlife.
- Easy to manage and hold while out on game drive
- Easy to operate

CANON 500mm & NIKON 600mm

- Needs support ie: beanbag (supplied) OR tripod/monopod OR Gimbal head (tube clamp provided)
- Excellent quality and fast autofocus
- Great in low light conditions
- Wide aperture for low light and shallow depth of field
- May be too much zoom for when close to your subject, so preferable to have a backup wider lens eg: 70-200mm
- Perfect for bird photography and action
- Unparalleled sharpness and image quality
- EXCELLENT for use in the hides

Cost of lens rental:

The cost for 2016 and 2017 **USD \$95.00** per lens per day, and **\$ 105.00** for 2018 per lens per day.

This includes:

- Hand over to the client
- Insurance of the lens
- Maintenance and cleaning

The Canon 7D camera body: (1 unit available)

The Canon 7D is a great choice for the keen enthusiasts. It has top image quality and functionality without the bulk of the top level professional bodies. The 18mp CMOS sensor, 100% coverage viewfinder, 1.6 crop factor and up to 8 frames per second in continuous shooting, makes it an ideal camera for great wildlife and bird photography.

Photographic Rates (in US\$ per person)	2016	2017	2018
Hide Session – Half Day (Morning or Afternoon session)	65.00	70.00	75.00
Hide Session – Full Day (Morning & Afternoon session)	130.00	130.00	140.00
Tutoring at camp. Not included in hide fee	50.00	50.00	60.00
Exclusive use of Photographic Hides (per day – maximum 4 pax)	500.00	500.00	600.00
Lens rental (per day)	95.00	95.00	105.00
Canon 7D Body (per day)	50.00	50.00	60.00
PhotoMashatu Vehicle*	500.00	500.00	600.00

*(per day – maximum 4 pax, but ideally suited to 2 pax. Includes 1 optional tutor session per day & 1 x hide session subject to availability upon booking. For dates 1 December - 1 June each year : “book 3 days, pay 2” and “book 4 days, pay 3” special on photo vehicle.)

Conditions of Use

- All guests using the hide have to be accompanied by a PhotoMashatu wildlife photographer.
- Should the PhotoMashatu wildlife photographer be unavailable, guests of Mashatu can utilize the hides, at the normal rate in the company of a Mashatu guide.
- Guests will be required to sign an indemnity form before using the hides. This is separate to the Mashatu indemnity.
- Maximum number of guests per hide:
 - Matebole Elephant Hide – 4 clients
 - Valley Elephant Hide – 4 clients
 - Infinity Hide – 3 clients
 - Mobile hide – 3 clients

Exclusive use of the photographic hides include the mobile hide, infinity hide and only one of the elephant hides, subject to availability.

Please note that the photographic hides are closed from 1 December to 28 February each year. The photographic vehicle, lenses and camera body is available all year round. Please contact our reservations team for more details.

Lenses to use at Mashatu

Photo skill Level	Beginner-Intermediate- advanced
Equipment	• 1-2 Prosumer/Pro camera bodies if photographing birds • 1 consumer camera body if only photographing mammals • 500-600mm lens for birds • 70-200mm lens for the scenic images • 100-400mm range for mammals • Beanbags

All your drives will be from an open vehicle with a ranger driving and guiding you. This means that a monopod or a beanbag will be the best types of support for your cameras and lenses. The vehicles are allowed to drive off road here so they will be able to position you for the best angle for photos at sightings. Most of the mammals are very relaxed around vehicles meaning a 400mm lens is more than enough to capture them. Of course having a zoom aids in your compositions here, especially when photographing action scenes or changing from a full body photo to a portrait. Here I suggest a lens in the 100-400mm range. Most predators are either moving fast or move in the dark hours of day (lion and leopard). Having a lens that you can easily maneuver around makes a big difference here. An extra 2 seconds to set up your camera is a long time when photographing action.

If you are keen on bird photography, then a 500-600mm lens is very handy. With most birds you are able to get relatively close, so this is the one place where a 500mm lens will do for bird images.

With the relaxed elephant herds you can expect to use your wide-angle lens as well as the longer lenses. This is the one place you will have opportunity for every focal length when it comes to elephants. A wide-angle 12-24mm lens will frame an elephant very nicely against the sky. With them coming so close to you, this is quite easy to do. If you drive in front of an approaching herd and sit quietly the herd will envelop around you without any fuss. The only sound will be the camera shutters working away!

Drones or UAVs

Please note that the flying of drones at Mashatu is not permissible.

Please note that any reservations made for morning or afternoon adventure activities will automatically replace a vehicle safari.

Multiday Adventure Activities at Mashatu Game Reserve

LIMPOPO HORSE SAFARIS

Limpopo Horse Safaris offer the experience of a lifetime. Surrounded by a multitude of Africa's flora and fauna, guests can explore this breathtaking terrain from horseback where an experienced horseman, with extensive naturalist knowledge, will guide you. A variety of horse safaris are offered at varying rates including:

- **Tuli Safari** - a 7 night wilderness safari based entirely on Mashatu Game Reserve. The 7 night wilderness safari combines a night at the Two Mashatu's Camp, 4 nights in luxurious 'A' framed tents at various wilderness camps, and 2 nights under the stars at the Kgotla (old tribal court – log enclosed boma). The Tuli Safari begins and ends on Sundays from and are run from April to October
- **Two Mashatus Safari** - a non-mobile safari ride out daily from our semi-permanent tented camp. Dates and length of stay are flexible and can be arranged from February to December.
- **Bush and Lodge Safari** - a 7 night luxury mobile safari. Using a combination of the Two Mashatus camp and a selection of private family owned lodges in the Northern Tuli Game Reserve, this is the ride for guests to combine comfort and adventure! Fixed dates throughout the year, February to December.
- **African Explorer** – combine 4 nights at Camp Davidson in the Waterberg with 3 nights at the Two Mashatus Camp in Botswana
- **Best of Botswana** – combine 5 nights at Macatoo in the Okavango Delta with 5 nights at Limpopo Horse Safari's on a mobile tented safari.

Horse safari rates & important information:

£325 to £400 per person per night vary depending on the safari for 2016

£345 to £415 per person per night vary depending on the safari for 2017

- The above rates are inclusive of all meals, accommodation and activities.
- Minimum of 2 people, maximum of 8 people.
- No children younger than 12 are permitted
- **Horse safaris closure dates for 2016: 3 December 2016 to 19 December 2016 and 30 December 2016 to 20 January 2017. Adhoc horse rides will still be available.**

For further information, reservations and enquiries please contact Limpopo Horse Safaris directly:

Telephone: + 267 7232 0024 Email: louise@limpopohorsesafaris.com Website: www.limpopohorsesafaris.com

CYCLEMASHATU – MTB SAFARIS AFRICA

CycleMashatu is a unique mountain biking getaway based in the Mashatu Game Reserve, Botswana. These safaris encompass the true African mountain biking experience; think of it as a game drive on a bike! These tours are different from mountain biking races. The biking safaris are one of the best ways to feel close to the wildlife, big and small. They combine an adventure biking holiday with unforgettable sightings, experiences and memories.

The Cycle Mashatu tour is a journey of discovery. Each day the riders will explore new territory in the vast Mashatu Game Reserve. Rocky outcrops, sandy riverbeds and open plains will test biking abilities, while riders keep an eye out for the abundant wildlife in the reserve. It is not unusual to cycle past herds of elephant while on a cycling safari.

- Departing Tuesdays and Fridays from the beginning of March through to the end of November, Cycle Mashatu offers a 3 night guided mountain biking adventure. Catering for small groups, guests enjoy riding well-worn game paths, sleeping under starlit skies and exploring the ancient "Land of the Giants". Cycle Mashatu tailors the tours to suit the groups' fitness and strength and provides vehicle support, meals, and camp amenities.

Cycling safari rates & important information:

\$300.00 per person per day sharing valid until 31 December 2016.

\$325.00 per person per day sharing valid until 31 December 2017.

- The above rate is inclusive of all meals, accommodation and activities.
- Minimum of 2 people, maximum of 16 people.
- No children younger than 12 are permitted
- **This activity closes from 1 November to 28 February each year.**

For further information, reservations and enquiries please contact CycleMashatu directly:

Telephone: +27 82 3165531 Email: info@mtbsafaris.com Website: www.mtbsafaris.com

WALKMASHATU - MASHATU WALKING SAFARIS

Stuart Quinn heads up the walking trails concession on Mashatu Game Reserve. Stuart is a highly skilled trails guide with 21 years' experience with over 3 000 dangerous game encounters.

The western sector of Mashatu, which includes the Motloutse River and the Mmamagwa Ruins, offers incredible vistas characterised by the large sandstone outcrops in the area. The Mmamagwa Ruins are the sister ruins to the more famous Mapungubwe Ruins on the southern side of the Limpopo River in South Africa, and provide a fascinating insight into the early indigenous people of the Limpopo Valley. The Motloutse River is famous for being the river in which diamonds were first discovered in Botswana and which resulted in this country now enjoying the highest GDP per capita of any country on the African continent.

This spectacular landscape of Mashatu can be experienced through walking safaris over 2-3 days in the company of this extremely qualified, experienced and interesting guide.

About Stuart Quinn

Stuart Quinn runs the walking concession WalkMashatu for Mashatu Game Reserve. He is an excellent field guide and tracker with a wealth of experience and knowledge. He has lived and guided trails in the Tuli area for over 10 years. Stuart has been a nature guide since 1992 and has logged over 3000 encounters on foot with the Big 5. He has been actively involved in the darting, collaring and relocation of 60+ high profile species including rhino, leopard, lion, wild dog, elephant, buffalo, hyena and cheetah. Stuart has a lifelong passion for all things related to nature and one of his greatest enjoyments is imparting his knowledge to others. He is an all-round naturalist and finds the smallest insect as fascinating as the largest tree. His passion and his infectious laugh is highly contagious and guests always walk away with a deeper understanding of African wildlife and conservation as well as memories and experiences which they will never forget.

Age: 39

Qualifications:

FGASA Level 3 guide

Tracker – level 4 professional tracker

VPDA

First Aid Medical Qualifications:

First Aid – Level 5

Professional Rescuer – CPR

Wilderness First Aid Support

Weapons Qualifications:

NQ4 – Use of a Rifle

SAPS competency Rifle and Handgun

Advanced Rifle Handling

THETA Guiding Qualifications:

Guiding NQF6

Tracking NQF6

ITINERARY OPTIONS

3 Day / 2 Night

Day 1: PM: Motloutse River (5 - 8 km)

Day 2: AM: Mmamagwa (12 – 14 km)

PM: Eagle Rock (6 – 8 km)

Day 3: AM: Limpopo River (10 - 13 km)

Brunch and showers at Serolo Camp before departure

4 Day / 3 Night

Day 1: PM: Motloutse River (5 - 8 km)

Day 2: AM: Mmamagwa (12 – 14 km)

PM: Elephant tracking (6 – 10 km)

Day 3: AM: Eagle Rock & brown hyena dens (8-10km)

PM: Tracking excursion (6 – 10 km)

Day 4: Limpopo River (10 - 13 km)

Brunch and showers at Serolo Camp before departure

Walking safari rates & important information:

Rate per person per night – US\$300.00 Valid to 31 December 2016

Rate per person per night – US\$325.00 Valid to 31 December 2017

- The above rate is inclusive of all meals, accommodation and activities.
- Minimum of 4 people, maximum of 10 people.
- No children younger than 12 are permitted, and groups with children younger than 16 will not actively track dangerous game.
- A US\$ 40.00 per person one way transfer fee will be levied for transfers to and from the Pont Drift Border Post to the walking safari camps.
- **Due to extreme heat during November, December, January and February, walking trails during these periods are discouraged.**
- The Kgotla will only be guaranteed from April to October due to the possibility of rain outside of this period.
- Should rain be predicted, Mohave Camp or Serolo Camp will be utilised instead.

MOTLOUTSE TRAIL ACCOMMODATION VENUES:

Kgotla: Based on an old tribal court comprising leadwood logs constructed in a circular boma, guests sleep on comfortable camp beds around a central fire. Hot showers and flushing toilets are available.

Serolo Safari Camp: A comfortable safari tented camp on the floodplain of the Limpopo River.

Mohave Camp: A permanent trails camp available for walking trails only.

For further information, reservations and enquiries please contact Mashatu Reservations directly:

Telephone: +27 31 7613440 Email: reservations@mashatu.com Website: www.mashatu.com

KGOTHLA

This leadwood enclosed 'boma' is culturally significant in that it was originally used as a tribal court in a community village not far from Mashatu. The kgotla was relocated to its present site in 2000 and it is now situated in close proximity to the Motloutse River and the Mmamagwa Ruins in the south west of Mashatu. Utilised by all the 'mobile' concessionaires on Mashatu in the dry winter months only, the facility offers outdoor showers with hot water and two flushing WCs. All participants sleep around a fire in a circular layout.

This facility can also be booked as a camp wild experience for guests at Mashatu but is subject to availability at a rate of \$ 300.00 per person per night for 2016 and \$ 325.00 per person per night for 2017.

The Kgotla is used by the concessionaires on the following nights of the week:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Cycling				x			x
Horse		x	x				
Walking					x	x	

Children's Programme at Mashatu Lodge

With this programme we intend to entertain children, but at the same time to educate them about the bush and the wildlife we share our lives with. Children will always be under the supervision of a responsible manager and/or ranger while on the programme, whether within the confines of the camp, or out in the bush.

Leading the programme is Gaone Ratsoma, together with the team of Mashatu rangers. After having studied Travel and Tourism as well as Environmental Education, she did most of her training in Mokolodi Nature Reserve near Gaborone and Walt Disney World in the USA. Gaone worked on the Disney cruise liners out of Fort Lauderdale in Florida and her responsibilities on the ships was predominantly looking after children. She therefore has a rich knowledge of children's entertainment – many of the games designed for this programme found their origin at Disney. The programme is geared towards children aged 12 years and under. Activities will depend on the time of the year, and the numbers of days the children are with us in camp.

A Mashatu backpack including an interactive check-list, bird colouring book, coloured pencils & sharpener, compass & thermometer and water are given to each child between the ages of 4 and 12.

Ad Hoc Charges

Item	2016	2017
Baby sitting (Mashatu Main Lodge only)	BWP 112.00 per night	BWP 120.00 per night
Ad hoc game drives (For wilderness horse safaris and cycling safaris clients)	US\$ 50.00 per person	US\$ 55.00 per person
Airport passenger taxes (Payable by the pilot)	BWP100.00 per person	TBA
Cable car/boat charge	BWP50.00 per person per crossing and luggage is BWP100.00 per load per crossing.	BWP50.00 per person per crossing and luggage is BWP100.00 per load per crossing.
Late attendance	Not available	For medical emergencies only
Bush dinner (Only at Mashatu Main Lodge when booked exclusively)	US\$ 25.00 per person	US\$ 30.00 per person
Penalty for changing currencies on reservations	US\$30.00	US\$30.00
Sole Use of Game Drive Vehicle (For every empty seat out of six. Main Lodge only.)	US\$ 100.00 For every empty seat out of six per day	US\$ 100.00 For every empty seat out of six per day
Group Talks/Tours (Presented by Grant Hall and/or Jeanetta Selier. Includes a talk & elephant drive by Jeanetta and/or a talk and tour of Mmamagwa with Grant. Price subject to change depending on the current fuel price. Subject to change.)	ZAR 4400.00 per guide Plus: ZAR 1650.00 for travel costs	ZAR 4950.00 per guide Plus: ZAR 1980.00 for travel costs

THE DEFINITIVE AFRICAN EXPERIENCE 2015/2016



Combine **MalaMala** and **Mashatu Game Reserves** in an exciting 6 night package which includes the Malatu Express charter flight (per seat, minimum 2 guests / maximum 9 guests) between the two reserves.

This package combines easily with Cape Town, Livingstone and Johannesburg using connecting flights on Airlink from Skukuza Airport or Kruger Mpumalanga International Airport.

Itineraries include **3 nights at Mashatu Game Reserve & 3 nights at MalaMala Game Reserve**.

The order of the itinerary is flexible as the charter flight operates in both directions

Option 1

Sunday - Tuesday: MalaMala Main Camp or Mashatu Main Camp

Wednesday - Saturday: Mashatu Main Camp or MalaMala Main Camp

Option 2

Thursday – Saturday: MalaMala Main Camp or Mashatu Main Camp

Sunday – Tuesday: Mashatu Main Camp or MalaMala Main Camp

Rates in US\$

<u>Effective to 31 December 2015</u>		<u>01 January – 31 December 2016</u>	
<u>Rack :-</u>		<u>Rack :-</u>	
Per Person	: \$ 4 525.00	Per Person	: \$ 4 600.00
Single Supplement	: \$ 1 840.00	Single Supplement	: \$ 1 875.00
Child under 12	: \$ 3 065.00	Child under 12	: \$ 3 100.00

Reservations:

Telephone : + 27 – 11 268 6826 or + 27 11 268 6829

Email : packages@rattray.co.za

www.malamala.com // www.mashatu.com

The Malatu Express 2015/2016

A scheduled charter flight between MalaMala Game Reserve and Mashatu Game Reserve

Days of the week: Every Wednesday and Sunday

10h30: Depart MalaMala Game Reserve
Clear South African immigration and customs in Polokwane
13h00: Arrive / Depart Mashatu Game Reserve
Clear South African immigration and customs in Polokwane
15h30: Arrive MalaMala Game Reserve



The above timings are subject to delays in Polokwane. However, the pilots of the aircraft will remain in contact with both destinations to keep them informed of the exact time of arrival.

2016 Rate: USD 640.00 nett per person one way, min 2 guests, subject to availability - operates on a **Wednesday and Sunday only**.

TERMS AND CONDITIONS

- The charter flight is conducted in a Cessna Grand Caravan – a single engine, unpressurised turboprop aircraft.
- Minimum 2 guests / maximum 9 guests. Please contact us for a separate quotation for groups of more than 9.
- Luggage allowance: strictly 20 kg's per person.
- Accommodation must be confirmed for a minimum of 2 nights each at MalaMala Game Reserve & Mashatu Game Reserve in order to utilise these flights.
- Bookings must be confirmed 1 month prior to departure to guarantee availability.
- Guests must have the relevant visas and travel documentation for South Africa and Botswana.
- Airlink offers daily connecting flights between Skukuza Airport and Cape Town International Airport, Skukuza Airport and O R Tambo International Airport (Johannesburg), Kruger Mpumalanga International Airport – KMIA (MQP) and Livingstone on Monday, Tuesday, Wednesday, Friday and Saturday.
- Airlink offers daily connecting flights Johannesburg and Polokwane. A connecting road transfer between Polokwane and Mashatu is available through our central reservations office.
- Angel Gabriel Aeronautics offer a per seat rate on the Limpopo Valley Air Taxi between O R Tambo International Airport (Johannesburg) and Mashatu Game Reserve on Sundays and Thursdays. Please book this directly with Angel Gabriel on bookings@angelgabriel.co.za
- Reservations for the Definitive Africa Package must be made via email with packages@rattray.co.za
- **Cancellation Policy:**
 - 50% cancellation fee if cancelled less than 60 days prior to arrival
 - 100% cancellation fee if cancelled less than 30 days prior to arrival
 - Cancellation fees will be refunded in the event we are able to sell the cancelled seat*



Combine MalaMala and Mashatu Game Reserves in an exciting 7 night package which includes all transport to and from Johannesburg.

This package combines easily with Cape Town, Livingstone and Johannesburg. The order of the itinerary is flexible as the charter flight operates in both directions on Sundays and Thursdays (subject to availability).

Option 1: Mashatu 4 nights, MalaMala 3 nights

01 January – 31 December 2017 rack:

Per person	\$ 5930.00
Single supplement	\$ 2185.00
Child under 12	\$ 4190.00

Rates in \$

Option 2: MalaMala 4 nights, Mashatu 3 nights

01 January – 31 December 2017 rack:

Per person	\$ 6150.00
Single supplement	\$ 2280.00
Child under 12	\$ 4320.00

Reservations: Email: packages@ratray.co.za | www.malamala.com | www.mashatu.com

2017



In addition to the package rate, a scheduled charter flight between Sabi Sand Wildtuin and Northern Tuli Game Reserve will be offered. Please contact us for combination packages that include alternative safari camps and/or to simply book only the connecting charter flight at \$815.00 pp (based on a minimum of 2 guests).

Days of the week: Sunday and Thursday (subject to availability)

Between 11h00 and 12h00:

Depart MalaMala Game Reserve

Clear South African immigration and customs in Polokwane

Between 13h05 and 14h05:

Arrive Mashatu Game Reserve

or

Between 13h30 and 14h30:

Depart Mashatu Game Reserve

Clear South African immigration and customs in Polokwane

Between 15h35 and 16h35:

Arrive MalaMala Game Reserve

The above timings are subject to delays in Polokwane. However, the pilots of the aircraft will remain in contact with both destinations to keep them informed of the exact time of arrival.

TERMS AND CONDITIONS

1. The charter flight is conducted in a PC 12 aircraft - able to carry a maximum of 9 passengers.
2. Minimum 2 guests. Please contact us for a separate quotation for groups of more than 9.
3. Luggage allowance: strictly 15 kg (33lbs) + 6kg (carry on) – soft bags only.
4. Bookings must be confirmed 1 month prior to departure to guarantee availability.
5. Guests must have the relevant visas and travel documentation for South Africa and Botswana.
6. Reservations for the Definitive Africa Experience Package and / or the scheduled flight between Northern Tuli Game Reserve and Sabi Sands Wildtuin must be made via email with packages@rattray.co.za
7. **Payment and Cancellation Policy:**
 - 7.1. 50% deposit required on confirmation and balance of payment no later than 30 days prior to guests' arrival.
 - 7.2. 50% cancellation fee if cancelled less than 60 days prior to arrival
 - 7.3. 100% cancellation fee if cancelled less than 30 days prior to arrival



General Terms and Conditions - Valid to 31 December 2017

1. General

- 1.1. In this document, **Mashatu** shall mean:
Mashatu Investments (Pty) Ltd, Mashatu Nature Reserve (Pty) Ltd and/or Mashatu Game Reserve (incorporating Mashatu Lodge (Main Camp), Mashatu Tent Camp and all bona fide concessionaires),
- 1.2. This agreement and its interpretation shall be subject to Botswana Law.
- 1.3. All reservations will be on a pre-payment basis. Should payment not be timeously received, Mashatu reserves the right to automatically cancel such reserved accommodation.
- 1.4. It is an express condition when entering into a business partnership with Mashatu that rates are not published in either print or electronic media at a lesser value than our rack rate.
- 1.5. **Mashatu Game Reserve:** Pick up time at Pont Drift Border Post and Limpopo Valley Airfield is 13h00. Check-in time at the camp is 14h00 and check-out time is 11h00. Any variations on these times must be advised prior to guests' arrival at the camps and any variations are at the sole discretion of management.
- 1.6. Late arrivals - after 20h00 - are not permitted at any camps.
- 1.7. Transfers to and from camps and the airport/ airstrips/ entrance gates are by road. Transfer times are dictated by passenger numbers and their flight variations. Please note that charges are not levied for the transfer to/ from Limpopo Valley Airfield to connect with scheduled flights. Any additional transfers are charged at a nominal rate per person.

2. Rates

- 2.1. All rates apply to both group and F.I.T. reservations and are quoted per person per night, inclusive of VAT.
- 2.2. Mashatu reserves the right to amend the published rates without notice.
- 2.3. Rates quoted include game drives and meals over a 24 hour period – both of which form an indivisible portion of the rates quoted.
- 2.4. Rates are quoted in US Dollars and payment is accepted in this currency. However, arrangements can be made to convert this to SA Rand using the rates supplied to Mashatu by Nedbank within a 6 month period of the guest's arrival at camp.
- 2.5. Rates converted into SA Rand are only valid if all deposits are received on due date/s. Failing this, Mashatu reserves the right to re-quote the rate or cancel the booking.
- 2.6. Mashatu cannot be held liable for any rate fluctuations of third party suppliers whose services Mashatu has booked on behalf of travel companies/ guests.

3. Children Policy

- 3.1. Mashatu Lodge (Main Camp): Children under 12 years, sharing accommodation with full paying adults, pay the quoted child tariff.
- 3.2. Mashatu Lodge (Main Camp): Children of all ages are welcome but those under five years of age are not permitted to dine in the boma or to be taken on game drives, unless their parents have reserved sole-use of their vehicle.
- 3.3. Mashatu Tent Camp: Children under 12 years are not permitted.
- 3.4. All children qualifying for this reduced rate will need to show proof of age on check-in.

4. Tour Leader/ Pilot/ Driver/ Guide Policy

- 4.1. Accommodation for a bona fide tour leader/ pilot/ driver/ guide shall be in B grade accommodation.
- 4.2. The B grade accommodation rate is applicable. This rate is purely for accommodation & meals and does not include game drives & other special activities. The latter shall be offered subject to availability.

5. F.I.T. Policy

- 5.1. No reservation is secure or confirmed until a 50% deposit is received to secure the booking. Mashatu reserves the right to automatically release accommodation being held unless a deposit is received within the stated period for each reservation.
- 5.2. Mashatu reserves the right to charge the following cancellation fees should a confirmed reservation be cancelled within the following period: -
 - 5% cancellation fee if cancelled more than 60 days prior to arrival.
 - 25% cancellation fee if cancelled less than 60 days prior to arrival.
 - 50% cancellation fee if cancelled less than 30 days prior to arrival.
 - 100% cancellation fee if cancelled less than 14 days prior to arrival.
- 5.3. All guests shall settle their extras accounts in full prior to departure from the camps.

5.4. High Season Policy: 16 December 2016 – 7 January 2017 and 16 December 2017 – 7 January 2018.

- 5.4. Mashatu reserves the right to charge the following cancellation fees should a confirmed reservation be cancelled within the following period: -
 - 5% cancellation fee if cancelled more than 90 days prior to arrival.
 - 25% cancellation fee if cancelled less than 90 days prior to arrival.
 - 100% cancellation fee if cancelled less than 60 days prior to arrival.

6. Group Policy

- 6.1. Any party reserving 50% or more of the rooms at one camp is considered a group.
- 6.2. No reservation is secure/ confirmed until a **10% non-refundable** deposit is received to secure the booking. Two further deposits of 25% each are required at intervals prior to the date of arrival, as notified on the confirmation voucher and the full balance of all services and accommodation is required no later than one month prior to the date of arrival. Mashatu reserves the right to automatically release accommodation being held unless the required deposits are received as specified.
- 6.3. Mashatu reserves the right to charge the following cancellation fees should a confirmed reservation be cancelled within the following period: -
 - 10% cancellation fee if cancelled more than 180 days prior to arrival.
 - 25% cancellation fee if cancelled less than 180 days prior to arrival.
 - 100% cancellation fee if cancelled less than 60 days prior to arrival, or no show.

- 6.4. Final numbers for groups must be confirmed 60 days prior to arrival after which time any reduction in numbers will incur cancellation fees in accordance with the group policy. Refer 6.3.
- 6.5. All net accommodation and transfer costs must be pre-paid no less than 30 days prior to arrival. All extras must be settled direct at the camp by the guests, prior to their departure.
- 6.6. Mashatu reserves the right to limit the number of single room rates at each camp.
- 6.7. **High Season Policy:**
16 December 2016 – 7 January 2017 and 16 December 2017 – 7 January 2018
Confirmation of groups over the high season period is strictly at the discretion of Mashatu management.
7. **Cancellations**
 - 7.1. Cancellation fees are calculated on the nett rate per person.
 - 7.2. Should cancelled accommodation be resold, cancellation fees will be refunded less a 5% handling charge except in the case of groups where a 10% handling charge will be levied.
 - 7.3. **Please ensure that all guests are covered by a travel insurance policy to protect against unforeseen cancellation, delays, injury, loss or any other prejudice of whatsoever cause.**
 - 7.4. All reservation amendments or cancellations are valid only if advised and accepted by Mashatu, in writing, by facsimile or e-mail.
8. **Important Notes**
 - 8.1. Failure on the part of the guest/ travel company to comply timeously or at all with any of the terms and conditions contained herein shall entitle Mashatu, at its sole discretion, regardless of reservation requirements and/ or payments already received, to cancel/ refuse to accept the guest's/ travel company's reservation in respect of group/s or individual/s in question, unless satisfactory alternative arrangements are made by the guest/ travel company.
 - 8.2. It is to be noted that this agreement is between Mashatu and the party making the reservation and no leniency or indulgence will be granted by Mashatu in the event of other group/s or individual/s not timeously performing their corresponding duties to the party making the reservation.
 - 8.3. Please note that should Mashatu receive a firm, deposited booking over the dates when the guest/ travel company is holding space and prior to the guest/ travel company forwarding the necessary deposits to secure the reservation, the guest/ travel company will be requested to release the space being held, or to forward an immediate non-refundable deposit on all space held, to secure the space.
 - 8.4. All transfers and game drives are conducted in open safari vehicles.
 - 8.5. Adventure activities where relevant, are in place of a morning or evening game drive.
9. **Payment Details**
 - 9.1. Mashatu banking details: Please ensure a copy of the bank transfer/ deposit slip, together with the reservation details are faxed or emailed to the central sales and reservations office.
US Dollar:
Bank: Nedbank
Name of Account: Mashatu Nature Reserve (Pty) Ltd
Account No: 7503015470
Branch Code: 198765
Swift address: NEDSZAJJ
Address: 90 BRAM FISCHER RD – DURBAN
Botswana Pula:
Bank: Standard Chartered
Name of Account: Mashatu Nature Reserve (Pty) Ltd
Account number: 0100130096800
Branch code: 661667 (Selebi Phikwe)
Swift Code: SCHBBWGX
South African Rand:
Bank: Nedbank
Name of Account: Mashatu Nature Reserve (Pty) Ltd
Account No. : 1305832175
Branch Code 198765
Address: 90 BRAM FISCHER RD – DURBAN
 - 9.2. All bank charges are the responsibility of the guest/ travel company making the relevant bank transfer into one of the Mashatu bank accounts.
 - 9.3. **Nedbank exchange rates, as supplied to Mashatu, on the date of agreement will apply for conversion purposes.**
 - 9.4. Master Card, Visa and American Express credit cards are accepted for foreign currency payments for prepaid reservations only.
 - 9.5. Master Card and Visa credit cards are accepted in South African Rand and Botswana Pula respectively at all our camps. American Express credit cards are accepted at all camps but only in South African Rand, whilst Diners Club credit cards are not accepted at Mashatu.
 - 9.6. All credit cards require a letter of authorisation with the cardholder's signature to debit same.
 - 9.7. The credit card which is submitted to our central reservations office for deposits and prepayments must be presented at the camp with the card holder's passport on check-in for verification purposes.
 - 9.8. Notwithstanding clause 9.11 below, cheques for accommodation cannot be accepted less than 15 days prior to the guest's arrival in camp.
 - 9.10. Payments must be received by Mashatu on the dates stipulated, failing which Mashatu reserves the right to collect payment directly from the guest on arrival. Delays in postal services and mislaid payments are the responsibility of the travel company.
 - 9.11. Cheques are not accepted at any of the camps.
10. **Variation/ Waiver**
 - 10.1. Variation or waiver of the above Terms and Conditions is at the sole discretion of Mashatu and must be confirmed in writing, failing which such variation or waiver will not apply.

FAQ

Does Mashatu accept cash as a method of payment?

Yes, we do accept cash as a method of payment at both Main Lodge and Tent Camp. Restricted to US\$, Euro, £ Sterling, SA Rand and Botswana Pula.

Does Mashatu accept credit cards as a method of payment?

Yes, we do accept credit cards as a method of payment at both Main Lodge and Tent Camp. Restricted to Visa, Mastercard and Amex. We do not accept Dinners Club.

Is there a surcharge payable on credit card purchases?

No, there is no surcharge payable on credit card purchases.

Is there cell signal for client's mobile phones?

There is cell signal at Tent Camp, however the signal is very haphazard.

Is there Wi-Fi that clients can access?

Yes, there is Wi-Fi at both our Main Lodge and Tent Camp in restricted areas demarcated for Wi-Fi.

Do clients have access to a guest computer with internet?

Yes, at our Main Lodge.

Would there be emergency internet access for clients in case of an accident or other dire situation?

Yes, management have access at both our Main Lodge and Tent Camp.

Power supply in camp?

220v AC power at both our Main Lodge and Tent Camp.

Electrical plug points availability?

South African plug points with international adaptors at both our Main Lodge and Tent Camp.

Does Mashatu have charging facilities for client's personal devices, and if so where through your property?

In accommodations and other selected areas at both our Main Lodge and Tent Camp.

Could Mashatu support a 24 hour plug-in CPAP machine given advance notice?

Yes, at both our Main Lodge and Tent Camp. This is a regular request from our clients.

Please do not hesitate to contact us should you have any other questions or require more information.



Telephone: + 27 31 761 3440
Facsimile: + 27 31 765 2880
Email: reservations@mashatu.com

www.mashatu.com